

## Thin Thin (LKKAuto)

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**From:** Thin Thin (LKKAuto)  
**Sent:** Tuesday, 21 August 2018 10:18 AM  
**To:** 'raymond@automotiverepaircentre.com.sg'; Mei Kwan (LKKAuto)  
**Cc:** 'Lin Shu Juan'; Vivian Lau (LKKAuto); Admin A  
**Subject:** RE: SDL5900J - TP Claim against YM8541M \*\*\* LKK REF: CC4/ASM18013458/R1ua3 // VIRTUAL

Without Prejudice,

Dear Raymond,

We refer to the below matter.

Our Principal in the view that our Insured's statement is more probable based on damages to both vehicles.

As such, we have instruction to deny your claim.

Thanks.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** raymond@automotiverepaircentre.com.sg <raymond@automotiverepaircentre.com.sg>  
**Sent:** Monday, 20 August 2018 10:45 AM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>  
**Cc:** 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SDL5900J - TP Claim against YM8541M \*\*\* LKK REF: CC4/ASM18013458/R1ua3 // VIRTUAL

Dear Thin Thin,

Further as per our last conversation over the phone last week Tuesday 14 August 2018, I hereby attached front party involved in the accident DOA 20/07/2018 - chain collision SBJ5763Y's GIA report for your reference.

Based on our client's SDL5900J report and involved front party SBJ5763Y report shown according to **BOLA Scenario 28.**

Please verify your principle soonest possible for **direct settlement.**

Thank you.

Best Regards,

Raymond Tan  
**Automotive Repair Centre Pte Ltd**  
**38 Woodlands Industrial Park E1**  
**#05-18, Singapore 757700**  
**Tel: +65 64688834**  
**Fax: +65 64622278**

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**From:** [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg) <[raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)>  
**Sent:** Monday, 13 August 2018 10:59 AM  
**To:** 'Mei Kwan (LKKAUTO)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'Thin Thin (LKKAUTO)' <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Cc:** 'Lin Shu Juan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; 'Vivian Lau (LKKAUTO)' <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SDL5900J - TP Claim against YM8541M \*\*\* LKK REF: CC4/ASM18013458/R1ua3 // VIRTUAL

Dear Mei Kwan / Thin Thin

We refer to the above matter.

Please update us the pending verification with your principle AXA Insurance Pte. Ltd for direct settlement.

Thank you.

Best Regards,  
Raymond Tan  
**Automotive Repair Centre Pte Ltd**  
**38 Woodlands Industrial Park E1**  
**#05-18, Singapore 757700**  
**Tel: +65 64688834**  
**Fax: +65 64622278**

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**From:** [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg) <[raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)>  
**Sent:** Wednesday, 25 July 2018 11:58 AM  
**To:** 'Mei Kwan (LKKAUTO)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'Thin Thin (LKKAUTO)' <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Cc:** 'Lin Shu Juan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; 'Vivian Lau (LKKAUTO)' <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SDL5900J - TP Claim against YM8541M \*\*\* LKK REF: CC4/ASM18013458/R1ua3 // VIRTUAL

Dear Mei Kwan / Thin Thin,

Based on our client's SDL5900J report and involved front party SBJ5763Y report shown according to **BOLA Scenario 28.**

Kindly confirm with your insured YM8541M to prove my client SDL5900J perform a lane change during the point of accident **20/07/2018 08:05**

Please verify your principle soonest possible for direct settlement.

Our client activated his loss if rental, therefore we required to proceed and complete his vehicle repair soon.

Thank you.

Sketch Plan #2

A-SDL5900J  
B-YM8541M  
C-SBJ5763Y

SKETCH PLAN

KJE Towards RKE



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Travelling along KJE Lane 2 toward RKE,  
slow going traffic, Front vehicle slowed and stopped,  
I also applied brake to slow down prepare to stop,  
unfortunately rear vehicle hit hard at my rear side  
my vehicle was pushed forward and hit vehicle  
in front. No one is injured.

Best Regards,

Raymond Tan

**Automotive Repair Centre Pte Ltd**

**38 Woodlands Industrial Park E1**

**#05-18, Singapore 757700**

**Tel: +65 64688834**

**Fax: +65 64622278**

**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 24 July 2018 6:51 PM

**To:** [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)

**Cc:** 'Lin Shu Juan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SDL5900J - TP Claim against YM8541M \*\*\* LKK REF: CC4/ASM18013458/R1ua3 // VIRTUAL

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

**SKETCH PLAN**

(A) VEHICLE - YM8541M  
(B) VEHICLE - SDL 5900J

**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

On 20/07/2018 around 8:10 a.m, I was driving my vehicle  
(A) YM8541M at KJE toward BKE (near Blossom Residences)  
on the lane 2, the vehicle (B) SDL 5900J from the lane 1  
cut into my lane 2 and he wants to change to lane 3, I  
couldn't stop on time.

**Please provide us evidence i.e. video and scene photo**

Please note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

**To check availability of the case handler, you may contact the undersigned.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg) <[raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)>

**Sent:** Saturday, 21 July, 2018 1:29 PM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

Cc: 'Lin Shu Juan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>

**Subject:** FW: SDL5900J - TP Claim against YM8541M

Dear Person in-charge,

Upon our email sent on 20 July 2018. We have yet to received any response from you.

Kindly help to arrange your assigned surveyor to contact us soonest as possible.

Thank you.

Best Regards,

Raymond Tan

**Automotive Repair Centre Pte Ltd**

**38 Woodlands Industrial Park E1**

**#05-18, Singapore 757700**

**Tel: +65 64688834**

**Fax: +65 64622278**

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**From:** [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)

**Sent:** Friday, 20 July 2018 3:26 PM

**To:** 'motor.survey@axa.com.sg'

**Cc:** 'Lin Shu Juan'

**Subject:** SDL5900J - TP Claim against YM8541M

Dear Person in-charge,

My client's vehicle **SDL5900J** wants to make a third party claim against **YM8541M** which is insured by **AXA Insurance Pte. Ltd**

Let us know the Claim officer in-charge for **liability / settlement** of my client's claim.

E.g. your principle's advice on the validity of the policy holder.

**\*Please send us your top 10 surveyor companies for survey.**

Thank you.

Best Regards,

Raymond Tan

**Automotive Repair Centre Pte Ltd**

**38 Woodlands Industrial Park E1**

**#05-18, Singapore 757700**

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**Fax: +65 64622278**