

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 25 July 2019 1:08 PM
To: Cheok, Lee Wai
Cc: Admin A
Subject: RE: #6724275073SG003#023# LKK ref : CC6/AIG1801348I/Awa // Accident involving SLD 8815A and GBC 2526Y on 18.7.2018
Attachments: Statutory Declaration.pdf

Tracking:	Recipient	Delivery
	Cheok, Lee Wai	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 25/7/2019 1:08 PM
	olivialau@lkkauto.com	Delivered: 25/7/2019 1:08 PM
	shupeil@lkkauto.com	Delivered: 25/7/2019 1:08 PM

Dear Kathlyn,

The above matter and your e-mail below refers.

We attach herewith a copy of the SD as requested.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Thursday, 18 July 2019 9:13 AM
To: Cheok, Lee Wai <Cheok.Leewai@aig.com>
Subject: RE: #6724275073SG003#023# LKK ref : CC6/AIG1801348I/Awa // Accident involving SLD 8815A and GBC 2526Y on 18.7.2018

Dear Kathlyn,

This is to update you that our Insured said that he needs more time to obtain the SD.

We'll follow up with our Insured.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheok, Lee Wai <Cheok.Leewai@aig.com>
Sent: Tuesday, 16 July 2019 10:13 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: #6724275073SG003#023# LKK ref : CC6/AIG1801348I/Awa // Accident involving SLD 8815A and GBC 2526Y on 18.7.2018

Hi Khanchna,

Thank you for your email and look forward to receiving your SD.

Regards,

Kathlyn Cheok

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191880 | Fax +68357416

cheok.leewai@aig.com | www.aig.com.sg

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Monday, 15 July 2019 9:27 AM
To: Cheok, Lee Wai <Cheok.Leewai@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: #6724275073SG003#023# LKK ref : CC6/AIG1801348I/Awa // Accident involving SLD 8815A and GBC 2526Y on 18.7.2018

This message is from an external sender; be cautious with links and attachments.

Dear Kathlyn,

The above matter and your e-mail below refers.

Just to update you that our Insured called in this morning.

He informed that he has managed to locate the witness and he will pass a copy of the SD by this week.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Friday, 12 July 2019 3:44 PM

To: Cheok, Lee Wai <Cheok.Leewai@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: #6724275073SG003#023# LKK ref : CC6/AIG1801348l/Awa // Accident involving SLD 8815A and GBC 2526Y on 18.7.2018

Dear Kathlyn,

The above matter and your e-mail below refers.

I've spoken to our Insured.

Insured informed that he will try his best to get the SD asap but he needs time as he is travelling and will be leaving tonight and he is also not sure whether he is still able to locate the witness.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheok, Lee Wai <Cheok.Leewai@aig.com>

Sent: Friday, 12 July 2019 3:16 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: #6724275073SG003#023# LKK ref : CC6/AIG1801348l/Awa // Accident involving SLD 8815A and GBC 2526Y on 18.7.2018

Dear Khanchna,

Thank you for your prompt reply.

Can arrangement be made for a SD to be declared?

Regards,

Kathlyn Cheok

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191880 | Fax +68357416

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Friday, 12 July 2019 10:52 AM

To: Cheok, Lee Wai <Cheok.Leewai@aig.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: #6724275073SG003#023# LKK ref : CC6/AIG1801348/Awa // Accident involving SLD 8815A and GBC 2526Y on 18.7.2018

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Dear Kathryn,

The above matter and e-mail as trailed refers.

Please be informed that according to OI's workshop (New Hock Teck Motor Pte Ltd) till date there is no SD and they only have a copy of the witness statement (as attached).

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheok, Lee Wai <Cheok.Leewai@aig.com>

Sent: Thursday, 11 July 2019 3:35 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: #6724275073SG003#023# LKK ref : CC6/AIG1801348/Awa // Accident involving SLK 8815A and GBC 2526Y on 18.7.2018

Hi Vivian,

Appreciate your help.

Regards,

Kathlyn Cheok

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191880 | Fax +68357416

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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: Thursday, 11 July 2019 3:34 PM

To: Cheok, Lee Wai <Cheok.Leewai@aig.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: #6724275073SG003#023# LKK ref : CC6/AIG1801348I/Awa // Accident involving SLK 8815A and GBC 2526Y on 18.7.2018

This message is from an external sender; be cautious with links and attachments.

Dear Kathlyn.

Thank you for the email.

Dear Khanchna,

Please call OI workshop and get the statement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheok, Lee Wai [<mailto:Cheok.Leewai@aig.com>]

Sent: Thursday, 11 July, 2019 3:17 PM

To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>

Subject: #6724275073SG003#023# LKK ref : CC6/AIG1801348I/Awa // Accident involving SLK 8815A and GBC 2526Y on 18.7.2018

Importance: High

Dear Vivian,

I received BI claim from the driver and pending for my offer.

As there is no offer from my side, the lawyer has given notice that they will commence legal proceedings.

I would be grateful if you could request insured to pass you the SD on an urgent basis.

Thank you.

Regards,

Kathlyn Cheok

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

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From: Cheok, Lee Wai

Sent: Monday, 10 June 2019 11:30 AM

To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>

Subject: #6724275073SG003#023# LKK ref : CC6/AIG1801348I/Awa // Accident involving SLK 8815A and GBC 2526Y on 18.7.2018

Dear Vivian,

Thank you for your email and look forward to receiving updates from you in due course.

Thank you.

Regards,

Kathlyn Cheok

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: Thursday, 6 June 2019 10:51 AM

To: Cheok, Lee Wai <Cheok.Leewai@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: [EXTERNAL] RE: #6724275073SG003#023# LKK ref : CC6/AIG1801348l/Awa // Accident involving SLK 8815A and GBC 2526Y on 18.7.2018

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Dear Kathlyn,

We refer to the email below.

We had spoken to OI's workshop (New Hock Teck Motor Pte ltd) till date there is no update on PD claim. Workshop mention that OI has a witness, we are waiting for the SD from OI's witness.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheok, Lee Wai [<mailto:Cheok.Leewai@aig.com>]

Sent: Thursday, 6 June, 2019 10:42 AM

To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>

Subject: #6724275073SG003#023# LKK ref : CC6/AIG1801348I/Awa // Accident involving SLK 8815A and GBC 2526Y on 18.7.2018

Dear Vivian,

Further to Joy's email of 9 April 2019, kindly let us have an update of the PD claim.

The lawyer of the BI's claim is chasing for offer.

Thank you.

Regards,

Kathlyn Cheok

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

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From: Cheok, Lee Wai

Sent: Tuesday, 9 April 2019 1:49 PM

To: 'Joy Irene (LKKAUTO)' <JoyIrene@lkkauto.com>

Cc: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: #6724275073SG003#023# LKK ref : CC6/AIG1801348I/Awa // Accident involving SLK 8815A and GBC 2526Y on 18.7.2018

Dear Joy,

Thank you for your email.

Do you have the contact details of our insured's workshop who is helping insured in his claim? If yes, kindly let me have the same in order for me to liaise with them.

Thank you.

Regards,

Kathlyn Cheok

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

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From: Joy Irene (LKKAUTO) [<mailto:JoyIrene@lkkauto.com>]

Sent: Monday, 8 April 2019 3:14 PM

To: Cheok, Lee Wai <Cheok.Leewai@aig.com>

Cc: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: #6724275073SG003#023# LKK ref : CC6/AIG1801348I/Awa // Accident involving SLK 8815A and GBC 2526Y on 18.7.2018

Caution: External Email

Hi Kathlyn,

This is handled by my colleague Ms. Vivian.

Status: Pending on OI's claim status against TP.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Cheok, Lee Wai [<mailto:Cheok.Leewai@aig.com>]

Sent: Monday, 8 April 2019 2:57 PM

To: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: #6724275073SG003#023# LKK ref : CC6/AIG18013481/Awa // Accident involving SLK 8815A and GBC 2526Y on 18.7.2018

Importance: High

URGENT

Dear Joy,

I refer to Olivia's email of 10 March 2019.

Kindly let us have an update urgently.

Thank you.

Regards,

Kathlyn Cheok

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

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From: Olivia Lau (LKKAuto) [<mailto:olivialau@lkkauto.com>]

Sent: Sunday, 10 March 2019 2:12 PM

To: Cheok, Lee Wai <Cheok.Leewai@aig.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [AIG]: #6724275073SG003#023# LKK ref : CC6/AIG18013481/Awa // Accident involving SLK 8815A and GBC 2526Y on 18.7.2018

[LKK Ref: CC6/AIG18013481/Awa3](#)

Hi Kathlyn,

We will get back to you soon.

Joy – please take over. Thanks.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Cheok, Lee Wai [<mailto:Cheok.Leewai@aig.com>]

Sent: Friday, 8 March, 2019 3:57 PM

To: CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: #6724275073SG003#023# LKK ref : CC6/AIG1801348I/Awa // Accident involving SLK 8815A and GBC 2526Y on 18.7.2018

Dear Hsiao Tong,

Reference to my email of 11 January 2019, kindly let me have an update urgently.

Regards,

Kathlyn Cheok

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191880 | Fax +68357416

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From: Cheok, Lee Wai [<mailto:Cheok.Leewai@aig.com>]

Sent: Friday, 11 January 2019 10:06 AM

To: cs-a@lkkauto.com

Subject: #6724275073SG003#023# LKK ref : CC6/AIG1801348l/Awa // Accident involvign SLK 8815A and GBC 2526Y on 18.7.2018

Importance: High

Dear Vivian,

I refer to the above matter and to your email of 7 August 2018 to AIG (CCU).

From: [Vivian Lau \(LKKAuto\)](#)
To: [Rumli, Sharizah](#); [Admin A](#)
Cc: [Md Noor, Norsiah](#); [Quek, Joyceline-CH](#); [Paramchand, Varsha](#); [Mutalip, Nurashikin](#)
Subject: RE: FC CLAIM OC : 6724275073SG (AGENT ALVIN 96856820)
Date: Thursday, August 16, 2018 1:42:20 PM

Dear All,

We refer to the above matter.

We had Spoken to OI Agent. Mr Tan (968506820) OI no cctv no evidence. OI gt claim TP. as agree with Mr Tan we will wait for OI TP claim settled and see what NTUC offer.

Thank you
Best Regards,
Vivian Lau | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

As I have received a BI claim from the driver of GBC 2526Y from his appointed solicitors, kindly let me have the status of the matter on your side.

Thank you.

Regards,

Kathlyn Cheok

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

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