

From: KKLau
Sent: Friday, 28 September 2018 1:26 PM
To: Syed-Yusoff, Saliha
Cc: SUR; Celine Fong (LKKAUTO)
Subject: Re: ref:AIG ref: 3909628118SG-003 ll y/r ref SBA9128C (DOA: 14/07/18)

Hi Saliha,

Please forward details, to check which part of the vehicle for consistency. buy himself,

Celine, please get our same Surveyor to check.

Regards,
K K Lau
LKK Auto Consultants P L.

3/10 @ 2:44pm Daniel said this is a additional items, not together with the vehicle, CI
Rear tailgate . paste on top of the bumper.

4/10 @ 9:33am Double check with Daniel parts is not original.

Sent from my iPad

On 28 Sep 2018, at 11:56 AM, Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com> wrote:

Dear Team,

The vehicle was surveyed under OD claim and now we have received claim for "car door sealing rubber strip" from the owner.

Kindly advise if this is payable.

thank you,

Saliha Syed Yusoff
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

We found out that these item is not original, fitted items, It is an accessories fitted by the owner himself. Since there is an OD claim this item is not payable.

4/10/18 GUO Qiang said due to accident.

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