

21/03/2002

ATTN: REC. BY:

REF:

CS/LCS18013513/TISbez

Special Instruction:

Surveyor

Taufik

ASSIGNMENT (Office)

merimen

From (Person):

Janice Goh

of

ICS

Date/Time:

24/07/2018 242pm

Estimated Cost:

Bill to:

①

TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SKW 6175M

Insured:

at Workshop m/s

Falcon - Air

Tel:

6779 5665

of

No. 8 Pandan Loop

Policy No:

MPC17A00481501

Claim No:

DMPC1800300H

Sum Insured:

Excess:

\$500.00

Make of Veh:

D.O.A.

23/07/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS

26/07/2018 @ 4pm

H.O.D. Endorsement:

Date/Time:

26/07/2018 10:15am

Person Contacted:

Andy

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SKW 6175M - X

30/07/18

@ 10:26 a.m. revised IN to Janice Goh via merimen.

30/07/18

@ 10:33 a.m. mandate requested authorize repair to Janice Goh via merimen.

30/07/18

@ 11:58 a.m. mandate approved by Janice Goh via merimen.

30/07/18

@ 13:37 pm. revert authorize repair to Andy (repair) via email.

(08/11/13) wef

ASS. REG. BY:

REF: ICS

## ASSIGNMENT

2018 oct

From: Date: 26/7/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKW 6175M

at Workshop m/s Falcon - Air

of No. 8 pandan loop

Insured:

Policy No.

Claims No.

Sum Insured: Excess: \$500.00

(Client's Record)

Make of Veh:

4pm @ owner meeting  
Andy @ 677 95665

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \$20K.

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SKW 6175M Yr Regn: 2008 oct.

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Tiguan c.c. 1984

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 196579 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WV6ZZZ5NZ9W01501

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/50R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A.

Rear

R/Bal. 6 mm

L/Bal. 6 mm

D.O.I. 26/7/18

Survey held at Falcon HV Pandan

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

(\$925.50 Rd. - 34%)

RECEIVED 16 AUG 2018

Date/Time, File Pass to?

16/08/18

1) Typist

Date/Time, File Return to?

2)

☐ : Preli. Report☒ : Final Report

Days Of Repair: 3

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$ )☐ : Interview (\$ )☐ : Tech. Invs (\$ )☐ : Weekend (\$ )

Survey Fee: 150

Transportation:

S + RS, SI

Photos 10

Others

TOTAL

160

Report Format :

Lump Sum / I.B.I.: (\$ 1,318.80 r/r)

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Jul 2018 13:39 <a href="#">Sendback Est</a>	24 Jul 2018 13:47 <b>S\$2,744.30</b>	24 Jul 2018 14:42 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

Insured:	LIM SOCK KWANG, ID: S6971090E, Tel: +6594566355, Email: ALANLIMSK69@GMAIL.COM		
Vehicle Reg. No.:	SKW6175M	Date of Loss:	23/07/2018 10:00 - :59 [117 Months and 15 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / DMPC1800300H	Policy/Cover Note No.:	MPC17A00481501 (Comprehensive)
		Excess:	S\$500.00
Repairer:	Falcon-Air Auto Services Pte Ltd (Pandan) No 8 Pandan Loop, Clementi - Tel:		
Handling Insurer:	ECICS Limited (HQ) - Tel: 63374779 /6303 0178 ... [Handled by Janice Goh - 6303 0182]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 02/08/2018]		
Driver/Custodian:	LIM SOCK KWANG (48 / Male), NRIC: S6971090E, Tel: +6594566355		

### ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#)[Compose Case Mail](#)

### ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ECICS LTD

Ref : CS/ICS18013513/T1sb

7 TEMASEK BOULEVARD  
#10-01 SUNTEC TOWER ONE  
SINGAPORE 038987

Date : 25-07-2018



Code : ICS

## 1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SKW 6175M
Policy No.	MPC17A00481501	Coverage (\$)	0.00
Claim No.	DMPC1800300H	Excess (\$)	500.00
Assign From	MERIMEN (JANICE GOH)	Assign Date	24/07/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--	--

## 5. General Information

Accident Date	23/07/2018	Inspection Date	26/07/2018
Survey held at	FALCON-AIR AUTO SERVICES PTE LTD BLK 8 PANDAN LOOP SINGAPORE 128226		

## 5a. Remarks

A)THE MARKET VALUE IS S\$------(EST. AVERAGE)
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	1090E
<b>Vehicle Details</b>	
Vehicle No.:	SKW6175M
Vehicle to be Exported:	Yes
Intended De-registration Date:	23 Jul 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	TIGUAN 2.0T AUTO 5N12T3 4WD
Primary Colour:	Grey
Manufacturing Year:	2008
Engine No.:	CAW011877
Chassis No.:	WVGZZZ5NZ9W011501
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$26,618.00
Original Registration Date:	08 Oct 2008
First Registration Date:	08 Oct 2008
Transfer Count:	2
Actual ARF Paid:	\$26,618.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	07 Oct 2018
PARF Rebate Amount:	\$13,309.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	07 Oct 2018
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$13,301.00
COE Rebate Amount:	\$272.00
<b>Total Rebate Amount:</b>	<b>\$13,581.00</b>

The information contained herein is correct as at 23 Jul 2018

OK



**CONNECTING CAR BUYERS & SELLERS.**  
We'll handle your loans, insurance & other paperwork for FREE.

Find out more



Volkswagen Tiguan Price Range Depreciation 2008 Vehicle Type

Advanced Search

Home » Used Cars » Direct Owners » Volkswagen Tiguan Sport 2.0A TSI

## Resources

- Car Buying
- Car Selling
- Car Ownership
- Car Aftermarket
- On The Move
- Lifestyle

## Car Tyres



## Volkswagen Tiguan Sport 2.0A TSI

Overview Financial Accessories Similar Research Photos Map

DIRECT OWNER

Add to Shortlist Add to Compare Add a Note Report Error

More Actions Share

### Car Details

Price	\$21,800	?
Depreciation	-	?
Reg Date	25-Sep-2008 (2mths 1day COE left)	?
Manufactured	2008	?
Mileage	125,000 km (12.7k /yr)	?
Transmission	Auto	?
Engine Cap	1,984 cc	?
Road Tax	\$1,194 /yr	?
Power	147.0 kW (197 bhp) View specs of the Volkswagen Tiguan (2008-2011)	?
Curb Weight	1,684 kg	?
Features	2.0 Sports. 197bhp/280nm Torque. Panoramic Sunroof. Xenon Headlamps. 18 Inch OZ Alloy Wheels. Candy White/black Leather Interior.	?
Accessories	Pioneer Headset. Blackview Front/rear Recording Camera. Upgraded Speakers.	?
Description	1 Owner Car Throughout 10 Years. Very Well Taken Care Of. Completely New Suspension System. Major Repairs Recently Carried Out On Engine, Cooling System, Brakes And Air-conditioning System. 6 Speed Fully Automatic Gearbox. Very Fast, Yet Comfortable Drive. 100% Accident Free During Ownership. Good Value For COE Renewal For Another 5 Or 10 Years. Call Or Text Owner For Viewing.	?
COE	\$13,301	?
OMV	\$32,313	?
ARF	\$32,313	?
Dereg Value	\$16,386 as of today (change)	?
No. of Owners	1	?
Type of Veh	SUV	?
Category	PARF Car, Direct Owner Sale	?
Availability	Available	?

DIRECT OWNER

Add to Shortlist Add to Compare Add a Note

Posted on: 21-Jul-2018 | Last Updated on: 21-Jul-2018

Tags: Volkswagen Tiguan, 2008 Volkswagen Tiguan, Volkswagen, Tiguan, Used Volkswagen



GET YOUR  
COE  
RENEWAL  
LOAN

### Seller Information

Contact Person(s) Peter  
Contact No. 97153838  
Enquiry ☒ Contact Seller

### USEFUL FORMS

- » Indemnity form
- » Receipt
- » M01
- » Sales agreement
- » Hand-over form

Instructions on how to complete a seller to end-consumer deal

**Renewing your COE?**  
Get your COE Renewal Loan at low interest rates. Fast and hassle-free processing by sgCarMart Connect.



### Useful Services



Afraid of lemons? Request to have this car evaluated professionally.

Vehicle Evaluation



Find out the market value for your car. Get a free Car Valuation.

Free Valuation

### Upfront Payment

» more Financial info

Transfer Fee	\$25	?
Down Payment	\$6,540 (change)	?
	Maximum 70% Loan	?

Compare [ 1 ]

## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Thursday, 16 August 2018 11:54 AM  
**To:** 'ANDY'  
**Cc:** sur@lkkauto.com; 'Taufikh (LKKAuto)'  
**Subject:** RE: SKW 6175M OD (ECICS) FINALISE

Dear Andy,

Confirm final fig of P/P \$1818.80 before excess \$ 500/- & GST.

Final invoice and all supporting documents sent over to ECICS LTD.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** ANDY [<mailto:andy@falconair.com.sg>]  
**Sent:** Tuesday, 14 August 2018 1:19 PM  
**To:** 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>; 'Taufikh (LKKAuto)' <Taufikh@lkkauto.com>  
**Cc:** sur@lkkauto.com  
**Subject:** RE: SKW 6175M OD (ECICS) FINALISE

Taufikh,

Please confirm finalise P/P \$1818.80 less excess \$500.00 = \$1318.80

Kindly offer via Merimen

Regards

Andy

Falcon-Air Auto Services Pte Ltd

Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65 6779 5665 Fax No : +65 67791110

---

**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]  
**Sent:** Monday, July 30, 2018 1:37 PM  
**To:** [andy@falconair.com.sg](mailto:andy@falconair.com.sg)  
**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Subject:** SKW 6175M OD (ECICS)

Dear Andy,

As instructed by our client, please proceed to repair the insured vehicle **SKW 6175M (Excess \$ 500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Monday, 30 July 2018 1:37 PM  
**To:** andy@falconair.com.sg  
**Cc:** sur@lkkauto.com  
**Subject:** SKW 6175M OD (ECICS)

Dear Andy,

As instructed by our client, please proceed to repair the insured vehicle **SKW 6175M (Excess \$ 500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

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Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## View Received Message

This mail is associated with :

**SKW6175M (DMPC1800300H)**

OD

Jul 23 2018 10:00AM

[LIM SOCK KWANG]

Falcon-Air Auto Services Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** ECICS Limited (HQ) (ECICS), sent on 30/07/2018 11:58 AM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$2484.30) - SKW6175M - Claim Handler: Janice Goh

Approved:2484.30.

### DOCUMENTS SUMMARY

There are no documents.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: ECICS Limited  
7 Temasek Boulevard  
#10-01 Suntec Tower One  
Singapore 038987

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Janice Goh

Date: 30 Jul 2018

## Preliminary Advice

Vehicle No	: SKW6175M	Accident Date	: 23/07/2018
Make	: VOLKSWAGEN TIGUAN	Policy No.	: MPC17A00481501
Assignment Date	: 24/07/2018	Excess	: S\$500.00
Date of Inspection	: 26/07/2018	Est. Duration of Repair	: 3 days
Inspection At	: Falcon-Air Auto Services Pte Ltd (Pandan) No 8 Pandan Loop Singapore		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,744.30
Revised Amount	:S\$	1,818.80
Check Items (Estimated)	:S\$	665.50
Total	:S\$	2,484.30

Lump Sum Repair	:S\$
-----------------	------

### Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	20,000.00
COE / PARF Rebate	:S\$	13,581.00
Salvage Value	:S\$	
Margin for Repair	:S\$	6,419.00

### Remarks

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	23/07/2018 15:05
Date Of Accident	23/07/2018 10:50
Exact Location Of Accident	CARPARK OF BLK 255 JURONG EAST ST 24
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKW6175M
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LIM SOCK KWANG
NRIC No	S6971090E
Email Address	ALANLIMSK69@GMAIL.COM
Mobile Phone No	(LOCAL) +65-94566355
Alternative Phone No	OFFICE-94566355

### Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	TIGUAN-2.0 TDI (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	ECICS LIMITED
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	MPC17A00481501
Cover Note Number	

### Driver

Name of Driver	LIM SOCK KWANG
NRIC No	S6971090E
Date Of Birth	24/12/1969
Occupation	INDOOR
Date Of Driving Pass	16/12/1996
Driving Experience	21 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94566355
Fax Number	
Contact Number	OFFICE-94566355
Email Address	ALANLIMSK69@GMAIL.COM

Address	BLK 673A CHOA CHU KANG CRESCENT #14-413
Postcode	681673
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHA9171E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	S1479683E
Contact Number	97509227
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

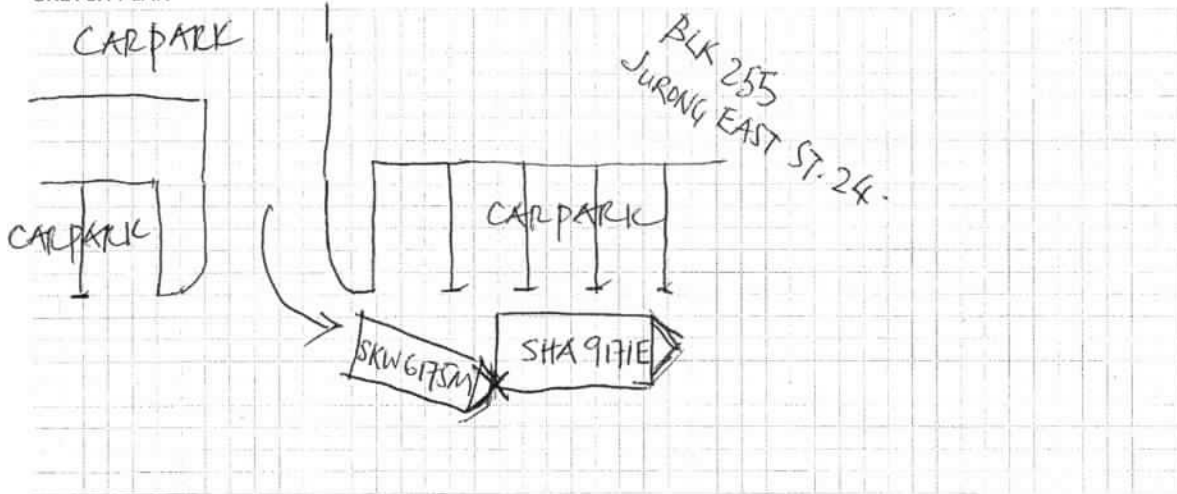
  
 Policyholder's Signature  
 Date & Time: 23/7/18

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

23 JULY 18, 10:50 AM, as I was exiting the carpark, a yellow coloured taxi, SHA 917IE, stopped suddenly in front of me to allow a car to come out of the carpark lot. I immediately step on my brake but the distance was too close and my vehicle hit his (SHA 917IE) right rear end.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

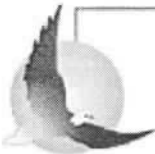
*[Signature]*

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



FALCON-AIR

FALCON - AIR AUTO SERVICES PTE LTD  
CO. REG. No.: 1995-01140-D

INSURER: ECICS Limited (HQ)

**PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	MPC17A00481501	Date of Loss:	23/07/2018
Vehicle Reg. No.:	SKW6175M	Driveable?	
Driver Age/Info:	48 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	LIM SOCK KWANG	Contact No:	+6594566355
Driver:	LIM SOCK KWANG		

Make/Model:	VOLKSWAGEN TIGUAN, 2.0 TDI (A)	Vehicle Reg. Date:	08/10/2008
Vehicle Colour:	METALIC GOLD/GREY		
Engine No:	CAW011877	Chassis No:	WVGZZZ5NZ9W011501
Odometer:	5 KM		

Paint Type:  
Total Loss? **NO**  
Est. Duration of Repair (day) 4

Description of Accident/Loss: REFER SKETCH PLAN

Remarks: KINDLY ARRANGE OD SURVEY VEHICLE WITH OWNER TEL #67795665

Present Location: FALCON-AIR AUTO SERVICES PTE LTD (PANDAN)

Taujiah 97495749  
Er 9500  
Not Authorise  
26/7/18 1620  
Resurvey before paint  
put by part  
sur @ lkk auto

03 days

**COST OF CLAIMS**

Parts	• To resurvey before/after spray painting	Amount
Miscellaneous Items	• To display damaged part(s) during resurvey	1,664.30
Labour	• Parts prices are subject to confirmation	0.00
Paintwork Labour	• Third party survey is on a "Without Prejudice" basis	1,080.00
Towing	• No illegal modification(s) is allowed	0.00
	• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company	0.00

Acknowledged by Repairer

Signature:

Date:

Gross Total (S\$)

+ GST 7.00% (S\$)

Nett Amount (S\$)

