

Surveyor

REF:

NS/NC18013469 / Nhb2

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: SDT 3015KPolicy No. 5082027562-01 1807-17-170718Claims No. MT/1003320-002

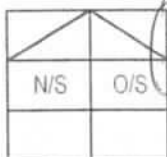
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No. SHC 4544K Yr Regn: Mar / 2014Type: M.Car / M.Cycle / Bus / Van / Lorry / ☒ Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Toyota Prius C.C. 1798Colour maroon A/C: Insured / Std / NI / NASp.Reading 778296 T/Radio: Insured / Std / NI / NAEng/No: 2ZR6094070C/No: JTDKN36U305737654Gen. Cond: Good / ☒ Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: ☒ Nil / S/Rim / STD A/Rim orTyre Size: F: 195/65 R15R: 195/65 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 16/7/2018 D.O.I. 18/7/2018Survey held at SMRTDes. of Damages ☒ Front / Rear / ☒ O/S / N/S / UIC / Rooftop orO/S Front

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	SHC 4544K - CC4/AXA/6000181 / <u>11/9/2018</u> <u>18/7/2018</u> <u>TAX/07/18/2018</u>
	SDT 3015K - X
<u>7/9/2018</u>	<u>Confirmed LS \$3,650; 4 days with Poh Suan thru email.</u> <u>NTUC</u>
	<u>(Red. 7704.00, 07/2)</u>
	<u>RECEIVED 12 SEP 2018.</u>
	<u>- SDT3015K</u>

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: 4.Resurvey No. of Trip: 1

Survey Fee:

Transportation: \_\_\_\_\_

Photos

Others

TOTAL

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$Report Format: TPLump Sum / I.B.I: (\$ 3650)

160

# TP Claims against NTUC Income: Follow-Through Survey

Date : 12/09/2018

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/1003231-002	SMRT TAXIS PTE LTD	SHC 4304L	SLP 5483E	16/07/2018	7:40	\$ 2,615.80	\$ 1,150.00
2	MT/1003062-002	SMRT TAXIS PTE LTD	SMB 1647M	YN 5332P	16/07/2018	7:05	\$ 10,579.30	\$ 5,700.00
3	MT/1011180-001	SMRT TAXIS PTE LTD	SHB 1807C	SIG 1130X	18/07/2018	9:15	\$ 3,130.38	\$ 1,150.00
4	MT/1004097-003	SMRT TAXIS PTE LTD	SHD 6234L	GBA 177U	22/07/2018	22:05	\$ 12,277.40	\$ 4,735.09
5	MT/1003320-002	SMRT TAXIS PTE LTD	SHC 4544K	SDT 3015K	16/07/2018	0:50	\$ 8,587.11	\$ 3,650.00

Claim received from LKK



# National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18013469/Vrb

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 24-07-2018

189556



Code: INC4

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SDT 3015K	Veh. Inspected	SHC 4544K
Policy No.	5082027562-01	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	18/07/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	16/07/2018	Inspection Date	18/07/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

eBaoTech

GeneralClaim

Hello, NAC\_PAYA\_UBI\_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

## Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="16/07/2018 18:05"/>						
Vehicle No.(For Motor)	<input type="text" value="SDT3015K"/>								
<input type="button" value="Search"/>									
Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input checked="" type="radio"/>	5082027562-01	NEO KHIAN BENG	S7204423A	GPC	Third Party	SDT3015K	SDT3015K	18/07/2017	17/07/2018
<input type="button" value="Continue"/>									

> Back to OneMotoring

Enquire Transfer Fee

Vehicle Details				
Vehicle No. :	SHC4544K			
Vehicle Type :	H10 - Public Transport Taxi (Motor Car)			
Vehicle Attachment 1 :	Air-Con (Taxi)			
Vehicle Scheme :	Taxi (Company)			
Vehicle Make :	TOYOTA			
Vehicle Model :	PRIUS TAXI (SMRT)			
Chassis No. :	JTDKN36U305737654			
Propellant :	Petrol-Electric			
Engine No. :	2ZR6094070			
Motor No. :	3JM1342488			
Engine Capacity :	1798 cc			
Power Rating :	60.0 kW			
Maximum Power Output :	100.0 kW ( 134 bhp )			
Maximum Laden Weight :	1805 kg			
Unladen Weight :	1370 kg			
Year Of Manufacture :	2014			
Original Registration Date :	19 Mar 2014			
Lifespan Expiry Date :	18 Mar 2022			
COE Category :	A - Car up to 1600cc & 97kW (130bhp)			
PQP Paid :	\$58,745.00			
COE Expiry Date :	18 Mar 2022			
Road Tax Expiry Date :	18 Sep 2018			
PARF Eligibility Expiry Date :	18 Mar 2022			
Inspection Due Date :	18 Mar 2019			
Intended Transfer Date :	23 Jul 2018			
CO2 Emission :	92.00 (g/km)			
CEV/VES Rebate Utilised Amount :	\$30,000.00			
CO Emission :	-			
HC Emission :	-			
NOx Emission :	-			
PM Emission :	-			
The current road tax expiry is 18 Sep 2018. You may renew the road tax from 19 Jun 2018 with all pre-requisite(s) fulfilled. If the road tax is renewed after 18 Sep 2018, late renewal fee(s) will be imposed. Please use Enquire Road Tax Payable to check on the late fee(s) payable.				
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.				
Amount Payable (From 19 Sep 2018 to 18 Mar 2019)				
		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :		25.00	-	25.00
Sub Total :				25.00
Nett Road Tax Amount (After Offsetting Over Payment) :		510.00	-	510.00
Total Amount Payable :				535.00
Message				
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.				

You may print this page for reference.

OK Print

[> Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	5369K
<b>Vehicle Details</b>	
Vehicle No.:	SHC4544K
Vehicle to be Exported:	No
Intended Deregistration Date:	07 Sep 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2014
Engine No.:	2ZR6094070
Chassis No.:	JTDKN36U305737654
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$33,120.00
Original Registration Date:	19 Mar 2014
First Registration Date:	19 Mar 2014
Transfer Count:	0
Actual ARF Paid:	\$8,368.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Mar 2022
PARF Rebate Amount:	\$6,276.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	18 Mar 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$58,745.00
COE Rebate Amount:	\$25,918.00
<b>Total Rebate Amount:</b>	<b>\$32,194.00</b>
<b>Message</b>	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 07 Sep 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	16/07/2018 16:46
Date Of Accident	16/07/2018 00:50
Exact Location Of Accident	MCNAIR ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC4544K
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

### Driver

Name of Driver	NEO TUAN
NRIC No	S1259677D
Date Of Birth	29/09/1957
Occupation	OUTDOOR
Date Of Driving Pass	06/06/1977
Driving Experience	41 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
E-Mail Address	NOEMAIL

Address	468
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - RELIEF
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS TRAVELLING STRAIGHT ALONG MCNAIR ROAD WHEN THE VEHICLE SDT3015K DID NOT STOP AT THE STOP LINE, SUDDENLY DASHED OUT OF THE MINOR ROAD AND COLLIDED ONTO THE RIGHT PORTION OF MY TAXI.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SDT3015K
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LIU DAN
NRIC/Passport Number	S8384760C
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(Including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

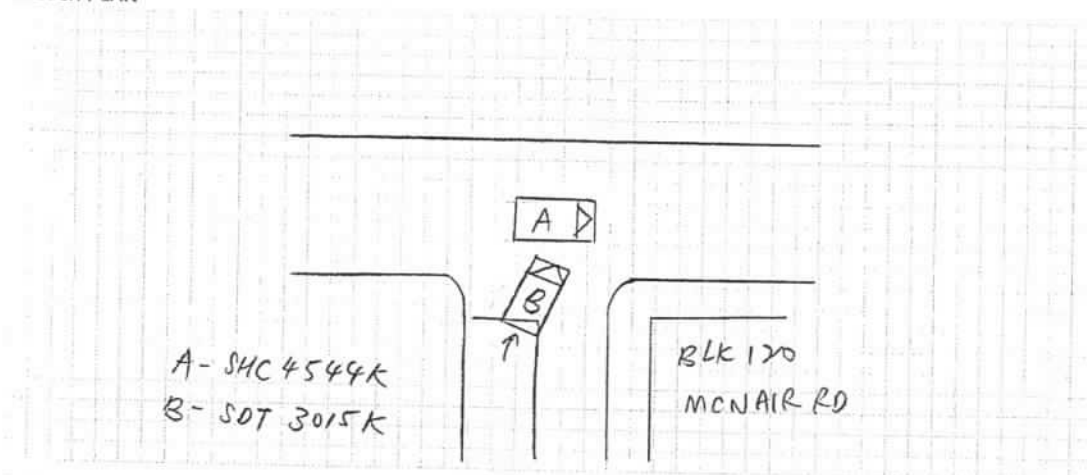


Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

### SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

[illegible]

## DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

Name: \_\_\_\_\_

NRIC/FIN No.:

## Celine Fong (LKKAUTO)

---

**From:** Celine Fong (LKKAUTO)  
**Sent:** Friday, 7 September 2018 4:34 PM  
**To:** 'Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)'; Janice Lee (LKKAUTO)  
**Subject:** RE: SHC4544K

Dear Poh Suan,

Confirmed lump sum \$3,650.00, 4 days.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) <YeoPohsuan@smrt.com.sg>

Sent: Sunday, 5 August 2018 9:03 AM

To: Sathya Sai (LKK Auto) <SathyaSai@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) <ngsiuching@smrt.com.sg>; 'Leong Chee kwong' <cheekwongwega@gmail.com>

Subject: SHC4544K

Hi Sathya,

Attached herewith the repair estimate of SHC 4544K having Case No: TAX/07/18/2074.

There is no change to the approved amount of \$3,650 @ 4 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Aside Kwong,

Please provide the before / after paint photos as per surveyor's request.

Thanks & Regards

Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)

Sent: Sunday, 5 August 2018 9:00 AM

To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)

Subject: Scan Data from FX-D421D6

**Janice Lee (LKKAuto)**

---

**From:** Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) <YeoPohsuan@smrt.com.sg>  
**Sent:** Sunday, August 05, 2018 9:03 AM  
**To:** Sathya Sai (LKK Auto)  
**Cc:** SUR; CS A Team; Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); 'Leong Chee kwong'  
**Subject:** SHC4544K  
**Attachments:** img-805085940-0001.pdf

Hi Sathya,

Attached herewith the repair estimate of SHC 4544K having Case No: TAX/07/18/2074.

There is no change to the approved amount of \$3,650 @ 4 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Aside Kwong,

Please provide the before / after paint photos as per surveyor's request.

Thanks & Regards  
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)  
Sent: Sunday, 5 August 2018 9:00 AM  
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)  
Subject: Scan Data from FX-D421D6

## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4544K  
 Ref. No : TAX/07/18/2074  
 Reg. Date : 19/03/2014  
 Vehicle Type : TAXI  
 Make : TOYOTA PRIUS  
 Model : PRIUS  
 Name of Driver : NEO TUAN  
 Type of Accident : HEAD TO SIDE  
 Date / Time of Accident : 16/07/2018 12:50:00 AM  
 Accident Reported Date / Time : 16/07/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by :  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024097059  
 Special Instruction to ARC, if any :  
 SDT3015K  
 Prepared Date : 16/07/2018 05:02:03 PM



Sathya Sai  
 18/7/2018

4 days

  
 25/7/18

- Lump Sum
- Photo before paint
- ? photo

#### LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : JTDKN36U305737654

Mileage

0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,014.00	0.00
Total Spray Painting Charges	: 2,430.00	0.00
Total Material Charges	: 4,443.11	4,443.11
Other Charges	: 700.00	0.00
<b>TOTAL</b>	<b>: 8,587.11</b>	<b>0.00</b>
<b>Lum Sum Total</b>	<b>: 8,600.00</b>	<b>0.00</b>
No. of Repair Days	: 7.00	0.00
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 17/07/2018 06:32:23 AM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 16/07/2018 10:19:34 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	1,014.00	<del>0.00</del> 600 /
<b>Total Labour</b>	<b>1,014.00</b>	<b>0.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER RH	378.00	<del>0.00</del> 200 /
TO RESPRAY FRONT DOOR RH	378.00	<del>0.00</del> 200 /
TO RESPRAY REAR DOOR RH	378.00	0.00 X
TO RESPRAY VIEW MIRROR	180.00	<del>0.00</del> 100 /
TO RESPRAY ROCKER PANEL MOULDING	180.00	<del>0.00</del> 100 /
TO RESPRAY REAR FENDER RH	378.00	0.00 X
RESPRAY WHEEL CAP	180.00	<del>0.00</del> 80 /
TO REPSRAY REAR BUMPER	378.00	<del>0.00</del> 200 /
<b>Total Spray Painting &amp; Panel Beating</b>	<b>2,430.00</b>	<b>0.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	<del>0.00</del> 50 /
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	<del>0.00</del> 50 /
TO TRANSFER DOOR MECHANISM	240.00	<del>0.00</del> 120 /
TO REPLACE SUNDRY PARTS	100.00	<del>0.00</del> 20 /
TO WASH AND VACUUM	60.00	0.00 X
TO REMOVE AND REFIX WING MIRROR	120.00	<del>0.00</del> 80 /
<b>Total Other Costs</b>	<b>700.00</b>	<b>0.00</b>

**Part 4 - Spare Parts / Material Usage**

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
53801-47050		6505557	FENDER FRT/RH <i>R</i>	1	723.40	25.00	542.55	Replace	Replace	No
75374-47051			NAME PLATE (HYBRID) <i>X</i> <i>Jan</i>	1	51.90	25.00	38.92	Replace	Replace	No
53875-47030		6505553	FENDER LINER FRT/RH <i>X</i> <i>Jan</i>	1	171.70	25.00	128.77	Replace	Replace	No
67001-47070		6505528	DOOR FRT/RH <i>R</i>	1	894.40	25.00	670.80	Replace	Replace	No
			STICKER DECAL SMRT (DOOR) <i>✓NEC</i>	1	60.00	0.00	60.00 <i>✓</i>	Replace	Replace	No
87910-47330		6505600	MIRROR ASSY, RH <i>✓BR</i>	1	1,307.10	25.00	980.32 <i>✓</i>	Replace	Replace	No
879157-4010		6505598	COVER, OUTER MIRROR, RH <i>✓CUT</i>	1	107.40	25.00	80.55 <i>✓</i>	Replace	Replace	No
81730-52090		6505466	MIRROR LAMP RH <i>✓SCR</i>	1	65.30	10.00	58.77 <i>✓</i>	Replace	Replace	No
67003-47080		6505486	DOOR RR/RH <i>X</i> <i>nn</i>	1	954.50	25.00	715.87	Replace	Replace	No
75851-47900			MOULDING BODY, RH <i>✓CUT</i>	1	673.60	25.00	505.20 <i>✓</i>	Replace	Replace	No
61604-47090			FENDER RR/RH <i>X</i> <i>Jan</i>	1	766.80	25.00	575.10	Replace	Replace	No
			STICKER DECAL SMRT <i>X</i> <i>Jan</i>	1	7.80	0.00	7.80	Replace	Replace	No
			STICKER DECAL 6555 8888 <i>X</i>	1	21.60	0.00	21.60	Replace	Replace	No
42602-47060		6505676	CAP SUB-ASSY, WHEEL <i>✓CUT</i>	1	174.10	25.00	130.57 <i>✓</i>	Replace	Replace	No
52159-47905		6505548	BUMPER REAR <i>✓CUT</i>	1	458.60	25.00	343.95 <i>✓</i>	Replace	Replace	No
52575-47020		6505549	BUMPER SIDE RETAINER RR/RH <i>?</i>	1	94.80	25.00	71.10 <i>&lt; m</i>	Replace	Replace	No
31551-47180		6505462	TAIL LAMP RH <i>✓BR</i>	1	557.80	10.00	502.02 <i>✓</i>	Replace	Replace	No
			PIXEL STICKER <i>✓NEC</i>	2	60.00	0.00	120.00 <i>✓</i>	Replace	Replace	No
<b>TOTAL MATERIALS</b>								<b>5,553.92</b>	<b>5,553.89</b>	
<b>TOTAL MATERIALS(Discounted)</b>							<b>4,443.11</b>	<b>4,443.11</b>		

**Added Spare Parts / Material Usage After Surveyor Signed off**
*11,354.80*

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
<b>TOTAL SUPPLEMENTARY MATERIALS</b>									

*720.80*



**SMRT Accident Vehicle Repair Estimates****Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre**

Reg. No : SHC4544K  
 Ref. No : TAX/07/18/2074  
 Reg. Date : 19/03/2014  
 Vehicle Type : TAXI  
 Make : TOYOTA PRIUS  
 Model : PRIUS  
 Name of Driver : NEO TUAN  
 Type of Accident : HEAD TO SIDE  
 Date / Time of Accident : 16/07/2018 12:50:00 AM  
 Accident Reported Date / Time : 16/07/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by : Sathya  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024097059



Special Instruction to ARC, if any :

SDT3015K - NTUC - LKK

BEFORE PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR Sathya Sai (LKK)  
 & Email : sathyasai@lkkauto.com HP:98072012  
 LUMP SUM REPAIR

Prepared Date : 16/07/2018 05:02:03 PM

16:30 23.7.18 pass  
 Recording Camera ☐ ☒  
 Radio Antenna ☐ ☒  
 1<sup>st</sup> witness ☒ Date 18-7-18  
 2<sup>nd</sup> witness ☒ Date 23.7.18

E A 1/2 F  
 KM 778295

Vehicle to Wega Date In: 19/8 Time In: 1500  
 Wega Job No: 07/0428  
 Vehicle sent to SMRT Date In: 23/7/18 Time In: 1110  
 Received by (SMRT):

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : JTDKN36U305737654

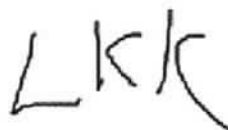
Mileage : 0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,014.00	600.00
Total Spray Painting Charges	: 2,430.00	880.00
Total Material Charges	: 1,825.58	2,781.38
Other Charges	: 700.00	-611.38
<b>TOTAL</b>	<b>: 5,969.58</b>	<b>3,650.00</b>
<b>Lump Sum Total</b>	<b>: 0.00</b>	<b>0.00</b>
No. of Repair Days	: 7.00	4.00
Prepared / Adjusted By	:	SATHYA (LKK)
Arc / Surveyor Sing Off Date	: 17/07/2018 06:32:23 AM	18/07/2018 04:32:36 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 16/07/2018 10:19:34 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No : QN-1807-0684

Quotation Date : 28/7

Invoice Amount :

Invoice No :

Invoice Date :

Prepared Date :

**Section D - Details of Repair Estimates****Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	1,014.00	600.00
<b>Total Labour</b>	<b>1,014.00</b>	<b>600.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER RH	378.00	200.00
TO RESPRAY FRONT DOOR RH	378.00	200.00
TO RESPRAY REAR DOOR RH	378.00	0.00
TO RESPRAY VIEW MIRROR	180.00	100.00
TO RESPRAY ROCKER PANEL MOULDING	180.00	100.00
TO RESPRAY REAR FENDER RH	378.00	0.00
RESPRAY WHEEL CAP	180.00	80.00
TO REPSRAY REAR BUMPER	378.00	200.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>2,430.00</b>	<b>880.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	50.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	50.00
TO TRANSFER DOOR MECHANISM	240.00	120.00
TO REPLACE SUNDRY PARTS	100.00	20.00
TO WASH AND VACUUM	60.00	0.00
TO REMOVE AND REFIX WING MIRROR	120.00	80.00
Lump Sum Adjustment by Surveyor	0.00	-931.38
<b>Total Other Costs</b>	<b>700.00</b>	<b>-611.38</b>

11354 80

# Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
53801-47050		6505557	FENDER FRT/RH	1	723.40	100.00	0.00	Replace	Repair	No <i>R</i>
75374-47051			NAME PLATE (HYBRID)	0	51.90	25.00	0.00	Replace	Not given	No <i>X</i> <i>nn</i>
53875-47030		6505553	FENDER LINER FRT/RH	0	171.70	25.00	0.00	Replace	Not given	No <i>X</i> <i>nn</i>
67001-47070		6505528	DOOR FRT/RH	1	894.40	100.00	0.00	Replace	Repair	No <i>R</i>
			STICKER DECAL SMRT (DOOR)	1	60.00	0.00	60.00	Replace	Replace	No <i>nee</i>
87910-47330		6505600	MIRROR ASSY, RH	1	1,307.10	25.00	980.32	Replace	Replace	No <i>BR</i>
879157-4010		6505598	COVER, OUTER MIRROR, RH	1	107.40	25.00	80.55	Replace	Replace	No <i>CUT</i>
81730-52090		6505466	MIRROR LAMP RH	1	65.30	10.00	58.77	Replace	Replace	No <i>SCR</i>
67003-47080		6505486	DOOR RR/RH	0	954.50	25.00	0.00	Replace	Not given	No <i>X</i> <i>nn</i>
75851-47900			MOULDING BODY, RH	1	673.60	25.00	505.20	Replace	Replace	No <i>CUT</i>
61604-47090			FENDER RR/RH	0	766.80	25.00	0.00	Replace	Not given	No <i>X</i> <i>nn</i>
			STICKER DECAL SMRT	0	7.80	0.00	0.00	Replace	Not given	No <i>X</i> <i>nn</i>
			STICKER DECAL 6555 8888	0	21.60	0.00	0.00	Replace	Not given	No <i>X</i> <i>nn</i>
42602-47060		6505676	CAP SUB-ASSY, WHEEL	1	174.10	25.00	130.57	Replace	Replace	No <i>CUT</i>
52159-47905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace	No <i>CUT</i>
52575-47020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Check	No <i>X</i> <i>nn</i>
81551-47180		6505462	TAIL LAMP RH	1	557.80	10.00	502.02	Replace	Replace	No <i>BR</i>
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No <i>NEC</i>
TOTAL MATERIALS							2,852.49	2,781.38		
TOTAL MATERIALS(Discounted)							1,825.58	2,781.38		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

2781.38  
+ 600.00  
+ 1200.00  


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4581.38  
- 20%  


---

3665.10

4/5 \$3650/-



## National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18013469/Nrbe2				
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			Date: 02-10-2018	
Code: INC4				
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SDT 3015K	Veh. Inspected	SHC 4544K	
Policy No.	5082027562-01	Coverage (\$)	0.00	
Claim No.	MT/1003320-002	Excess (\$)	0.00	
Assign From		Assign Date	18/07/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	JTDKN36U305737654	Colour	MAROON	
Odometer	778296	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	FALKEN	6 mm	
L/H Front Tyre	195/65 R15	FALKEN	6 mm	
R/H Rear Tyre	195/65 R15	FALKEN	6 mm	
L/H Rear Tyre	195/65 R15	FALKEN	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	16/07/2018	Inspection Date	18/07/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4544K**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	MIRROR ASSY, RH (DISC 25%)	BROKEN	1,307.10	980.32
1	COVER, OUTER MIRROR, RH (DISC 25%)	CUT	107.40	80.55
1	MOULDING BODY, RH (DISC 25%)	CUT	673.60	505.20
1	CAP SUB-ASSY, WHEEL (DISC 25%)	CUT	174.10	130.57
1	BUMPER REAR (DISC 25%)	CUT	458.60	343.95
1	MIRROR LAMP RH (DISC 10%)	SCRATCHED	65.30	58.77
1	TAIL LAMP RH (DISC 10%)	BROKEN	557.80	502.02
1	STICKER DECAL SMRT (DOOR) (SN)	NECESSARY	60.00	60.00
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00
1	NAME PLATE (HYBRID)	NOT NECESSARY	51.90	-
1	FENDER LINER FRT / RH	NOT NECESSARY	171.70	-
1	DOOR RR/RH	NOT NECESSARY	954.50	-
1	FENDER RR/RH	NOT NECESSARY	766.80	-
1	STICKER DECAL SMRT	NOT NECESSARY	7.80	-
1	STICKER DECAL 6555 8888	NOT NECESSARY	21.60	-
1	BUMPER SIDE RETAINER RR/RH	NOT NECESSARY	94.80	-
1	FENDER FRT / RH	TO REPAIR SEE LABOUR	723.40	-
1	DOOR FRT / RH	TO REPAIR SEE LABOUR	894.40	-
			7,210.80	2,781.38
<b><u>LABOUR</u></b>				
PANEL BEATING & BODY WORK. INCLUSIVE OF THE REPAIR OF FENDER FRT / RH AND DOOR FRT / RH.			1,014.00	600.00
SPRAY PAINT.			2,430.00	880.00
TO CHECK WIRING AND SYSTEM FUNCTION.			80.00	50.00
TO APPLY RUST-PROOFING ON AFFECTED AREA.			100.00	50.00
TO TRANSFER DOOR MECHANISM.			240.00	120.00
TO REPLACE SUNDRY PARTS.			100.00	20.00
TO WASH AND VACUUM.			60.00	-
			NOT NECESSARY	-

Report Ref No. NS/INC18013469/Nrbe2



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Reg. No: 52983356E GST Reg. No. 20-0405911-H



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE AND REFIX WING MIRROR.		120.00	80.00
			4,144.00	1,800.00
GRAND TOTAL			11,354.80	4,581.38
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				3,650.00

Report Ref No. NS/INC18013469/Nrbe2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,  
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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