### PTE/SLF2707H/20180705/OD COR CASH-CL 22/02/2019

M/s Lonpac Insurance Berhad 300 Beach Road #17-04/07, The Concourse Singapore 199555 Attn: Motor Claims Department



ComfortDelGro Engineering

ComfortDelGro Engineering Pte Ltd

Corporate Office 205 Braddell Road Singapore 579701 Mainline +65 6383 6280 Facsimile +65 6280 9755

Company Registration No: 199506048W

Car Care Centres

Braddell 205 Braddell Road Singapore 579701 Tel 6383 8110

59 Loyang Drive Singapore 508969 Tel 6214 8300

45 Pandan Road Singapore 609286 Tel 6338 8778

383 Sin Ming Drive Tel 6553 0400

Sungei Kadut 7 Sungei Kadut Way Singapore 728791 Tel 6369 7369

320 Ubi Road 3 Singapore 408649 Tel 6848 5721

www.SPARKcarcare.com

WITHOUT PREJUDICE

Dear Sirs

ACCIDENT ON 05/07/2018 INVOLVING SLF2707H & SKL737P ALONG MALAYSIA/JOHOR DARUL TAKZIM

We are the authorised repair workshop for the owner of vehicle, SLF2707H, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, SKL737P , we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1.	Cost of Repairs 469.94	
2.	Car Rental -	
3.	7.0 days Loss of Use @ \$80 560.00	
4.	Surveyor Fee -	
5.	LTA Fee -	
6.	TP/GIA Fee 2.00	
7.	Medical -	
8.	Others -	
	(E&OE) 1.031.94	

We enclose the following documents to support the claims: -Repair/Excess Bill [ ] Insurance Certificate [ ] Surveyor Report [ ] Power of Attorney [ ] Coloured Photographs [ ] Car Rental Bill [ ] GIA/Police Report(s) [ ] Medical Bill [ ] GIA/TP Search | | Witness Statement [ ] Others:

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully Cecilia Lee CDGE Claims Department 59 Loyang Drive S(508969)

DID: 6214 8354 FAX: 6214 1843 Email: cecilialee@sparkcarcare.com







# COMFORTDELGRO ENGINEERING PTE LTD A member of COMFORDELGRO

# **POWER OF ATTORNEY**

P	
	Olicy Nos:   **MDIC/D
В	Y THIS POWER OF ATTORNEY, *I/We,*NRIC/Passpor
N	o(Address)*
	a company
in	corporate in Singapore and having its registered office at (Address)*
11 1	owner of Vehicle Registered No. 262 2707
-	
200	hereby irrevocably appoint ComfortDelGro Engineering Pte Ltd (CDGE), a
CC	ompany incorporated in Singapore and having its registered office at
)	s agents or any person authorized by CDGE to be *my/our Attomey and in *my/our name(s) and on *my/our behal
to	do all or any of the following:
1.	To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No taken up by *me/us in respect of the cost of repairs, loss of use and at all other costs and expenses, etc. suffered by *me/us arising from the Accident (loss and damage).
2.	For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as * my/our Attorney shall in his absolute discretion, deem fit.
3.	To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of ComfortDelGro Engineering Pte Ltd, CDGE and to give a valid receipt and discharge therefor.
4.	For any of the purposes aforesaid, to execute, sign, seal and deliver all documents whatsoever in relation thereto
5.	Generally do all such acts as it shall deem necessary for the purpose of settling such claim(s) and
6.	To agree to any settlement at the absolute discretion of CDGE.
	We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/out chalf by the Attorney, its agents or any person authorized by CDGE in that behalf shall be as good valid and effectual all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper erson(s) and *I/We hereby ratify and confirm, all acts, instruments and documents done or executed by virtue or e authority and powers hereby conferred.
to pe	We hereby further declare that the powers and authority hereby conferred shall remain irrevocable
to pe th	[18] C
to to th *1/	We further confirm that the acceptance by CDGE of the settlement amount in respect of such constitute the full discharge my/our claim(s) in respect of such loss and damage.
be to pe th *1/ of	We further confirm that the acceptance by CDGE of the settlement amount in respect of such constitute the full discharge my/our claim(s) in respect of such loss and damage.  N WITNESS WHEREOF. *I/We have hereunto to set *my/our hand and seal this day05 of the month o

Customers Name: NRIC No.: Co's rubber Stamp

delete as appropriate. Insurance



# LONPAC INSURANCE BHD

CLAIM NO

: 18/18/18/VP05/020745

DATE

: 16 OCTOBER 2020

# DISCHARGE VOUCHER

I/We, LCRF PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SKL 737P the sum of Singapore Dollar Three Hundred Fifty Six and Cents Ninety Seven Only (\$356.97) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLF 2707H and SKL 737P on 05 JULY 2018 along JB CHECKPOINT.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD AND/OR ANG CHEE CHIANG) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to COMFORTDELGRO ENGINEERING PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

LCRF PTE LTD /23/02/2021

Name of vehicle owner /Date

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

#### ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road
Singapore 579701
Singapore 579701
Singapore 579701
Singapore 579701
Singapore 579701
Singapore 5798701
Singapore 5798701
Singapore 5798701
Singapore 5798717
Sungei Kadut Way Singapore 5728791
320 Ubi Road 3 Singapore 408649
www.5PARKcarcare.com



ComfortDelGro Engineering REG. NO: 199506048W GST REG. NO. M2:89218117 COMPANY

# TAX INVOICE

80411421

LION CITY RENTALS PTE LTD

01-03 29 PAYA LEBAR ROAD

OPava Lebar Office Centre SG 409005

CONTACT NO:

VEHCLE NO SLF2707H

MAKE HONDA

MODEL VEZEL

DATE OF REG 19.08.2016

CHASSIS CODE RU11204739

INVOICE NO./DATE 91425456 11.02.2019

JOB NO. 305256678

ODOMETER READING

Description: DATE OF ACCIDENT: 05.07.2018

S/No	Part No. Description	Oty	Unit	Price	Net
01	20-501 TO PUTTY AND SPRAY PAINT FRONT BUMPER, LH FRONT FENDER AND AFFECTED AREAS	1 EAC	250.00	SGD	250,00
02	1979 FRONT BUMPER SIDE RETAINER LH	1 PC	9.60	SGD	9.60
03	1979 FRONT BUMPER LOWER SPOILER	1 PC	132.00	SGD	132.00
04	1979 FRONT BUMPER LOWER SPOILER CLIPS	1 PC	2.00	SGD	2.00
05	1979 FH FRT FENDER WHEEL ARCH GARNISH	1 PC	45,60	SGD	45.60
		Items total Add GST @ Invoice amount		7.000 %	439.20 30.74 469.94

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' BISK

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY ( NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEP

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCE WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE CORRECT AND BINDING.

Cheque should be crossed and made payable to "ComfortDelGro Engineering Pte Ltd"

#### ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office: 205 Braddell Road Blk C Ext 1 Level 2 Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
80411421	91425456	469.94	

### ComfortDelGro Engineering Pte Ltd

Corporate Office 205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755 www.cdge.com.sg

Car Care Centres Car Care Centres 205 Braddell Road Singapore 579701 59 Loyang Drive Singapore 508969 45 Pandan Road Singapore 609286 383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791 320 Ubl Road 3 Singapore 408649 www.SPARKcarcare.com



REG. NO: 199506048W GST REG. NO. M2:892:1877 COMPANY

# TAX INVOICE

80411421

LION CITY RENTALS PTE LTD

01-03 29 PAYA LEBAR ROAD

OPaya Lebar Office Centre SG 409005

VEHCLE NO SLF2707H

MAKE HONDA

MODEL VEZEL

INVOICE NO. /DATE 91425456 11.02.2019

JOB NO. 305256678

ODOMETER READING

DATE OF REG 19.08.2016

CHASSIS CODE RU11204739

Issued by : SIEWHWA 11.02.2 Repair type : CESO/52/5C Payment Type/Term: /Credit 30 days SIEWHWA 11.02.2019 17:15:54 CESO/52/5C

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY G NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPT IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCE WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE CORRECT AND BINDING.

# ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELCRO

Head Offichaque should be crossed and made payable 205 Braddell Road

Blk C Ext 1 Level 2 Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

	ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
tq	"ComfortDelGro En	dineering Pte Ltdy		<b>*</b>
10000				
10000				
1				<u> </u>



# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

# Third Party Insurer Enquiry

Our Ref No:

GR-18-102876

Date of Request:

05/07/2018

Your Ref No:

Online Purchase

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701

Dear Sir/Madam,

**Enquiry Date** 

05/07/2018

Enquiry By

Kristy Tay Siew Hwa

TP Vehicle No.

SKL737P

Accident Date

05/07/2018

**Enquiry Result** 

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKL737P	Lonpac Insurance Bhd	28/05/2018-27/05/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.



This is a computer generated document and requires no signature.

### Jia Le (LKK Auto)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent: Monday, 19 October 2020 9:14 AM

To: Jia Le (LKK Auto)
Cc: MT\_Claim\_SG

**Subject:** RE: LCR \_ SLF2707H claim against SKL737P \_ DOA05.07.2018 \*\*\*LKK

REF:CC4/LPC18013411/Kdb3 [External Confidential]

**Attachments:** 19102020090807.pdf; 19102020090830.pdf

# **Lonpac External - Confidential**

Dear Jia le,

We attached a copy of our offer to the third party's lawyer and their reply.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Friday, 16 October 2020 5:24 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: RE: LCR \_ SLF2707H claim against SKL737P \_ DOA05.07.2018 \*\*\*LKK REF:CC4/LPC18013411/Kdb3 [External

Confidential]

Dear Gerald.

We have forward the settlement document to third party. However, there was no indication on liability, so they request the document to show that insurance have settled their driver BI claim at 50% liability.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Friday, 16 October 2020 8:55 AM

To: Jia Le (LKK Auto)
Cc: MT\_Claim\_SG

Subject: RE: LCR \_ SLF2707H claim against SKL737P \_ DOA05.07.2018 \*\*\*LKK REF:CC4/LPC18013411/Kdb3 [External

Confidential]

# **Lonpac External - Confidential**

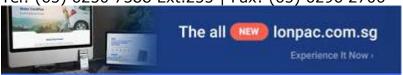
Dear Jia Le,

Please see attached.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Thursday, 15 October 2020 5:13 pm

To: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: LCR \_ SLF2707H claim against SKL737P \_ DOA05.07.2018 \*\*\*LKK REF:CC4/LPC18013411/Kdb3 [External

Confidential]

#### Dear Gerald,

We have informed workshop that insurance had settled their driver injury claim at 50%. However, they request the settlement document for the injury claim.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Thursday, 8 October 2020 4:12 PM

**To:** Jia Le (LKK Auto) **Cc:** MT\_Claim\_SG

Subject: RE: LCR \_ SLF2707H claim against SKL737P \_ DOA05.07.2018 \*\*\*LKK REF:CC4/LPC18013411/Kdb3 [External

Confidential]

# **Lonpac External - Confidential**

Dear Jia Le,

Before we revert on our mandate, please highlight to the workshop that we have settled the driver of SLF2707H's injury claim at 50% liability with his lawyers, Catherine Lim LLC.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Thursday, 8 October 2020 3:24 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: LCR \_ SLF2707H claim against SKL737P \_ DOA05.07.2018 \*\*\*LKK REF:CC4/LPC18013411/Kdb3 [External

Confidential]

Dear Gerald,

Our colleague has also viewed the video footage and opinion that insured's statement is not tally with the circumstances of accident. According to the video showed that third party vehicle following its front vehicle tail by tail in their lane and insured attempted to force his way to join in third party queue as a result both vehicles collided. Therefore, we are more to be blamed.

Kindly let us have your instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Saturday, 19 September 2020 10:44 AM

**To:** Jia Le (LKK Auto) **Cc:** MT\_Claim\_SG

Subject: RE: LCR \_ SLF2707H claim against SKL737P \_ DOA05.07.2018 \*\*\*LKK REF:CC4/LPC18013411/Kdb3 [External

Confidential]

# **Lonpac External - Confidential**

Dear Jia Le,

We suggest that you arrange for another personnel to review the video footage and seek his opinion.

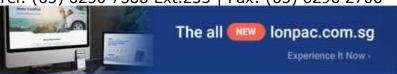
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Wednesday, 16 September 2020 11:51 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: LCR \_ SLF2707H claim against SKL737P \_ DOA05.07.2018 \*\*\*LKK REF:CC4/LPC18013411/Kdb3 [External

Confidential]

Dear Gerald,

We have maintained the offer at 50%. However, third party did not accept and mentioned that it was our insured tried to cut into their client's path caused the collision.

Kindly let us have your comments/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Wednesday, 30 October 2019 11:39 AM

**To:** Jia Le (LKK Auto) **Cc:** MT Claim SG

Subject: RE: LCR SLF2707H claim against SKL737P DOA05.07.2018 \*\*\*LKK

REF:CC4/LPC18013411/Kdb3 [External Confidential]

#### **Lonpac External - Confidential**

Dear Jia Le,

Kindly proceed as proposed.

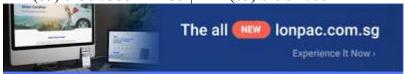
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Wednesday, 23 October, 2019 10:11 AM

To: MT Claim SG

Cc: GERALD POH WEE BIN

Subject: RE: LCR SLF2707H claim against SKL737P DOA05.07.2018 \*\*\*LKK

REF:CC4/LPC18013411/Kdb3 [External Confidential]

Lonpac Ref: TBA

LKK Ref: CC4/LPC18013411/Kdb3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 26/07/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

For amicable settlement, we propose 50% liability to Third Party's claim.

Summary to offer to third party repairer, "COMFORTDELGRO ENGINEERING PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,719.21	\$ 469.94
2. Loss of Use (7days x \$80)	\$ 560.00	\$ 240.00 (4days x \$60.00)
		\$ 709.94
@50%		\$ 354.97
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,281.21	\$ 356.97

<sup>\*\*</sup>03days recommendation for repair + 1PRS = 4days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

### The above is for your approval.

Best Regards,

Chan Jia Le | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-

4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25

S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

**Sent:** Friday, 28 June, 2019 11:09 AM

To: Vic (LKKAuto)
Cc: MT Claim SG

Subject: RE: LCR SLF2707H claim against SKL737P DOA05.07.2018 \*\*\*LKK

REF:CC4/LPC18013411/Khb3 [External Confidential]

## **Lonpac External - Confidential**

Dear Vic,

Please see attached and respond to them.

For your information, we have settled the injury claim at 50%.

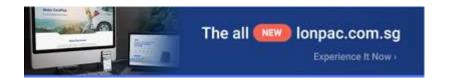
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

**Sent:** Thursday, 9 May, 2019 10:15 AM

To: GERALD POH WEE BIN

Cc: Admin A; MT Claim SG; Vic (LKKAuto)

Subject: RE: LCR SLF2707H claim against SKL737P DOA05.07.2018 \*\*\*LKK

REF:CC4/LPC18013411/Khb3

Dear Gerald,

We refer to the subject matter and to our telephone conversation earlier.

Please find attached TP video footage for your reference.

Based on the TP video footage, we are of the view that our Insured vehicle was already in queue within the lane and TP vehicle was the one merging in. We also noticed that Insured vehicle was ahead of the TP vehicle. Collision should be avoided if the TP vehicle give way to our Insured vehicle instead of moving forward as our Insured vehicle also move forward.

As such, we are of the opinion that our Insured is not liable of this accident.

For your further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

**Sent:** Friday, 27 July 2018 9:40 AM

To: Shu Pei (LKKAuto) <<u>shupei@lkkauto.com</u>>
Cc: MT\_Claim\_SG <<u>mt\_claim@lonpac.com</u>>

Subject: RE: LCR \_ SLF2707H claim against SKL737P \_ DOA05.07.2018 \*\*\*LKK REF:CC4/LPC18013411/Kub3

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Best Regards Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

**Sent:** Thursday, 26 July, 2018 7:34 PM

**To:** GERALD POH WEE BIN; ericwoo; ONG LI LI **Cc:** MT Claim SG; Admin A; Thin Thin (LKKAuto)

Subject: RE: LCR SLF2707H claim against SKL737P DOA05.07.2018 \*\*\*LKK

REF:CC4/LPC18013411/Kub3

#### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLF 2707H at M/s Comfortdelgro Engineering Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

**Sent:** Monday, 23 July 2018 4:14 PM

To: 'GERALD POH WEE BIN' < geraldpoh@lonpac.com>; assignments < assignments@lkkauto.com>

Cc: 'MT Claim SG' <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: LCR SLF2707H claim against SKL737P DOA05.07.2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

**Sent:** Monday, 23 July 2018 2:58 PM

To: admin-d@lkkauto.com

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: FW: LCR SLF2707H claim against SKL737P DOA05.07.2018

Dear Catherine,

Kindly proceed to conduct the survey on without prejudice as our insured is claiming against the third party.

At the same time, kindly proceed to obtain the video footage as indicated in the third party's report.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: CDGE Braddell Private Cars Crash Repair Operation

[mailto:braddell operation@sparkcarcare.com]

**Sent:** Monday, 23 July, 2018 2:43 PM

To: GERALD POH WEE BIN

Cc: CDGE Braddell Private Cars Crash Repair Counter; Denis Teo Chin Chye

Subject: LCR \_ SLF2707H claim against SKL737P \_ DOA05.07.2018

Dear Sir / Madam

Please advice on the	liability of the accident.
And to arrange for su	arvey the car at CDGE, Braddell.
	fortDelGro Engineering Pte Ltd upervisor) / Off: 6383 8115 (William) / Off: 6383 7362 (Andrew) n
	This email has been checked for viruses by AVG antivirus software.  www.avg.com