

1.0000  
P/C CASE OWNER:

OL

CC 4, Asm 180 13465, Gwa3

LKK: 59333  
IDAC:

X6R

ASSIGNMENT

DOI: 24/1/18

Date / Time: 24/1/18

Registered in Merimen: 2

Pre-assign / CCU / FTE

XD3884R

58m05p29



Insured Vehicle No. XD3884R

Claim No. : 58m05p29

Name of Insured :

Policy No. :

Insured Tel No. :

Make / Model :

Excess Sec II : \$5

D.O.A. : 23/1/18

Place of Accident :

Is driver the owner? ( YES / NO )

Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO )

Insured Liability : % Final ? Yes / No

SHD 4558R



INSRS: WSP: CMA & 1044  
Tel:   
Liability:   
RMKS:



INSRS: WSP:   
Tel:   
Liability:   
RMKS:



INSRS: WSP:   
Tel:   
Liability:   
RMKS:



INSRS: WSP:   
Tel:   
Liability:   
RMKS:

Date / Time

24/1  
11/18

SHD 4558R - not in 4012674; not 61714  
- not in 400719/11/18/18, not 10114  
XD3884R. X

24/1 DNR. sent out 64 below

Send ord d/c to AXA

26/1/18

Process D.S.

RECEIVED 21 NOV 2018

STAGE	DATE / PIC	
Non-Reporting ltr (1st):		
Non-Reporting ltr (2nd):		
Non-Reporting ltr (Final):		
Notification ltr (if non-pickup):		
Call OI:	30/1/18	
After call ltr to OI:	Jurion	
Documentation Check List:	Handler	Typist
Notification ltr (if non-pickup)	<input type="checkbox"/>	<input type="checkbox"/>
After call ltr to OI:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Towing Invoice:	<input type="checkbox"/>	<input type="checkbox"/>
LTA / GIA :	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Medical Bill:	<input type="checkbox"/>	<input type="checkbox"/>
PIR:	<input type="checkbox"/>	<input type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
LOD	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>	<input type="checkbox"/>
Others:	<input type="checkbox"/>	<input type="checkbox"/>

PRELIMINARY ADVICE		Date/Time: 24/1	Sent By: JMC
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	\$5	days)	Reduction: %
FINAL SETTLEMENT		Date/Time: 16/11/18	Confirm with: William
Final Liability:	% 100	(Agreed / Assessed)	BOLA S/N No.: 27.
Repair Cost:	\$5 361.50		
Loss of Rental (LOR):	\$5 343.86	( 2.5 days)	x 98.25
Loss of Use (LOU):	\$5 175.00	(550 x 3.5 days)	
Loss of Income (LOI):	\$5	(5 x days)	
LOR only <input type="checkbox"/>	LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/>
[Tick only one]			
GIA/LTA Search:	\$5 7.49		
Medical:	\$5		
Disbursement:	\$5	(e.g. Tow/ Independent )	
Legal Cost:	\$5		
Total:	\$5 4217.85	Global Sum \$5:	4200.00
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	\$5 4200.00	Name 1:	Comfortdelgro Engineering Pte Ltd
Payee 2: (Strike if N.A.)	\$5	Name 2:	
Payee 3: (Strike if N.A.)	\$5	Name 3:	

COMPONENT  
21/1/18

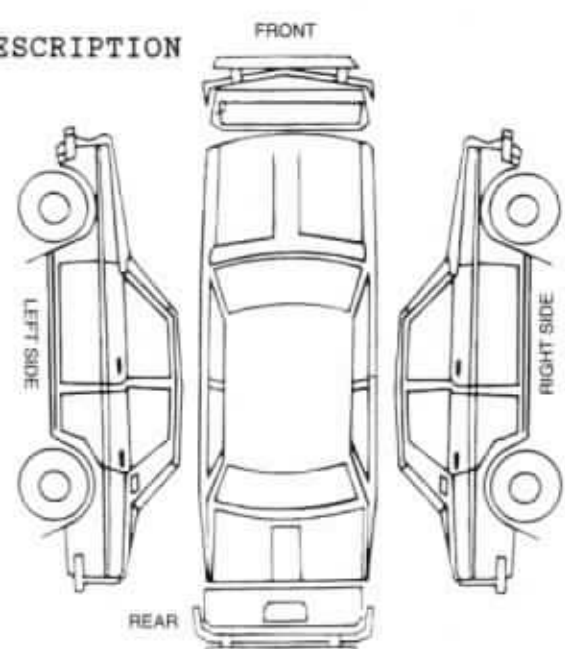
- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format:
- 3) Survey fee:



Team: ARC Repair TP(CLS0)1	JOB CARD	Sales Order: 3842099	JC NO.: 305191356
COMER	REGN NO.: SHD4558R	MILEAGE	
AS COMFORT TRANSPORTATION PTE LTD	MAKE: HYUNDAI	FUEL	
COMER NO. 7010045	MODEL SONATA	E 1/2 F	
LESS 383 SIN MING DRIVE	YR OF MANU. 25.10.2012	DATE/TIME IN 23.07.2018 14:50	
1ESS Singapore SINGAPORE 575717	CHASSIS CODE RMHET41VMCA830498	COMPLETION DATE/TIME:	
(R) 65508755 (C)			
(P)			
DUNT CARD NO.			

Accident Date: 23.07.2018  
NATURE: 3P 23.07.18/B

JOB DESCRIPTION

S/NO	LABOR CODE	DESCRIPTION
		

CHECKED & PASSED OUT BY:			
SERVICE ADVISOR		CUSTOMER'S SIGNATURE	
Acknowledgement Slip		Exit Pass	
No.: SHD4558R	FZ AXA	Vehicle No.: SHD4558R	
Signature/Date	Name of Service Advisor	Date	
Returned to Service Reception upon collection		To be kept by Security Guard	

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHO 4558R

DATE

24-7-18

Fz

MAKE :

Fauzy

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Boot Lid / <i>mc</i>			\$ 1,349.50	/
	Boot Lid Rubber / <i>mc</i>			\$ 110.90	/
	Boot Lid Lock Upper / <i>BT</i>			\$ 132.10	/
	Boot Lid Lock Lower <i>X NN</i>			\$ 30.30	X
	Boot Lid Sonata Plate /			\$ 43.60	/
	Boot Lid Hyundai Plate / <i>mc</i>			\$ 24.20	/
	Boot Lid 'H' Emblem /			\$ 26.10	/
	Boot Lid CRDI Plate /			\$ 22.70	/
	Rear Bumper / <i>mc</i> <i>X NN</i>			\$ 578.40	/
	Rear Bumper Reinforcement			\$ 483.30	X
	Rear Bumper Clip / <i>mc</i> <i>X NN</i>			\$ 22.00	/
	Rear Bumper Sponge <i>X NN</i>			\$ 137.40	X
	Rear Bumper Under Cover <i>X NN</i>			\$ 185.80	X
	Rear Bumper Protector (RH) / <i>mc</i>			\$ 38.00	/
	Rear Panel <i>X</i> <i>X NN</i>			\$ 391.80	X
	Rear Panel Garnish <i>X</i> <i>X NN</i>			\$ 95.80	X
	Tail lamp (LH/RH) / <i>CRA</i>				
	<b>SUB TOTAL</b>			\$ 3,671.90	2347.5
	Boot lid lamp RH / <i>mc</i> <b>LESS 20%</b>			\$ 734.38	
	<b>DISCOUNTED TOTAL</b>			\$ 2,937.52	1878
	Boot Lid Comfort Logo & Tel No. Sticker / <i>mc</i>			\$ 30.00	Nett /
	Rear Bumper Advertisement Logo / <i>mc</i>			\$ 50.00	Nett /
	Rear Fender Advertisement Logo (LH/RH) / <i>mc</i>		\$ 100.00	\$ 200.00	Nett /
				\$ 280.00	180
	<b>Labour Charge</b> <i>5 Days - Lump sum repair</i>				
	Panel Beating <i>after repair photos.</i>			\$ 850.00	600
	Spray Painting Charge <i>Guo Qiang - 82880282</i>			\$ 750.00	700
	Wiring Charge			\$ 50.00	40
	Tuff Kote of the following: <i>24/7/18 10AM</i>			\$ 50.00	/
	<b>TOTAL LABOUR</b>			\$ 1,700.00	1380
	<b>ESTIMATE TOTAL</b>			\$ 4,917.52	
	Acknowledged by Repairer				
	Signature:				
	Date:				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305191356  
Date : 26.07.2018

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive, Singapore 508988  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK  
Attn : GUO XIANG

Fax :

Vehicle Reg No. : SHD4558R Date of Accident : 23.07.2018

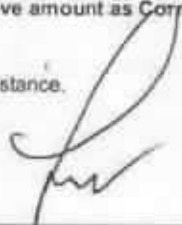
The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA -- SKU 569K
2. The finalized amount shall be:
 

(a) Spare Parts after List discount	\$0.00
(b) Labour Charges	\$0.00
<b>Total for Part-By-Part Repair Cost</b>	<b>\$0.00</b>
(c.) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: 20%	\$3,450.00
<b>Final Lumpsum Repair cost</b>	<b>\$3,450.00</b>

3. Estimated normal period for repairs: 5 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature:   
Name : FAUZY BIN MOKHTAR  
Tel : 62148319  
Fax : 65468156

Signature :  
Name :  
Date :

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

VEHICLE NO.	: SHD4558R
MODEL	HYUNDAI SONATA
JOB NO	305191356

TYPE OF CASE : TP - AXA  
SURVEY BY : LKK - GUO XIANG  
DATE : 26.07.2018

[illegible]

## REPAIR ESTIMATE

VEHICLE NO: SH04558R / AXA

DATE 24-7-18

FZ  
FauzyMAKE :  
MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Boot Lid / <i>mc</i>			\$ 1,349.50	/
	Boot Lid Rubber / <i>mc</i>			\$ 110.90	/
	Boot Lid Lock Upper / <i>BT</i>			\$ 132.10	/
	Boot Lid Lock Lower X <i>mc</i>			\$ 30.30	/
	Boot Lid Sonata Plate /			\$ 43.60	/
	Boot Lid Hyundai Plate /			\$ 24.20	/
	Boot Lid 'H' Emblem /			\$ 26.10	/
	Boot Lid CRDI Plate /			\$ 22.70	/
	Rear Bumper / <i>mc</i>			\$ 578.40	/
	Rear Bumper Reinforcement ?			\$ 483.30	/
	Rear Bumper Clip / <i>mc</i>			\$ 22.00	/
	Rear Bumper Sponge ?			\$ 137.40	/
	Rear Bumper Under Cover X <i>mc</i>			\$ 185.80	/
	Rear Bumper Protector (RH) / <i>mc</i>			\$ 38.00	/
	Rear Panel ?			\$ 391.80	/
	Rear Panel Garnish ?			\$ 95.80	/
	Tail lamp (LH/RH) / <i>CRA</i>		\$ 344.00	\$ 688.00	
	SUB TOTAL			\$ 3,671.90	
	Boot lid lamp RH / <i>mc</i> LESS 20% DISCOUNTED TOTAL		\$ 230.20	\$ 734.38	
				\$ 2,937.52	
	Remove No Plate		\$ 25.00	\$ 25.00	
	Boot Lid Comfort Logo & Tel No. Sticker /			\$ 30.00	Nett
	Rear Bumper Advertisement Logo /			\$ 50.00	Nett
	Rear Fender Advertisement Logo (LH/RH) /			\$ 200.00	Nett
				\$ 280.00	
	Labour Charge				
	Panel Beating			\$ 850.00	600
	Spray Painting Charge			\$ 750.00	700
	Wiring Charge			\$ 50.00	40
	Tuff Kote			\$ 50.00	/
	TOTAL LABOUR			\$ 1,700.00	
	ESTIMATE TOTAL			\$ 4,917.52	

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



Our Ref : T 0718/ SHD4558R /WT(st)

Your Ref : CC4/ASM18013465/Gwa3

Date : 16-Nov-18

**AXA Insurance Pte Ltd**  
8 Shenton Way  
#24-01, AXA Tower  
Singapore 068811

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 192000400R

## Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 726791

**Yishun**  
601 Yishun Industrial Park A  
Singapore 768732

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir **SUPERCEDE**

**ACCIDENT INVOLVING OUR TAXI SHD4558R YOUR INSURED**  
**XD 3884R AND OTHER ON 23.07.18**

We are the authorised repair workshop for ~~Citycab Pte Ltd~~ / Comfort Transportation Pte Ltd / ~~Yellow Top Cab Pte Ltd~~, the owner of motor Vehicle No : **SHD4558R** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **XD 3884R** we are submitting these claim for your consideration on behalf of the claimants.

### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,691.50
2	4 days Loss of Rental @ \$ 98.25 per day	\$ 393.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
<b>Sub Total :</b>		<b>\$ 4,091.99</b>

### TAXI DRIVER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days (Hirer)	\$ 320.00
<b>Total Claims:</b>		<b>\$ 4,411.99</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill, survey bill/report & original/ scan photographs : 4 pcs.
- b) LTA search slip/s of : **XD 3884R**
- c) GIA / Police report/s of : **SHD4558R**
- d) Letter of authority from owner / hirer / operator
- ( X ) Photocopies of Accident Scene Photo/s ( ) Certificate of Insurance
- ( ) Witness statement/s ( x ) Rental Rate letter ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
*William Tan*

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

08 November 2018

**TSL LOGISTICS PTE LTD**  
194 PANDAN LOOP,  
#05-15 PANTECH BUSINESS HUB,  
Singapore 128383

Dear Sir/ Mdm

**OUR REF : CC4/ASM18013465/Gwa3**  
**YOUR REF : XD 3884R**

**ACCIDENT INVOLVING XD 3884R & SHD 4558R ALONG PIONEER SECTOR ON  
23/07/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **ComfortDelGro Engineering Pte Ltd** acting on behalf of the owner of SHD 4558R against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) within 7 days if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us 6841 8625 or email us at Vivianlau@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vivian Lau  
Case Handler  
DID: 6841 8625  
FAX: 6741 4108  
EMAIL: Vivianlau@lkkauto.com

c.c. AXA Insurance Pte Ltd  
(Motor Claims Dept)

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGSONATA SHD4558R , XD3884R  
PIONEER SECTOR 1 X PIONEER RD

ON 23-Jul-18 14:00

I / We

GOH HOCK KEE

(Hirer) NRIC No.: S1692352D

and/or

TEO WEE KIAT

(Relief) NRIC No.: S6844770D

Taxi Number

SHD4558R

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

23-Jul-2018

Name of Hirer

GOH HOCK KEE

Hirer NRIC

S1692352D

Signature :



Address

692A CHOA CHU KANG CRESCENT #...  
681692

Contact No.

97512352

Name of Relief

TEO WEE KIAT

Relief NRIC

S6844770D

Signature :



Address

14 TECK WHYE LANE 11-202  
680014

Contact No.

98348767



redefining / insurance

CLAIM REF : S8M00PL9  
INSURED : TSL LOGISTICS PTE LTD

### DISCHARGE VOUCHER

We, **ComfortDelgro Engineering Pte Ltd** confirm that by letter of authorisation dated 23 July 2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of ComfortDelgro Transportation Pte Ltd and the Hirer, GOH HOCK KEE of vehicle no. SHD 4558R.

Now we **ComfortDelgro Engineering Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars Four Thousand Two Hundred only (S\$4,200.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no XD 3884R arising out of an accident with SHD 4558R on 23/07/2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. XD 3884R arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of ComfortDelgro Engineering Pte Ltd is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. XD 3884R.

Dated this 16 day of November 2018

Signed by \_\_\_\_\_

(AUTHORISED SIGNATORY)

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
88 LOYANG DRIVE  
SINGAPORE 638988

Company Stamp \_\_\_\_\_

Witness : \_\_\_\_\_

Name : \_\_\_\_\_

I/C No : \_\_\_\_\_

Address : \_\_\_\_\_

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
88 LOYANG DRIVE  
SINGAPORE 638988

Please forward your cheque made payable to  
COMFORTDELGRO ENGINEERING PTE LTD

## TAX INVOICE

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01  
SINGAPORE 068811

CONTACT NO: 63387288

VEHICLE NO  
SHD4558R

MAKE  
HYUNDAI

MODEL  
SONATA

DATE OF REG  
25.10.2012

CHASSIS CODE  
KMHFT41VMCA830498

NO/DATE  
91387351 31.07.2018

JOB NO.  
305191356

OJOMETER READING

JOB TYPE

Description : 3P 23.07.18

### Invoice for Lump Sum Repair

Total lump sum repair amt	3,450.00
Add GST @ 7.000 %	241.50
<b>Total Invoice amount</b>	<b>3,691.50</b>

Issued by : KATHERINE TAN 01.08.2018 15:01:59  
Repair Type : CISO/57/57  
Payment Type/Term : /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND PLACED AT OWNERS' RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND RAISE A WRITTEN COMPLAINT WITHIN 14 DAYS OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINT. OTHERWISE, THE VEHICLE SHALL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN ADDITION TO ANY AMOUNT DUE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (E.G. AFTER 30 DAYS FROM THE DATE WHEN THE PERIOD OF DEFAULT).

4. PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18070687

Date: 01 August 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 23/07/2018 @ 14:00 hrs  
ALONG PIONEER SECTOR 1/PIONEER RD  
INVOLVING XD3884R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4558R** (the "Taxi"). The Taxi was hired to **GOH HOCK KEE IC NO S1692352D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.





**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
XD3884R	23 Jul 2018 / 14:00:00	Successful	A12	AXA INSURANCE PTE LTD

[Previous](#)[OK](#)

5404558R

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	XD 3884R (Insd veh)	Model:	HYUNDAI SONATA
	SHD 4558R (TP veh)		
Date of Accident:	23/07/2018		

Global Sum Settlement	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	\$	6,074.48
Final Repair Cost	\$	3,691.50
Loss of Token Sum	\$	175.00
Rental (if any)	\$	343.86
LTA / GIA Search Fee	\$	7.49
Others:	\$	0.00

Final Settlement Sum (Global Sum)	\$	4,200.00
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)		
A) For Non GIA Registered Workshop: Agreed Liability _____ (%)		
B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ 100 (%) Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks _____		

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	\$ 4,200.00

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

05/12/2018  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18013465/Gwa3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:CYNTHIA LOH

Date : 05-12-2018



Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	XD 3884R	Veh. Inspected	SHD 4558R
Policy No.	P1936398	Coverage (\$)	0.00
Claim No.	S8M00PL9	Excess (\$)	0.00
Assign From		Assign Date	24/07/2018

**2. Vehicle Particulars & Condition**

Make & Model	HYUNDAI SONATA	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	KMHET41VMCA830498	Colour	BLUE
Odometer	960378	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	215/60 R16	HANKOOK	6 mm
L/H Front Tyre	215/60 R16	HANKOOK	6 mm
R/H Rear Tyre	215/60 R16	HANKOOK	6 mm
L/H Rear Tyre	215/60 R16	HANKOOK	6 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

**5. General Information**

Accident Date	23/07/2018	Inspection Date	24/07/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 4558R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	BOOT LID (CONSISTENT)	BUCKLED	1,349.50	1,349.50
1	BOOT LID RUBBER (CONSISTENT)	TORN	110.90	110.90
1	BOOT LID LOCK UPPER (CONSISTENT)	BENT	132.10	132.10
1	BOOT LID LOCK LOWER (CONSISTENT)	NOT NECESSARY	30.30	-
1	BOOT LID SONATA PLATE (CONSISTENT)	NECESSARY	43.60	43.60
1	BOOT LID HYUNDAI PLATE (CONSISTENT)	NECESSARY	24.20	24.20
1	BOOT LID 'H' EMBLEM (CONSISTENT)	NECESSARY	26.10	26.10
1	BOOT LID CRDI PLATE (CONSISTENT)	NECESSARY	22.70	22.70
1	REAR BUMPER (CONSISTENT)	DEFORMED	578.40	578.40
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	NOT NECESSARY	483.30	-
1	REAR BUMPER CLIP (CONSISTENT)	NECESSARY	22.00	22.00
1	REAR BUMPER SPONGE (CONSISTENT)	NOT NECESSARY	137.40	-
1	REAR BUMPER UNDER COVER (CONSISTENT)	NOT NECESSARY	185.80	-
1	REAR BUMPER PROTECTOR (RH) (CONSISTENT)	NECESSARY	38.00	38.00
1	REAR PANEL (CONSISTENT)	NOT NECESSARY	391.80	-
1	REAR PANEL GARNISH (CONSISTENT)	NOT NECESSARY	95.80	-
1	TAILLAMP LH (ADDITIONAL) (CONSISTENT)	CRACKED	344.00	344.00
1	TAILLAMP RH (ADDITIONAL) (CONSISTENT)	CRACKED	344.00	344.00
1	BOOTLID LAMP RH (ADDITIONAL) (CONSISTENT)	CRACKED	230.20	230.20
	LESS 20% DISCOUNT		-918.02	-653.14
			3,672.08	2,612.56
<b>SPECIAL NETT ITEMS</b>				
1	BOOT LID COMFORT LOGO & TEL NO. STICKER (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	REAR BUMPER ADVERTISEMENT LOGO (SN) (CONSISTENT)	NECESSARY	50.00	50.00
2	REAR FENDER ADVERTISEMENT LOGO (LH/RH) @\$100.00 (SN) (CONSISTENT)	NECESSARY	200.00	200.00
1	REAR NUM PLATE (ADDITIONAL) (CONSISTENT) (SN)	CRACKED	25.00	25.00
			305.00	305.00

Report Ref No. CC4/ASM18013465/Gwa3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	PANEL BEATING .		850.00	600.00
	SPRAY PAINTING CHARGE.		750.00	700.00
	WIRING CHARGE.		50.00	40.00
	TUFF KOTE.		50.00	50.00
			1,700.00	1,390.00
	<b>GRAND TOTAL</b>		<b>5,677.08</b>	<b>4,307.56</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>3,450.00</b>

Report Ref No. CC4/ASM18013465/Gwa3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

<< Service Request Details

Claim

S&M00PL9

Reference

CC4/ASM18013465/Gwa3u2

Loss Date

23 July 2018

Request Date

24 July 2018

Due Date

Vendor Name

LUX AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

S&M453BP

Make

TPVO HYUNDAI

Model

SCONATA

Service Address

...

Primary Contact/Insured

TSL LOGISTICS PTE LTD  
194 PANDAN LOOP, #05-15 PANTECH BUSINESS HUB, 128383, Singapore  
65674755

Claim Handler

LOH Cynthia  
6568804843  
cynthia.loh@axa.com.sg

Actions

Next Step

Wait for: Approve Invoice

Final Invoice

Additional Instructions

NON-REPORTED

Document Type

Document SubType

Upload Documents

Document Type

Document SubType

Upload Documents

NAME

TYPE

SUB-TYPE












AUTHOR

DATE UPLOADED













Accident Statement

Reports & Statement

Mentem

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1 (3).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
 RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
 LKKInspection (5).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
 LKKAdjustment1a (5).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2018



NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
 LKK Reinspection Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2018
 LKK Inspection Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2018
 LKK Inspection Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2018
 Immediate Advice-SHD 4558R.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 November 2018
 Driving License.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2018
 P1936398_IN_00003_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	LOH Cynthia	6 August 2018
 P1936398_CI_00003_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	LOH Cynthia	6 August 2018
 TP GIA REPORT.pdf	Reports & Statement	GIA Report	LKK AUTO CONSULTANTS PTE LTD (TP)	26 July 2018
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	26 July 2018
 EMAIL FROM WORKSHOP WITH TP GIA SHD4558R & ESTIMATE.msg	Forms / Claim Documents	Estimate / Quotation	KUMAR Sivalindia	24 July 2018
 Ltr to Insured - non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	24 July 2018