

## Vic (LKKAuto)

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**From:** BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>  
**Sent:** Monday, 17 December, 2018 4:14 PM  
**To:** Vic (LKKAuto); BHAS - Moo Wen Zheng  
**Cc:** BHAS - Bernard Kee; BHAS - Chan Yun Shi; Admin A  
**Subject:** RE: pre repair inspection (OUR VEHICLE - SJC3592D / YOUR VEHICLE - SH7971J) \*\*\*  
LKK REF: CC4/III18013480/Kha3  
**Attachments:** SKM\_C224e18121716130\_0001.jpg

Dear all,

Refer to attach file for our client sign DV.

Appreciate you can assist to proceed payment for us.

Original copy will be posted out to you by today.

Kindly look out for it.

Thank You & Best Regards,

Jacelyn Loh



Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: [jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

---

**From:** Vic (LKKAuto) <vicalpeh@lkkauto.com>

**Sent:** Monday, 17 December 2018 1:48 PM

**To:** BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>

**Cc:** BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

**Subject:** RE: pre repair inspection (OUR VEHICLE - SJC3592D / YOUR VEHICLE - SH7971J) \*\*\* LKK REF: CC4/III18013480/Kha3

Without Prejudice

Dear Wen Zheng,

We refer to the above matter.

On a without prejudice basis and purely for an amicable settlement and without admission of any liability to our Insured's part, we have our principal's mandate and we offer a global sum of **\$4,760.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and **forward back to us (LKK) the original signed hard copy** for payment processing.

The above amount is to be made payable to **BH AUTO SERVICES PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** BHAS - Moo Wen Zheng [<mailto:wenzheng.moo@bhauto.com.sg>]

**Sent:** Monday, 10 December, 2018 12:19 PM

**To:** Vic (LKKAuto)

**Cc:** BHAS - Jacelyn Loh; BHAS - Bernard Kee; BHAS - Chan Yun Shi

**Subject:** RE: pre repair inspection (OUR VEHICLE - SJC3592D / YOUR VEHICLE - SH7971J) \*\*\* LKK

**REF:** CC4/III18013480/Kha3

Dear Vic,

Kindly refer to attached file for as mentioned vehicle before paint photo.

Thank you.

Best Regards,  
Wen Zheng



**BH AUTO SERVICES PTE LTD**

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-111/113/115/117  
SINGAPORE 575636 TEL: (65) 6559 8944 FAX: (65) 6269 2404  
CO. REG. NO.: 200917512K GST REG. NO.: 200917512K

(W) +65-6559 8945 (F) +65-6269 2404 (HP) +65 9621 2084

(E) [wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg) <http://www.bhauto.com.sg>



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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Tuesday, 27 November 2018 1:38 PM

**To:** BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>

**Cc:** BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Zhou Ya Ping

<[yaping.zhou@bhauto.com.sg](mailto:yaping.zhou@bhauto.com.sg)>; BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>; BHAS - Ngai Kar

Kit <[karkit.ngai@bhauto.com.sg](mailto:karkit.ngai@bhauto.com.sg)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: pre repair inspection (OUR VEHICLE - SJC3592D / YOUR VEHICLE - SH7971J) \*\*\* LKK  
**REF:** CC4/III18013480/Kha3

Without Prejudice

Dear Bernard,

We refer to your below email.

Please be informed that we are pending for our principal's mandate approval.

We will follow up and will get back to you for an update/offer.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** BHAS - Bernard Kee [<mailto:bernard.kee@bhauto.com.sg>]

**Sent:** Tuesday, 27 November, 2018 1:31 PM

**To:** Vic (LKKAuto); Admin A

**Cc:** BHAS - Moo Wen Zheng; BHAS - Zhou Ya Ping; BHAS - Jacelyn Loh; BHAS - Ngai Kar Kit

**Subject:** FW: pre repair inspection (OUR VEHICLE - SJC3592D / YOUR VEHICLE - SH7971J) \*\*\* LKK

**REF:** CC4/III18013480/Kha3

3<sup>rd</sup>

Dear Vic

As your requested, please find the attached file (LOD) for your perusal.

Kindly confirm the due course asap and send me the DV so that I can close up the case asap.

Thank you

Best Regards,

*Bernard Kee*



(W) +65-6559 8945 (F) +65-6269 2404 (M) +65 9747 8383

[Bernard.kee@bhauto.com.sg](mailto:Bernard.kee@bhauto.com.sg) <http://www.bhauto.com.sg>

---

**From:** BHAS - Bernard Kee

**Sent:** Tuesday, 13 November 2018 11:30 AM

**To:** 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Zhou Ya Ping <[yaping.zhou@bhauto.com.sg](mailto:yaping.zhou@bhauto.com.sg)>; BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>; BHAS - Ngai Kar Kit <[karkit.ngai@bhauto.com.sg](mailto:karkit.ngai@bhauto.com.sg)>

**Subject:** FW: pre repair inspection (OUR VEHICLE - SJC3592D / YOUR VEHICLE - SH7971J) \*\*\* LKK  
REF: CC4/III18013480/Kha3

2nd

Dear Vic

As your requested, please find the attached file (LOD) for your perusal.

Kindly confirm the due course asap and send me the DV so that I can close up the case asap.

Thank you

Best Regards,

*Bernard Kee*



(W) +65-6559 8945 (F) +65-6269 2404 (M) +65 9747 8383

[Bernard.kee@bhauto.com.sg](mailto:Bernard.kee@bhauto.com.sg) <http://www.bhauto.com.sg>

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**From:** BHAS - Jacelyn Loh

**Sent:** Friday, 2 November 2018 6:44 PM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>; Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>

**Subject:** RE: pre repair inspection (OUR VEHICLE - SJC3592D / YOUR VEHICLE - SH7971J) \*\*\* LKK  
REF: CC4/III18013480/Kha3

Dear Sir ./ Madam,

As your requested, please find the attached file (LOD) for your perusal.

Thank You & Best Regards,

Jacelyn Loh



Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636  
(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404  
Email: [Jacelyn.loh@bhauto.com.sg](mailto:Jacelyn.loh@bhauto.com.sg)  
Website: <http://www.bhauto.com.sg>

---

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** Tuesday, 7 August 2018 3:51 PM  
**To:** BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>  
**Cc:** BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: pre repair inspection (OUR VEHICLE - SJC3592D / YOUR VEHICLE - SH7971J) \*\*\* LKK  
REF: CC4/III18013480/Kha3

WITHOUT PREJUDICE

Dear Jacelyn,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Monday, 6 August, 2018 8:34 PM  
**To:** BHAS - Jacelyn Loh; Vic (LKKAuto)  
**Cc:** BHAS - Moo Wen Zheng; BHAS - Anthony Lau; BHAS - Bernard Kee; Admin-D (LKKAuto); Zuhaidah Samsuri; Admin A

**Subject:** RE: pre repair inspection (OUR VEHICLE - SJC3592D / YOUR VEHICLE - SH7971J) \*\*\* LKK  
**REF:** CC4/III18013480/Kha3

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/III18013480/Kha3	Vic - 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>

**Sent:** Saturday, 4 August, 2018 4:07 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>

**Subject:** RE: pre repair inspection (OUR VEHICLE - SJC3592D / YOUR VEHICLE - SH7971J)

Dear all, **urgent**

Please refer to below email on 31/07/2018, kindly get back to us.

Thank You & Best Regards,

**Jacelyn Loh**

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: [Jacelyn.loh@bhauto.com.sg](mailto:Jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

---

**From:** BHAS - Jacelyn Loh

**Sent:** Tuesday, 31 July 2018 6:13 PM

**To:** Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>; 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>

**Subject:** RE: pre repair inspection (OUR VEHICLE - SJC3592D / YOUR VEHICLE - SH7971J)

Dear all,

Kindly advise on this liabilities status. thanks

SH 7971J.pdf - Adobe Acrobat Reader DC

File Edit View Window Help

Home Tools SH 7971J.pdf x

5 (1 of 1) 125%

**SKETCH PLAN**

**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

on the 21<sup>st</sup> July 2018  
from the airport head  
on ECP towards city  
Fort Road exit lane  
traffic was congested

Thank You & Best Regards,



Jacelyn Loh



Address: Blk 1, Sector C, Sin Ming Industrial Estate  
#01-111/113/115/117 Singapore: 575636  
(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404  
Email: [Jacelyn.loh@bhauto.com.sg](mailto:Jacelyn.loh@bhauto.com.sg)  
Website: <http://www.bhauto.com.sg>

---

**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Monday, 23 July 2018 2:06 PM  
**To:** BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>  
**Subject:** RE: pre repair inspection (OUR VEHICLE - SJC3592D / YOUR VEHICLE - SH7971J)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SJC3592D](#) and let us have your report urgently.

This claim will be handled by [Ms Aida](#).

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

---

**From:** BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]  
**Sent:** 23 July, 2018 12:27 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>  
**Subject:** RE: pre repair inspection (OUR VEHICLE - SJC3592D / YOUR VEHICLE - SH7971J)

Dear sir / mdm,

We choose below surveyor: LKK Auto Consultants Pte Ltd

Ps- vehicle currently not our workshop.

Thank You & Best Regards,

Jacelyn Loh



Address: Blk 1, Sector C, Sin Ming Industrial Estate  
#01-111/113/115/117 Singapore: 575636  
(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404



Email: [Jacelyn.loh@bhauto.com.sg](mailto:Jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

---

**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Monday, 23 July 2018 12:00 PM

**To:** BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>

**Subject:** RE: pre repair inspection (OUR VEHICLE - SJC3592D / YOUR VEHICLE - SH7971J)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

---

**From:** BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

**Sent:** 23 July, 2018 11:00 AM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>

**Subject:** pre repair inspection (OUR VEHICLE - SJC3592D / YOUR VEHICLE - SH7971J)

To: the officer in charge

Dear sir, mdm,

I would like to arrange surveyor on of the above mentioned accident vehicle.

Ps- vehicle currently not in our workshop.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Greatly appreciate it. Thank you and have a nice day.

Thank You & Best Regards,

**Jacelyn Loh**

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: [Jacelyn.loh@bhauto.com.sg](mailto:Jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K