

CC 6, AIG 180 13481, Awa 3%

Surveyor:

AORIAN

DOI:

ASSIGNMENT

23/7/18

Date / Time:

23/7/18

Registered in Merimen:

24/7/18

Pre-assign / CCU / FTE

SLD 8815 A



Insured Vehicle No.:

Claim No.:

Name of Insured:

Wong Siang Wen

Policy No.:

18000 5554

Insured Tel No.:

HP:

Make / Model:

Subaru Forester

Excess Sec II :SS

D.O.A.:

18/7/18

Place of Accident:

Anchor vale

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Ang Ai Kiar

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

93078789

(V/L: YES / NO):

Insured Liability: %

Final ? Yes / No

GBC 2526Y



INSRS:

WSP:

Tel:

Liability:

RMKS:

Ang Ai Kiar



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

23/7/18

GBC 2526Y - X; SLD 8815 A - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to GI:

24/7/18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to GI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

DOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

31/7/18

confirm accident details. inform TP claim letter and att

Pending O2 counter claim.

Mr Tan 9685 6820

9183 5887 - Chioe. (OJ's workshop NHT)

25/7/18

AIG (crafty) asked for OI witness SD. E-mailed OI witness SD.

22/8/18

BOTH PARTIES SHARE EQUAL BLAME FOR CAUSING THE COLLISION. I DO NOT THINK HE COULD BE ESCAPED FROM LIABILITY (HE OWNED)

12/9/18

File pass to submit WP

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: L/S

S\$ 5,300

(9 days)

Reduction:

66 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

% 50

(Agreed / Assessed) BOLA S/N No.: 33(6)

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

AIG (Norriah) TP pass to lawyer to submit WP

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(\$ x days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

TP \$250

COPY SENT 20/7/18

REF:

ASG REC BY: Adrian King

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: 9 days Res: Yes or No

Lump Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: GBC2526Y. Yr Regn: 2011 / Sept.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Nissan Urvan C.C. 2953

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 170551 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JN1M64E25Z0796622

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195R15C

R: 185R15C

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Maxxis

Front

Rear

R/Bal: 06 mm R/Bal: 06 mm

L/Bal: 06 mm L/Bal: 06 mm

D.O.A. D.O.I. 23/07/18.

Survey held at M6 Solution.

Des. of Damages: Frt / Rear / O/S N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP AIG.

12/10/18

confirm US \$5300.00 with 9 working days

MV: 251C

PV: 10.2K

Net: 14.81C

(Ref: \$11451.49
68.7)

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Photos

Others

TOTAL

Report Format :

Lump Sum / U.B.I: \$

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Invs (\$☐ Weekend (\$

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

TO	: AIG	DATE	: 23-Jul-18
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT :			
<u>VEHICLE DETAILS</u>			
VEHICLE NO	: GBC2525Y	<i>Vivian</i>	
MODEL	: NISSAN URVAN	<i>A.H. Adrian Ling</i>	
CHASSIS NO		<i>JN1M64E75Z0796622</i>	
<u>ACCIDENT DETAILS</u>		DATE	: 18-Jul-18
		TIME	: 08:20-HRS
THIRD PARTY REQUESTOR / CONTACT : JACK LI			