2,744.30

192.10

2,936.40

This claim is handled by: ANDY



## REPAIR DETAILS

### Reference

**Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 24 Jul 2018)

**Parts:** M1-SUV      VOLKSWAGEN TIGUAN 2.0 TDI (A) (Catalogue:Merimen Singapore 1.0)

**Labour:** Repairer's      (Price-denominated Standard List)

**Print Code:** Falcon-Air Auto Services Pte Ltd/SKW6175M/24/07/2018 13:47

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*LH HEADLAMP	0.00	0.00	env ✓ *320.00 F
2	1		*FRONT BUMPER	0.00	0.00	de ✓ *500.00 F
3	1		*FRONT BUMPER SIDE RETAINER LH	0.00	0.00	ner ✓ *18.00 F
4	1		*FRONT BUMPER REINFORCEMENT	0.00	0.00	? X *285.00 F nm
5	1		*FOG LAMP GARNISH	0.00	0.00	de ✓ *70.00 F
6	1		*FRONT GRILLE	0.00	0.00	? X *320.00 F nm

F=Franchise part.

Sub Total (S\$)	1,513.00
+ Margin on L,N Items 10.00% (S\$)	151.30
Total Parts (S\$)	1,664.30

Falcon-Air Auto Services Pte Ltd/SKW6175M/24/07/2018 13:47. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

## Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<b>Labour Items</b>			
1	TO FOCUS HEADLAMP/CHECK LIGHT SYSTEM	New	20 30.00
2	TO REPAIR FRONT LH INNER PANEL, BONNET ,LH FRONT FENDER INCLUDES KNOCKING & REPLACEMENT OF PARTS	New	300 450.00
3	TO RESPRAY ACCIDENT DAMAGED AREAS	New	500 600.00
Gross Labour Cost (S\$)			1,080.00

Falcon-Air Auto Services Pte Ltd/SKW6175M/24/07/2018 13:47. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

### FALCON-AIR AUTO SERVICES PTE LTD (a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862  
Branches : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop S(128226) Tel: 6779-5665 Fax: 6779-1110  
Website: www.falconair.com.sg Email: email@falconair.com.sg



日美汽車私人有限公司

**JAE AUTO PTE LTD**

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710  
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:  
48A SUNGEI KADUT AVE SINGAPORE 729672  
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

WINDSCREEN GLASS  
Dept Direct: 6417 9791 / 6745 9939



Dept Direct: 6305 9610

Dept Direct: 6305 9611

Dept Direct: 6417 9792



Dept Direct: 6417 9794

Dept Direct: 6417 9795



Dept Direct: 6417 9796

Dept Direct: 6417 9793

Wiper blade: NWB (Nippon Wiper blade), Siliper ( Made in Korea ),  
Forch ( Made in Germany )  
Spark plug: Nippon Denso, NGK (Made in Japan)

FALCON AIR AUTO SERVICES PTE LTD

BLK 1 #01-08  
PANDAN LOOP

SINGAPORE 128219

ATTN :

WH

TAX INVOICE : AR201808-04074  
DATE : 01/08/2018  
CUSTOMER ID : FALCOD-3  
VEH REG. NO. : SKW6175M  
TERMS : 30 days  
PO NO. :  
PAGE NO. : Page 1 of 1  
CURR. : SGD

SQ STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1. 5N2941031K	HEADLAMP LH	WH	1	320.00	320.00
		WH			
2. 5N0807217 GRU	FRONT BUMPER	WH	1	500.00	500.00
		WH			
3. 5N0853665 9B9	FOG LAMP GARNISH LH	WH	1	70.00	70.00
		WH			
4. 5N0807183B	FRT BUMPER S/RETAINER LH	WH	1	18.00	18.00
		WH			

SUB-TOTAL : 908.00  
ADD GST 7.00 % 63.56

E. & O.E

TOTAL AMOUNT SGD : 971.56

[P] 08/08/2018 10:54:05AM

[E] 01/08/2018 10:38:18AM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.

Sales Executive : ANN



This is computer generated document.  
No signature is required.

ORIGINAL

Goods Received in Good Order

Signature / Co Stamp / Date



FALCON-AIR

FALCON-AIR AUTO SERVICES PTE LTD  
CO. REG. No: 1995-01140-D

*Shirley*

INSURER:

ECICS Limited (HQ)

**PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	MPC17A00481501	Date of Loss:	23/07/2018
Vehicle Reg. No.:	<b>SKW6175M</b>	Driveable?	
Driver Age/Info:	48 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	LIM SOCK KWANG	Contact No:	+6594566355
Driver:	LIM SOCK KWANG		

Make/Model:	VOLKSWAGEN TIGUAN, 2.0 TDI (A)	Vehicle Reg. Date:	08/10/2008
Vehicle Colour:	METALIC GOLD/GREY		
Engine No:	CAW011877	Chassis No:	WVGZZZ5NZ9W011501
Odometer:	5 KM		

Paint Type:	
Total Loss?	<b>NO</b>
Est. Duration of Repair (day)	4

*Tanjik 97495749*  
*EV 9500*  
*Not Authorise*  
*26/7/18 1620*  
*Resurvey before paint*  
*put by part*  
*sur @ HK outage in*

Description of Accident/Loss	REFER SKETCH PLAN
------------------------------	-------------------

Remarks:	KINDLY ARRANGE OD SURVEY VEHICLE WITH OWNER TEL #67795665
----------	---

Present Location:	FALCON-AIR AUTO SERVICES PTE LTD (PANDAN)
-------------------	---

*03 days*

**COST OF CLAIMS**

	Amount
Parts	1,664.30
Miscellaneous Items	0.00
Labour	1,080.00
Paintwork Labour	0.00
Towing	0.00
<b>Gross Total (\$\$)</b>	<b>2,744.30</b>
<b>+ GST 7.00% (\$\$)</b>	<b>192.10</b>
<b>Nett Amount (\$\$)</b>	<b>2,936.40</b>

This claim is handled by: ANDY

# REPAIR DETAILS

## Réference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 24 Jul 2018)

Parts: M1-SUV VOLKSWAGEN TIGUAN 2.0 TDI (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Falcon-Air Auto Services Pte Ltd/SKW6175M/24/07/2018 13:47

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*LH HEADLAMP	0.00	0.00	cur ✓ *320.00 F
2	1		*FRONT BUMPER	0.00	0.00	de ✓ *500.00 F
3	1		*FRONT BUMPER SIDE RETAINER LH	0.00	0.00	re ✓ *18.00 F
4	1		<del>*FRONT BUMPER REINFORCEMENT</del>	0.00	0.00	? <del>*285.00 F</del>
5	1		*FOG LAMP GARNISH	0.00	0.00	de ✓ *70.00 F
6	1		<del>*FRONT GRILLE</del>	0.00	0.00	? <del>*320.00 F</del>
F=Franchise part.						
Sub Total (S\$)						1,513.00
+ Margin on L,N Items 10.00% (S\$)						151.30
Total Parts (S\$)						1,664.30

Falcon-Air Auto Services Pte Ltd/SKW6175M/24/07/2018 13:47. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

PARTS: 908.00  
+ 10% 90.80  
998.80  
LABOUR 820.00  
1818.80  
less excess - 500.00  
1318.80  
FINAL

## Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<b>Labour Items</b>			
1	TO FOCUS HEADLAMP/CHECK LIGHT SYSTEM	New	20 30.00
2	TO REPAIR FRONT LH INNER PANEL, BONNET, LH FRONT FENDER INCLUDES KNOCKING & REPLACEMENT OF PARTS	New	300 450.00
3	TO RESPRAY ACCIDENT DAMAGED AREAS	New	500 600.00
Gross Labour Cost (\$\$)			1,080.00

Falcon-Air Auto Services Pte Ltd/SKW6175M/24/07/2018 13:47. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

### FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7852  
Branches : Tampines S( 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop S(128226) Tel: 6779-5665 Fax: 6779-1110  
Website: www.falconair.com.sg Email: email@falconair.com.sg

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

#### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Jul 2018 13:39 <a href="#">Sendback Est</a>	24 Jul 2018 13:47 <b>S\$2,744.30</b>	24 Jul 2018 14:42 <a href="#">Edit Adj Rpt</a>	<b>S\$1,818.80</b> <a href="#">Edit Estimates</a>	<b>S\$1,818.80</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

#### CLAIM SUBFOLDER DETAILS

Insured:	LIM SOCK KWANG, ID: S6971090E, Tel: +6594566355, Email: ALANLIMSK69@GMAIL.COM		
Vehicle Reg. No.:	SKW6175M	Date of Loss:	23/07/2018 10:00 - :59 [117 Months and 15 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / DMPC1800300H	Policy/Cover Note No.:	MPC17A00481501 (Comprehensive)
		Excess:	S\$500.00
Repairer:	Falcon-Air Auto Services Pte Ltd (Pandan) No 8 Pandan Loop, Clementi - Tel:		
Handling Insurer:	ECICS Limited (HQ) - Tel: 63374779 /6303 0178 ... [Handled by Janice Goh - 6303 0182]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 02/08/2018]		
Driver/Custodian:	LIM SOCK KWANG (48 / Male), NRIC: S6971090E, Tel: +6594566355		

#### ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

- ECICS (30/07/2018): Alert - Adj Mandate Approved (S\$2484.30) - SKW6175M - Claim Handler: Janice Goh



#### ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**SKW6175M (DMPC1800300H)**

**OD**

**Jul 23 2018 10:00AM**

**[LIM SOCK KWANG]**

**Falcon-Air Auto Services Pte Ltd**

Upload Documents		Upload Photos	Compose New Letter	View	Use Viewer	
Assessment Reports				1 per page		<input checked="" type="checkbox"/>
No	Finalized On	Falcon-Air Auto Services Pte Ltd (Pandan)		Thumbnail	Print	
1	24/07/18 13:47	Repairer Estimates		Load HTM		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	30/07/18 10:26	Adjuster Immediate Advice		Load HTM		
Photos/Images				3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	30/07/18 10:31	General View		Load JPG	<input checked="" type="checkbox"/>	
2	30/07/18 10:31	General View		Load JPG	<input checked="" type="checkbox"/>	
3	30/07/18 10:31	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>	
4	30/07/18 10:31	General View		Load JPG	<input checked="" type="checkbox"/>	
5	30/07/18 10:31	General View		Load JPG	<input checked="" type="checkbox"/>	
6	30/07/18 10:31	General View		Load JPG	<input checked="" type="checkbox"/>	
7	30/07/18 10:31	General View		Load JPG	<input checked="" type="checkbox"/>	
8	30/07/18 10:31	General View		Load JPG	<input checked="" type="checkbox"/>	
9	30/07/18 10:31	General View		Load JPG	<input checked="" type="checkbox"/>	
10	30/07/18 10:31	General View		Load JPG	<input checked="" type="checkbox"/>	
11	30/07/18 10:31	General View		Load JPG	<input checked="" type="checkbox"/>	
12	30/07/18 10:31	General View		Load JPG	<input checked="" type="checkbox"/>	
13	30/07/18 10:31	General View		Load JPG	<input checked="" type="checkbox"/>	
14	30/07/18 10:31	General View		Load JPG	<input checked="" type="checkbox"/>	
15	30/07/18 10:31	General View		Load JPG	<input checked="" type="checkbox"/>	
16	30/07/18 10:31	General View		Load JPG	<input checked="" type="checkbox"/>	
17	30/07/18 10:31	General View		Load JPG	<input checked="" type="checkbox"/>	
18	30/07/18 10:31	General View		Load JPG	<input checked="" type="checkbox"/>	
19	30/07/18 10:31	Chassis Number		Load JPG	<input checked="" type="checkbox"/>	
20	30/07/18 10:31	General View		Load JPG	<input checked="" type="checkbox"/>	
21	30/07/18 10:31	General View		Load JPG	<input checked="" type="checkbox"/>	
22	30/07/18 10:31	General View		Load JPG	<input checked="" type="checkbox"/>	
23	30/07/18 10:31	General View		Load JPG	<input checked="" type="checkbox"/>	
24	30/07/18 10:31	General View		Load JPG	<input checked="" type="checkbox"/>	
25	16/08/18 11:56	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>	
26	16/08/18 11:56	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>	
27	16/08/18 11:56	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>	
28	16/08/18 11:56	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>	
29	16/08/18 11:56	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>	
Documentation				1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	30/07/18 10:29	ESTIMATE		Load PDF		
2	16/08/18 15:08	Parts Invoice		Load PDF		

## Linked Accident Report Documents

<b>Assessment Reports</b>	<b>View</b>	Use Viewer	
	1 per page		<input checked="" type="checkbox"/>



No	Finalized On	Falcon-Air Auto Services Pte Ltd (Pandan)		Thumbnail	Print
1	23/07/18 15:14	Accident Statement		Load HTM	
<b>Photos/Images</b>			3 per page		
No	Finalized On	Falcon-Air Auto Services Pte Ltd (Pandan)		Thumbnail	Print
1	23/07/18 15:12	Accident Photo		Load JPG	
2	23/07/18 15:12	Accident Photo		Load JPG	
3	23/07/18 15:12	Accident Photo		Load JPG	
4	23/07/18 15:12	Accident Photo		Load JPG	
5	23/07/18 15:12	Accident Photo		Load JPG	
6	23/07/18 15:12	Accident Photo		Load JPG	
7	23/07/18 15:12	Accident Photo		Load JPG	
<b>Documentation</b>			1 per page		
No	Finalized On	Falcon-Air Auto Services Pte Ltd (Pandan)		Thumbnail	Print
1	23/07/18 15:11	Sketch Plan		Load TIF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

ECICS Limited  
7 Temasek Boulevard, #10-01 Suntec Tower One  
Singapore 038987

Our File No: CS/ICS18013513/T1SBE2

Date: 16/08/2018

### REFERENCE

Insured/Claimant: LIM SOCK KWANG Policy No: MPC17A00481501  
Date of Loss: 23/07/2018 Nature of Claim: OD Claim No: DMPC1800300H

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKW6175M  
Make & Model: VOLKSWAGEN TIGUAN, 2.0 TDI (A) Engine No: CAW011877  
Reg. Date: 08/10/2008 (Man. Year: 2008) Chassis No: WVGZZZ5NZ9W011501  
Colour: Grey Odometer: 196579 km  
Engine Capacity: 1984 cc  
Market Value/New Car Price: S\$20,000.00  
Price:  
Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 235/50 R18 Rear Tyre Size: 235/50 R18  
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm  
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

### COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	1,664.30	998.80	665.50	39.99
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,080.00	820.00	260.00	24.07
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>2,744.30</b>	<b>1,818.80</b>	<b>925.50</b>	<b>33.72</b>
<b>- Excess (S\$)</b>	<b>0.00</b>	<b>500.00</b>	<b>-500.00</b>	
<b>(S\$)</b>	<b>2,744.30</b>	<b>1,318.80</b>	<b>1,425.50</b>	<b>51.94</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>192.10</b>	<b>92.32</b>	<b>99.78</b>	<b>51.94</b>
<b>Nett Amount (S\$)</b>	<b>2,936.40</b>	<b>1,411.12</b>	<b>1,525.28</b>	<b>51.94</b>

### INSPECTION

Date of Assignment: 24/07/2018 Present Location: Falcon-Air Auto Services Pte Ltd (Pandan)  
Date Inspected: 26/07/2018 Inspected At: Falcon-Air Auto Services Pte Ltd (Pandan)  
No 8 Pandan Loop  
Singapore  
Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 16 Aug 2018)
<b>Parts:</b>	M1-SUV	VOLKSWAGEN TIGUAN 2.0 TDI (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SKW6175M)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LH HEADLAMP	Cracked	320.00 F	*320.00 F
2	1		*FRONT BUMPER	Deformed	500.00 F	*500.00 F
3	1		*FRONT BUMPER SIDE RETAINER LH	Necessary	18.00 F	*18.00 F
4	1		*FRONT BUMPER REINFORCEMENT	Not Necessary	285.00 F	*- F
5	1		*FOG LAMP GARNISH	Deformed	70.00 F	*70.00 F
6	1		*FRONT GRILLE	Not Necessary	320.00 F	*- F
					<b>Sub Total (\$\$)</b>	<b>1,513.00 908.00</b>
					<b>+ Margin on L,N Items 10.00/10.00% (\$\$)</b>	<b>151.30 90.80</b>
					<b>Total Parts (\$\$)</b>	<b>1,664.30 998.80</b>

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO FOCUS HEADLAMP/CHECK LIGHT SYSTEM	New	30.00	20.00
2	TO REPAIR FRONT LH INNER PANEL, BONNET ,LH FRONT FENDER INCLUDES KNOCKING & REPLACEMENT OF PARTS	New	450.00	300.00
3	TO RESPRAY ACCIDENT DAMAGED AREAS	New	600.00	500.00
Gross Labour Cost (S\$)			<b>1,080.00</b>	<b>820.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >