

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Monday, 25 March, 2019 5:47 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Accident on 21/7/2018 involving SHB 1156Y & SHC 2542D (India's insured) Our Ref: TAX/07/18/2108/lg LKK REF CC4/III18013477/Vha3
Attachments: 07 18 2108 - DV.pdf

Dear Vic,

We will pass the original signed DV and ATA to your surveyor when he is here.

As spoken today, we are unable to amend the repair bill to be paid by your principal or any other insurers as SMRT Taxis Pte Ltd has paid for the **upfront repair costs for all the taxi cases** hence our system has auto generated the repair bills to be issued in their names.

Please note that III is paying for our clients' losses and not the upfront payment.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 25/03/2019 15:13
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Accident on 21/7/2018 involving SHB 1156Y & SHC 2542D (India's insured) Our Ref: TAX/07/18/2108/lg LKK REF CC4/III18013477/Vha3

Without Prejudice

Dear Lee Gek,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we prepared to settle at a global sum of **\$3,530.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA and **forward back the original signed copy to us together with the amended Repair Invoice to be paid by our Principal instead** for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

Sent: Tuesday, 15 January, 2019 3:03 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: Re: Accident on 21/7/2018 involving SHB 1156Y & SHC 2542D (India's insured) Our Ref: TAX/07/18/2108/lg LKK REF CC4/III18013477/Vha3

Dear Vic,

Your offer of \$1,790.00 is unacceptable.

We have forwarded the video footage to lkkauto.photos@gmail.com.

We are only prepared to accept a global sum of \$3,600.00 (all in).

Please reconsider your offer and let us hear from you by **23rd January 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: 15/01/2019 14:30

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: LOD Re: Accident on 21/7/2018 involving SHB 1156Y & SHC 2542D (India's insured) Our Ref: TAX/07/18/2108/lg LKK REF CC4/III18013477/Vha3

Without Prejudice

Dear Lee Gek,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, in view of conflicting versions, we have our principal's mandate and we offer a global sum of **\$1,790.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA and **forward back the original signed copy to us** for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Monday, 26 November, 2018 3:18 PM

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: LOD Re: Accident on 21/7/2018 involving SHB 1156Y & SHC 2542D (India's insured) Our Ref: TAX/07/18/2108/lg LKK REF CC4/III18013477/Vha3

Without Prejudice

Dear Lee Gek,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

Sent: Monday, 26 November, 2018 2:51 PM

To: CS A Team; Admin A

Subject: LOD Re: Accident on 21/7/2018 involving SHB 1156Y & SHC 2542D (India's insured) Our Ref: TAX/07/18/2108/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2991.64
Loss of Rental	\$362.73 (3 days x \$120.91)
Loss of Income	\$246.57 (3 days x \$82.19)
Total	\$3600.94

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) Hirer's Letter of Authorisation
- 6) Hirer's current income tax proof

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

