

Surveyor

From

REF:

NS/INCL8013511 / RHbe2

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

GBA 177U

Policy No.

5070 47737-03 03.11.17

Claims No.

MT/1004097-003

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

1

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SHD 6234L

Yr Regn:

2016 / MAY

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

TOYOTA PRIUS

C.C

1798

Colour

MAROON

A/C:

Insured / Std / NI / NA

Sp. Reading

18 8950

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

3T DKN 36U 305 7L 7978

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: N/R / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

195/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

FRICKEN

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

22/07/18

D.O.I.

24/07/18

Survey held at

SMK

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

SHD 6234L - NS/INCL4009353 / Kigbu2
GBA 177U - X

DOA: 150514

07/18/2018

NTAC

Confirm \$4735.09 @ 7 days
Red: \$7542.31, 61%.

GBA177U

RECEIVED 11 SEP 2018

Date/Time, File Pass to?

☐

: Preli. Report

Days Of Repair:

7

1) typed

☒

: Final Report

Resurvey No. of Trip:

1

Survey Fee:

Transportation

S + RS. \$

Photos

Others

TOTAL

Date/Time, File Return to?

2)

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Report Format :

7P

Lump Sum / I.B.I.: (\$ 4735.09

160

160

Signature: *[Signature]*

REF:

NS/INC18013511 / R11b2

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured: GBA 177U

Policy No. 5010 471321-03 03.11.17

Claims No. MT11004097-003

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 1 days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SHD 6234L Yr Regn: 2016 / May

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA PRIMO C.C. 1798

Colour: MAROON A/C: Insured / Std / NI / NA

Sp. Reading: 188950 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JTDKN 36U 305 7L 7978

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: NR / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or FALKEN

Front

Rear

R/Bal. 5 mm R/Bal. 5 mm

L/Bal. 5 mm L/Bal. 5 mm

D.O.A. 22/01/18 D.O.I. 24/01/18

Survey held at Smt

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

SHD 6234L - NS/INC14009353 / K11b2
GBA 177U - x

DOA: 15/5/14

07/18/2018

NTAC

Confirm \$4735.09 @ 7 days
Red: \$7542.31, 61%.

GBA177U

RECEIVED 1 SEP 2018

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: 7

1) typist

☒ : Final Report

Resurvey No. of Trip: 1

Date/Time, File Return to?

Survey Fee:

Transportation: \$ + RS \$

2)

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

) Photos

) Others

Report Format : TP

Lump Sum / I.B.I.: (\$ 4735.09

TOTAL

160

TP Claims against NTUC Income: Follow-Through Survey

Date : 12/09/2018

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/1003231-002	SMRT TAXIS PTE LTD	SHC 4304L	SLP 5483E	16/07/2018	7:40	\$ 2,615.80	\$ 1,150.00
2	MT/1003062-002	SMRT TAXIS PTE LTD	SMB 1647M	YN 5332P	16/07/2018	7:05	\$ 10,579.30	\$ 5,700.00
3	MT/1011180-001	SMRT TAXIS PTE LTD	SHB 1807C	SIG 1130X	18/07/2018	9:15	\$ 3,130.38	\$ 1,150.00
4	MT/1004097-003	SMRT TAXIS PTE LTD	SHD 6234L	GBA 177U	22/07/2018	22:05	\$ 12,277.40	\$ 4,735.09
5	MT/1003320-002	SMRT TAXIS PTE LTD	SHC 4544K	SDT 3015K	16/07/2018	0:50	\$ 8,587.11	\$ 3,650.00

Claim received from LKK



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18013511/R1rb

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 25-07-2018

189556



Code: INC4

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBA 177U	Veh. Inspected	SHD 6234L
Policy No.	5070477329-03	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	24/07/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	22/07/2018	Inspection Date	24/07/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

eBaoTech

General Claim

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No. Date of Accident

Vehicle No.(For Motor)

Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input checked="" type="radio"/>	5070477329-03	ANG MO KIO MOTOR SERVICE	26028100W	GFT	Third Party, Fire & Theft	GBA177U	GBA177U	03/11/2017	

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/07/2018 11:02
Date Of Accident	22/07/2018 22:05
Exact Location Of Accident	UPPER BUKIT TIMAH ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHD6234L
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

Driver

Name of Driver	ELIZABETH HO MENG HUA
NRIC No	S1651737B
Date Of Birth	22/04/1964
Occupation	OUTDOOR
Date Of Driving Pass	21/12/1981
Driving Experience	36 YEARS AND 7 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	409
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : UNKNOWN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING ALONG UPPER BUKIT TIMAH ROAD AT THE SECOND LANE WITH A PASSENGER ON BOARD AND HAD STOPPED DUE TO RED TRAFFIC LIGHT JUNCTION AHEAD. AFTER WHICH, I FELT AN IMPACT FROM BEHIND, THE VEHICLE GBA177U FROM BEHIND HAD COLLIDED ONTO THE REAR PORTION OF MY TAXI.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBA177U
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	GOODS VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name	ELIZABETH HO MENHG HUA
Approximate Age	
Injuries Sustain	
Injured person in which vehicle?	SHD6234L
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

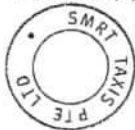
SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow Insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



[Handwritten Signature]

[Handwritten Signature]

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

HUME AVE

UPPER BUKIT TIMAH RD

A- SHD 62342
B- GBA 1774

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature _____
Date & Time: _____

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

23/7/2014

SMRT Accident Vehicle Repair Estimates

Car 17

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHD6234L
 Ref. No : TAX/07/18/2098
 Reg. Date : 13/05/2016
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : ELIZABETH HO MENG HUA
 Type of Accident : HEAD TO REAR
 Date / Time of Accident : 22/07/2018 10:08:00 AM
 Accident Reported Date / Time : 23/07/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : Yes
 Towed Back Date/Time : 22/07/2018
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024097167
 Special Instruction to ARC, if any :
 TOWED \$60 / GBA177U / *none / Reby by paint*
 Prepared Date : 23/07/2018 12:26:50 PM



LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U305767978

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	1,014.00	700.00
Total Spray Painting Charges :	1,476.00	500.00
Total Material Charges :	4,355.30	3,035.09
Other Charges :	1,190.00	500.00
TOTAL :	8,035.30 12,277.40	4,735.09
Lump Sum Total :	0.00	0.00
No. of Repair Days :	8.00	7.00
Prepared / Adjusted By :		RASUL
Arc / Surveyor Sign Off Date :	23/07/2018 06:57:44 PM	24/07/2018 01:53:55 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 23/07/2018 06:56:54 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1808-0389

Invoice No :

Quotation Date : 18/8

Invoice Date :

Invoice Amount :

Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	1,014.00	700.00 /
Total Labour	1,014.00	700.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00 /
TO RESPRAY REAR PANEL	180.00	100.00 /
TO RESPRAY TAIL GATE	378.00	200.00 /
TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	0.00 X77
TO RESPRAY REAR SPOILER	180.00	0.00 X22
TO RESPRAY REAR SPARE TYRE PANEL	180.00	0.00 X22
Total Spray Painting & Panel Beating	1,476.00	500.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 X27
TO TRANSFER REAR TAILGATE MECHANISM	120.00	60.00 /
TO REMOVE AND REFIX REAR WINDSCREEN	240.00	120.00 /
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	60.00 /
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	60.00 /
TO REPLACE SUNDRY PARTS	100.00	0.00 X M
TO WASH AND VACUUM	60.00	0.00 X 22
TO CHECK & RESET SYSTEM FUNCTION	350.00	200.00 S /
Total Other Costs	1,190.00	500.00

12411.40

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-47905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace	No <i>cr</i>
52161-16010			BUMPER CLIPS	10	1.61	25.00	12.07	Replace	Replace	No <i>nee</i>
76088-47020		6505617	BUMPER LIP COVER RR/LH	1	72.20	25.00	54.15	Replace	Check	No <i>X su</i>
76087-47020		6505618	BUMPER LIP COVER RR/RH	1	118.10	25.00	88.58	Replace	Check	No <i>X su</i>
76891-47020		6505619	BUMPER LIP REAR	1	228.90	25.00	171.68	Replace	Check	No <i>X su</i>
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Check	No <i>X su</i>
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No <i>nee</i>
52023-12240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.27	Replace	Replace	No <i>bt</i>
52016-47030			ARM SUB-ASSY, RR BUMPER LH	1	139.60	25.00	104.70	Replace	Check	No <i>X</i>
52015-47050			ARM SUB-ASSY, RR BUMPER RH	1	139.60	25.00	104.70	Replace	Check	No <i>X</i>
89997-30070			ANTENNA, ELECTRICAL LOWER REAR	1	157.40	10.00	141.66	Replace	Check	No <i>X su</i>
52591-47021			BUMPER SEAL, RR RH	1	65.70	25.00	49.28	Replace	Check	No <i>X</i>
52576-47020		6505550	BUMPER SIDE RETAINER RR/LH	0	94.80	25.00	0.00	Replace	Not given	No <i>X</i>
52575-47020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Replace	No <i>nee</i>
67005-47241			TAILGATE ASY	1	1,007.90	25.00	755.92	Replace	Replace	No <i>bt</i>
75574-47020			TAIL GATE DOOR GLASS MOULDING, LH	1	29.40	25.00	22.05	Replace	Replace	No <i>nee</i>
75573-47080			TAIL GATE DOOR GLASS MOULDING, RH	1	29.40	25.00	22.05	Replace	Replace	No <i>nee</i>
75575 - 47030			MOULDING BACK WINDOW, LOWER NO.1	1	29.40	25.00	22.05	Replace	Replace	No <i>nee</i>
	COMMON		SEALANT W/SCREEN	3	37.00	0.00	111.00	Replace	Replace	No <i>nee</i>
76801-47070-B0			TAILGATE OUTSIDE GARNISH	0	504.90	25.00	0.00	Replace	Not given	No <i>X 3 su</i>
75310-47020		6505639	EMBLEM REAR	0	60.30	25.00	0.00	Replace	Not given	No <i>X</i>
75374-47051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace	No <i>nee</i>
75442-47030			NAME PLATE (PRIUS)	0	60.80	25.00	0.00	Replace	Not given	No <i>X 3 su</i>
75443-47030			NAME PLATE (TOYOTA)	0	51.90	25.00	0.00	Replace	Not given	No <i>X</i>
	REAR		NUMBER PLATE	1	30.00	0.00	30.00	Replace	Replace	No <i>bt</i>
			NUMBER PLATE FRAME	0	12.00	0.00	0.00	Replace	Not given	No <i>X</i>
69350-47030			TAILGATE DOOR LOCK	1	444.10	25.00	333.08	Replace	Check	No <i>X su</i>
69415-47020			TAILGATE LOCK, COVER	1	15.70	25.00	11.78	Replace	Check	No <i>X</i>

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
67881-47022			TAILGATE DOOR WEATHER STRIP	1	353.40	25.00	265.05	Replace	Replace	No ✓
76085-47910		6505620	SPOILER REAR	0	953.70	25.00	0.00	Replace	Not given	No X
	COMMON		SMRT LOGO	0	7.80	0.00	0.00	Replace	Not given	No X
	COMMON		STICKER DECAL 6555 8888	0	21.60	0.00	0.00	Replace	Not given	No X
58307-47060		6505522	END PANEL	1	602.10	25.00	451.57	Replace	Replace	No ✓
64718-47031B0			END PANEL COVER, DECK TRIM HOLE	1	46.10	25.00	34.58	Replace	Check	No X
64716-47031B0			END PANEL COVER, DECK TRIM, RR	1	121.10	25.00	90.82	Replace	Replace	No ✓
64993-47020			BOX, DECK FLOOR, RR	1	649.70	25.00	487.27	Replace	Replace	No ✓
58416-47030B3			BOX, RR FLOOR, BOARD	0	679.60	25.00	0.00	Replace	Not given	No X
58311-47071		6505523	SPARE TYRE PANEL	0	667.70	25.00	0.00	Replace	Not given	No X
	COMMON	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace	No ✓
52563-47010			TAIL LAMP BRACKET, LH	1	30.70	25.00	23.03	Replace	Check	No X
52562-47010			TAIL LAMP BRACKET, RH	1	30.70	25.00	23.03	Replace	Check	No X
TOTAL MATERIALS							4,355.34	3,035.09		
TOTAL MATERIALS(Discounted)							4,355.30	3,035.09		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

3035.09
 + 700.00
 + 1000.00

 4735.09

Janice Lee (LKKAUTO)

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) <YeoPohsuan@smrt.com.sg>
Sent: Wednesday, September 05, 2018 12:12 PM
To: Rasul (LKKAUTO)
Cc: SUR; CS A Team; Bryan Ang (LKKAUTO)
Subject: SHD6234L
Attachments: img-828184806-0001.pdf

Hi Rasul,

Attached herewith the repair estimate of SHD 6234L having Case No: TAX/07/18/2098.

There is no change to the approved amount of \$4,735.09 @ 7 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)
Sent: Tuesday, 28 August 2018 6:48 PM
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)
Subject: Scan Data from FX-D421D6

31-7.18/09.53
31-7.18/13.53

SMRT Accident Vehicle Repair Estimates

24.7.18/13.53

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

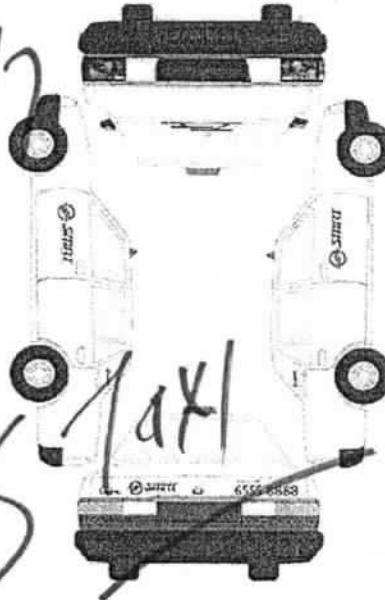
Reg. No : SHD6234L
Ref. No : TAX/07/18/2098
Reg. Date : 13/05/2016
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : ELIZABETH HO MENG HUA
Type of Accident : HEAD TO REAR
Date / Time of Accident : 22/07/2018 10:08:00 AM
Accident Reported Date / Time : 23/07/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by : Rasul
Vehicle is Towed Back? : Yes
Towed Back Date/Time : 22/07/2018
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024097167

Special Instruction to ARC, if any :

TOWED \$60 / GBA177U P/P

NTUC/ RESURVEY BEFORE PAINT , FOR CHECK ITEM and REPLACE ITEM PLEASE CALL SURVEYOR
RASUL / HP : 9001 0068. email: rasul@lkkauto.com

Prepared Date : 23/07/2018 12:26:50 PM



Recording Camera

☒ ☐

Radio Antenna

☒ ☐

1st witness

Q Date 24.7.18

2nd witness

Date

E 1/2 F
KM 188909

QC 1/8/18 pass NO Stock

25/7	24/16	07/0441	3.07.18	14/20
Received by (Signature):				

QC 31/7/18 - 15.54 Rejeep
Box Deck Floor Dent

Chassis No : JTDKN36U305767978

Mileage

0


Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,014.00	0.00
Total Spray Painting Charges	: 1,476.00	0.00
Total Material Charges	: 6,701.91	6,701.91
Other Charges	: 924.00	0.00
TOTAL	: 10,115.91	0.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 6.00	0.00
Prepared / Adjusted By	:	
Arc / Surveyor Sing Off Date	: 23/07/2018 06:57:44 PM	01/01/1900 12:00:00 AM




24/07/18 e 1145

6 days - p/p

Prepared / Adjusted Date :

Remarks :

Prepared Date : 23/07/2018 06:56:54 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

Section B - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	1,014.00	0.00 <i>200</i>
Total Labour	1,014.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 <i>200</i>
TO RESPRAY REAR PANEL	180.00	0.00 <i>100</i>
TO RESPRAY TAIL GATE	378.00	0.00 <i>200</i>
TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	0.00 <i>X</i>
TO RESPRAY REAR SPOILER	180.00	0.00 <i>X</i>
TO RESPRAY REAR SPARE TYRE PANEL	180.00	0.00 <i>X</i>
Total Spray Painting & Panel Beating	1,476.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	84.00	0.00 <i>X</i>
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 <i>No X</i>
TO TRANSFER REAR TAILGATE MECHANISM	120.00	0.00 <i>60</i>
TO REMOVE AND REFIX REAR WINDSCREEN	240.00	0.00 <i>120</i>
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	0.00 <i>60</i>
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 <i>60</i>
TO REPLACE SUNDRY PARTS	100.00	0.00 <i>X</i>
TO WASH AND VACUUM	60.00	0.00 <i>X</i>
Total Other Costs	924.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-47905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace <i>CR</i>	No
52161-16010			BUMPER CLIPS	10	1.61	25.00	12.07	Replace	Replace <i>ne</i>	No
76088-47020		6505617	BUMPER LIP COVER RR/LH	1	72.20	25.00	54.15	Replace	Replace <i>?</i>	No
76087-47020		6505618	BUMPER LIP COVER RR/RH	1	118.10	25.00	88.57	Replace	Replace <i>?</i>	No
76891-47020		6505619	BUMPER LIP REAR	1	228.90	25.00	171.67	Replace	Replace <i>?</i>	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace <i>?</i>	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace <i>ne</i>	No
52023-12240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.27	Replace	Replace <i>PA</i>	No
52016-47030			ARM SUB-ASSY, RR BUMPER LH	1	139.60	25.00	104.70	Replace	Replace <i>?</i>	No
52015-47050			ARM SUB-ASSY, RR BUMPER RH	1	139.60	25.00	104.70	Replace	Replace <i>?</i>	No
89997-30070			ANTENNA, ELECTRICAL LOWER REAR	1	157.40	10.00	141.66	Replace	Replace <i>?</i>	No
52591-47021			BUMPER SEAL, RR RH	1	65.70	25.00	49.27	Replace	Replace <i>?</i>	No
52576-47020		6505550	BUMPER SIDE RETAINER RR/LH	1	94.80	25.00	71.10	Replace	Replace <i>X</i>	No
52575-47020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Replace <i>ne</i>	No
37005-47241			TAILGATE ASY	1	1,007.90	25.00	755.92	Replace	Replace <i>pt</i>	No
75574-47020			TAIL GATE DOOR GLASS MOULDING, LH	1	29.40	25.00	22.05	Replace	Replace <i>ne</i>	No
75573-47080			TAIL GATE DOOR GLASS MOULDING, RH	1	29.40	25.00	22.05	Replace	Replace <i>ne</i>	No
75575 - 47030			MOULDING BACK WINDOW, LOWER NO.1	1	29.40	25.00	22.05	Replace	Replace <i>ne</i>	No
	COMMON		SEALANT W/SCREEN	3	37.00	0.00	111.00	Replace	Replace <i>ne</i>	No
76801-7070-B0			TAILGATE OUTSIDE GARNISH	1	504.90	25.00	378.67	Replace	Replace <i>X</i>	No
75310-7020		6505639	EMBLEM REAR	1	60.30	25.00	45.22	Replace	Replace <i>X</i>	No
5374-7051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace <i>ne</i>	No
5442-7030			NAME PLATE (PRIUS)	1	60.80	25.00	45.60	Replace	Replace <i>X</i>	No
5443-7030			NAME PLATE (TOYOTA)	1	51.90	25.00	38.92	Replace	Replace <i>X</i>	No
	REAR		NUMBER PLATE	1	30.00	0.00	30.00	Replace	Replace <i>PA</i>	No
			NUMBER PLATE FRAME	1	12.00	0.00	12.00	Replace	Replace <i>X</i>	No
9350-7030			TAILGATE DOOR LOCK	1	444.10	25.00	333.07	Replace	Replace <i>?</i>	No

Number				List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommen d	Surveyor Approved	Photos Attache
69415- 47020			TAILGATE LOCK, COVER	1 15.70	25.00	11.77	Replace	Replace ?	No
67881- 47022			TAILGATE DOOR WEATHER STRIP	1 353.40	25.00	265.05	Replace	Replace	No
76085- 47910	6505620		SPOILER REAR	1 953.70	25.00	715.27	Replace	Replace X	No
	COMMO N		SMRT LOGO	1 7.80	0.00	7.80	Replace	Replace X	No
	COMMO N		STICKER DECAL 6555 8888	1 21.60	0.00	21.60	Replace	Replace X	No
58307- 47060	6505522		END PANEL	1 602.10	25.00	451.57	Replace	Replace	No
64718- 47031B0			END PANEL COVER, DECK TRIM HOLE	1 46.10	25.00	34.57	Replace	Replace ?	No
64716- 47031B0			END PANEL COVER, DECK TRIM, RR	1 121.10	25.00	90.82	Replace	Replace	No
64993- 47020			BOX, DECK FLOOR, RR	1 649.70	25.00	487.27	Replace	Replace DE	No
58416- 47030B3			BOX, RR FLOOR, BOARD	1 679.60	25.00	509.70	Replace	Replace DE	No
58311- 47071	6505523		SPARE TYRE PANEL	1 667.70	25.00	500.77	Replace	Replace X	No
	COMMO N	4006314	SEALANT SIKAFLEX	1 37.00	0.00	37.00	Replace	Replace	No
52563- 47010			TAIL LAMP BRACKET, LH	1 30.70	25.00	23.02	Replace	Replace ?	No
52562- 47010			TAIL LAMP BRACKET, RH	1 30.70	25.00	23.02	Replace	Replace ?	No
TOTAL MATERIALS							6,702.01	6,701.91	
TOTAL MATERIALS(Discounted)							6,701.91	6,701.91	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18013511/R1rbe2

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE
189556

Date: 03-10-2018



Code: INC4

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBA 177U	Veh. Inspected	SHD 6234L
Policy No.	5070477329-03	Coverage (\$)	0.00
Claim No.	MT/1004097-003	Excess (\$)	0.00
Assign From		Assign Date	24/07/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JTDKN36U305767978	Colour	MAROON
Odometer	188950	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	5 mm
L/H Front Tyre	195/65 R15	FALKEN	5 mm
R/H Rear Tyre	195/65 R15	FALKEN	5 mm
L/H Rear Tyre	195/65 R15	FALKEN	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	22/07/2018	Inspection Date	24/07/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	7 Working Days
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**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 6234L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	BUMPER REAR (DISC 25%)	CRACKED	458.60	343.95
10	BUMPER CLIPS @\$1.61 (DISC 25%)	NECESSARY	16.10	12.07
1	BUMPER REINFORCEMENT REAR (DISC 25%)	BENT	205.70	154.27
1	BUMPER SIDE RETAINER RR/RH (DISC 25%)	NECESSARY	94.80	71.10
1	TAILGATE ASY (DISC 25%)	BENT	1,007.90	755.92
1	TAIL GATE DOOR GLASS MOULDING, LH (DISC 25%)	NECESSARY	29.40	22.05
1	TAIL GATE DOOR GLASS MOULDING, RH (DISC 25%)	NECESSARY	29.40	22.05
1	MOULDING BACK WINDOW, LOWER NO.1 (DISC 25%)	NECESSARY	29.40	22.05
1	NAME PLATE (HYBRID) (DISC 25%)	NECESSARY	51.90	38.92
1	TAILGATE DOOR WEATHER STRIP (DISC 25%)	CUT	353.40	265.05
1	END PANEL (DISC 25%)	BENT	602.10	451.57
1	END PANEL COVER, DECK TRIM, RR (DISC 25%)	DEFORMED	121.10	90.82
1	BOX, DECK FLOOR, RR (DISC 25%)	DEFORMED	649.70	487.27
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00
3	SEALANT W/SCREEN @\$37.00 (SN)	NECESSARY	111.00	111.00
1	NUMBER PLATE (SN)	BENT	30.00	30.00
1	SEALANT SIKAFLEX (SN)	NECESSARY	37.00	37.00
1	BUMPER LIP COVER RR/LH	SERVICEABLE	72.20	-
1	BUMPER LIP COVER RR/RH	SERVICEABLE	118.10	-
1	BUMPER LIP REAR	SERVICEABLE	228.90	-
1	SENSOR REVERSE	SERVICEABLE	180.00	-
1	ARM SUB-ASY, RR BUMPER LH	SERVICEABLE	139.60	-
1	ARM SUB-ASSY, RR BUMPER RH	SERVICEABLE	139.60	-
1	ANTENNA, ELECTRICAL LOWER REAR	SERVICEABLE	157.40	-
1	BUMPER SEAL, RR RH	SERVICEABLE	65.70	-
1	BUMPER SIDE RETAINER RR/LH	SERVICEABLE	94.80	-
1	NUMBER PLATE FRAME	SERVICEABLE	12.00	-
1	TAILGATE DOOR LOCK	SERVICEABLE	444.10	-
1	TAILGATE LOCK, COVER	SERVICEABLE	15.70	-
1	END PANEL COVER, DECK TRIM HOLE	SERVICEABLE	46.10	-

Report Ref No. NS/INC18013511/R1rbe2

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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	TAIL LAMP BRACKET, LH	SERVICEABLE	30.70	-
1	TAIL LAMP BRACKET, RH	SERVICEABLE	30.70	-
1	TAILGATE OUTSIDE GARNISH	NOT NECESSARY	504.90	-
1	EMBLEM REAR	NOT NECESSARY	60.30	-
1	NAME PLATE (PRIUS)	NOT NECESSARY	60.80	-
1	NAME PLATE (TOYOTA)	NOT NECESSARY	51.90	-
1	SPOILER REAR	NOT NECESSARY	953.70	-
1	SMRT LOGO	NOT NECESSARY	7.80	-
1	STICKER DECAL 6555 8888	NOT NECESSARY	21.60	-
1	BOX, RR FLOOR, BOARD	NOT NECESSARY	679.60	-
1	SPARE TYRE PANEL	NOT NECESSARY	667.70	-
			8,731.40	3,035.09
	LABOUR			
	PANEL BEATING & BODY WORK.		1,014.00	700.00
	SPRAY PAINT.		1,476.00	500.00
	TO CHECK WIRING AND SYSTEM FUNCTION.	NOT NECESSARY	80.00	-
	TO TRANSFER REAR TAILGATE MECHANISM.		120.00	60.00
	TO REMOVE AND REFIX REAR WINDSCREEN.		240.00	120.00
	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.		120.00	60.00
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		120.00	60.00
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
	TO CHECK & RESET SYSTEM FUNCTION.		350.00	200.00
			3,680.00	1,700.00
GRAND TOTAL			12,411.40	4,735.09
RECOMMENDED COST OF REPAIRS				4,735.09

Report Ref No. NS/INC18013511/R1rbe2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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