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	FRONT DOOR RH <i>Dented.</i>	1	\$ 1,350.00	\$ 1,350.00 ✓
2	FRONT DOOR PILLAR RH <i>Repair</i>	1	\$ 1,189.00	\$ 1,189.00 ✓
3	REAR SLIDING DOOR RH <i>Distorted</i>	1	\$ 1,530.00	\$ 1,530.00 ✓
4	REAR SLIDING DOOR STEP PANEL RH <i>Repair</i>	1	\$ 420.00	\$ 420.00 ✗
5	REAR SLIDING DOOR INNER BOARD <i>new</i>	1	\$ 290.00	\$ 290.00 ✗
6	REAR SLIDING DOOR HINGE <i>new</i>	1	\$ 90.00	\$ 90.00 ✗
7	REAR SLIDING DOOR HINGE CATCH <i>new</i>	1	\$ 80.00	\$ 80.00 ✗
8	REAR SLIDING DOOR LOCK <i>Damaged</i>	5	\$ 290.00	\$ 1,450.00 ✓
9	REAR SLIDING DOOR CATCH <i>?</i>	5	\$ 166.20	\$ 831.00 ✗
10	REAR SLIDING DOOR WEATHERSTIP <i>new</i>	1	\$ 240.00	\$ 240.00 ✗
11	REAR SLIDING DOOR RAILING RH	1	\$ 872.60	\$ 872.60 ✗
12	REAR SLIDING DOOR RAILING ROLLER <i>But</i>	1	\$ 111.00	\$ 111.00 ✓
13	REAR SIDE PANEL RH <i>Distorted.</i>	1	\$ 2,101.50	\$ 2,101.50 1619
14	REAR SIDE PANEL RH (INNER) <i>Repair</i>	1	\$ 1,871.70	\$ 1,871.70 ✗

A756

428040

TOTAL PRICE	\$	12,428.60
LESS 10%	\$	1,242.86
SUB TOTAL PRICE	\$	11,185.74

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	FRONT SLIDING DOOR INNER BOARD CLIPS(SET) <i>new</i>	1	\$ 20.00	\$ 20.00
2	REAR SIDE PANEL SEALANT RH <i>2 new</i>	1	\$ 150.00	\$ 150.00
3	REAR SIDE PANEL SEALANT RH (INNER) <i>new</i>	1	\$ 150.00	\$ 150.00

20

TOTAL \$ 320.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (FRONT)

S/N	JOB DESCRIPTION	PRICE	ADJUSTED COST	APPROVED
1	PANEL BEATING, REMOVING AND REPLACING PARTS	\$ 2,600.00	1200	
2	SPRAY PAINTING TO AFFECTED AREA	\$ 2,000.00	1000	
3	WIRING CHECK	\$ 60.00	30	
4	TRANSFER FRONT DOOR MECHANISM	\$ 120.00	80	
5	TRANSFER FRONT SLIDING DOOR MECHANISM	\$ 120.00	80	
6	REMOVE AND REFIX PETROL TANK TO FACILITATE FENDER REPLACEMENT	\$ 90.00	x	
7	TRANSFER INNER ITEM FOR REPAIR	\$ 250.00	x	

2390

TOTAL \$ 5,250.00

ESTIMATE REPORT

TOTAL PARTS COST : \$ 11,503.94

TOTAL LABOUR COST : \$ 5,250.00

TOTAL REPAIR COST : \$ 16,753.94

total: 6690.40.

H/S: 5.3k

09 Days.

APPROVED DETAILS

EXCESS

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

NO. OF WORKING DAYS :
RE-SURVEY :
PART BY PART OR LUMP SUM :
DATE & TIME OF SURVEY :
SURVEYED BY :
CONTACT NUMBER :
FAX NUMBER :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	3671C
Vehicle Details	
Vehicle No.:	GBC2526Y
Vehicle to be Exported:	Yes
Intended De-registration Date:	23 Jul 2018
Vehicle Make:	NISSAN
Vehicle Model:	URVAN PANEL LWB 3.0 5DR 4AT ABS A/B 2WD
Primary Colour:	Silver
Manufacturing Year:	2011
Engine No.:	ZD30293849K
Chassis No.:	JN1MG4E25Z0796622
Maximum Power Output:	-
Open Market Value:	\$30,675.00
Original Registration Date:	21 Sep 2011
First Registration Date:	21 Sep 2011
Transfer Count:	1
Actual ARF Paid:	\$1,534.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	20 Sep 2021
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$31,089.00
COE Rebate Amount:	\$10,226.00
Total Rebate Amount:	\$10,226.00

The information contained herein is correct as at 23 Jul 2018

OK

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Thursday, 6 June, 2019 10:51 AM
To: Cheok, Lee Wai
Cc: Admin A; Joy Irene (LKKAUTO)
Subject: RE: #6724275073SG003#023# LKK ref : CC6/AIG1801348/Awa // Accident involving SLK 8815A and GBC 2526Y on 18.7.2018

Dear Kathlyn,

We refer to the email below.

We had spoken to OI's workshop (New Hock Teck Motor Pte ltd) till date there is no update on PD claim. Workshop mention that OI has a witness, we are waiting for the SD from OI's witness.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheok, Lee Wai [mailto:Cheok.Leewai@aig.com]
Sent: Thursday, 6 June, 2019 10:42 AM
To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Subject: #6724275073SG003#023# LKK ref : CC6/AIG1801348/Awa // Accident involving SLK 8815A and GBC 2526Y on 18.7.2018

Dear Vivian,

Further to Joy's email of 9 April 2019, kindly let us have an update of the PD claim.

The lawyer of the BI's claim is chasing for offer.

Thank you.

Regards,

Kathlyn Cheok

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191880 | Fax +68357416

cheok.leewai@aig.com | www.aig.com.sg

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From: Cheok, Lee Wai

Sent: Tuesday, 9 April 2019 1:49 PM

To: 'Joy Irene (LKKAUTO)' <JoyIrene@lkkauto.com>

Cc: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: #6724275073SG003#023# LKK ref : CC6/AIG1801348/Awa // Accident involving SLK 8815A and GBC 2526Y on 18.7.2018

Dear Joy,

Thank you for your email.

Do you have the contact details of our insured's workshop who is helping insured in his claim? If yes, kindly let me have the same in order for me to liaise with them.

Thank you.

Regards,

Kathlyn Cheok

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191880 | Fax +68357416

cheok.leewai@aig.com | www.aig.com.sg

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From: Joy Irene (LKKAUTO) [<mailto:JoyIrene@lkkauto.com>]

Sent: Monday, 8 April 2019 3:14 PM

To: Cheok, Lee Wai <Cheok.Leewai@aig.com>

Cc: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: #6724275073SG003#023# LKK ref : CC6/AIG1801348I/Awa // Accident involving SLK 8815A and GBC 2526Y on 18.7.2018

Caution: External Email

Hi Kathlyn,

This is handled by my colleague Ms. Vivian.

Status: Pending on Ol's claim status against TP.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Cheok, Lee Wai [<mailto:Cheok.Leewai@aig.com>]

Sent: Monday, 8 April 2019 2:57 PM

To: Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: #6724275073SG003#023# LKK ref : CC6/AIG1801348I/Awa // Accident involving SLK 8815A and GBC 2526Y on 18.7.2018

Importance: High

URGENT

Dear Joy,

I refer to Olivia's email of 10 March 2019.

Kindly let us have an update urgently.

Thank you.

Regards,

Kathlyn Cheok

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78.Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191880 | Fax +68357416

cheok.leewai@aig.com | www.aig.com.sg

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From: Olivia Lau (LKKAuto) [<mailto:olivialau@lkkauto.com>]

Sent: Sunday, 10 March 2019 2:12 PM

To: Cheok, Lee Wai <Cheok.Leewai@aig.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [AIG]: #6724275073SG003#023# LKK ref : CC6/AIG18013481/Awa // Accident involving SLK 8815A and GBC 2526Y on 18.7.2018

LKK Ref: CC6/AIG18013481/Awa3

Hi Kathlyn,

We will get back to you soon.

Joy – please take over. Thanks.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Make
good
use of
Today

From: Cheok, Lee Wai [<mailto:Cheok.Leewai@aig.com>]

Sent: Friday, 8 March, 2019 3:57 PM

To: CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: #6724275073SG003#023# LKK ref : CC6/AIG18013481/Awa // Accident involving SLK 8815A and GBC 2526Y on 18.7.2018

Dear Hsiao Tong,

Reference to my email of 11 January 2019, kindly let me have an update urgently.

Regards,

Kathlyn Cheok

AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191880 | Fax +68357416
cheok.leewai@aig.com | www.aig.com.sg

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From: Cheok, Lee Wai [<mailto:Cheok.Leewai@aig.com>]
Sent: Friday, 11 January 2019 10:06 AM
To: cs-a@lkkauto.com
Subject: #6724275073SG003#023# LKK ref : CC6/AIG1801348/Awa // Accident involvign SLK 8815A and GBC 2526Y on 18.7.2018
Importance: High

Dear Vivian,

I refer to the above matter and to your email of 7 August 2018 to AIG (CCU).

From: [Vivian Lau \(LKKAuto\)](#)
To: [Rumli, Sharizah](#); [Admin A](#)
Cc: [Md Noor, Norsiah](#); [Quek, Joyceline-CH](#); [Paramchand, Varsha](#); [Mutalip, Nurashikin](#)
Subject: RE: FC CLAIM OC : 6724275073SG (AGENT ALVIN 96856820)
Date: Thursday, August 16, 2018 1:42:20 PM

Dear All,

We refer to the above matter.

We had Spoken to OI Agent. Mr Tan (968506820) OI no cctv no evidence. OI gt claim TP. as agree with Mr Tan we will wait for OI TP claim settled and see what NTUC offer.

Thank you
Best Regards,
Vivian Lau| Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

As I have received a BI claim from the driver of GBC 2526Y from his appointed solicitors, kindly let me have the status of the matter on your side.

Thank you.

Regards,

Kathlyn Cheok

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191880

cheok.leewai@aig.com | www.aig.sg

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STATUTORY DECLARATION

I, YEO WEE WONG (NRIC No S1113038J) of BLK 316B ANCHORVALE ROAD #05-166 5542315 (please state address) do solemnly and sincerely declare as follows:-

On 18/07/2018, at about 0825am, I heard a collision from my house and realised there was an accident involving SLD8815A and GBC2526Y along the multi storey carpark entrance. I then left my house and went over wanting to offer my assistance.

At the scene, I proceeded to talk to the driver of GBC2526Y and he told me that he was evading a stationary vehicle parked on the left side of his lane near the rubbish chute of BLK 313C. He drove against the traffic without checking for oncoming traffic which in turn collided into SLD8815A which was traveling within her own lane.

There was another passenger in GBC2526Y who had witnessed the accident. He was the employee of the company of the driver. He told me that the driver had driven against the traffic to overtake the stationary vehicle parked at the left side of his lane near to the rubbish chute area.

My puzzling questions would be as follows:

1. If he had travelled on his lane as he claimed and then after being hit on the right portion of his vehicle, how could he have landed up in the middle of both lane? Chances are likely that he was travelling on the opposite direction. His vehicle landed in the middle of both lane due to the impact.
2. At this T-junction where the collision took place, there is only one mirror placed to assist vehicles coming out from the carpark and not two mirrors. This only shows vehicle turning out from the carpark will need to look at mirror for upcoming vehicle from the right side first. As such, SLD8815A has the right of way in her own lane.
3. From the position of GBC2526Y after the collision, it is claimed by the driver to be the exact hitting point of the collision. Then he implies that SLD8815A was heading straight out of the carpark towards the mirror and the opposite block which is illogical.

I've tried to go to the police station to lodge for a witness statement however police advised me to write a witness statement and submit to insurance company first before they take further actions if necessary.

I make this solemn declaration by virtue of the provisions of the Oaths and Declarations Act (Cap.211), and subject to the penalties provided by that Act for the making of false statements in statutory declarations, conscientiously believing the statements contained in this declaration to be true in every particular.

DECLARED by
YEO WEE WONG
at Singapore on this
26th July 2019

Before me,

W. S. S. S.
A Commissioner for Oaths





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG18013481/Awa3

01 August 2018

Wong Siang Woen
Blk 314C Anchorvale Link
#09-165
Singapore 543314

Dear Sir/Madam,

ACCIDENT INVOLVING SLD 8815A & GBC 2526Y ON 18/07/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 13/08/2018, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 12/10/2018

Your Ref : SLD8815A

To : AIG ASIA PACIFIC INSURANCE PTE LTD

Attn : Motor Claims Department

Dear Sir/Mdm,

RE: ACCIDENT INVOLVING VEHICLE GBC2526Y & SLD8815A ON 18/07/2018 AT ANCHORVALE ROAD CARPARK, BLK 315B.

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.188326 @ S\$5,671.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$1,200.00 (10 Days x S\$120)
- 3) LTA Search @ S\$29.00
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

PROFORMA BILL

Bill To:

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY

#07-12 AIG BUILDING

SINGAPORE 079120

Bill No : 188326

Date : 12-October-2018

Vehicle Number : GBC 2526Y

ATTN : MOTOR CLAIMS DEPARTMENT

QTY	CLAIM	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 5,300.00
BEFORE GST		5,300.00
7% GST		371.00
TOTAL		\$ 5,671.00

Tax Invoice will be issue upon amount finalised.

Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis with sole intention of resolving the matter amicably without parties resorting to legal proceeding. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Co's stamp & Authorised Signature

MG SOLUTION PTE LTD
23 Kaki Bukit Ave 4 (South Wing) #02-03B
Vicom Inspection Centre, Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
GST Reg. No.: 201427944N

MOTOR CLAIM DISCHARGE

INSURED: Quantum Automation Pte Ltd
CAR/LORRY/CYCLE: REG NO: GBC2526Y POLICY NO: -
ACCIDENT CLAIM NO: -

I/We confirm that I/we have taken delivery of Car / Lorry / Motor Cycle
Registered No. GBC2526Y from the repairers,
Messrs MG SOLUTION Pte Ltd
And that all repairs necessary as a result of an accident in which the said vehicle was involved on or
about the 14 day of 07 2018 have been completed to my / our satisfaction, and that
I / we have no further claim on the above company in Respect thereof.

Date: Signature:



Co's Stamp: NRIC No:

23/7/2018 - PAI
29/7/2018 Sunday

Vehicle In - 23/7/2018
Vehicle Out - 01/8/2018
Job - 10 days @ \$100
= \$1,000

TAX INVOICE

Our Ref No: GR-18-110760
Date of Request: 19/07/2018

Your Ref No: WALK IN EU

98 MOTORSPORTS PTE LTD
62/64 KAKI BUKIT AVENUE 6
SINGAPORE 417893

Dear Sir/Madam,

Your Vehicle No: GBC2526Y
Date of Accident: 18/07/2018
Place of Accident: ANCHORVALE RD
Involving Vehicle No: SLD8815A

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

TAX INVOICE

Our Ref No: GR-18-110762
Date of Request: 19/07/2018

Your Ref No: WALK IN EU

96 MOTORSPORTS PTE LTD
62/64 KAKI BUKIT AVENUE 6
SINGAPORE 417893

Dear Sir/Madam,

Date of Accident: 18/07/2018
Vehicle No: GBC2528Y
Place of Accident: ANCHORVALE ROAD CARPARK, BLK 315B
Invoking Vehicle No: SLD8315A

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SLD8315A	ANCHORVALE ROAD CARPARK, BLK 315B	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

LETTER OF AUTHORITY

Name : QUANTUM AUTOMATION Pte Ltd

Address : 9 SENGUO DRIVE
SINGAPORE 758197

Contact No : _____

TO: AIG ASIA PACIFIC INSURANCE

Dear Sirs,

ACCIDENT INVOLVING GBC 2526Y AND SLO8815A ON 18/07/2018
AT/ALONG ANCHORVALE ROAD CARPARK, BLK 315B

I/We, QUANTUM AUTOMATION Pte Ltd, am/are the registered owner of
motor car no. GBC 2526Y

Please note that I have assigned all compensations monies due to me/us in the above said accident
to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned
accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION
PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you



Signature of Claimant

Witness By



Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, Quantum Automation Pte Ltd ("the third party claimant")
of 9 SENDEE DRIVE SINGAPORE 758197 (address),
owner of GBC 2526Y (vehicle no.) hereby authorize
W4 SOLUTION PTE LTD
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. GBC 2526Y that was
damaged pursuant to the accident which occurred on 12/3/2018 (date) along
ANCHORVALE ROAD CARPARK, BLK J15B (location)
involving vehicle no/s SLD 8815A ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this _____ day of _____ (month) 20 _____ (year)



Signed by "the third party claimant"



Signed by "the Workshop"



Provided always that the discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

RELEASE VOUCHER
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

We/I _____ ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. _____ ("name of surveyor") with respect to the amount claimed for S\$ _____ (repair costs), S\$ _____ (loss of use/rental) S\$ _____ (search fees) for vehicle no. _____ that was damaged pursuant to the accident which occurred on _____ (date) along _____ (location) involving vehicle no/s _____.

This is pursuant to the inspection conducted on _____ (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner _____ ("third party claimant") of vehicle no. _____ to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to _____ (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any disputes arising out of the same.

Dated this _____ day of _____ (month) 20 _____ (year)

Signed by AIG appointed surveyor

Chopped & Signed by "the workshop"



...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Jul 2018 Edit Reg		23 Jul 2018 00:00 Edit Adj Rpt	S\$5,300.00 Edit Estimates	S\$5,300.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: Wong Siang Woen , ID: S8061158G									
Main Claimant: QUANTUM AUTOMATION PTE LTD , Co. Reg. No.: 1979036671C									
Vehicle Reg. No.: GBC2526Y		Date of Loss: 18/07/2018 08:00 - :59 81 Months and 27 Days From LTA Reg Date (Man Yr)							
Claim Type: TP / 6724275073SG		Policy/Cover Note No.: 1800055554 (Comprehensive)							
Vehicle Reg. No. (Insured): SLD8815A		Policy No. (Claimant): 5086785467-01COMP							
		Excess:							
Repairer: MG Solution Pte Ltd (HQ) 23 Kaki Bukit Avenue 4 #02-03B, VICOM Inspection Centre, 415933 Kaki Bukit - Tel: 91886931									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com									
Claimant's Insurer: NTUC Income Insurance Co-operative Ltd (HQ) - Tel:									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 02/08/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (25/07/2018): Request To Upload TP GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GBC2526Y (6724275073SG)
[SLD8815A]

TP




















QUANTUM AUTOMATION PTE LTD

Jul 18 2018 8:00AM

[Wong Siang Woen]

MG Solution Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Assessment Reports										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	25/07/18 08:48	Accident Statement <small>From: SC - Reg. No: SLD8815A, Claimant: WONG SIANG WOEN</small>							Load HTML		
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	19/09/18 10:49	General View							Load JPG <input checked="" type="checkbox"/>		
2	19/09/18 10:49	General View							Load JPG <input checked="" type="checkbox"/>		
3	19/09/18 10:49	General View							Load JPG <input checked="" type="checkbox"/>		
4	19/09/18 10:49	General View							Load JPG <input checked="" type="checkbox"/>		
5	19/09/18 10:49	General View							Load JPG <input checked="" type="checkbox"/>		
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34	19/09/18 10:49	General View							Load JPG <input checked="" type="checkbox"/>		
35	19/09/18 10:50	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
36	19/09/18 10:50	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
37	19/09/18 10:50	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
38	19/09/18 10:50	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
39	19/09/18 10:50	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
40	19/09/18 10:50	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
41	19/09/18 10:50	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
42	19/09/18 10:50	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
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50	19/09/18 10:50	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
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54	19/09/18 10:50	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
55	19/09/18 10:50	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	25/07/18 10:26	TP GIA REPORT		Load PDF	
2	12/07/19 16:06	EMAIL TO OI		Load PDF	
3	25/07/19 13:05	WITNESS STATUTORY DECLARATION		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18013481/AKA3Q2

Date: 25/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800055554
Claimant
Vehicle No : GBC2526Y **Insured Vehicle No :** SLD8815A
Date of Loss: 18/07/2018 **Nature of Claim:** TP **Claim No:** 6724275073SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **GBC2526Y**
 Make & Model: NISSAN URVAN, 3.0 LWB 5DR 4AT ABS A/B (M) Engine No: ZD30293849K
 Reg. Date: 21/09/2011 (Man. Year: 2011) Chassis No: JN1MG4E25Z0796622
 Colour: Grey Odometer: 170551 km
 Engine Capacity: 2953 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195 R15C Rear Tyre Size: 195 R15C
 Front Left Side: Maxxis 6 mm Rear Left Side: Maxxis 6 mm
 Front Right Side: Maxxis 6 mm Rear Right Side: Maxxis 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,503.94	4,300.40	7,203.54	62.62
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,250.00	2,390.00	2,860.00	54.48
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,753.94	6,690.40	10,063.54	60.07
Approved Total (Overridden) (S\$)		5,300.00		
(S\$)	16,753.94	5,300.00	11,453.94	68.37
+ GST 7.00/7.00% (S\$)	1,172.78	371.00	801.78	68.37
Nett Amount (S\$)	17,926.72	5,671.00	12,255.72	68.37
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 23/07/2018
 Date Inspected: 23/07/2018 Inspected At: MG Solution Pte Ltd (HQ)
 23 Kaki Bukit Avenue 4 #02-03B,
 VICOM Inspection Centre
 Singapore 415933
 Estimated Period of Repair: 9.0 days

Adjuster: ADRIAN LING

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR RH	Dented	1,350.00 FL	*1,350.00 FL
2	1		*FRONT DOOR PILLAR RH	Repair	1,189.00 FL	*- FL
3	1		*REAR SLIDING DOOR RH	Distorted	1,530.00 FL	*1,530.00 FL
4	1		*REAR SLIDING DOOR STEP PANEL RH	Repair	420.00 FL	*- FL
5	1		*REAR SLIDING DOOR INNER BOARD	Not Necessary	290.00 FL	*- FL
6	1		*REAR SLIDING DOOR HINGE	Not Necessary	90.00 FL	*- FL
7	1		*REAR SLIDING DOOR HINGE CATCH	Not Necessary	80.00 FL	*- FL
8	5		*REAR SLIDING DOOR LOCK	Damaged	1,450.00 FL	*146.00 FL
9	5		*REAR SLIDING DOOR CATCH	Not Necessary	831.00 FL	*- FL
10	1		*REAR SLIDING DOOR WEATHERSTRIP	Not Necessary	240.00 FL	*- FL
11	1		*REAR SLIDING DOOR RAILLING RH	Not Necessary	872.60 FL	*- FL
12	1		*REAR SLIDING DOOR RAILLING ROLLER	Bent	111.00 FL	*111.00 FL
13	1		*REAR SIDE PANEL RH	Distorted	2,101.30 FL	*1,619.00 FL
14	1		*REAR SIDE PANEL RH (INNER)	Repair	1,871.70 FL	*- FL
15	1		*SET FRONT SLIDING DOOR INNER BOARD CLIPS	Necessary	20.00 FS	*20.00 FS
16	1		*REAR SIDE PANEL SEALANT RH	Not Necessary	150.00 FS	*- FS
17	1		*REAR SIDE PANEL SEALANT RH (INNER)	Not Necessary	150.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (\$\$)	12,746.60	4,776.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	1,242.66	475.60
Total Parts (\$\$)	11,503.94	4,300.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING ,REMOVING AND REPLACING PARTS	New	2,600.00	1,200.00
2	SPRAY PAINTING TO AFFECTED AREA	New	2,000.00	1,000.00
3	WIRING CHECK	New	80.00	30.00
4	TRANFER FRONT DOOR MECHANISM	New	120.00	80.00
5	TRANFER FRONT SLIDING DOOR MECHANISM	New	120.00	80.00
6	REMOVE AND REFIX PETROL TANK TO FACILITATE FENDER REPLACEMENT	New	80.00	0.00
7	TRANFER INNER ITEM FOR REPAIR	New	250.00	0.00
Gross Labour Cost (S\$)			5,250.00	2,390.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >