

22/09/2001

ASS. REC. BY

REF CS/MSG/8013414/Tlv3/12

i.d Instruction

Surveyor
merimenTaufik
Eliza Ho

ASSIGNMENT (Office)

MSG

Date/Time: 21/7/18 @ 10:09am

From (Person):

Bill to:

Estimated Cost:

OD TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKL 7899J

Insured:

at Workshop m/s:

Cycle & Carriage Industries
188 Pandan Loop

Tel: 91817717 @ 67714336

of

Policy No:

A28852939QMY

Claim No:

Sum Insured:

Excess:

\$700.00

Make of Veh:
(Client's Record)

D.O.A. 18/07/2018

CA / (REV) / REP. / REV 24 HRS

H.O.D. Endorsement

Date/Time:

11:30am @ 21/7/18

Person Contacted:

ERIC

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SKL 7899J - X

25/7/18

Revert via merimen

25/7/18

Rece approved from ming shao by merimen

25/7/18

Informed Eric cla ex \$700 by email

4/9/18

Final fig \$932.95 (Red 6604.82, 413 confirmed by email)

01/07/2018

Taufik

REF: 17 MSIG

ASSIGNMENT

From: Date: 5

Estimated Cost:

OD VS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

9700

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

9145K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / RE / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Eric.

Veh No: SKL 7899J Yr Regn: 2015 / Nov

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz E250 C.C. 1991

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 79612 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WDD 2120 36 252 164 83

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/40K18

R: ~ ~

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Complicity

Front

Rear

R/Bal. 6 mm

R/Bal. 6 mm

L/Bal. 6 mm

L/Bal. 6 mm

D.O.A.

D.O.I. 25/7/18 e/lan

Survey held at

C&C Pandan Loop

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt N/S, Frt O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 04 SEP 2018

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

4/9- typist

Report Format :

merimen

Lump Sum / I.B.I: (\$

9392.95

Days Of Repair: 5

Resurvey No. of Trip: -

Add Fee:

☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

Survey Fee:

Transportation:

\$ - R5. SI

Photos

Others

TOTAL

200

10

210




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD			Ref : CS/MSG18013414/T1vd3	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581			Date : 24-07-2018	
			Code : MSG	
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.	Veh. Inspected		SKL 7899J	
Policy No. A28852939QMY	Coverage (\$)		0.00	
Claim No.	Excess (\$)		700.00	
Assign From MERIMEN (ELIZA HO)	Assign Date		24/07/2018	
2. Vehicle Particulars & Condition				
Make & Model	c.c		0	
Engine No. HIDDEN	Year of Reg.			
Chassis No.	Colour			
Odometer -	Steering			
Brakes	Modification			
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date 18/07/2018	Inspection Date		25/07/2018	
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)			
5a. Remarks				
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Eliza Ho Teng Boon	Date: 29 Aug 2018

Preliminary Advice

Vehicle No	: SKL7899J	Accident Date	: 18/07/2018
Make	: MERCEDES-BENZ E250	Policy No.	: A28852939QMY
Assignment Date	: 24/07/2018	Excess	: S\$700.00
Date of Inspection	: 25/07/2018	Est. Duration of Repair	: 5.00
Inspection At	: CYCLE & CARRIAGE INDUSTRIES PTE LTD (PANDAN LOOP) 188 PANDAN LOOP SINGAPORE 128378		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,997.77
Revised Amount	:S\$	9,392.95
Check Items (Estimated)	:S\$	0.00
Total	:S\$	9,392.95
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	145,000.00
COE / PARF Rebate	:S\$	88,643.00
Salvage Value	:S\$	
Margin for Repair	:S\$	56,357.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Eliza Ho Teng Boon

Date: 25 Jul 2018

Preliminary Advice

Vehicle No	: SKL7899J	Accident Date	: 18/07/2018
Make	: MERCEDES-BENZ E250	Policy No.	: A28852939QMY
Assignment Date	: 24/07/2018	Excess	: S\$700.00
Date of Inspection	: 25/07/2018	Est. Duration of Repair	: 5.00
Inspection At	: CYCLE & CARRIAGE INDUSTRIES PTE LTD (PANDAN LOOP) 188 PANDAN LOOP SINGAPORE 128378		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,997.77
Revised Amount	:S\$	9,392.95
Check Items (Estimated)	:S\$	5,044.82
Total	:S\$	14,437.77

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	145,000.00
COE / PARF Rebate	:S\$	88,643.00
Salvage Value	:S\$	
Margin for Repair	:S\$	56,357.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 4 September 2018 8:47 AM
To: Dennis Yap Kian Meng; Eric Lee Ming Hui; SUR
Subject: RE: SKL7899J Own Damage Claim-DOA:18/7/2018)

Dear Eric,

Confirmed amount \$9392.95 before excess \$700

No of days: 5 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dennis Yap Kian Meng <dennis.yap@cyclecarriage.com.sg>
Sent: Tuesday, 28 August 2018 4:56 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Eric Lee Ming Hui <eric.lee@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SKL7899J Own Damage Claim-DOA:18/7/2018)

Hi Veron,

Apologize, no B4 paint taken for this vehicle.

With thanks & best regards

Dennis Yap

Technical Executive

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

TEL : 67778388 | DID 67714434 | HP 94506582

Website: www.mercedes-benz.com.sg

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, 28 August, 2018 4:45 PM
To: Eric Lee Ming Hui; SUR; Dennis Yap Kian Meng
Subject: RE: SKL7899J Own Damage Claim-DOA:18/7/2018)

Dear Dennis,

Please forward us before paint photos.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Lee Ming Hui <eric.lee@cyclecarriage.com.sg>

Sent: Tuesday, 28 August 2018 4:34 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SKL7899J Own Damage Claim-DOA:18/7/2018)

Dear Veron,

Please proceed to finalize.

Thank you.

Your Sincerely,

Eric Lee Ming Hui

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Tuesday, 28 August, 2018 4:29 PM

To: Eric Lee Ming Hui; SUR

Subject: RE: SKL7899J Own Damage Claim-DOA:18/7/2018)

Dear Eric,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 25 July 2018 5:04 PM

To: 'Eric Lee Ming Hui' <eric.lee@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SKL7899J Own Damage Claim-DOA:18/7/2018)

Dear Eric,

As instructed by our client, please proceed to repair the **insured vehicle SKL 7899J (Excess \$700/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Eric Lee Ming Hui <eric.lee@cyclecarriage.com.sg>

Sent: Wednesday, 25 July 2018 4:47 PM

To: SUR <sur@lkkauto.com>

Cc: Eliza Ho <Eliza_Ho@sg.msg-asia.com>

Subject: RE: SKL7899J Own Damage Claim

Dear All,

Please advise if the repair has been authorized?

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Eric Lee Ming Hui

Sent: Tuesday, 24 July, 2018 8:53 AM

To: Eliza Ho

Subject: RE: SKL7899J Own Damage Claim

Dear Eliza,

Gentle reminder that the vehicle is in for survey.

Please assist to arrange as I have not been contacted by your surveyor admin.

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Eliza Ho [mailto:Eliza_Ho@sg.msig-asia.com]
Sent: Monday, 23 July, 2018 4:29 PM
To: Eric Lee Ming Hui
Subject: RE: SKL7899J Own Damage Claim

Hi Eric,

Ok noted, the surveyor admin will contact u to arrange for survey.
Thank u.

Eliza Ho
Assistant Executive, Claims Services (Motor)
D: +65 6594 2554 | F: +65 6225 7402 | eliza_ho@sg.msig-asia.com

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

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-----Original Message-----

From: Woon Choo Kwok
Sent: Monday, 23 July, 2018 3:54 PM
To: Eliza Ho <Eliza_Ho@sg.msig-asia.com>
Cc: Foo Ai Ngoh <aingoh_foo@sg.msig-asia.com>
Subject: FW: SKL7899J Own Damage Claim

Dear EH

FYA

Best Regards

Kwok Woon Choo
Senior Admin Officer, Claims Services
Tel : 6643 1330 Fax: 6225 7402 | woonchoo_kwok@sg.msig-asia.com

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

-----Original Message-----

From: Agnes Lee
Sent: Monday, July 23, 2018 3:43 PM
To: Woon Choo Kwok <WoonChoo_Kwok@sg.msig-asia.com>
Subject: FW: SKL7899J Own Damage Claim

-----Original Message-----

From: Eric Lee Ming Hui [mailto:eric.lee@cyclecarriage.com.sg]
Sent: 23 July 2018 14:49
To: Claims <claims@sg.msig-asia.com>
Subject: SKL7899J Own Damage Claim

Dear Officer,

Please arrange a survey ASAP as vehicle is in.

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: ApeosPort-IV 3070 [mailto:AP3070@cyclecarriage.com.sg]
Sent: Monday, 23 July, 2018 2:38 PM
To: Eric Lee Ming Hui
Subject: Scan Data from FX-C5A1F4

Number of Images: 8
Attachment File Type: PDF

Device Name: ApeosPort-IV 3070

Device Location:

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...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Jul 2018		24 Jul 2018 10:09 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	TOH HUI SZE SHELLEY, ID: S7123802D, Tel: +6597323648		
Vehicle Reg. No.:	SKL7899J	Date of Loss:	18/07/2018 15:00 - :59 [32 Months and 2 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD	Policy/Cover Note No.:	A28852939QMY (Comprehensive) Coverage: 16/11/2017 - 15/11/2018
		Excess:	S\$700.00
Repairer:	Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop, 128378 West Coast - Tel: 91865300		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Eliza Ho Teng Boon - 6594 2554]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 25/07/2018]		
Driver/Custodian:	ONG HOOI HAI (51 / Male), NRIC: S2572641C, Tel: +6597323648		
Adj Asg. Remarks:	Car in. Survey & revert. Please contact us ASAP if you cannot attend this assignment.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

View Received Message

This mail is associated with :

***SKL7899J (565409)**

OD

Jul 18 2018 3:00PM

[TOH HUI SZE SHELLEY]

Cycle & Carriage Industries Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 03/09/2018 12:35 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$9392.95) - SKL7899J - Claim Handler: Eliza Ho Teng Boon

Approved:9392.95.

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 25 July 2018 5:04 PM
To: 'Eric Lee Ming Hui'; SUR
Subject: RE: SKL7899J Own Damage Claim-DOA:18/7/2018)

Dear Eric,

As instructed by our client, please proceed to repair the **insured vehicle SKL 7899J (Excess S700/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Eric Lee Ming Hui <eric.lee@cyclecarriage.com.sg>
Sent: Wednesday, 25 July 2018 4:47 PM
To: SUR <sur@lkkauto.com>
Cc: Eliza Ho <Eliza_Ho@sg.msiga-asia.com>
Subject: RE: SKL7899J Own Damage Claim

Dear All,

Please advise if the repair has been authorized?

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Eric Lee Ming Hui
Sent: Tuesday, 24 July, 2018 8:53 AM

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Subject: RE: SKL7899J Own Damage Claim

Dear Eliza,

Gentle reminder that the vehicle is in for survey.

Please assist to arrange as I have not been contacted by your surveyor admin.

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Eliza Ho [mailto:Eliza_Ho@sg.msig-asia.com]
Sent: Monday, 23 July, 2018 4:29 PM
To: Eric Lee Ming Hui
Subject: RE: SKL7899J Own Damage Claim

Hi Eric,

Ok noted, the surveyor admin will contact u to arrange for survey.
Thank u.

Eliza Ho
Assistant Executive, Claims Services (Motor)
D: +65 6594 2554 | F: +65 6225 7402 | eliza_ho@sg.msig-asia.com

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Sent: Monday, 23 July, 2018 3:54 PM
To: Eliza Ho <Eliza_Ho@sg.msig-asia.com>

Cc: Foo Ai Ngoh <aingoh_foo@sg.msig-asia.com>
Subject: FW: SKL7899J Own Damage Claim

Dear EH

FYA

Best Regards

Kwok Woon Choo
Senior Admin Officer, Claims Services
Tel : 6643 1330 Fax: 6225 7402 | woonchoo_kwok@sg.msig-asia.com

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

-----Original Message-----

From: Agnes Lee
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To: Woon Choo Kwok <WoonChoo_Kwok@sg.msig-asia.com>
Subject: FW: SKL7899J Own Damage Claim

-----Original Message-----

From: Eric Lee Ming Hui [mailto:eric.lee@cyclecarriage.com.sg]
Sent: 23 July 2018 14:49
To: Claims <claims@sg.msig-asia.com>
Subject: SKL7899J Own Damage Claim

Dear Officer,

Please arrange a survey ASAP as vehicle is in.

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: ApeosPort-IV 3070 [mailto:AP3070@cyclecarriage.com.sg]
Sent: Monday, 23 July, 2018 2:38 PM
To: Eric Lee Ming Hui

Subject: Scan Data from FX-C5A1F4

Number of Images: 8
Attachment File Type: PDF

Device Name: ApeosPort-IV 3070
Device Location:

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View Received Message

This mail is associated with :

***SKL7899J (565409)**

OD

Jul 18 2018 3:00PM

[TOH HUI SZE SHELLEY]

Cycle & Carriage Industries Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 25/07/2018 16:36 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$9392.95) - SKL7899J - Claim Handler: Eliza Ho Teng Boon

Approved:9392.95:CHECK ITEMS TO BE VERIRIED AND CONFIRMED.

DOCUMENTS SUMMARY

There are no documents.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3802D
Vehicle Details	
Vehicle No.:	SKL7899J
Vehicle to be Exported:	No
Intended De-registration Date:	25 Jul 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E250 SEDAN EDITION E (R18 LED)
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	27492030447023
Chassis No.:	WDD2120362B216483
Maximum Power Output:	155.0 kW (207 bhp)
Open Market Value:	\$49,637.00
Original Registration Date:	16 Nov 2015
First Registration Date:	16 Nov 2015
Transfer Count:	0
Actual ARF Paid:	\$61,492.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Nov 2025
PARF Rebate Amount:	\$46,119.00
Intended COE Rebate Details	
COE Expiry Date:	15 Nov 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$58,190.00
COE Rebate Amount:	\$42,524.00
Total Rebate Amount:	\$88,643.00

The information contained herein is correct as at 25 Jul 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/07/2018 13:58
Date Of Accident	18/07/2018 15:15
Exact Location Of Accident	MALAYSIA PENANG
Country/State of Loss	MALAYSIA/PULAU PINANG (MAINLAND)

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKL7899J
Insured/Policyholder	
Name Of Registered Owner	TOH HUI SZE SHELLEY
NRIC No	S7123802D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97323648
Alternative Phone No	OFFICE-97323648

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	E250

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A28852939QMY
Cover Note Number	

Driver

Name of Driver	ONG HOOI HAI
NRIC No	S2572641C
Date Of Birth	08/02/1967
Occupation	INDOOR
Date Of Driving Pass	28/09/1989
Driving Experience	28 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97323648
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address BLK 27 LORONG LEW LIAN #02-08
 Postcode 536470
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured SPOUSE
 Vehicle Registration Number of Driver's Own Vehicle -
 Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident 2
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 2
 Passenger 1 NAME: : UNKNOWN
 GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police? YES
 If Yes, Please state which Police Station
 Police Station Name MALAYSIA - P.PINANG - TRAFIC TIMUR LAUT
 Police Station Address ROAD: TIMUR LAUT , POSTCODE: 11300 , COUNTRY: MALAYSIA
 Police Station Contact TEL NO: - FAX NO:
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

REFER TO POLICE REPORT NO: TRAFIK TIMUR LAUT/016637/18

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number PLW2738
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category PRIVATE CAR
 Name of Driver
 NRIC/Passport Number
 Contact Number
 Address
 Postcode


SKETCH PLAN

IMPORTANT NOTICE

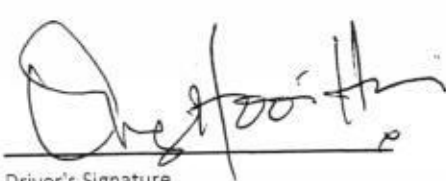
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time



Driver's Signature
(If driver is not the policyholder)
Date & Time

Eric Lee Ming Hui
DID : 6771 4336 HP : 9181 7717
Email : eric.lee@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Reporting Centre Personnel's
Name:
NRIC/FIN No.:

SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

REFER TO MALAYSIA POLICE REPORT ATTACHED.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)



Policyholder's Signature
Date & Time



Driver's Signature
(If driver is not the policyholder)
Date & Time

Eric Lee Ming Hui
DID : 6771 4336 HP : 9181 7717
Email : eric.lee@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop
Reporting Centre Personnel's
Name:
NRIC/FIN No.:



POLIS DIRAJA MALAYSIA REPOT POLIS

Balai : TRAFIK TIMUR LAUT
 Daerah : TIMUR LAUT (GEORGETOWN)
 Kontinjen : PULAU PINANG
 No Repot : TRAFIK TIMUR LAUT/016637/18
 Tarikh : 18/07/2018
 Waktu : 1738 PM
 Bahasa Diterima : B. Malaysia

Pegawai Penylasat : R96645
 No Repot Bersangkut : TRAFIK TIMUR LAUT/016635/18

Butir-butir Penerima Repot

Nama : MOHAMAD SUHAIMI BIN ISMAIL
 Butir-butir Jurubahasa (Jika Ada)
 Nama : ---
 No Paspot : ---
 Alamat : ---
 No Personel : R149231
 Pangkat : L/KPL
 No K/P (Baru) : ---
 Bahasa Asal : ---
 No Polis/Tentera : ---

Butir-butir Pengadu

Nama : ONG HOOI HAI
 No K/P (Baru) : ---
 No Sijil Beranak : ---
 Jantina : Lelaki
 Keturunan : Cina
 Pekerjaan : BUSINESSMAN
 Alamat Tempat Tinggal : 27 LORONG LEW LIAN #02-08 SINGAPORE. 536470
 Alamat Ibu/Bapa : ---
 Alamat Pejabat : ---
 No Tel (Rumah) : ---
 Emel : ---
 No Polis/Tentera : ---
 Warganegara : Singapore
 Umur : 51 tahun 6 bulan
 No Paspot : S2572641C
 No Tel (Pejabat) : ---
 No Tel (HP) : 6597568596

Pengadu Menyatakan:-

AT 3.15 PM, DATED 18/07/2018, I WAS DRIVING MY CAR NO. SKL7899J MODEL MERCEDES ALONG JALAN AYER ITAM TOWARDS CITY. THE PUBLIC BUS NO. PLW2738 ON MY LEFT SWING IN SUDDENLY AND HIT MY VEHICLE TO MY RIGHT AND CAUSING MY CAR LOST CONTROL AND HIT THE RIGHT DIVIDER OF THE ROAD. IT'S CAUSING MY CAR DAMAGE ON THE LEFT SIDE, FRONT RINGHT BONNET, AND BOTH LEFT AND RIGHT TYRE. OTHER DAMAGES AND LOSSES REMAIN UNKNOWN AT THIS TIME.
 THIS IS MY REPORT.

Tandatangan Pengadu:

Tandatangan Jurubahasa(Jika ada) :

Tandatangan Penerima Repot:

ID Pencetak | Tarikh @ Masa Cetak

: R96645 | 18/07/2018 06:22:18 PM

(MARIAPPEN MUTHAPPEN) S/N 96645
 Pen. Pegawai Penylasat Trafik
 IPD Timur Laut, P. Pinang.
 H/P: 019-4247436

**MSIG**

MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
 Tel +65 6827 7888, Fax +65 6827 7800
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

MOTOR MAX PLUS**RENEWAL CERTIFICATE**

Policy Number	Period of Insurance	Place of Issue
A 28852939 QMY	16/11/2017 to 15/11/2018	SINGAPORE
Name and Address of Insured		Date of Issue
Toh Hui Sze Shelley 27 Lorong Lew Lian #02-08 Cherry Hill Singapore 536470		08/11/2017
		Account Number
		1A0477
Premium	GST	Total Due
SGD1,168.90	SGD81.82	SGD1,250.72

RISK NUMBER 1**MOTORMAX PLUS****OCCUPATION**

Manager

FINANCIAL INTEREST

Mercedes-Benz Financial Services Singapore Ltd
 as Hire Purchase Owners

SCOPE OF COVER Comprehensive**INTEREST INSURED**

REGISTRATION NO. SKL7899J
 MAKE/MODEL Mercedes - As Detailed Below
 ENGINE NUMBER 27492030447023
 CHASSIS NUMBER WDD2120362B216483
 YEAR OF MFG 2015
 CAPACITY 1991 C.C.
 SEATING CAPACITY 5 (INCL. DRIVER)
 WINDSCREEN UNLIMITED

SUM INSURED MARKET VALUE
 INCL. COE/PARF YES
 OFF-PEAK CAR NO
 NO CLAIM DISCOUNT 30.00% (or F/D)
 GOOD DRIVER'S
 DISCOUNT SGD61.52
 NCD PROTECTOR NOT COVERED
 EXCESS SGD700
 ANNUAL PREMIUM SGD1,168.90

ACCESSORIES

Aircon, radio/cassette/compact disc player, in-vehicle unit,
 rust-proofing and other accessories that are factory fitted.

AUTHORISED DRIVERS

Toh Hui Sze Shelley

REPUBLIC OF SINGAPORE

DRIVING LICENCE

Licence Number: S2572

Name:

ONG HOOI HAI



Birth Date: 08 Feb 1967

Issue Date: 30 Jul 2003



FOR C&C USE ONLY

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3

Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

28 Sep 1989

FOR C&C USE ONLY

NP 428A





Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SKL7899J

Mdm Shelley Toh Hui Sze (Shelley
Du Hui)
Blk 27 Lorong Lew Lian
#02-08
Singapore 536470

Vehicle & Document Information
WIP No 25451
Reg No/Reg Date SKL7899J / 16/11/2015
Date In/Mileage / 0
Chassis No WDD2120362B216483
Engine No 27492030447023
Make/Model MB/MB E 250 2.0 SEDAN (W212) "EDITION E"
Colour/Trim 027 755 Tenorite Gr/ 042 241 Leather Bla

Account No	Terms	Date/Time Printed	CSE	Operator
CSM00128	Cash	23/07/2018/ 14:36	EL	350 / Eric Lee Ming Hui

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M BPNSUN POLICY NO/ACC DATE : A28852939QMY // 18-7-18 DRIVE IN/EXCESS : 23-7-18 // \$700 DATE IN/DATE SURVEY: BY/AUTHORIZED ON :			0.10 ✓ ✓	380.00
A BPILAB USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT			✓ 1200	1800.00
A BPIRES RESPRAY FRONT BUMPER, LH/ FRONT FENDER.			✓ 1920	2880.00
A BPILAB DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.			✓ ✓	540.00
A BPILAB TO INSPECT & CONDUCT WHEEL ALIGNMENT.NETT			✓ ✓	60.00
S BPNSUB TRANSFER RIM AND BALANCING TYRE. NETT PURCHASE ORDER NO:	1.00	1030.82	00.00	1030.82 ✓
M LEFT FRONT FENDER	1.00	21.71	00.00	21.71 ✓
M LEFT FENDER GAP COVERING	1.00	1628.37	00.00	1628.37 ✓
M FRONT BUMPER	1.00	5023.11	00.00	5023.11 ✓
M LEFT HEADLAMP UNIT	1.00	1316.88	00.00	1316.88 ✓
M RH/ FRONT SPOKED WHEEL	1.00	1316.88	00.00	1316.88 ✓
M LH/ FRONT SPOKED WHEEL	1.00	1316.88	00.00	1316.88 ✓

Taufik 97495749
Not Authorized
EX: \$700
25/7/18 @ 11am

*Resurvey check items &
before paint.
*Resurvey for supplementary
items for insurance approval
sur @ kkkanto.com.

Eric Lee Ming Hui
DID : 6771 4336 HP : 9181 7717
Email : eric.lee@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Confirmed & accepted by

5 days

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document and no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of any vectors breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey

Third party survey is on a "Without Prejudice" basis.

is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Nett 15,997.77
7% GST on 15997.77 1119.84

Total Payable 17,117.61



WE DRIVE FIRST CLASS



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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SKL7899J

Mdm Shelley Toh Hui Sze (Shelley
Du Hui Si)
Blk 27 Lorong Lew Lian
#02-08
Singapore 536470

WIP No
Reg No/Reg Date
Date In/Mileage
Chassis No
Engine No
Make/Model
Colour/Trim

Vehicle & Document Information

25451
SKL7899J / 16/11/2015
25/07/2018 / 79615
WDD2120362B216488
27492030447023
MB/MB E 250 2.0 SEDAN (W212) "EDITION E"
027 755 Tenorite Gr/ 042 241 Leather Bla

Account No	Terms	Date/Time Printed	CSE	Operator		
CSM00128	Cash	28/08/2018/ 16:30		350 / Eric Lee Ming Hui		
Description of Goods / Services			Qty	Unit Price	Disc%	Amount

M BPNSUN

POLICY NO/ACC DATE : A28852939QMY / 18-7-18
DRIVE IN EXCESS : 23-7-18 // \$700
DATE IN/DATE SURVEY: 25-7-18 // 1100am // TAUFIKH - LKK
BY/AUTHORIZED ON : Veron Chen - LKK // 25-7-18 // 1700

A BPILAB

USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO
IDENTIFICATION STANDARD. NETT

A BPIRES

RESPRAY FRONT BUMPER, LH/ FRONT FENDER.

A BPILAB

DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.

A BPILAB

TO INSPECT & CONDUCT WHEEL ALIGNMENT. NETT

S BPNSUB

LABOUR TO REMOVE AND INSTALL 2 TYRES FROM RIM.
WHEEL BALANCE AND INSTALL NEW VALVE HEAD

X BPNEXC

INSURANCE EXCESS

X LEFT FRONT FENDER

X FRONT BUMPER

X RH/ FRONT SPOKED WHEEL

X LH/ FRONT SPOKED WHEEL

0.10 380.00

1200.00

1920.00

540.00

60.00

-700.00

1.00 1030.82 00.00 1030.82

1.00 1628.37 00.00 1628.37

1.00 1316.88 00.00 1316.88

1.00 1316.88 00.00 1316.88

Finalization

9392.95

Confirmed & accepted by

7% GST on **Nett** 8,692.95
608.51

Total Payable 9,301.46

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS



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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18013414/T1VD3N2

Date: 05/09/2018

REFERENCE

Insured/Claimant: TOH HUI SZE SHELLEY Policy No: A28852939QMY
Date of Loss: 18/07/2018 Nature of Claim: OD Claim No: 565409

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKL7899J
Make & Model: MERCEDES-BENZ E250, 2.0 SEDAN EDITION E (R18 LED SR) (A) Engine No: 27492030447023
Reg. Date: 16/11/2015 (Man. Year: 2015) Chassis No: WDD2120362B216483
Colour: Grey Odometer: 79616 km
Engine Capacity: 1991 cc
Market Value/New Car Price: S\$145,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40R18 Rear Tyre Size: 245/40R18
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	10,337.77	5,292.95	5,044.82	48.80
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,660.00	4,100.00	1,560.00	27.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	15,997.77	9,392.95	6,604.82	41.29
- Excess (S\$)	700.00	700.00	0.00	0.00
(S\$)	15,297.77	8,692.95	6,604.82	43.18
+ GST 7.00/7.00% (S\$)	1,070.84	608.51	462.33	43.17
Nett Amount (S\$)	16,368.61	9,301.46	7,067.15	43.18

INSPECTION

Date of Assignment: 24/07/2018

Date Inspected: 25/07/2018 Inspected At:

Cycle & Carriage Industries Pte Ltd
(Pandan Loop)
188 Pandan Loop
Singapore 128378

Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 05 Sep 2018)

Parts: 143 MERCEDES-BENZ E250 2.0 SEDAN EDITION E (R18 LED SR) (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKL7899J)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LEFT FRONT FENDER	Bent	1,030.82 FS	*1,030.82 FS
2	1		*LEFT FENDER GAP COVERING	Not Necessary	21.71 FS	*- FS
3	1		*FRONT BUMPER	Deformed	1,628.37 FS	*1,628.37 FS
4	1		*LEFT HEADLAMP UNIT	Not Necessary	5,023.11 FS	*- FS
5	1		*RH/FRONT SPOKED WHEEL	Dented	1,316.88 FS	*1,316.88 FS
6	1		*LH/FRONT SPOKED WHEEL	Dented	1,316.88 FS	*1,316.88 FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					10,337.77	5,292.95

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD	New	380.00	380.00
2	RESPRAY FRONT BUMPER,LH/Front FENDER	New	1,800.00	1,200.00
3	DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH	New	2,880.00	1,920.00
4	TO INSPECT & CONDUCT WHEEL ALIGNMENT	New	540.00	540.00
5	TRANSFER RIM AND BALANCING TYRE	New	60.00	60.00
Gross Labour Cost (\$\$)			5,660.00	4,100.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >