

RE: SDL5900J - TP Claim against YM8541M *** LKK REF:
CC4/ASM18013458/R1ua3 // VIRTUAL

R raymond@automotiverepaircentre.com.sg
Wed 3/10/2018 6:18 PM
To: Thin Thin (LKKAuto); Rasul (LKKAuto)
Cc: SUR; 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg> ^

   Reply all | 

Inbox

 Yellow Category

Dear Thin Thin/ Rasul,

We confirmed lumpsum repair \$8,750.00 (9 Repair Days)

Thank you.

Best Regards,
Raymond Tan
Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: +65 64688834
Fax: +65 64622278

From: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Sent: Wednesday, 3 October 2018 6:12 PM
To: raymond@automotiverepaircentre.com.sg; Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>
Subject: RE: SDL5900J - TP Claim against YM8541M *** LKK REF: CC4/ASM18013458/R1ua3 // VIRTUAL

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Raymond,

Correct amount is as follow.

Parts - \$7640.00 (after less 20%)
Supp - \$720.00 (after less 20%)
S/N - \$653.00
L/B - \$1950.00
Total - \$10,963.00
Less 20% = **\$8750.00**

Please note that:

- This e-mail is on 'without prejudice' basis which does not amount to an authorisation of repair to your client's vehicle.
- The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

 Reply all |   Delete Junk |  ...

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: raymond@automotiverepaircentre.com.sg <raymond@automotiverepaircentre.com.sg>
Sent: Tuesday, 2 October 2018 9:13 AM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>
Subject: RE: SDL5900J - TP Claim against YM8541M *** LKK REF: CC4/ASM18013458/R1ua3 // VIRTUAL
Importance: High

Dear Thin Thin / Rasul,

Refer to my last email and conversation over phone last Friday, please review through again on the parts calculation and appreciate you can revert back to us today.

Thank you.

Best Regards,

Raymond Tan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1

#05-18, Singapore 757700

Tel: +65 64688834

Fax: +65 64622278

From: raymond@automotiverepaircentre.com.sg <raymond@automotiverepaircentre.com.sg>
Sent: Tuesday, 25 September 2018 10:47 AM
To: 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>; 'Rasul (LKKAuto)' <Rasul@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>; 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>
Subject: RE: SDL5900J - TP Claim against YM8541M *** LKK REF: CC4/ASM18013458/R1ua3 // VIRTUAL

Dear Thin Thin / Rasul,

Thank you for your reply. Based on your calculation, there slight different on total parts. My total parts calculation **\$9550.00** before supplementary items.

Both items below have not include inside the estimate (refer to attached photos):

Item no. 11) Front Grille Moulding LH x 3 Pcs = **\$120.00**

Item no. 12) Front Grille Long Moulding LH x 3 Pcs = **\$210.00**

 Reply all |   Delete Junk |  ...

S/N - \$653.00
L/B - \$1950.00
Total - \$10,963.00
Less 20% = **\$8770.40**

Kindly check and revert back to us soonest possible.

Thank you.

Best Regards,
Raymond Tan
Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: +65 64688834
Fax: +65 64622278

From: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Sent: Tuesday, 25 September 2018 9:54 AM
To: raymond@automotiverepaircentre.com.sg; Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>
Subject: RE: SDL5900J - TP Claim against YM8541M *** LKK REF: CC4/ASM18013458/R1ua3 // VIRTUAL

WITHOUT PREJUDICE

Dear Raymond,

We refer to the email below.

Enclosed herewith mark estimate for your perusal.

Please note that:

- This e-mail is on 'without prejudice' basis which does not amount to an authorisation of repair to your client's vehicle.
- The final repair cost is subjected to the consistency of the damages according to the nature of the accident.
- The days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.
- All finalisation is subject to our Principal insurer's approval.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: raymond@automotiverepaircentre.com.sg <raymond@automotiverepaircentre.com.sg>
Sent: Friday, 21 September 2018 5:13 PM

 Reply all |   Delete Junk |  ...

Subject: RE: SDL5900J - TP Claim against YM8541M *** LKK REF: CC4/ASM18013458/R1ua3 // VIRTUAL

Dear Thin Thin / Rasul,

As per my last email sent on 31 August 2018, can we have our finalisation for **SDL5900J** by today?

Your expedite efforts will be most appreciated.

Thank you.

Best Regards,

Raymond Tan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1

#05-18, Singapore 757700

Tel: +65 64688834

Fax: +65 64622278

From: raymond@automotiverepaircentre.com.sg <raymond@automotiverepaircentre.com.sg>

Sent: Friday, 31 August 2018 1:28 PM

To: 'Rasul (LKKAUTO)' <Rasul@lkkauto.com>; 'Thin Thin (LKKAUTO)' <thinthin@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>

Subject: RE: SDL5900J - TP Claim against YM8541M *** LKK REF: CC4/ASM18013458/R1ua3 // VIRTUAL

Dear Rasul,

Please help to finalise the above case possible by today.

Thank you.

Best Regards,

Raymond Tan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1

#05-18, Singapore 757700

Tel: +65 64688834

Fax: +65 64622278

From: raymond@automotiverepaircentre.com.sg <raymond@automotiverepaircentre.com.sg>

Sent: Friday, 17 August 2018 3:42 PM

To: 'Rasul (LKKAUTO)' <Rasul@lkkauto.com>; 'Thin Thin (LKKAUTO)' <thinthin@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>

Subject: RE: SDL5900J - TP Claim against YM8541M *** LKK REF: CC4/ASM18013458/R1ua3 // VIRTUAL

Dear Rasul,

Continue from pervious email on check items

Please find attached completion photos and supplementary list for our finalisation.

Supplementary list items

Item 1. Radiator Grille Panel \$350.00 (Note: Please remove from estimate list item 6 because different part no.)

 Reply all |  Delete Junk |  ...

Item 4. Reverse Sensor (Original) \$200.00 x 2 pcs (Note: Remove from special nett as item consider under part list)

Should you require any further clarification on the matter, please do not hesitate to contact me.

Thank you.

Best Regards,
Raymond Tan
Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: +65 64688834
Fax: +65 64622278

From: raymond@automotiverepaircentre.com.sg <raymond@automotiverepaircentre.com.sg>
Sent: Friday, 17 August 2018 3:36 PM
To: 'Rasul (LKKAUTO)' <Rasul@lkkauto.com>; 'Thin Thin (LKKAUTO)' <thinthin@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>
Subject: RE: SDL5900J - TP Claim against YM8541M *** LKK REF: CC4/ASM18013458/R1ua3 // VIRTUAL

Dear Rasul,

Please find attached photos for **check items** below damaged:

- Item 11. Front Grille Black Moulding LH x 3 pcs
- Item 12. Front Grille Black Long Moulding x 3 pcs
- Item 16. Front Head lamp LH
- Item 23. Rear Reinforcement

Supplementary items and completion photos will send follow by another separated email.

Thank you.

Best Regards,
Raymond Tan
Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: +65 64688834
Fax: +65 64622278

From: raymond@automotiverepaircentre.com.sg <raymond@automotiverepaircentre.com.sg>
Sent: Monday, 13 August 2018 10:59 AM
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; 'Thin Thin (LKKAUTO)' <thinthin@lkkauto.com>
Cc: 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>; 'Vivian Lau (LKKAUTO)' <vivianlau@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: SDL5900J - TP Claim against YM8541M *** LKK REF: CC4/ASM18013458/R1ua3 // VIRTUAL

Dear Mei Kwan / Thin Thin

We refer to the above matter.

Please update us the pending verification with your principle AXA Insurance Pte. Ltd for **direct settlement.**

 Reply all |   Delete Junk |  ...

Best Regards,
Raymond Tan
Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: +65 64688834
Fax: +65 64622278

From: raymond@automotiverepaircentre.com.sg <raymond@automotiverepaircentre.com.sg>
Sent: Wednesday, 25 July 2018 11:58 AM
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; 'Thin Thin (LKKAUTO)' <thinthin@lkkauto.com>
Cc: 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>; 'Vivian Lau (LKKAUTO)' <vivianlau@lkkauto.com>;
'Admin A' <admin-a@lkkauto.com>
Subject: RE: SDL5900J - TP Claim against YM8541M *** LKK REF: CC4/ASM18013458/R1ua3 // VIRTUAL

Dear Mei Kwan / Thin Thin,

Based on our client's SDL5900J report and involved front party SBJ5763Y report shown according to **BOLA Scenario 28.**

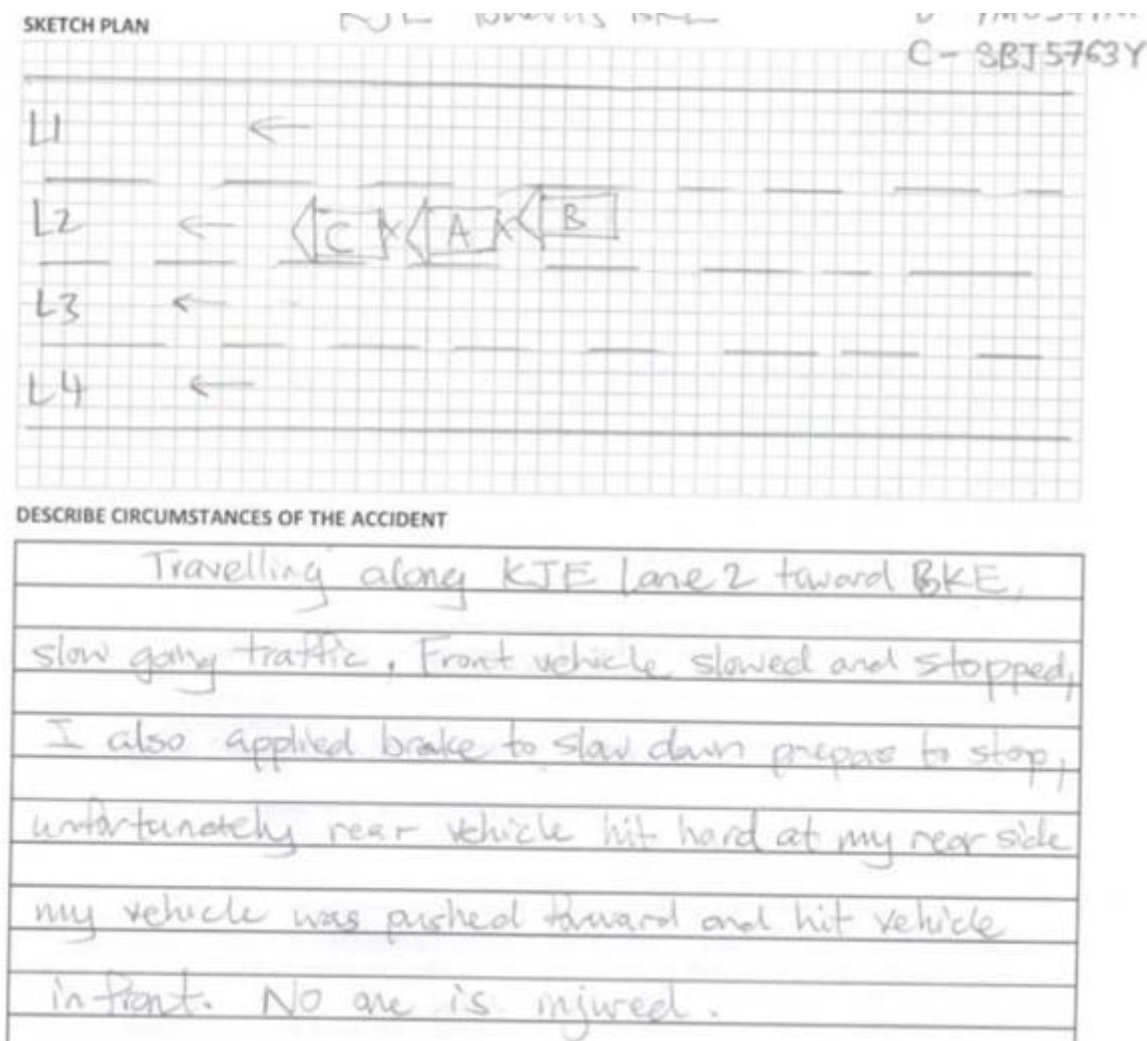
Kindly confirm with your insured YM8541M to prove my client SDL5900J perform a lane change during the point of accident **20/07/2018 08:05**

Please verify your principle soonest possible for **direct settlement.**

Our client activated his loss if rental, therefore we required to proceed and complete his vehicle repair soon.

Thank you.

Reply all | Delete | Junk | ...



Best Regards,
Raymond Tan
Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: +65 64688834
Fax: +65 64622278

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, 24 July 2018 6:51 PM
To: raymond@automotiverepaircentre.com.sg
Cc: 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SDL5900J - TP Claim against YM8541M *** LKK REF: CC4/ASM18013458/R1ua3 // VIRTUAL

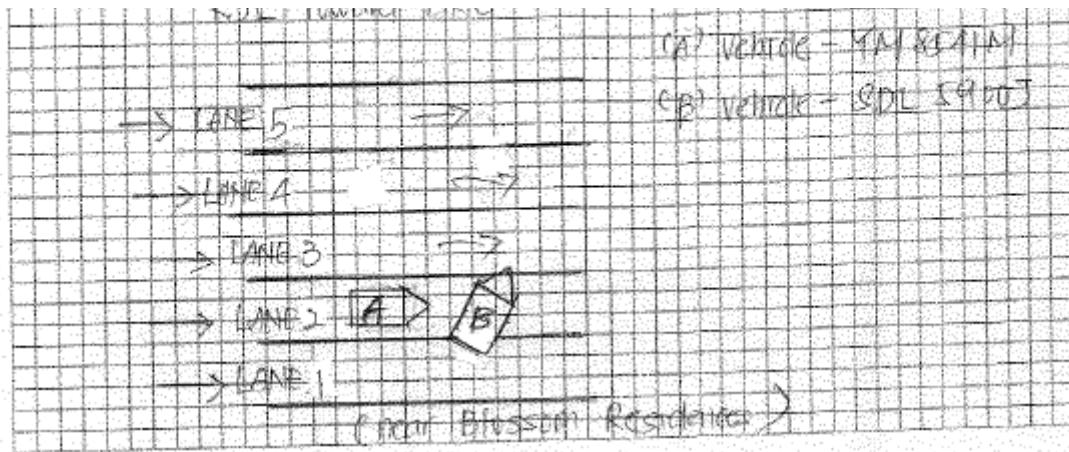
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

- Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

-



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 20/07/2018 around 8:10 a.m, I was driving my vehicle
(A) YM8541M at KJE toward BKE (near Blossom Residences)
on the lane 2, the vehicle (B) SDL 5900J from the lane 1
cut into my lane 2 and he wants to change to lane 3, I
couldn't stop on time.

Please provide us evidence i.e. video and scene photo

Please note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: raymond@automotiverepaircentre.com.sg <raymond@automotiverepaircentre.com.sg>

Sent: Saturday, 21 July, 2018 1:29 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>

Subject: FW: SDL5900J - TP Claim against YM8541M

Dear Person in-charge,

Upon our email sent on 20 July 2018. We have yet to received any response from you.

Kindly help to arrange your assigned surveyor to contact us soonest as possible.

Thank you.

 Reply all |   Delete Junk |  ...

Best Regards,
Raymond Tan

Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: +65 64688834
Fax: +65 64622278

From: raymond@automotiverepaircentre.com.sg

Sent: Friday, 20 July 2018 3:26 PM

To: 'motor.survey@axa.com.sg'

Cc: 'Lin Shu Juan'

Subject: SDL5900J - TP Claim against YM8541M

Dear Person in-charge,

My client's vehicle **SDL5900J** wants to make a third party claim against **YM8541M** which is insured by **AXA Insurance Pte. Ltd**

Let us know the Claim officer in-charge for **liability / settlement** of my client's claim.

E.g. your principle's advice on the validity of the policy holder.

***Please send us your top 10 surveyor companies for survey.**

Thank you.

Best Regards,
Raymond Tan

Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: +65 64688834
Fax: +65 64622278