

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 29 July, 2019 10:31 AM
To: Ler, Bernard-JQ; Bryan Ang (LKKAUTO)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> Your Ref: 0905189693SG_ACCIDENT INVOLVING VEHICLES SLT 8974P AND SHA 8236J ON 21/07/2018 LKK REF CC4/AIG18013440/Dha3

Dear Bernard,

We refer to your below email.

We will check and will get back to you for an update.

Thank you.

Hi Bryan,

Kindly assist below parts query.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Ler, Bernard-JQ [mailto:Bernard-JQ.Ler@aig.com]
Sent: Monday, 29 July, 2019 10:20 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: <SEEK MANDATE> Your Ref: 0905189693SG_ACCIDENT INVOLVING VEHICLES SLT 8974P AND SHA 8236J ON 21/07/2018 LKK REF CC4/AIG18013440/Dha3

Hi Vic,

Kindly update.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Ler, Bernard-JQ

Sent: 15 May 2019 10:25

To: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: <SEEK MANDATE> Your Ref: 0905189693SG_ACCIDENT INVOLVING VEHICLES SLT 8974P AND SHA 8236J
ON 21/07/2018 LKK REF CC4/AIG18013440/Dha3

Hi Vic,

Kindly update.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Ler, Bernard-JQ

Sent: 06 March 2019 09:16

To: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: <SEEK MANDATE> Your Ref: 0905189693SG_ACCIDENT INVOLVING VEHICLES SLT 8974P AND SHA 8236J
ON 21/07/2018 LKK REF CC4/AIG18013440/Dha3

Hi Vic,

Any update on the below please.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Ler, Bernard-JQ

Sent: 18 December 2018 14:57

To: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <SEEK MANDATE> Your Ref: 0905189693SG_ACCIDENT INVOLVING VEHICLES SLT 8974P AND SHA 8236J ON 21/07/2018 LKK REF CC4/AIG18013440/Dha3

Hi Vic,

Kindly assist to provide justification/damaged photos for the following parts:

- 31 *FRONT FENDER (LH)
- 33 *FRONT FENDER SHIELD (LH)
- 45 *AIRCON COMPRESSOR
- 50 *WIPER CONTAINER MOTOR
- 53 – 63
- 65 – 67
- 91 *FRONT SEAT ADJUSTER (OUTER) (LH/RH)

For engine cross member and rack & pinion, please provide clearer photos. Lastly, kindly provide a copy of wheel alignment report for our perusal.

Thank you.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: 10 December 2018 10:59 AM

To: Ler, Bernard-JQ

Cc: Admin A; Vic (LKKAUTO)

Subject: <SEEK MANDATE> Your Ref: 0905189693SG_ACCIDENT INVOLVING VEHICLES SLT 8974P AND SHA 8236J ON 21/07/2018 LKK REF CC4/AIG18013440/Dha3

Your Ref: 0905189693SG

Our Ref: CC4/AIG18013440/Dha3

Dear Bernard,

ACCIDENT INVOLVING VEHICLES SLT 8974P AND SHA 8236J ON 21/07/2018

We refer to the subject matter.

It was reported that Insured vehicle was making a U turn when collided to TP vehicle. A copy of TP video footage was uploaded in merimen.

We had spoken to the Insured Driver Ms Lee and she was informed of the TP claim, liability and NCD issue. Insured Driver had agreed to settle the matter. A letter was sent out to the Insured and no further feedback till to date.

Summary to offer to repairer **CHUNNI MOTOR WORK PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 71,368.49	\$ 32,100.00
Loss of Rental (\$115 x 24 days)	\$ 2,760.00	\$ 2,760.00
Loss of Income (\$50 x 24 days)	\$ 1,200.00	\$ 1,200.00
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 75,335.94	\$ 36,067.45

Breakdown of days is as follows:

Recommended days	20 Days
Downtime / Weekends	4 Days
CLAIMED DAYS	24 Days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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