

REF:

CC3/ALH18013507 / AH02

ASS. REC. BY: Adrian Ling

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

\$0.00

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

158K.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04 wks

days

Res: Yes or No

Lum Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SKRSHIP

Yr Regn:

2018, April

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4

C.C

1984

Colour:

silver

A/C:

Insured / Std / NI / NA

Sp. Reading

7664

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAU22ZF41JA114514

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 205/60 R16

R: 205/60 R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

24/07/18

Survey held at

Premium

Des. of Damages: Frt / Rear / C/S / N/S / U/C / Rooftop or

Front o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD A16

SKRSHIP - x

Part by Part \$4860.16 (Red: 5215.84 : 51%)

RECEIVED 22 OCT 2018

Date/Time, File Pass to?



Preli. Report

1) 22/10 Typist



Final Report

Date/Time, File Return to?

2)

Days Of Repair:

4

Resurvey No. of Trip:

—

Add Fee:



Site Insp. (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Survey Fee:

Transportation:

200

S + RS: \$

10

Photos:

Others:

TOTAL

210

Report Format:

OD

Lump Sum / 1B (\$)

4860.16

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Wednesday, 25 July 2018 2:13 PM
To: Claims; SUR
Subject: RE: OD claim for SKR 5411 P . Accident on 22/07/2018 .

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKR 5411P (Excess \$TBA/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 25 July 2018 12:33 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD claim for SKR 5411 P . Accident on 22/07/2018 .

Dear all,

Please advise repair approval. Vehicle IN

Thank you.

Best Regards,

Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/07/2018 10:32
Date Of Accident	22/07/2018 14:00
Exact Location Of Accident	ALONG SENTOSA GATEWAY TOWARDS CITY
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKR5411P
Insured/Policyholder	
Name Of Registered Owner	TAN KWONG MENG
NRIC No	S6827036G
Email Address	TANKWONGMENG@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-83888069
Alternative Phone No	OTHERS-83888069

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI 8W
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800037823
Cover Note Number	

Driver

Name of Driver	TAN KWONG MENG
NRIC No	S6827036G
Date Of Birth	21/07/1968
Occupation	INDOOR
Date Of Driving Pass	08/04/2002
Driving Experience	16 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-83888069
Fax Number	
Contact Number	OTHERS-83888069
Email Address	TANKWONGMENG@YAHOO.COM.SG

Address	190 WESTWOOD AVENUE #10-23
Postcode	648150
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : TAN TEE HOON GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 22/07/2018 AT ABOUT 1400 HRS, I WAS DRIVING ALONG SENTOSA GATEWAY (LEFT LANE 4), SUDDENLY A SILVER CAB (SHC6666D), DRIVE INTO MY RIGHT OF LANE AND HIT MY RIGHT-FRONT SIDE OF MY CAR.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHC6666D
Vehicle Make/Model/Colour	KIA / SILVER CAB
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	PHOA SENG HOCK
NRIC/Passport Number	S2598942B
Contact Number	94247529
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

62/ 23/01/2018
(0930hrs)

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Tony Pong
NRIC/FIN No.: 6206147

Sketch Plan #2

SKETCH PLAN



A = SKR 5411R

B = SHC 6666D

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 22 July 2018 at about 1400hrs, I was driving along Sentosa Gateway (Left Lane 4), suddenly a Silver cab (~~SHC~~ SHC 6666D) drove into my right of lane and hit my right-front side of my car.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

(Signature) 23/07/2018

(0938hrs)

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature

Name: Way King
NRIC/FIN No.: 620401012

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S6827036G



Name:

TAN KWONG MENG

陳光明

Race:
CHINESE

Date of Birth: 21-07-1968 Sex: M

Country of Birth:
SINGAPORE



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S6827036G
Name:

TAN KWONG MENG

Birth Date: 21 Jul 1968
Issue Date: 28 Dec 2002



2049611

NRIC No. S6827036G



Blood Group: B+ Date of Issue: 23-05-1994

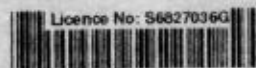
190 WESTWOOD AVENUE #10-23
SINGAPORE 648150

NRIC No: S6827036G Date: 20/01/2018

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 2B	Motorcycles not exceeding 200 cc	10 Dec 1988
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	08 Apr 2002



NP 428A

CERTIFICATE OF INSURANCE

PROTECTOR PRIVATE VEHICLE

Policyholder : TAN KWONG MENG
Insurance : 11 Apr 2018 To 10 Apr 2019
Policy No. : CVK 055327
Vehicle No. : WAUZZZF41JA114514

Vehicle No. : SKR5411P
Policy No. : 1800037823
Endorsement No. :
Issued Date : 16 Apr 2018

ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic
Engine Capacity/Tonnage : 1,984.00 CC Sum Insured : Market Value First Year of Registration : 2018
Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TAN KWONG MENG - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.


IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125276

PREMIUM LEASING -SCS
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.


AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Stefany Loh

Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0592/2018/CW
Date : 23-Jul-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Tan Kwong Meng
Address : 190 Westwood Avenue
: #10-23
Singapore 648150
Telephone : HP +65 83888069
Type of Claim : Own Damage Claims
Policy No. : 1800037823
Vehicle No : **SKR 5411 P**
Model Code : Audi A4 Sedan 2.0 TFSI
Model / Year : Apr-18
Engine No : CVK 055327
Chassis No : WAUZZZF41JA114514
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 22-Jul-18
Place of Accident : Along Sentosa Gateway towards City

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKR 5411 P

S/N	Nature of Jobs	Estimated Charges	SURVEYOR RECOMMENDATION
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlights washer assy and front parking aid.	S/N \$ 480.00 ✓	/
2	To dismantle and renew front bumper and rhs front fender. Re-organise front crash management components. Reinstall all parts removed.	\$ 1,800.00 1000	/
3	To respray front bumper and rhs front fender.	\$ 1,500.00 1100	/
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	/
TOTAL LABOUR CHARGES		: \$ <u>3,972.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKR 5411 P.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Del d</i>	\$ 1,902.00 ✓	1571.60
2	FRONT BUMPER FIXING PARTS <i>} new</i>	\$ 245.00 +	}
3	SECURING STRIP	\$ 60.00 +	
4	AIR GUIDE RH <i>} new</i>	\$ 73.00 +	
5	RADIATOR GRILLE	\$ 1,524.00 +	
6	AIR GUIDE GRILLE RH <i>} new</i>	\$ 319.00 +	
7	GUIDE SECTION RH	\$ 32.00 +	}
8	FRONT PARKING AID SENSOR <i>new</i>	\$ 211.00 +	
9	PARKING AID SEAL <i>new</i>	\$ 14.00 +	
10	FRONT FENDER RH <i>Defed</i>	\$ 665.00 ✓	532
11	FRONT FENDER ATTACHMENT PARTS <i>new new</i>	\$ 45.00 ?	}
12	FRONT FENDER CLOSING ELEMENT RH <i>new new</i>	\$ 43.00 ?	
13	FENDER BRACKET RH <i>new new</i>	\$ 31.00 ?	
14	FENDER BRACKET CENTER RH <i>new new</i>	\$ 43.00 ?	
15	FENDER BRACKET RH <i>new new</i>	\$ 27.00 ?	
16	FENDER BRACE RH <i>new new</i>	\$ 103.00 ?	}
17	WHEEL HOUSING LINER RH <i>new</i>	\$ 209.00 +	
18	WHEEL HOUSING ATTACHMENT PARTS RH <i>new</i>	\$ 79.00 +	
19	WHEEL SPOILER RH <i>new</i>	\$ 63.00 +	
20	STONE CHIP GUARD RH <i>new</i>	\$ 44.00 ✓	34.56
TOTAL SPARE PARTS		\$ 5,732.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKR 5411 P.

		<u>Damage Parts & Prices</u>	
<u>S/N</u>	<u>Parts Description</u>	<u>S/NETT</u>	<u>REMARKS</u>
21	FENDER COVER RH <i>Not Rec</i>	\$ 20.00 ?	<i>3x</i>
22	FENDER TOP COVER RH <i>Not Rec</i>	\$ 27.00 ?	
23	SUNDRIES <i>Not Rec</i>	\$ 300.00 ?	
24	FRONT NO PLATE <i>Not Rec</i>	S/N \$ 25.00 X	
TOTAL SPARE PARTS		: \$ 6,104.00	
TOTAL LABOUR CHARGES		: \$ 3,972.00	
GRAND TOTAL		: <u>\$ 10,076.00</u>	

All charges are not inclusive of GST.

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Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: Adrian King
: 24/07/18

:

:

:

:

:

Not Authorised, 04 Days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0592/2018/GW
Date : 23-Jul-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

4 days - ok - jb - 10 Sep 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Tan Kwong Meng
Address : 190 Westwood Avenue
: #10-23
Singapore 648150
Telephone : HP +65 83888069
Type of Claim : Own Damage Claims
Policy No. : 1800037823
Vehicle No : **SKR 5411 P**
Model Code : Audi A4 Sedan 2.0 TFSI
Model / Year : Apr-18
Engine No : CVK 055327
Chassis No : WAUZZZF41JA114514
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 22-Jul-18
Place of Accident : Along Sentosa Gateway towards City

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKR 5411 P

S/N	Nature of Jobs	Estimated Charges	SURVEYOR RECOMMEDATION
1	To remove and transfer front wire harness for headlights ,horns, fog lamps, outside temperature sensor and headlights washer assy and front parking aid.	S/N \$ 480.00	\$ 480.00
2	To dismantle and renew front bumper and rhs front fender. Re-organise front crash management components. Reinstall all parts removed.	\$ 1,800.00	\$ 1,000.00
3	To respray front bumper and rhs front fender.	\$ 1,500.00	\$ 1,100.00
4	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 3,972.00	\$ 2,772.00

Premium Automobiles

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Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKR 5411 P.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,902.00	\$ 1,521.60
2	FRONT BUMPER FIXING PARTS	\$ 245.00	
3	SECURING STRIP	\$ 60.00	
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8	FRONT PARKING AID SENSOR	\$ 211.00	
9	PARKING AID SEAL	\$ 14.00	
10	FRONT FENDER RH	\$ 665.00	\$ 532.00
11	FRONT FENDER ATTACHMENT PARTS	\$ 45.00	
12	FRONT FENDER CLOSING ELEMENT RH	\$ 43.00	
13	FENDER BRACKET RH	\$ 31.00	
14	FENDER BRACKET CENTER RH	\$ 43.00	
15	FENDER BRACKET RH	\$ 27.00	
16	FENDER BRACE RH	\$ 103.00	
17	WHEEL HOUSING LINER RH	\$ 209.00	
18	WHEEL HOUSING ATTACHMENT PARTS RH	\$ 79.00	
19	WHEEL SPOILER RH	\$ 63.00	
20	STONE CHIP GUARD RH	\$ 44.00	\$ 34.56
TOTAL SPARE PARTS		\$ 5,732.00	\$ 2,088.16

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKR 5411 P.

S/N	Parts Description	c/f	Damage Parts & Prices	
			S/NETT	REMARKS
			\$	2,088.16
21	FENDER COVER RH		\$ 20.00	
22	FENDER TOP COVER RH		\$ 27.00	
23	SUNDRIES		\$ 300.00	
24	FRONT NO PLATE	S/N	\$ 25.00	
	TOTAL SPARE PARTS	:	\$ 6,104.00	\$ 2,088.16
	TOTAL LABOUR CHARGES	:	\$ 3,972.00	\$ 2,772.00
	GRAND TOTAL	:	\$ 10,076.00	\$ 4,860.16

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKR 5411 P

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0592/2018/MAS

18 Oct 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKR 5411 P, Audi A4 Sedan 2.0 TFSI

With reference to the above-mentioned vehicle, no **SKR 5411 P**, claimant,
Mr. Tan Kwong Meng, please find the related document per attached.

1. A copy of the Original invoice no. 85013008 – S\$5,200.37
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKR 5411 P

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Jul 2018		25 Jul 2018 12:15 Edit Adj Rpt	S\$4,860.16 Edit Estimates	S\$4,860.16 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All																				
<div> <div>CLAIM SUBFOLDER DETAILS</div> <div> <div> <div>Insured:</div> <div>TAN KWONG MENG, ID: S6827036G, Tel: +6583888069, Email: TANKWONGMENG@YAHOO.COM.SG</div> </div> <div> <div>Vehicle Reg. No.:</div> <div>SKR5411P</div> </div> <div> <div>Claim Type:</div> <div>OD / 8330750115SG</div> </div> <div> <div>Repairer:</div> <div>Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911</div> </div> <div> <div>Handling Insurer:</div> <div>AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com</div> </div> <div> <div>Adjuster:</div> <div>LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 03/08/2018]</div> </div> <div> <div>Driver/Custodian:</div> <div>TAN KWONG MENG (50 / Male), NRIC: S6827036G, Tel: +6583888069</div> </div> </div> <div> <div>[Created by insurer]</div> <div>22/07/2018 14:00 - :59</div> <div>[3 Months and 11 Days From LTA Reg Date (Man Yr)]</div> <div>1800037823 (Comprehensive)</div> <div>S\$0.00</div> </div> </div> <div> <div>View All</div> <div>Compose Case Mail</div> </div>																								
<div>ASSOCIATED MAIL RECEIVED</div> <div> <div>• AIG_SG (26/07/2018): SKR5411P / OD / 22/07/2018 / Coverage & Excess update</div> </div>																								
<div> <div>ALL ASSOCIATED TASKS</div> <div> <div>View All</div> <div>Search Tasks</div> <div>Create New Task</div> <div>Complete</div> </div> <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table> </div>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								



Claim Documents

*SKR5411P (8330750115SG)
 OD
 Jul 22 2018 2:00PM
 [TAN KWONG MENG]
 Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View Use Viewer	
Video										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)						Thumbnail	Print		
1	23/07/18 10:47	Video - Accident [Linked Accident Report Documents]						Load MP4			
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	27/09/18 19:25	General View						Load JPG	<input checked="" type="checkbox"/>		
2	27/09/18 19:25	General View						Load JPG	<input checked="" type="checkbox"/>		
3	27/09/18 19:25	General View						Load JPG	<input checked="" type="checkbox"/>		
4	27/09/18 19:25	General View						Load JPG	<input checked="" type="checkbox"/>		
5	27/09/18 19:25	General View						Load JPG	<input checked="" type="checkbox"/>		
6	27/09/18 19:25	General View						Load JPG	<input checked="" type="checkbox"/>		
7	27/09/18 19:25	General View						Load JPG	<input checked="" type="checkbox"/>		
8	27/09/18 19:25	General View						Load JPG	<input checked="" type="checkbox"/>		
9	27/09/18 19:25	General View						Load JPG	<input checked="" type="checkbox"/>		
10	27/09/18 19:25	General View						Load JPG	<input checked="" type="checkbox"/>		
11	27/09/18 19:25	General View						Load JPG	<input checked="" type="checkbox"/>		
12	27/09/18 19:25	General View						Load JPG	<input checked="" type="checkbox"/>		
13	27/09/18 19:25	General View						Load JPG	<input checked="" type="checkbox"/>		
Documentation										1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	26/07/18 10:49	Certificate of Insurance						Load PDF			
2	26/07/18 10:49	Driver's Driving License / NIRC						Load PDF			
3	26/07/18 10:49	estimate						Load PDF			
4	26/07/18 10:49	Singapore Accident Statement						Load PDF			
5	23/10/18 13:51	WORKSHOP INVOICE						Load PDF			
6	23/10/18 13:51	DISCHARGE VOUCHER						Load PDF			

Linked Accident Report Documents

Video		View Use Viewer	
		1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	
1	23/07/18 10:47	Video - Accident	
Assessment Reports		1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	
1	23/07/18 10:51	Accident Statement	
Photos/Images		3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	
1	23/07/18 10:46	Accident Photo	
2	23/07/18 10:46	Accident Photo	
3	23/07/18 10:46	Accident Photo	
4	23/07/18 10:46	Accident Photo	
5	23/07/18 10:46	Accident Photo	
6	23/07/18 10:46	Accident Photo	
7	23/07/18 10:46	Accident Photo	

Documentation			1 per page ▾	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	23/07/18 10:43	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	23/07/18 10:43	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18013507/ATBN2
Date: 23/10/2018

REFERENCE

Insured/Claimant: TAN KWONG MENG Policy No: 1800037823
Date of Loss: 22/07/2018 Nature of Claim: OD Claim No: 8330750115SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKR5411P Engine No: CVK055327
Make & Model: AUDI A4, 2.0 (A) Chassis No: WAUZZZF41JA114514
Reg. Date: 11/04/2018 (Man. Year: 2018) Odometer: 7664 km
Colour: Silver
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$158,000.00
Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/60R16 Rear Tyre Size: 205/60R16
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	6,104.00	2,088.16	4,015.84	65.79
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,972.00	2,772.00	1,200.00	30.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (\$\$)	10,076.00	4,860.16	5,215.84	51.76
+ GST 7.00/7.00% (\$\$)	705.32	340.21	365.11	51.77
Nett Amount (\$\$)	10,781.32	5,200.37	5,580.95	51.76

INSPECTION

Date of Assignment: 25/07/2018
Date Inspected: 24/07/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,902.00 FS	*1,521.60 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	245.00 FS	*- FS
3	1		*SECURING STRIP	Not Necessary	60.00 FS	*- FS
4	1		*AIR GUIDE RH	Not Necessary	73.00 FS	*- FS
5	1		*RADIATOR GRILLE	Not Necessary	1,524.00 FS	*- FS
6	1		*AIR GUIDE GRILLE RH	Not Necessary	319.00 FS	*- FS
7	1		*GUIDE SECTION RH	Not Necessary	32.00 FS	*- FS
8	1		*FRONT PARKING AID SENSOR	Not Necessary	211.00 FS	*- FS
9	1		*PARKING AID SEAL	Not Necessary	14.00 FS	*- FS
10	1		*FRONT FENDER RH	Dented	665.00 FS	*532.00 FS
11	1		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	45.00 FS	*- FS
12	1		*FRONT FENDER CLOSING ELEMENT RH	Not Necessary	43.00 FS	*- FS
13	1		*FENDER BRACKET RH	Not Necessary	31.00 FS	*- FS
14	1		*FENDER BRACKET CENTER RH	Not Necessary	43.00 FS	*- FS
15	1		*FENDER BRACKET RH	Not Necessary	27.00 FS	*- FS
16	1		*FENDER BRACE RH	Not Necessary	103.00 FS	*- FS
17	1		*WHEEL HOUSING LINER RH	Not Necessary	209.00 FS	*- FS
18	1		*WHEEL HOUSING ATTACHMENT PARTS RH	Not Necessary	79.00 FS	*- FS
19	1		*WHEEL SPOILER RH	Not Necessary	63.00 FS	*- FS
20	1		*STONE CHIP GUARD RH	Necessary	44.00 FS	*34.56 FS
21	1		*FENDER COVER RH	Not Necessary	20.00 FS	*- FS
22	1		*FENDER TOP COVER RH	Not Necessary	27.00 FS	*- FS
23	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
24	1		*FRONT NO PLATE	Not Necessary	25.00 F	*- F

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	6,104.00	2,088.16
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHTS WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER AND RHS FRONT FENDER.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,800.00	1,000.00
3	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	New	1,500.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			3,972.00	2,772.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >