

INS. CASE OWNER:

CC 4/III180

13434, K passy

LAA:
IDAC:

Surveyor:

DOI:

Date/Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Of:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days) x

Loss of Use (LOU):

S\$

500.00 (\$ 140 x 4 days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

4261.85

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

4261.85

Name 1:

City Auto Rep Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 350.00

RECEIVED 29 OCT 2018

RECEIVED 29 OCT 2018

29/10/18

26/12/18

by wkep

REF:

III

ASSIGNMENT

From:

Date: 24/07/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SKN 5586P

at Workshop n/s

City Auto

of

160 Sun Ming Drive #05-01

Insured:

Policy No.

Claims No.

Sum Insured:

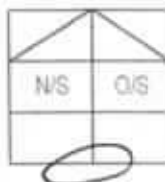
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03 days

Res: Yes or No

Lum Sum:

1.51 %

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SKN 5586P

Yr Regn:

06 14

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

BMW 528i

c.c.

1997

Colour:

M. Black

A/C:

Insured / Std / NI / NA

Sp. Reading

69378

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WBA 5A 520 4000 284526

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STB A/Rim or

Tyre Size:

F:

245/45R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU ☒ SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

8

mm

R/Bal:

8

mm

L/Bal:

8

mm

L/Bal:

8

mm

D.O.A:

21/7/18

D.O.I:

24/7/18

Survey held at

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

25/7 File pass to Corbin

PIP \$ 3459.62 (Reel \$ 2590.61 / 43%).

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ - RS - 34

Photos

Tobacco

TOTAL

Report Format:

Lump Sum / L.B.I: (\$)

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Insp (\$)

☐

Weekend (\$)

KP

City Auto Pte Ltd (Co.Reg No:199503435C)
 160 Sin Ming Drive #05-01, Sin Ming AutoCity,
 Singapore 575722

Tel: 6453 1235 Fax: 6453 7944 Email: jason@cityauto.com.sg

TP INSURER: India International Insurance Pte Ltd (HQ)
TOKYO CENTURY LEASING (SINGAPORE) PTE LTD

Singapore

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	21/07/2018
Vehicle Reg. No.:	SKN5586P	Driveable?	
Party At Fault:	UNKNOWN		
Driver (Insured):	YVONNE DEBORAH TALON		
Make/Model:	BMW 528I, 2.0 D/AB 2WD 4DR	Vehicle Reg. Date:	26/06/2014
	GAS/D NAV (A)		
Vehicle Colour:	BLACK		
Engine No:	A9120600N20B20A	Chassis No:	WBA5A52040D284526
Odometer:	0 KM		
Paint Type:			
List Item Discount:	10.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	3 days		
Present Location:	CITY AUTO PTE LTD (HQ)		

*Not with claim
 Recovery by policy*

COST OF CLAIMS

	Amount
Parts	4,160.28
Miscellaneous Items	10.00
Labour	1,880.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	6,050.28
+ GST 7.00% (S\$)	423.52
Nett Amount (S\$)	6,473.80

This claim is handled by: VRONICA

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 14 Jul 2018)
 Parts: 143 BMW 528I 2.0 D/AB 2WD 4DR GAS/D NAV (A) (Catalog)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: City Auto Pte Ltd/SKN5586P/24/07/2018 10:43
 Validity: These estimates are valid only if they contain the print code (above) on a numbers with the END OF ESTIMATES marker on the last estimate page.
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%
1	1		*REAR BUMPER	1
2	1		*REAR BUMPER GUIDE LH	1
3	1		*REAR BUMPER GUIDE RH	1
4	1		*REAR BUMPER GUIDE CENTER	1
5	2		*REAR BUMPER REFLECTOR	1
6	1		*REAR BUMPER GUIDE BOTTOM	1
7	1		*REAR BUMPER REINFORCEMENT	1
8	1		*REAR BUMPER ADAPTER	1
9	1		*REAR END PANEL	1
10	1		*REAR END TOP GARNISH	1
11	1	X	*SMART OPENER SENSOR	1
12	8	X	*CLIP	1
13	3		*PARKING SENSOR	1

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)

4,009.30

- List Item Discount on L Items (S\$)

409.62

Total Parts (S\$)

4,160.28

City Auto Pte Ltd/SKN5586P/24/07/2018 10:43. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

Part by Part

BH paint taken by Kenneth

25/7

hence notify following:

- Before any repair or spray painting
- Before replaced part(s) during resurvey
- Before work subject to confirmation
- Before work is on a "Without Prejudice" basis
- Before work is allowed
- Before work is must be resurveyed
- Before work is must be approved from Insurance

Accepted by Repairer

DATE

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (Insurer)	10.00
Sub Total (S\$)			10.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	*TO SUPPLY PANEL SEALANT TO SEAL ALL WELD SEAM AND GAPS	New	90.00
2	*TO CHECK WIRING AND LIGHTING	New	60.00
3	*TO USE DIAGNOSTIC COMPUTER TO CHECK/RESET TRUNK SMART OPENING SYSTEM	New	250.00
4	*TO REMOVE REAR TRIMS AND UPHOLSTERY	New	110.00
5	*TO SPRAY UNDER COATING	New	120.00
6	*TO KNOCK JACKOUT DAMAGED PARTS, PANEL BEATING, WELDING, ALIGN, REFIX AND TO RENEW ACCIDENT PARTS	New	700.00
7	*SPRAY PAINTING ON AFFECTED & REPLACE PARTS	New	550.00
Gross Labour Cost (S\$)			1,880.00

City Auto Pte Ltd/SKN5595P/24/07/2018 10:43. Not valid without Reference section.
Generated using Meriman e-Claims UAS

< END OF ESTIMATES >

P- \$ 2,528.85
-10%

\$ 2,275.97
SN - \$ 473.70
MIS - \$ 10.00

PP- \$ 3,459.67
3 Days

L- \$ 700.00

\$ 3,459.67 ✓ ok

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

City Auto Pte Ltd (Co Reg No:199503435C)

160 Sin Ming Drive #05-01, Sin Ming AutoCity,
Singapore 575722

Tel: 6453 1235 Fax: 6453 7944 Email: jason@cityauto.com.sg

TP INSURER: India International Insurance Pte Ltd (HQ)
TOKYO CENTURY LEASING (SINGAPORE) PTE LTD

Singapore

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	21/07/2018
Vehicle Reg. No.:	SKN5586P	Driveable?	
Party At Fault:	UNKNOWN		
Driver (Insured):	YVONNE DEBORAH TALON		
Make/Model:	BMW 528I, 2.0 D/AB 2WD 4DR GAS/D NAV (A)	Vehicle Reg. Date:	26/06/2014
Vehicle Colour:	BLACK		
Engine No:	A9120600N20B20A	Chassis No:	WBA5A52040D284526
Odometer:	0 KM		
Paint Type:			
List Item Discount:	10.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	3 days		
Present Location:	CITY AUTO PTE LTD (HQ)		

*Not withain
Policy B4 Policy*

COST OF CLAIMS

	Amount
Parts	4,160.28
Miscellaneous Items	10.00
Labour	1,880.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	6,050.28
+ GST 7.00% (S\$)	423.52
Nett Amount (S\$)	6,473.80

This claim is handled by: VRONICA

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 24 Jul 2018)

Parts: 143 BMW 528I 2.0 D/AB 2WD 4DR GAS/D NAV (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: City Auto Pte Ltd/SKN5586P/24/07/2018 10:43

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount	
1	1		*REAR BUMPER	10.00	0.00	*1,687.20 FL	✓
2	1		*REAR BUMPER GUIDE LH	10.00	0.00	*192.15 FL	X
3	1		*REAR BUMPER GUIDE RH	10.00	0.00	*192.15 FL	X
4	1		*REAR BUMPER GUIDE CENTER	10.00	0.00	*60.05 FL	X
5	2		*REAR BUMPER REFLECTOR	10.00	0.00	*70.40 FL	X
6	1		*REAR BUMPER GUIDE BOTTOM	10.00	0.00	*58.95 FL	✓
7	1		*REAR BUMPER REINFORCEMENT	10.00	0.00	*714.25 FL	✓
8	1		*REAR BUMPER ADAPTER	10.00	0.00	*68.45 FL	✓
9	1		*REAR END PANEL	10.00	0.00	*817.30 FL	X
10	1		*REAR END TOP GARNISH	10.00	0.00	*112.70 FL	X
11	1		*SMART OPENER SENSOR	10.00	0.00	*82.60 FL	?
12	8		*CLIP	10.00	0.00	*40.00 FL	?
13	2		*PARKING SENSOR	0	0.00	*473.70 FS	✓

F=Franchise part, S=SpcNett, L=ListItemDisc

Sub Total (S\$)

4,569.90

- List Item Discount on L Items (S\$)

409.62

Total Parts (S\$)

4,160.28

City Auto Pte Ltd/SKN5586P/24/07/2018 10:43. Not valid without Reference section.

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LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (Insurer)	10.00
Sub Total (S\$)			10.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	*TO SUPPLY PANEL SEALANT TO SEAL ALL WELD SEAM AND GAPS	New	90.00
2	*TO CHECK WIRING AND LIGHTING	New	60.00
3	*TO USE DIAGNOSTIC COMPUTER TO CHECK/RESET TRUNK SMART OPENING SYSTEM	New	250.00
4	*TO REMOVE REAR TRIMS AND UPHOLSTERY	New	110.00
5	*TO SPRAY UNDER COATING	New	120.00
6	*TO KNOCK JACKOUT DAMAGED PARTS, PANEL BEATING,WELDING,ALIGN, REFIX AND TO RENEW ACCIDENT PARTS	New	700.00
7	*SPRAY PAINTING ON AFFECTED & REPLACE PARTS	New	550.00
Gross Labour Cost (S\$)			1,880.00

City Auto Pte Ltd/SKN5586P/24/07/2018 10:43. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 28 July 2018 4:13 PM
To: 'cityauto@singnet.com.sg'
Cc: Admin A; Vic (LKKAuto)
Subject: Your Ref: SKN 5586P *Our Ref: CC4/III18013434/Kpa3 [ACCIDENT INVOLVING SH 6993C(III)/ SKN 5586P / OTHERS ON 21/07/2018]

Your Ref: **SKN 5586P**
Our Ref: CC4/III18013434/Kpa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SH 6993C(III)/ SKN 5586P / OTHERS ON 21/07/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	24 Jul 2018 10:30	Clim Veh Model Changed	(205839) BMW 528i 2.0 D/AB 2WD 4DR GAS/D NAV (A).	[R] Jason Quak Leng Hui
2	24 Jul 2018 10:30	Clim Created	Reg No: SKN5586P, Acct Date: 2018/07/21, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: City Auto Pte Ltd (HQ)	[R] Jason Quak Leng Hui
3	24 Jul 2018 10:43	Clim Submitted	6050.28.	[R] Jason Quak Leng Hui
4	24 Jul 2018 16:55	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Gabriel Wee
5	24 Jul 2018 16:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/02	[I] Gabriel Wee
6	24 Jul 2018 16:55	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[I] Gabriel Wee
7	24 Jul 2018 17:36	Assignment 1st Accessed		[A] HOW MEI KWAN
8	24 Jul 2018 17:36	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
9	24 Jul 2018 17:36	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	24 Jul 2018 17:37	Clim Dtl Modified	Insured Name: TOKYO CENTURY LEASING (SINGAPO -> COMFORT TRANSPORTATION PTE LTD.	[A] HOW MEI KWAN
11	24 Jul 2018 17:37	Clim Dtl Modified	Claimant's Name: TOKYO CENTURY LEASING (SINGAPO -> COMFORT TRANSPORTATION PTE LTD, Claimant's ID: 197901535G -> 199303821R.	[A] HOW MEI KWAN
12	25 Jul 2018 14:55	Adj Rpt Initiated		[A] HOW MEI KWAN
13	26 Jul 2018 15:15	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: 3 vehicles chain collision. Insured driver was 2nd car.	[A] CHEW HSIAO TONG
14	26 Jul 2018 16:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/02. Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
15	26 Jul 2018 16:57	Adj Mandate Set	Approved:4001.80:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
16	01 Sep 2018 10:07	Adj Mandate Request	Cur.Req:4101.84:PODS Liability: 100% Quantum: (a)CORw/GST: \$3,701.85 + (b)LOU (4days x \$100.00): \$400.00 = Total: \$4,101.85 Vehicle Model: BMW 528i (1997cc). F or your approval please.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill No. Ref.	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1867768	24/07/2018 10:30	Motor	City Auto Pte Ltd (HQ)	City Auto Pte Ltd (HQ)	SKN5586P		xx.xx
1869553	25/07/2018 14:55	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKN5586P	SH6993C	10.70

Print Received Message

This mail is associated with :

SKN5586P (MCT18070641)
[SH6993C]

TP

TOKYO CENTURY LEASING (SINGAPORE) PTE LTD

Jul 21 2018 6:00PM

[COMFORT TRANSPORTATION PTE LTD]

City Auto Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 03/09/2018 11:45 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4101.84) - SKN5586P - Claim Handler: Sundari Nagarajan

Approved:4101.84:Agreed to do direct settlement. Please revert with your quantum advice

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 6 September 2018 11:54 AM
To: 'cityauto@singnet.com.sg'
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Your Ref: SKN 5586P *Our Ref: CC4/III18013434/Kpa3 [ACCIDENT INVOLVING SH 6993C(III)/ SKN 5586P / OTHERS ON 21/07/2018]

Without Prejudice

Hi,

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 3,701.85
2. Loss of Use (4days x \$100.00)	\$ 400.00
TOTAL	<u>\$ 4,101.85</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 28 July 2018 4:13 PM
To: 'cityauto@singnet.com.sg' <cityauto@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: Your Ref: SKN 5586P *Our Ref: CC4/III18013434/Kpa3 [ACCIDENT INVOLVING SH 6993C(III)/ SKN 5586P / OTHERS ON 21/07/2018]

Your Ref: **SKN 5586P**
Our Ref: CC4/III18013434/Kpa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SH 6993C(III)/ SKN 5586P / OTHERS ON 21/07/2018

Hsiao Tong (LKKAUTO)

From: city auto <cityauto@singnet.com.sg>
Sent: Tuesday, 11 September 2018 11:30 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your Ref: SKN 5586P *Our Ref: CC4/III18013434/Kpa3 [ACCIDENT INVOLVING SH 6993C(III)/ SKN 5586P / OTHERS ON 21/07/2018]

Dear Hsiao Tong,

Thanks for the offer, but for lost of use due to owner was a rental company he need to Ask for \$180.00 per day.

Kindly revert.

Best Regards,

Mrs. Quak
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate
#01-58/60/62 Singapore 575643
Tel: +65-6453 1235 (6 Line)
Fax: +65-6453 7944
Email: cityauto@singnet.com.sg

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, September 6, 2018 11:54 AM
To: 'cityauto@singnet.com.sg' <cityauto@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: Your Ref: SKN 5586P *Our Ref: CC4/III18013434/Kpa3 [ACCIDENT INVOLVING SH 6993C(III)/ SKN 5586P / OTHERS ON 21/07/2018]

Without Prejudice

Hi,

We refer to the above matter.

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1. Cost of Repair (w/GST)	\$ 3,701.85
2. Loss of Use (4days x \$100.00)	\$ 400.00
TOTAL	<u>\$ 4,101.85</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Jul 2018 10:30	Clim Veh Model Changed	(205839) BMW 528i 2.0 D/AB 2WD 4DR GAS/D NAV (A).	[R] Jason Quak Leng Hui
2	24 Jul 2018 10:30	Clim Created	Reg No: SKN5586P. Acct Date: 2018/07/21. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: City Auto Pte Ltd (HQ)	[R] Jason Quak Leng Hui
3	24 Jul 2018 10:43	Clim Submitted	6050.28.	[R] Jason Quak Leng Hui
4	24 Jul 2018 16:55	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Gabriel Wee
5	24 Jul 2018 16:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/02	[I] Gabriel Wee
6	24 Jul 2018 16:55	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Gabriel Wee
7	24 Jul 2018 17:36	Assignment 1st Accessed		[A] HOW MEI KWAN
8	24 Jul 2018 17:36	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
9	24 Jul 2018 17:36	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	24 Jul 2018 17:37	Clim Dtl Modified	Insured Name: TOKYO CENTURY LEASING (SINGAPO -> COMFORT TRANSPORTATION PTE LTD.	[A] HOW MEI KWAN
11	24 Jul 2018 17:37	Clim Dtl Modified	Claimant's Name: TOKYO CENTURY LEASING (SINGAPO -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: 197901535G -> 199303821R.	[A] HOW MEI KWAN
12	25 Jul 2018 14:55	Adj Rpt Initiated		[A] HOW MEI KWAN
13	26 Jul 2018 15:15	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: 3 vehicles chain collision. Insured driver was 2nd car.	[A] CHEW HSIAO TONG
14	26 Jul 2018 16:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/02. Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
15	26 Jul 2018 16:57	Adj Mandate Set	Approved:4001.80:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
16	01 Sep 2018 10:07	Adj Mandate Request	Cur.Req:4101.84:PODS Liability: 100% Quantum: (a)CORW/GST: \$3,701.85 + (b) LOU(4days x \$100.00): \$400.00 = Total: \$4,101.85 Vehicle Model: BMW 528i (1997cc). For your approval please.	[A] CHEW HSIAO TONG
17	03 Sep 2018 11:45	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/08/02. Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Mekavathanan Sarangapani
18	03 Sep 2018 11:45	Adj Mandate Set	Approved:4101.84:Agreed to do direct settlement. Please revert with your quantum advice	[I] Mekavathanan Sarangapani
19	19 Sep 2018 09:58	Adj Mandate Request	Cur.Req:4421.84:PODS Liability: 100% For LOU, third party rejected our offer at \$100/day and proposed \$180/day as their client vehicle is under rental vehicle. For your further mandate	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1867768	24/07/2018 10:30	Motor	City Auto Pte Ltd (HQ)	City Auto Pte Ltd (HQ)	SKN5586P		xx.xx
1869553	25/07/2018 14:55	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKN5586P	SH6993C	10.70

Print Received Message

This mail is associated with :

SKN5586P (MCT18070641)
[SH6993C]

TP

TOKYO CENTURY LEASING (SINGAPORE) PTE LTD

Jul 21 2018 6:00PM

[COMFORT TRANSPORTATION PTE LTD]

City Auto Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 19/09/2018 13:55 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4421.84) - SKN5586P - Claim Handler: Sundari Nagarajan

Approved:4421.84:

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 1 October 2018 12:27 PM
To: 'city auto'
Subject: RE: Your Ref: SKN 5586P *Our Ref: CC4/III18013434/Kpa3 [ACCIDENT INVOLVING SH 6993C(III)/ SKN 5586P / OTHERS ON 21/07/2018]

Without Prejudice

Hi,

We refer to your below email.

We are prepare to improve our offer as follows: -

1. Cost of Repair (w/GST)	\$ 3,701.85
2. Loss of Use (4days x \$120.00)	\$ 480.00
TOTAL	<u>\$ 4,181.85</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: city auto <cityauto@singnet.com.sg>
Sent: Tuesday, 11 September 2018 11:30 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Your Ref: SKN 5586P *Our Ref: CC4/III18013434/Kpa3 [ACCIDENT INVOLVING SH 6993C(III)/ SKN 5586P / OTHERS ON 21/07/2018]

Dear Hsiao Tong,

Thanks for the offer, but for lost of use due to owner was a rental company he need to Ask for \$180.00 per day.

Kindly revert.

Hsiao Tong (LKKAUTO)

From: City Auto <cityauto@singnet.com.sg>
Sent: Wednesday, 3 October 2018 3:27 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your Ref: SKN 5586P *Our Ref: CC4/III18013434/Kpa3 [ACCIDENT INVOLVING SH 6993C(III)/ SKN 5586P / OTHERS ON 21/07/2018]

Hi Hsiao Tong,

We accept the offer.

Kindly send us the DV of above-mentioned claim.

Thank you.

Best Regards,

Vronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 3 October, 2018 3:12 PM
To: city auto
Subject: RE: Your Ref: SKN 5586P *Our Ref: CC4/III18013434/Kpa3 [ACCIDENT INVOLVING SH 6993C(III)/ SKN 5586P / OTHERS ON 21/07/2018]

Without Prejudice

Hi,

We refer to your below email.

We are prepare to improve our offer as follows: -

1. Cost of Repair (w/GST)	\$ 3,701.85
2. Loss of Use (4days x \$140.00)	\$ 560.00
TOTAL	<u>\$ 4,261.85</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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CITY AUTO PTE LTD

One Stop Automotive Solutions

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

(111)

Your ref: CC4/III18013434/Kpa3

Our ref: SKN5586P

06/08/2018

WITHOUT PREJUDICE

Attn: Motor Claim Dept

INDIA INTERNATIONAL INSURANCE PTE LTD

NO. 64

CECIL ST

IOB BLDG

SINGAPORE 049711

Dear Sir/Mdm,

Accident involving SKN5586P and SH6993C on 21/07/2018

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization

As instructed, we are claiming the following as stated below:-

Cost of Repair	S\$ 3,701.85
Loss of use (4 Days x \$250.00)	S\$ 1,000.00
	<u>S\$ 4,701.85</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 64537944

Email: cityauto@singnet.com.sg



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-80/82, SIN MING ROAD, SINGAPORE 575643.
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 8823 8888
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

RE: LETTER OF AUTHORIZATION

Name of owner: TOKYO CENTURY LEASING (S) PTE LTD NRIC: 1979015356

Address: -

Name of Driver: YVONNE DEBORAH TALON NRIC: G16237043U

Address: -

Accident on 21/07/2018 Involving SH 6993C AND SKN 5536P

At/along CTE TOWARDS CITY

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle BMW 523i
at my/our request I/We the above owner of Motor Vehicle No: SKN 5536P do authorize
them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party
or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of
use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said
accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further
authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our
behalf concerning the said claim and such, all future correspondence should be addressed to the
said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a
valid discharge voucher or any other documents in connection with this on my/our behalf and for
me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject
to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises
therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of
repairs to my motor vehicle.

Owner Signature: [Signature]
Name: [Signature]
Date: 24/07/2018



CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)
Witness Signature: [Signature]
Name: [Signature]
Date: 24/07/2018

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT18070641
Claimant Ref: SKN5586P

We/I, City Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,701.85 (repair cost), S\$ 560.00 (loss of use/rental), S\$ — (search fee), vehicle no. SKN 5586P that was damaged pursuant to the accident which occurred on 21/07/2018 (date) at CTE towards City (location) involving vehicle no. SH 6993C (insured vehicle). This is pursuant to the inspection conducted on 24/07/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TOKYO CENTURY LEASING (SINGAPORE) PTE LTD ("the third party claimant") of vehicle no. SKN 5586P to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKN 5586P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,261.85 to City Auto Pte Ltd.

Dated this 15th day of OCTOBER 2018

CLAIMANT:
CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Signed by THE WORKSHOP CLAIMS DEPT
(Claims Section)

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____

WITNESS:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)



CITY AUTO PTE LTD

One Stop Automotive Solutions
BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

INDIA INTERNATIONAL INSURANCE PTE LTD

NO. 64
CECIL ST
IOB BLDG
SINGAPORE 049711

Attention: Motor Claim Department
Contact : 62208751/62208751 Fax No. :

TAX INVOICE

Tax Invoice : I2018-005518
Date : 06/08/2018
Vehicle No. : SKN5586P
Make / Model : B.M.W. 528i AT D/AB DSC LED
NAV
Mileage (km) : 69378
Chassis No. : WBA5A52040D284526
Accident Date : 21/07/2018
Claim No. : CC4/III18013434/Kpa3
Reference : JO201807-0594
Policy No. : MSD/PCP/17-001214

S/No.	Particular	Quantity	Unit Price	Amount
			S\$	S\$
	LIST ITEMS :			
1	Rear bumper	1.0	1,687.19	1,687.19
2	Rear bumper guide - bottom	1.0	58.95	58.95
3	Rear bumper guide reinforcement	1.0	714.25	714.25
4	Rear bumper adapter	1.0	68.45	68.45
	List Total :			2,528.84
	10% Discount S\$:			252.87
				2,275.97
	SPECIAL NET :			
1	Parking sensor	2.0	236.85	473.70
2	OD/TP Case (Insurer)	1.0	10.00	10.00
	SPECIAL NET Total S\$:			483.70
	LABOUR :			
	*To check wiring and lighting		20.00	20.00
	*To use diagnostic computer to check/ Reset trunk smart opening system		80.00	80.00
	-To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts		300.00	300.00
	- Spray painting on affected & replace parts		300.00	300.00
	LABOUR Total S\$:			700.00



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

TAX INVOICE

INDIA INTERNATIONAL INSURANCE PTE LTD
NO. 64
CECIL ST
IOB BLDG
SINGAPORE 049711

Attention: Motor Claim Department
Contact : 62208751/62208751 Fax No. :

Tax Invoice : I2018-005518

Date : 06/08/2018

Vehicle No. : SKN5586P

Make / Model : B.M.W. 528i AT D/AB DSC LED
NAV

Mileage (km) : 69378

Chassis No. : WBA5A52040D284526

Accident Date : 21/07/2018

Claim No. : CC4/III18013434/Kpa3

Reference : JO201807-0594

Policy No. : MSD/VPCP/17-001214

S/No.	Particular	Quantity	Unit Price	Amount
			S\$	S\$

Total S\$: 3,459.67
GST @ 7% S\$: 242.18
Grand Total S\$: 3,701.85

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

- 1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.
 - 2) Any replacement of mechanical components will carry 3 months warranty period.
- Please note that all warranty does not cover wear and tear conditions regardless of any components.
City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Jul 2018 Sendback Est	24 Jul 2018 10:43 \$6,050.28	24 Jul 2018 16:55 Edit Adj Rpt	\$3,459.66 Edit Estimates	\$3,459.66 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	TOKYO CENTURY LEASING (SINGAPORE) PTE LTD, Co. Reg. No.: 19790155G								
Vehicle Reg. No.:	SKN5586P	Date of Loss:	21/07/2018 18:00 - :59 [48 Months and 25 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18070641	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SH6993C	Policy No. (Claimant):	MSD/VPCP/17-001214						
		Excess:							
Repairer:	City Auto Pte Ltd (HQ) 160 Sin Ming Drive #05-01, Sin Ming AutoCity, 575722 Sin Ming - Tel: 6453 1235								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari NagaraJan - 6347 6071]								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 02/08/2018]								
Driver/Custodian (Insured):	Yvonne Deborah Talon (53 / Female), NRIC: G6237043U, Tel: +6591502523								
ASSOCIATED MAIL RECEIVED									
			View All	Compose Case Mail					
<ul style="list-style-type: none"> III_SG (19/09/2018): Alert - Adj Mandate Approved (\$4421.84) - SKN5586P - Claim Handler: Sundari Nag... III_SG (03/09/2018): Alert - Adj Mandate Approved (\$4101.84) - SKN5586P - Claim Handler: Sundari Nag... III_SG (26/07/2018): Alert - Adj Mandate Approved (\$4001.80) - SKN5586P - Claim Handler: Sundari Nag... 									
ALL ASSOCIATED TASKS									
			View All	Search Tasks					
			Create New Task	Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SKN5586P (MCT18070641)

[SH6993C]

TP

TOKYO CENTURY LEASING (SINGAPORE) PTE LTD

Jul 21 2018 6:00PM

[COMFORT TRANSPORTATION PTE LTD]

City Auto Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Video

1 per page

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	26/10/18 15:58	Video - Accident	1 Load MP4	

Assessment Reports

1 per page

No	Finalized On	City Auto Pte Ltd (HQ)	Thumbnail	Print
1	24/07/18 10:43	Repairer Estimates	1 Load HTM	

Photos/Images

3 per page


No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/07/18 15:14	General View	1 Load JPG	
2	26/07/18 15:14	Odometer Reading	1 Load JPG	
3	26/07/18 15:14	Chassis Number	1 Load JPG	
4	26/07/18 15:14	General View	1 Load JPG	
5	26/07/18 15:14	General View	1 Load JPG	
6	26/07/18 15:14	General View	1 Load JPG	
7	26/07/18 15:14	General View	1 Load JPG	
8	26/07/18 15:14	General View	1 Load JPG	
9	26/07/18 15:14	General View	1 Load JPG	
10	26/07/18 15:14	General View	1 Load JPG	
11	26/07/18 15:14	General View	1 Load JPG	
12	26/07/18 15:14	General View	1 Load JPG	
13	26/07/18 15:14	General View	1 Load JPG	
14	26/07/18 15:14	General View	1 Load JPG	
15	26/07/18 15:14	General View	1 Load JPG	
16	01/09/18 10:04	Reinspection Photo	1 Load JPG	
17	01/09/18 10:04	Reinspection Photo	1 Load JPG	
18	01/09/18 10:04	Reinspection Photo	1 Load JPG	
19	01/09/18 10:04	Reinspection Photo	1 Load JPG	
20	01/09/18 10:04	Reinspection Photo	1 Load JPG	
21	01/09/18 10:04	Reinspection Photo	1 Load JPG	

Documentation

1 per page

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	24/07/18 16:56	Singapore Accident Statement	1 Load PDF	

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/07/18 17:36	ACKNOWLEDGEMENT EMAIL TO III DD 24.07.2018	1 Load PDF	
2	26/07/18 08:30	TP GIA REPORT	1 Load PDF	
3	26/07/18 10:15	TP ESTIMATE - MARKED	1 Load PDF	
4	28/08/18 15:04	WORKSHOP INVOICE	1 Load PDF	
5	28/08/18 15:04	LOD	1 Load PDF	
6	01/11/18 08:36	DISCHARGE VOUCHER	1 Load PDF	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
7	01/11/18 08:36	AUTHORISATION TO ACT FORM	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
---------------------	-------	------	-------

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Repairer ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18013434/KPA3Q2

Date: 01/11/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle
No : SKN5586P

Insured Vehicle No : SH6993C

Date of Loss: 21/07/2018

Nature of Claim: TP

Claim No: MCT18070641

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKN5586P

Make & Model: BMW 528i, 2.0 D/AB 2WD 4DR GAS/D NAV (A)

Engine No: A9120600N20B20A

Reg. Date: 26/06/2014 (Man. Year: 2013)

Chassis No: WBA5A52040D284526

Colour: Metallic Black

Odometer: 69378 km

Engine Capacity: 1997 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/45 R18

Rear Tyre Size: 245/45 R18

Front Left Side: Pirelli 8 mm

Rear Left Side: Pirelli 8 mm

Front Right Side: Pirelli 8 mm

Rear Right Side: Pirelli 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,160.28	2,749.66	1,410.62	33.91
Miscellaneous Items	10.00	10.00	0.00	0.00
Labour	1,880.00	700.00	1,180.00	62.77
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,050.28	3,459.66	2,590.62	42.82
+ GST 7.00/7.00% (S\$)	423.52	242.18	181.34	42.82
Nett Amount (S\$)	6,473.80	3,701.84	2,771.96	42.82
+ Loss of Use (4.0 x S\$140.00/day) (S\$)		560.00		
Nett Liability (S\$)		4,261.84		

INSPECTION

Date of Assignment: 24/07/2018 Present Location:

City Auto Pte Ltd (HQ)

Date Inspected: 24/07/2018 Inspected At:

City Auto Pte Ltd (HQ)

160 Sin Ming Drive #05-01., Sin Ming

AutoCity,

Singapore 575722

Estimated Period of Repair: 3.0 days

Adjuster: KENNETH KONG**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 28 Aug 2018)
Parts: 143	BMW 528i 2.0 D/AB 2WD 4DR GAS/D NAV (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKN5586P)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled / Cracked	1,687.20 FL	*1,687.20 FL
2	1		*REAR BUMPER GUIDE LH	Serviceable	192.15 FL	*- FL
3	1		*REAR BUMPER GUIDE RH	Serviceable	192.15 FL	*- FL
4	1		*REAR BUMPER GUIDE CENTER	Serviceable	60.05 FL	*- FL
5	2		*REAR BUMPER REFLECTOR	Serviceable	70.40 FL	*- FL
6	1		*REAR BUMPER GUIDE BOTTOM	Cracked	58.95 FL	*58.95 FL
7	1		*REAR BUMPER REINFORCEMENT	Bent	714.25 FL	*714.25 FL
8	1		*REAR BUMPER ADAPTER	Cracked	68.45 FL	*68.45 FL
9	1		*REAR END PANEL	Repair	817.30 FL	*- FL
10	1		*REAR END TOP GARNISH	Serviceable	112.70 FL	*- FL
11	1		*SMART OPENER SENSOR	Not Necessary	82.60 FL	*- FL
12	8		*CLIP	Not Necessary	40.00 FL	*- FL
13	2		*PARKING SENSOR	Shorted	473.70 FS	*473.70 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	4,569.90	3,002.55
- List Item Discount on L Items 10.00/10.00% (\$\$)	409.62	252.89
Total Parts (\$\$)	4,160.28	2,749.66

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	OD/TP Case (Insurer)	10.00	10.00
Sub Total (S\$)			10.00	10.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	*TO SUPPLY PANEL SEALANT TO SEAL ALL WELD SEAM AND GAPS	New	90.00	0.00
2	*TO CHECK WIRING AND LIGHTING	New	60.00	20.00
3	*TO USE DIAGNOSTIC COMPUTER TO CHECK/RESET TRUNK SMART OPENING SYSTEM	New	250.00	80.00
4	*TO REMOVE REAR TRIMS AND UPHOLSTERY	New	110.00	0.00
5	*TO SPRAY UNDER COATING	New	120.00	0.00
6	*TO KNOCK JACKOUT DAMAGED PARTS, PANEL BEATING,WELDING,ALIGN, REFIX AND TO RENEW ACCIDENT PARTS	New	700.00	300.00
7	*SPRAY PAINTING ON AFFECTED & REPLACE PARTS	New	550.00	300.00
Gross Labour Cost (S\$)			1,880.00	700.00

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< END OF ESTIMATES >