

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 4 October 2018 2:23 PM
To: 'Syed-Yusoff, Saliha'; Denise Tay (LKKAUTO)
Cc: SUR; KKLau; Celine Fong (LKKAUTO)
Subject: RE: ref:AIG ref: 3909628118SG-003 II y/r ref SBA9128C (DOA: 14/07/18)

Dear Saliha,

According to surveyor, these item are consistent to the accident.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 4 October 2018 9:41 AM
To: 'Syed-Yusoff, Saliha' <Saliha.Syed-Yusoff@aig.com>; Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; KKLau <kklau@lkkauto.com>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Subject: RE: ref:AIG ref: 3909628118SG-003 II y/r ref SBA9128C (DOA: 14/07/18)

Dear Saliha,

We found out that these item is not original fitted items. It is an accessories fitted by the owner himself. Since these is an OD claim these item is not payable.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Wednesday, 3 October 2018 10:14 AM
To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; KKLau <kklau@lkkauto.com>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Subject: RE: ref:AIG ref: 3909628118SG-003 II y/r ref SBA9128C (DOA: 14/07/18)

****URGENT****

Dear Denise,

As spoken, the owner submitted claim for weatherstrip noise insulation together with his excess under Uninsured Losses.

Kindly confirm if this part is affected by accident and payable.

thank you,

Saliha Syed Yusoff

AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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From: KKLau [<mailto:kklau@lkkauto.com>]

Sent: Friday, September 28, 2018 1:26 PM

To: Syed-Yusoff, Saliha

Cc: SUR; Celine Fong (LKKAuto)

Subject: Re: ref:AIG ref: 3909628118SG-003 ll y/r ref SBA9128C (DOA: 14/07/18)

Hi Saliha,

Please forward details, to check which part of the vehicle for consistency.

Celine, please get our same Surveyor to check.

Regards,

K K Lau

LKK Auto Consultants P L.

Sent from my iPad

On 28 Sep 2018, at 11:56 AM, Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com> wrote:

Dear Team,

The vehicle was surveyed under OD claim and now we have received claim for "car door sealing rubber strip" from the owner.

Kindly advise if this is payable.

thank you,

Saliha Syed Yusoff
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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