

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 28 August 2018 4:28 PM
To: 'Eric Lee Ming Hui'; SUR
Subject: RE: SKL7899J Own Damage Claim-DOA:18/7/2018)

Dear Eric,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 25 July 2018 5:04 PM
To: 'Eric Lee Ming Hui' <eric.lee@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SKL7899J Own Damage Claim-DOA:18/7/2018)

Dear Eric,

As instructed by our client, please proceed to repair the **insured vehicle SKL 7899J (Excess \$700/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Eric Lee Ming Hui <eric.lee@cyclecarriage.com.sg>

Sent: Wednesday, 25 July 2018 4:47 PM

To: SUR <sur@lkkauto.com>

Cc: Eliza Ho <Eliza_Ho@sg.msig-asia.com>

Subject: RE: SKL7899J Own Damage Claim

Dear All,

Please advise if the repair has been authorized?

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Eric Lee Ming Hui
Sent: Tuesday, 24 July, 2018 8:53 AM
To: Eliza Ho
Subject: RE: SKL7899J Own Damage Claim

Dear Eliza,

Gentle reminder that the vehicle is in for survey.

Please assist to arrange as I have not been contacted by your surveyor admin.

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Eliza Ho [mailto:Eliza_Ho@sg.msig-asia.com]
Sent: Monday, 23 July, 2018 4:29 PM
To: Eric Lee Ming Hui
Subject: RE: SKL7899J Own Damage Claim

Hi Eric,

Ok noted, the surveyor admin will contact u to arrange for survey.
Thank u.

Eliza Ho
Assistant Executive, Claims Services (Motor)
D: +65 6594 2554 | F: +65 6225 7402 | eliza_ho@sg.msig-asia.com

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

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-----Original Message-----

From: Woon Choo Kwok
Sent: Monday, 23 July, 2018 3:54 PM
To: Eliza Ho <Eliza_Ho@sg.msig-asia.com>
Cc: Foo Ai Ngoh <aingoh_foo@sg.msig-asia.com>
Subject: FW: SKL7899J Own Damage Claim

Dear EH

FYA

Best Regards

Kwok Woon Choo
Senior Admin Officer, Claims Services
Tel : 6643 1330 Fax: 6225 7402 | woonchoo_kwok@sg.msig-asia.com

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

-----Original Message-----

From: Agnes Lee
Sent: Monday, July 23, 2018 3:43 PM
To: Woon Choo Kwok <WoonChoo_Kwok@sg.msig-asia.com>
Subject: FW: SKL7899J Own Damage Claim

-----Original Message-----

From: Eric Lee Ming Hui [mailto:eric.lee@cyclecarriage.com.sg]
Sent: 23 July 2018 14:49
To: Claims <claims@sg.msig-asia.com>

Subject: SKL7899J Own Damage Claim

Dear Officer,

Please arrange a survey ASAP as vehicle is in.

Thank you.

Your Sincerely,

Eric Lee Ming Hui
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: ApeosPort-IV 3070 [mailto:AP3070@cyclecarriage.com.sg]
Sent: Monday, 23 July, 2018 2:38 PM
To: Eric Lee Ming Hui
Subject: Scan Data from FX-C5A1F4

Number of Images: 8
Attachment File Type: PDF

Device Name: ApeosPort-IV 3070
Device Location:

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