

Veron Chen (LKKAUTO)

From: Mastura <mastura@premiumauto.com.sg>
Sent: Thursday, 29 November 2018 12:46 PM
To: Veron Chen (LKKAUTO); SUR; claims@premiumauto.com.sg
Subject: LOD - SGS 2069 G - OWN DAMAGE AIG - DOA: 24/07/2018
Attachments: SAftersales18112912420.pdf

Dear Claim team,

Above attachment is for your perusal. We will pass the LOD to Adrian by hand shortly.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 27 July 2018 1:24 PM
To: SUR <sur@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: SGS 2069 G - OWN DAMAGE AIG - DOA: 24/07/2018

Dear George,

As instructed by our client , please proceed to repair the insured vehicle **SGS 2069G (Excess \$400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 27 July 2018 7:40 AM

To: SUR <sur@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: SGS 2069 G - OWN DAMAGE AIG - DOA: 24/07/2018

Dear George.

We are still pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 26 July 2018 6:19 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: SGS 2069 G - OWN DAMAGE AIG - DOA: 24/07/2018

[CC3/AIG18013506/Avb](#)

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Thursday, 26 July 2018 5:48 PM

To: Admin A <admin-a@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: SGS 2069 G - OWN DAMAGE AIG - DOA: 24/07/2018

Dear all,

Any update for the above mentioned case ?

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 25 July 2018 4:49 PM

To: 'Claims'; admin-a@lkkauto.com; 'Adrian Ling (LKKAuto)'

Cc: 'Mastura'

Subject: RE: SGS 2069 G - OWN DAMAGE AIG - DOA: 24/07/2018

Good afternoon all,

Here is the attached estimate for your kind reference.

Thank you.

Best Regards,
Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 24 July 2018 1:02 PM
To: admin-a@lkkauto.com; 'Adrian Ling (LKKAuto)'; claims@premiumauto.com.sg
Cc: 'Mastura'
Subject: SGS 2069 G - OWN DAMAGE AIG - DOA: 24/07/2018

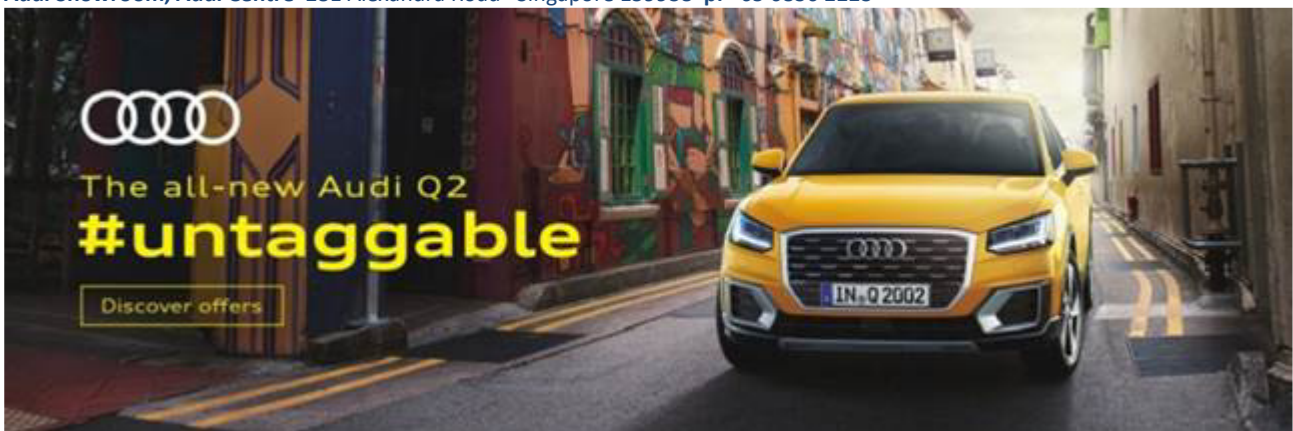
Dear Claims team,

Above attachment is for your perusal. Adrian has surveyed the vehicle today, 24/07/2018.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
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