

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 6 April 2019 9:41 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: <Seek Mandate> Lonpac Ref: 17/18/18/VP05/020771 LKK Ref: CC4/LPC18013476/Kpa3q2 [ACCIDENT INVOLVING FBM3338P & SKW5258P ON 19.7.2018] [External Confidential]

Dear Sirs/Madam,

We refer to the above matter.

Case has been settled at a global sum of **\$8,000.00(all-in)** with Third Party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 29 March 2019 1:56 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: <Seek Mandate> Lonpac Ref: 17/18/18/VP05/020771 LKK Ref: CC4/LPC18013476/Kpa3q2 [ACCIDENT INVOLVING FBM3338P & SKW5258P ON 19.7.2018] [External Confidential]

Lonpac External - Confidential

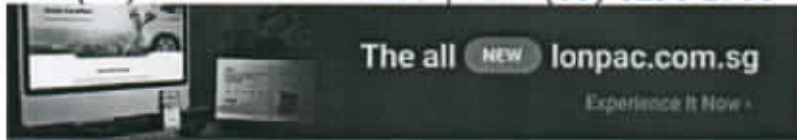
Dear Hsiao Tong,

We are agreeable to your proposed quantum except for loss of use.

We proposed the sum of \$175.00 (7 x \$25)

Best Regards
Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 13 March, 2019 9:20 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: <Seek Mandate> Lonpac Ref: 17/18/18/VP05/020771 LKK Ref: CC4/LPC18013476/Kpa3q2 [ACCIDENT INVOLVING FBM3338P & SKW5258P ON 19.7.2018]

Lonpac Ref: **17/18/18/VP05/020771**

LKK Ref: CC4/LPC18013476/Kpa3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 06/08/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver tunred out from minor road and collided with third party motorbike. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**COMPLETE VMS PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 16,130.25	\$ 7,490.00
2. Loss of Use (10days x \$40.00)	\$ 400.00	\$ 210.00(7days x \$30.00)
3. LTA/ GIA Search Fee	\$ 36.45	\$ 36.45
4. Helmet	\$ 350.00	\$ 350.00
Total	\$ 16,916.70	\$ 8,086.45

**05days recommendation for repair + 1sunday + 1PRS = 7days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 6 August, 2018 11:39 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING FBM3338P & SKW5258P ON 19.7.2018

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 6 August, 2018 11:11 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)
Subject: RE: ACCIDENT INVOLVING FBM3338P & SKW5258P ON 19.7.2018

WITHOUT PREJUDICE

LPC ref: 17/18/18/VP05/020771
LKK REF: CC4/LPC18013476/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: FBM 3338P

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair – incomplete (no parts price)
- Photographs of TP vehicle in its damaged condition

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 23 July, 2018 5:47 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING FBM3338P & SKW5258P ON 19.7.2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, 23 July 2018 5:12 PM

To: admin-d@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; lihui@completevms.com.sg

Subject: ACCIDENT INVOLVING FBM3338P & SKW5258P ON 19.7.2018

Our Ref : 17/18/18/VP05/020771

Dear Catherine,

Please see attached and proceed to conduct a pre-repair survey.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

This email has been checked for viruses by AVG antivirus software.
www.avg.com



COMPLETE VMS PTE LTD The Premier One-Stop Vehicle Accident Claims Centre
176 Sin Ming Drive, #03-14, Sin Ming Autocare Complex, Singapore 575721
(Tel) 6455 0012 (Fax) 6554 0012 (Web) www.completevms.com.sg

Your Ref : SKW5258P
Our Ref : TPDS18146 - FBM3338P

21st December 2018

By Postage

LONPAC INSURANCE BHD
100 Beach Road #19-00
Shaw Tower
Singapore 189702

Attention: Motor Claims Department

Dear OIC,

**ACCIDENT INVOLVING VEHICLE: FBM3338P AND SKW5258P ALONG TRAFFIC JUNCTION
OF UPPER JURONG ROAD ON 19/07/2018**

We are the authorized repair workshop for the owner of motor vehicle no. **FBM3338P**, which is involved in the captioned accident with your insured vehicle **SKW5258P**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1	Cost of Repair	S\$ 7,490.00	(inclusive GST)
2	10Day Loss of USE@ \$40.00	S\$ 400.00	
3	LTA/GIA Search fee	S\$ 36.45	
4	Helmet	S\$ 350.00	
		<u>S\$ 8,276.45</u>	


We enclosed herewith the following documents to support the claims:-

- a. GIA Report
- b. Proforma invoice
- c. Lta search fee/GIA report

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours Faithfully


Chiu Siong Lim
6455/0012

To: Complete VMS Pte Ltd
176, Sin Ming Drive,
#03-14, Sin Ming Autocare Complex
Singapore 575721

LETTER OF AUTHORIZATION

RE: ACCIDENT BETWEEN FBM3338P / SKW5278P (Vehicle Numbers)
ON 19/7/2018 (Date of Accident) AT Upper Jurong Road

1. I/We, the owner of vehicle no. FBM3338P hereby appoint you to act for me to repair and recover damages sustained to my vehicle in the above accident from the third party driver and / or his / her insurers.
2. In this respect, I/We have authorized you to repair, correspond, negotiate and settle on my behalf, all claims against the parties involved in the subject accident. All final financial awards in my favor pertaining to the subject accident claim are to be paid to Complete VMS Pte Ltd.
3. By way of this Letter of Authorization, I/We also further authorized you to sign all Discharge Vouchers and any other related documents in settlement of the subject accident claims. I/We hereby undertake to ratify and reaffirm such signing of Discharge Vouchers and/or documents from any third party insurers by us.
4. During the settlement process with the third party insurers / drivers, you may act fully on my behalf and all negotiations and correspondences given by you to the third party insurers / driver are as if given directly from me. With regards to the settlement of the above subject accident claim, I/We agree and undertake to ratify all correspondences and negotiations given by you to the third party insurers / driver and further agree and undertake to be bound by all acts performed or carded out by you.
5. I/We understand that should the subject accident claims fail or not able to reach an amicably settlement with the third party insurers or driver, I/We will have to appointed a solicitors by way of signing a warrant to act in present of the appointed solicitor to further pursue the matter and to commence legal proceedings in Court in my/our name against the third party driver and/or his employers (if applicable). I/We further agrees that should I/We fails or disagrees to appoint a solicitors at that stage, I/We shall be fully liable for all costs incurred to you until that point of time.
6. I/We further confirm my/our understanding that I/We shall render my/our full co-operation pertaining to the settlement of the subject accident and method of repair adopted shall be in accordance to the standard practices of the industry and will be at the full discretion of you.
7. I/We hereby agree that upon settlement of the above subject accident claim, I/We are required to sign Discharge Voucher/s issued by the third party insurers. After which all settlement monies shall be used to settle all costs and fee incurred to carry out the above subject accident repairs and claims. This settlement monies shall constitute a full discharge of your payment obligation to us.
8. Any indemnity / discharge voucher signed by the workshop is without prejudice to my rights to claim for compensation for my personal injury (if any). Complete VMS Pte Ltd is only authorized to negotiate and finalized with Third Party for my property damages

Signature

Wong

Name

Wong Heng Cheung

Date

27/7/18

Witness's Name & Signature

Company Stamp (if applicable) : _____

Email: _____



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020771
DATE : 06 APRIL 2019

DISCHARGE VOUCHER

I/We, Wong Heng Cheong confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SKW5258P the sum of Singapore Dollar Eight Thousand Only (\$8,000.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving FBM3338P and SKW5258P on 19 July 2018 along Traffic Junction of Upper Jurong Road.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ NG CHEE KEONG AND/OR**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **COMPLETE VMS PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....
Signature of vehicle owner/Date

Wongheng cheong-5-2019
.....
Name of vehicle owner/Date

This indemnity is signed without prejudice
to my rights to claim for compensation
for my personal injury.

COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721

Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg

Business Reg. No. 200416180E GST Reg. No.: 200416180E



LONPAC INSURANCE BHD
100 BEACH ROAD #19-00 SHAW TOWER
SINGAPORE 189702

Contact : 62507388 Fax No. : 62962706

Tax Invoice : VM014347

Invoice Date : 07/05/2019

Vehicle Num. : FBM3338P

Make/Model : HONDA CBF190X MANUAL

Mileage(Km) :

POWVO/RO# :

Ref./Remark :

S/N	Quantity	Particular	Unit Price	Amount S\$
		COST OF REPAIR AS AGREED AT		7,000.00

SingDollars : Seven Thousand Four Hundred Ninety Only

Total S\$:	7,000.00
GST S\$:	490.00
Amount Due S\$:	7,490.00

Terms : 30 Days


COMPLETE VMS PTE LTD

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 23 Jul 2018 / 16:44:59

Receipt Date/Time : 23 Jul 2018 / 16:44:59

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180723-001730

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKW5258P				
As at 19 Jul 2018/00:00:01				
Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - SKW5258P Enquiry Fee 20180723154355951558	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx5909	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-116195
Date of Request: 30/07/2018

Your Ref No: WALK IN CHIU KM

COMPLETE VMS PTE LTD
176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX
SINGAPORE 575721

Dear Sir/Madam,

Your Vehicle No: FBM3338P
Date of Accident: 19/07/2018
Place of Accident: UPP JURONG RD
Involving Vehicle No: SKW5258P

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

TAX INVOICE

Our Ref No: GR-18-116197
Date of Request: 30/07/2018

Your Ref No: WALK IN CHIU KM

COMPLETE VMS PTE LTD
178 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX
SINGAPORE 575721

Dear Sir/Madam,

Date of Accident: 19/07/2018
Vehicle No: FBM3338P
Place of Accident: TRAFFIC JUNCTION OF UPPER JURONG ROAD
Involving Vehicle No: SKW5258P

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SKW5258P	TRAFFIC JUNCTION OF UPPER JURONG ROAD	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

HODAKA MOTOWORLD PTE LTD

10 KAKI BURKE ROAD #01-08 SGI
(416175)

TEL: +65 6340792 68440794 FAX: +65-68
1177111 HITT ROAD SINGAPORE
207546

TEL: +65-63361126 FAX: +65-63360634

Receipt No : PSE000585

Date : 18-08-2018

Time : 15:23:01

HJCR-PHA-MAX-EVO-ZW-MC10SF-L
HJCR-PHA MAX EVO Zoomwalt MC10SF
Helmet (L)

1 * 350.00	-200	350.00
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Total Quantity : 1

SubTotal (S\$)	350.00
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Further 0.00%	(0.00)
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Rounding Adjustment	0.00
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Total Payable (S\$)	350.00
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Include GST (7.00)	22.90
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Misc Charges	0.00
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Total Payable (S\$)	350.00
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Credit Card-MASTER	350.00
--------------------	--------

Cashiers	poshodaka
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Salesman

Remarks

Terms & Conditions

GOODS SOLD ARE NOT REFUNDABLE

exchangeable within 7days.Original

receipt must be produced. offer

items not exchangeable. Merchandise

must be returned with original

packaging & Condition with original.

"Thank You"

Have a nice day