

ASS. REC. BY:

REF:

CS/III 8013455/And312

Special Instruction:

SAI Ver/OT

MURIN

From (Person):

Adrian  
Gabriel Wee

ASSIGNMENT (Office)

of

III

Date/Time:

24/7/18 @ 2.53pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

GBD 898G

Insured:

SHC 3372X

at Workshop n/s:

Reliable Cars

Tel:

of

8 kaki Bkt Ave &amp; #05-50 premier

Policy No:

MCOM0015

Claim No:

MCT18070668

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

23/07/2018

CA / REV / REP. / REV 24 HRS

(up)

H.O.D. Endorsement

Date/Time:

3:35pm @ 24/7/18

Person Contacted:

Jason

Vehicle

IN/OUT

Date/Time

Action/Instruction

(✓)

Estimate

GBD 898G-X

SHC 3372X - NS/INC 18003885/Klgbn2 DoA: 18/2/18

23/4/19

Adrian confirmed LS \$ 6200 (Fed 13,312.09, 66%)

REF:

ACC. REC. BY: Adrian Ling

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop in/s

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_

Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: GBD898G Yr Regn: 2014 Jne

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Citroen Berlingo cc: 1560Colour: white Insured / Std / NI / NASp. Reading: 102385 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: VF7B9HF8EJS49106Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/65R15R: 195/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 06 mm R/Bal: 06 mmL/Bal: 06 mm L/Bal: 06 mmD.O.A. \_\_\_\_\_ D.O.I. 24/07/18Survey held at ReliableDes. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP III

MV: 38K.  
PV: 24.1K  
Nett: 139K.

RECEIVED 23 APR 2019

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2) 23/4 - typist

Report Format: merimenLump Sum / L.B.I: 6700/-Days Of Repair: 7Resurvey No. of Trip: 1Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

Survey Fee:

Transportation:

) S + RS: \$

) Poles:

) Other:

) Other:

) Other:

490

10

460

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Jul 2018 <a href="#">Edit Reg</a>		25 Jul 2018 00:00 <a href="#">Edit Adj Rpt</a>				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:			
Main Claimant:	THE BISCUIT SHOP LLP, Co. Reg. No.: T11LL1212G		
Vehicle Reg. No.:	GBD898G	Date of Loss:	23/07/2018 10:00 - :59
Claim Type:	TP / MCT18070668	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHC3372X	Policy No. (Claimant):	
		Excess:	
Repairer:	Reliable Craz Pte Ltd (HQ) 8 KAKI BUKIT AVENUE 4, #05-50, 4157875 Kaki Bukit - Tel:		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 03/08/2018]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

There are no mail for this case.

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Tuesday, 24 July 2018 2:53 PM  
**To:** ct-admin@visionlawllc.com; reliablecarzpl@gmail.com; 'sur@lkkauto.com'; Catherine Chong (LKK Auto); 'jactan@visionlawllc.com'  
**Cc:** Sherini Pillai  
**Subject:** RE: Attached Image  
**Attachments:** 0002\_001.pdf; 4941\_001.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle GBD898G and let us have your report urgently.

This claim will be handled by Ms Sherini.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 108 Building | Singapore 049711

Tel: 6347 6100, Ext - 248

**From:** ct-admin@visionlawllc.com [mailto:ct-admin@visionlawllc.com]  
**Sent:** 24 July, 2018 2:08 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>; reliablecarzpl@gmail.com  
**Subject:** Attached Image

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

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India International Insurance Pte Ltd.  
Registration No. 198703792-K

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Limited Liability Partnership
Owner ID:	1212G
Vehicle Details	
Vehicle No.:	GBD898G
Vehicle to be Exported:	Yes
Intended De-registration Date:	25 Jul 2018
Vehicle Make:	CITROEN
Vehicle Model:	BERLINGO 1.6L EHD1 ETG6
Primary Colour:	White
Manufacturing Year:	2014
Engine No.:	10JBFR0007027
Chassis No.:	VF77B9HF8EJ549106
Maximum Power Output:	-
Open Market Value:	\$19,830.00
Original Registration Date:	16 Jun 2014
First Registration Date:	16 Jun 2014
Transfer Count:	0
Actual ARF Paid:	\$992.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	15 Jun 2024
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$40,889.00
COE Rebate Amount:	\$24,088.00
Total Rebate Amount:	\$24,088.00

The information contained herein is correct as at 25 Jul 2018

OK



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	23/07/2018 15:18
Date Of Accident	23/07/2018 10:05
Exact Location Of Accident	BUKIT BATOK EAST AVE 2 TRAFFIC JUNCTION
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBD898G
<b>Insured/Policyholder</b>	
Name Of Registered Owner	THE BISCUIT SHOP LLP
Co Reg No	T11LL1212G
Email Address	RELIABLECARZPL@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98286768
Alternative Phone No	OFFICE-98286768

### Vehicle Particulars

Manufacturer	CITROEN
Model	BERLINGO 1.6L EHD1 ETG6
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	CV1/GA214083
Cover Note Number	16/06/2018-15/06/2019

### Driver

Name of Driver	LIM KIM HOCK
NRIC No	S1226681B
Date Of Birth	19/03/1957
Occupation	OUTDOOR
Date Of Driving Pass	12/08/1975
Driving Experience	42 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96222216
Fax Number	
Contact Number	
Email Address	NOEMAIL



Address	56 BUKIT BATOK EAST AVE 5 19-03
Postcode	659804
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : TAN SIEW SUAN GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHC3372X
Vehicle Make/Model/Colour	HYUNDAI I40
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	TAN BENG GUAN
NRIC/Passport Number	S7518407G
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**SKETCH PLAN****IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

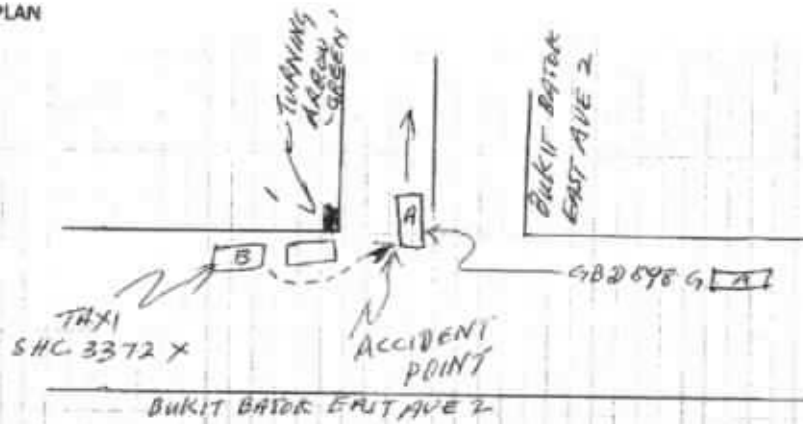
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: *Durajima*  
NRIC/FIN No.:

# Sketch Plan Pg. 2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

- (1) VEHICLE 'A' TURNING TOWARD BUKIT BATOK EAST AVE 2 WHEN THE TURNING ARROW SHOW GREEN.
- (2) TAXI 'B' OVER TAKE A CAR IN FRONT OF HIM, AT HIGH SPEED AND HIT ON MY VEHICLE 'A' REAR LEFT.

You had been advised by workshop that in the event that you wish to claim against your own policy (OD claim), there is a **Fourteen (14) days clause** whereby the claim must be made within the stipulated timeframe from the day of occurrence.

Reporting Only

Claim OD

Claim TP

Claim OD ☒ TP ☐ other workshop

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: *Sahlan*  
NRIC/FIN No.:

# AXA FORM



redefining INSURANCE

Date: 23/07/2018

To: Owner of Vehicle Number: 95089PG



The following has been advised to you via your workshop, through their staff.

Please tick the applicable box if you had been advised on the content as seen below:

- ☒ You had been advised by the workshop that in the case that you wish to claim against your own policy, there is a Fourteen (14) days clause whereby the claim must be made within the stipulated timeframe from the day of occurrence.
- ☒ You had been advised by the workshop on the liability and merits of the case accordingly.
- ☒ You had been advised by the workshop on the claims procedure for the type of claim that you will be making due to this accident.
- ☒ There will be delay to your vehicle repair due to the unavailability of spare parts locally and there is no other option except to indent it from overseas.
- ☒ There will be no cancellation/withdrawal of the Own Damage claim once the order of the spare parts have been placed. If you wish to cancel/withdraw the claim, you shall bear all costs, expenses &/or related charges incurred directly &/or indirectly to the procurement of the spare parts.
- ☒ The estimated waiting time for the spare parts to arrive is \_\_\_\_\_ The estimated arrival time does not include the repair period.
- ☒ You will be driving the vehicle out despite being advised by the workshop mechanic/personnel that the vehicle may not be road worthy.
- ☒ For vehicles below Three (3) years old, your Insurance Company will use only genuine original parts to repair your vehicle.
- For vehicles above Three (3) years old, your Insurance Company will be carrying out repairs using **any combination** of genuine original parts and/or original equipment manufacturer (OEM) parts.
- ☒ You had been advised by the workshop of the Twelve (12) months warranty for **Own Damage** repairs on workmanship related to the accident.
- ☒ For vehicles that are under warranty with a local distributor, you have been advised by the workshop to check with your local distributor on any effect to your warranty prior to making this Own Damage claim.
- ☒ Others: Claim 3rd party

Signed and acknowledge by:

Name and signature of policyholder/authorised driver

Name and signature of workshop personnel including company stamp

Accident Photo



Accident Photo



Accident Photo



Accident Photo





Accident Photo



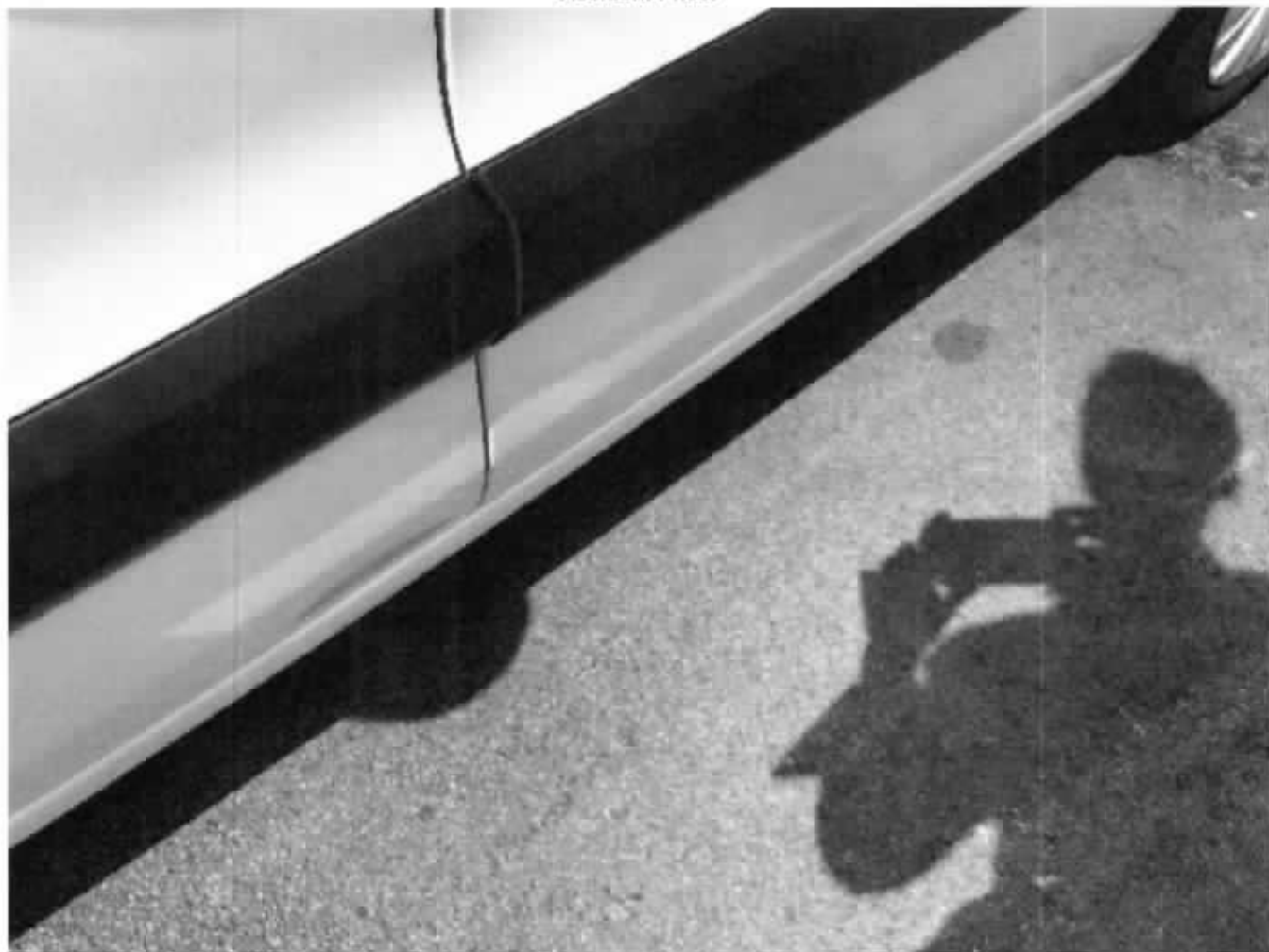
Accident Photo



Accident Photo



Accident Photo



Accident Photo



# Wheel Alignment Report

License NO.: GBD 898 G

Custom name:

Custom tel:

Custom addr:

Manufacture: CITROEN(EUR)

Model: Berlingo,III,Multispace,Excl.Stop and Start

Model year:2008-2014

	Before Adj.	Min	Max	After Adj.
Front Axle				
Total Toe		-0.37°	-0.07°	-0.20°
Left Toe		-0.19°	-0.03°	-0.04°
Right Toe		-0.19°	-0.03°	-0.16°
Left Caster		4.40°	5.40°	
Right Caster		4.40°	5.40°	
Left Camber	-0.15°	-0.31°	0.69°	-0.15°
Right Camber	-0.08°	-0.65°	0.35°	-0.09°
Left SAI		11.03°	12.03°	
Right SAI		11.37°	12.37°	
Included angle(Left)				
Included angle(right)				
Rear Axle				
Total Toe		0.72°	1.02°	0.95°
Left Toe		0.36°	0.51°	0.39°
Right Toe		0.36°	0.51°	0.56°
Left Camber	-3.01°	-2.20°	-1.20°	-2.97°
Right Camber	-1.47°	-2.20°	-1.20°	-1.44°
Thrust Angle				0.09°

Test time:2018-7-24 17:52

Operator:

Fault discription:

Remark:

DOA: 10/07/2011

**RELIABLE CARZ PTE LTD**

8 Kaki Bukit Avenue 4 #05-50 Premier @ Kaki Bukit Singapore 415875

Contact No.: +65 8166 9797

Fax No.: +65 6385 1751

VF77B9HF8EJ54S106

TP111 Veron.

Vehicle No.: GBD 898G

Model: CITROEN BERLINGO

**QTY DESCRIPTION****AMOUNT (\$S)****List Items:**

1	Trunklid door LH <i>Repr</i>	1978.00	✓
1	Trunklid door hinge LH (Upper) <i>3 new</i>	210.00	+
1	Trunklid door hinge LH (Lower)	210.00	+
1	Trunklid door checker LH	220.50	+
1	Trunklid door emblem "BERLINGO" <i>New</i>	130.00	85
1	Trunklid door emblem "CITROEN" <i>3 new</i>	150.00	+
1	Trunklid door emblem "LOGO"	143.00	+
1	Rear bumper assy <i>Distorted</i>	980.00	✓
1	Rear bumper side LH <i>Distorted</i>	242.00	✓
1	Rear bumper side RH <i>3 new</i>	242.00	+
1	Rear bumper reinforcement	465.00	+
2	Rear bumper retainer @ S\$88.70 <i>LH new</i>	177.40	88.70
2	Rear bumper bracket @ S\$142.40 <i>new</i>	284.80	+
1	Rear end panel <i>Repr</i>	468.00	✓
1	Taillamp LH <i>ut</i>	232.00	✓
1	Rear fender LH <i>Dented</i>	583.00	1566
1	Rear fender liner LH <i>to be</i>	185.40	✓
1	Sliding door LH <i>Repr</i>	2120.00	+
1	Trunklid door lock LH <i>new</i>	385.00	+
1	Sliding door protector LH <i>ut</i>	220.00	✓
1	Rear wheel bearing LH <i>Dented</i>	220.00	✓
1	Rear axle beam LH <i>Repr</i>	3978.00	2400
1	Rear wheel cap LH <i>ut</i>	313.00	120 (SW)
1	Front door protector LH <i>ut</i>	223.00	✓
6442.10		16380.10	
5797.89		(3276.02)	
SM: 120		Subtotal	13104.08

**Special Nett Items:**

1	Rear bumper clip (set) <i>new</i>	50.00	50
1	Rear door sticker "70 KM/H" <i>new</i>	20.00	10
1	Rear door sticker "5 PAX" <i>new</i>	20.00	+
1	Rear windscreen sealant <i>new</i>	80.00	+
1	Rear wheel rim LH <i>new</i>	350.00	+
1	Rear tyre LH <i>new</i>	250.00	+
1	Reverse sensor <i>Dented</i>	350.00	200
240		Subtotal	1120.00

# RELIABLE CARZ PTE LTD

8 Kaki Bukit Avenue 4 #05-50 Premier @ Kaki Bukit Singapore 415875

Contact No.: +65 8166 9797

Fax No.: +65 6385 1751

Vehicle No.: GBD 898G

Model: CITROEN BERLINGO

## QTY DESCRIPTION

### Labour Charges:

- To transfer trunklid mechanism
- To remove and refix trunklid windscreen
- To computerise four wheel alignment
- To remove and replace rear axle beam
- To apply undercoating
- To check wiring system
- To remove and refix reverse sensor
- To jacking, knocking, welding and repair above parts
- To spray painting on affected areas

## AMOUNT (S\$)

180.00 \*

120.00 \*

180.00 ~~80~~

450.00 ~~350~~

120.00 ~~80~~

80.00 ~~30~~

120.00 ~~50~~

1400.00 ~~900~~

1500.00 ~~800~~

Subtotal

4150.00

## ESTIMATE PARTS AND LABOUR GRAND TOTAL S\$

18,374.08

20,012.09

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Total: 8447.89

L/s: 6.7K.

OT Pays.



### ...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Jul 2018 <a href="#">Edit Reg</a>		24 Jul 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$6,700.00</b> <a href="#">Edit Estimates</a>	<b>S\$6,700.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<b>Show All</b>
-------------	------------------	----------------------	------------------	-----------------

**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	Co. Reg. No.: -		
Main Claimant:	THE BISCUIT SHOP LLP, Co. Reg. No.: T11LL1212G		
Vehicle Reg. No.:	GBD898G	Date of Loss:	23/07/2018 10:00 - :59 [49 Months and 7 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT18070668	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHC3372X	Policy No. (Claimant):	
		Excess:	
Repairer:	Reliable Craz Pte Ltd (HQ) 8 KAKI BUKIT AVENUE 4, #05-50, 4157875 Kaki Bukit - Tel:		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 03/08/2018]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)






































There are no mail for this case.































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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*GBD898G (MCT18070668)  
[SHC3372X]  
TP  
THE BISCUIT SHOP LLP  
Jul 23 2018 10:00AM  
[-]  
Reliable Craz Pte Ltd

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	26/07/18 09:01	Singapore Accident Statement	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/III18013455/AVD3E2

Date: 15/05/2019

## REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	MCOM0015
Claimant Vehicle No :	GBD898G	Insured Vehicle No :	SHC3372X
Date of Loss:	23/07/2018	Nature of Claim:	TP
		Claim No:	MCT18070668

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	GBD898G	Engine No:	10JBFR0007027
Make & Model:	CITROEN BERLINGO, 1.6 (A)	Chassis No:	VF77B9HF8EJ549108
Reg. Date:	16/06/2014 (Man. Year: 2014)	Odometer:	102385 km
Colour:	White		
Engine Capacity:	1560 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Yokohama 6 mm	Rear Left Side:	Yokohama 6 mm
Front Right Side:	Yokohama 6 mm	Rear Right Side:	Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,862.09	6,157.89	9,704.20	61.18
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,150.00	2,290.00	1,860.00	44.82
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	20,012.09	8,447.89	11,564.20	57.79
Approved Total (Overridden) (S\$)		6,700.00		
Nett Amount (S\$)	20,012.09	6,700.00	13,312.09	66.52

## INSPECTION

Date of Assignment:	24/07/2018		
Date Inspected:	24/07/2018	Inspected At:	Reliable Carz Pte Ltd (HQ) 8 KAKI BUKIT AVENUE 4, #05-50 Singapore 4157875
Estimated Period of Repair:	7.0 days		

Adjuster: ADRIAN LING

Manager: VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 15 May 2019)
<b>Parts:</b>	M1-MPV	CITROEN BERLINGO 1.6 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for GBD898G)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TRUNKLID DOOR LH	Repair	1,978.00 FL	*- FL
2	1		*TRUNKLID DOOR HINGE LH (UPPER)	Not Necessary	210.00 FL	*- FL
3	1		*TRUNKLID DOOR HINGE LH (LOWER)	Not Necessary	210.00 FL	*- FL
4	1		*TRUNKLID DOOR CHECKER LH	Not Necessary	220.50 FL	*- FL
5	1		*TRUNKLID DOOR EMBLEM BERLINGO	Necessary	150.00 FL	*85.00 FL
6	1		*TRUNKLID DOOR EMBLEM CITROEN	Not Necessary	150.00 FL	*- FL
7	1		*TRUNKLID DOOR EMBLEM LOGO	Not Necessary	143.00 FL	*- FL
8	1		*REAR BUMPER ASSY	Distorted	980.00 FL	*980.00 FL
9	1		*REAR BUMPER SIDE LH	Distorted	242.00 FL	*242.00 FL
10	1		*REAR BUMPER SIDE RH	Not Necessary	242.00 FL	*- FL
11	1		*REAR BUMPER REINFORCEMENT	Not Necessary	465.00 FL	*- FL
12	1		*REAR BUMPER RETAINER	N/S Necessary	177.40 FL	*88.70 FL
13	2		*REAR BUMPER BRACKET	Not Necessary	284.80 FL	*- FL
14	1		*REAR END PANEL	Repair	468.00 FL	*- FL
15	1		*TAILLAMP LH	Cut	232.00 FL	*232.00 FL
16	1		*REAR FENDER LH	Dented	2,583.00 FL	*1,566.00 FL
17	1		*REAR FENDER LINER LH	Torn	185.40 FL	*185.40 FL
18	1		*SLIDING DOOR LH	Repair	2,120.00 FL	*- FL
19	1		*TRUNKLID DOOR LOCK LH	Not Necessary	385.00 FL	*- FL
20	1		*SLIDING DOOR PROTECTOR LH	Cut	220.00 FL	*220.00 FL
21	1		*REAR WHEEL BEARING LH	Damaged	220.00 FL	*220.00 FL
22	1		*REAR AXLE BEAM LH	Bent	3,978.00 FL	*2,400.00 FL
23	1		*REAR WHEEL CAP LH	Cut	281.70 FS	*120.00 FS
24	1		*FRONT DOOR PROTECTOR LH	Cut	223.00 FL	*223.00 FL
25	1		*SET REAR BUMPER CLIP	Necessary	50.00 FS	*30.00 FS
26	1		*REAR DOOR STICKER 70KM/H	Necessary	20.00 FS	*10.00 FS
27	1		*REAR DOOR STICKER 5 PAX	Not Necessary	20.00 FS	*- FS
28	1		*REAR WINDSCREEN SEALANT	Not Necessary	80.00 FS	*- FS
29	1		*REAR WHEEL RIM LH	Not Necessary	350.00 FS	*- FS
30	1		*REAR TYRE LH	Not Necessary	250.00 FS	*- FS
31	1		*REVERSE SENSOR	Damaged	350.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>17,468.80</b>	<b>6,802.10</b>
<b>- List Item Discount on L Items 10.00/10.00% (\$\$)</b>	<b>1,606.71</b>	<b>644.21</b>
<b>Total Parts (\$\$)</b>	<b>15,862.09</b>	<b>6,157.89</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO TRANSFER TRUNKLID MECHANISM	New	180.00	0.00
2	TO REMOVE AND REFIX TRUNKLID WINDSCREEN	New	120.00	0.00
3	TO COMPUTERISE FOUR WHEEL ALIGNMENT	New	180.00	80.00
4	TO REMOVE AND REPLACE REAR AXLE BEAM	New	450.00	350.00
5	TO APPLY UNDERCOATING	New	120.00	80.00
6	TO CHECK WIRING SYSTEM	New	80.00	30.00
7	TO REMOVE AND REFIX REVERSE SENSOR	New	120.00	50.00
8	TO JACKING, KNOCKING, WELDING AND REPAIR ABOVE PARTS	New	1,400.00	900.00
9	TO SPRAY PAINTING ON AFFECTED AREAS	New	1,500.00	800.00
Gross Labour Cost (S\$)			<b>4,150.00</b>	<b>2,290.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >