

Hsiao Tong (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 29 March 2019 1:56 PM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: <Seek Mandate> Lonpac Ref: 17/18/18/VP05/020771 LKK Ref: CC4/LPC18013476/Kpa3q2 [ACCIDENT INVOLVING FBM3338P & SKW5258P ON 19.7.2018] [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong,

We are agreeable to your proposed quantum except for loss of use.

We proposed the sum of \$175.00 (7 x \$25)

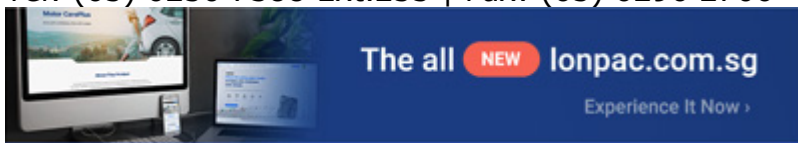
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 13 March, 2019 9:20 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: <Seek Mandate> Lonpac Ref: 17/18/18/VP05/020771 LKK Ref: CC4/LPC18013476/Kpa3q2 [ACCIDENT INVOLVING FBM3338P & SKW5258P ON 19.7.2018]

Lonpac Ref: **17/18/18/VP05/020771**

LKK Ref: CC4/LPC18013476/Kpa3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 06/08/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver tunred out from minor road and collided with third party motorbike. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**COMPLETE VMS PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 16,130.25	\$ 7,490.00
2. Loss of Use (10days x \$40.00)	\$ 400.00	\$ 210.00(7days x \$30.00)
3. LTA/ GIA Search Fee	\$ 36.45	\$ 36.45
4. Helmet	\$ 350.00	\$ 350.00
Total	\$ 16,916.70	\$ 8,086.45

**05days recommendation for repair + 1sunday + 1PRS = 7days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
 Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 6 August, 2018 11:39 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING FBM3338P & SKW5258P ON 19.7.2018

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Best Regards
 Gerald Poh
 Senior Claims Executive | Lonpac Insurance Bhd
 300 Beach Road, #17-04/07 The Concourse, Singapore 199555
 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 6 August, 2018 11:11 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)
Subject: RE: ACCIDENT INVOLVING FBM3338P & SKW5258P ON 19.7.2018

WITHOUT PREJUDICE

LPC ref: 17/18/18/VP05/020771
LKK REF: CC4/LPC18013476/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: FBM 3338P

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair – incomplete (no parts price)
- Photographs of TP vehicle in its damaged condition

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 23 July, 2018 5:47 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING FBM3338P & SKW5258P ON 19.7.2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, 23 July 2018 5:12 PM

To: admin-d@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; lihui@completevms.com.sg

Subject: ACCIDENT INVOLVING FBM3338P & SKW5258P ON 19.7.2018

Our Ref : 17/18/18/VP05/020771

Dear Catherine,

Please see attached and proceed to conduct a pre-repair survey.

Best Regards
Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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