

PTE/SLF2707H/20180705/OD_COR_CASH-CL
22/02/2019

M/s Lonpac Insurance Berhad
300 Beach Road
#17-04/07, The Concourse
Singapore 199555
Attn: Motor Claims Department

WITHOUT PREJUDICE

Dear Sirs

ACCIDENT ON 05/07/2018 INVOLVING SLF2707H & SKL737P
ALONG MALAYSIA/JOHOR DARUL TAKZIM

We are the authorised repair workshop for the owner of vehicle, SLF2707H, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, SKL737P, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repairs	469.94
2. Car Rental	-
3. 7.0 days Loss of Use @ \$80	560.00
4. Surveyor Fee	-
5. LTA Fee	-
6. TP/GIA Fee	2.00
7. Medical	-
8. Others	-

(E&OE) 1,031.94

We enclose the following documents to support the claims: -

<input checked="" type="checkbox"/> Repair/Excess Bill	<input checked="" type="checkbox"/> Insurance Certificate
<input type="checkbox"/> Surveyor Report	<input checked="" type="checkbox"/> Power of Attorney
<input type="checkbox"/> Coloured Photographs	<input type="checkbox"/> Car Rental Bill
<input checked="" type="checkbox"/> GIA/Police Report(s)	<input type="checkbox"/> Medical Bill
<input checked="" type="checkbox"/> GIA/TP Search	<input type="checkbox"/> Witness Statement
<input type="checkbox"/> Others: _____	

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully

Cecilia Lee

CDGE Claims Department

59 Loyang Drive S(508969)

DID: 6214 8354

FAX: 6214 1843

Email: cecilialee@sparkcarcare.com



ComfortDelGro Engineering

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road Singapore 579701
Mainline +65 6383 6280
Facsimile +65 6280 9755

Company Registration No: 199506048W

Car Care Centres

Braddell
205 Braddell Road
Singapore 579701
Tel 6383 8110

Loyang
59 Loyang Drive
Singapore 508969
Tel 6214 8300

Pandan
45 Pandan Road
Singapore 609286
Tel 6338 8778

Sin Ming
383 Sin Ming Drive
Singapore 575717
Tel 6553 0400

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791
Tel 6369 7369

Ubi
320 Ubi Road 3
Singapore 408649
Tel 6848 5721

www.SPARKcarcare.com

A member of

COMFORTDELGRO



COMFORTDELGRO ENGINEERING PTE LTD

A member of COMFORTDELGRO

POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SLF 27074 and (Third Party's Vehicle No.) SKL 737P on 5/7/18 along JIB CHECKPOINT

Policy Nos: _____

BY THIS POWER OF ATTORNEY, *I/We, LCRF PLO CLO *NRIC/Passport

No. _____ (Address)* _____

_____ / _____ a company

incorporate in Singapore and having its registered office at (Address)* _____

_____ owner of Vehicle Registered No. SLF 27074

_____ hereby irrevocably appoint ComfortDelGro Engineering Pte Ltd (CDGE), a company incorporated in Singapore and having its registered office at _____

_____s agents or any person authorized by CDGE to be *my/our Attorney and in *my/our name(s) and on *my/our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. _____ taken up by *me/us in respect of the cost of repairs, loss of use and at all other costs and expenses, etc. suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as *my/our Attorney **shall in his absolute discretion, deem fit.**
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of ComfortDelGro Engineering Pte Ltd, CDGE and to give a valid receipt and discharge therefor.
4. For any of the purposes aforesaid, **to execute, sign, seal and deliver all documents whatsoever in relation thereto.**
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. To **agree to any settlement at the absolute discretion of CDGE.**

*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by CDGE in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/We hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by CDGE of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

*IN WITNESS WHEREOF. *I/We have hereunto to set *my/our hand and seal this day 05 of the month of

07, Year Two Thousand - (2018)

Signed, Sealed & Delivered By



Customers Name:
NRIC No.:
Co's rubber Stamp

delete as appropriate. Insurance



LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/020745
DATE : 16 OCTOBER 2020

DISCHARGE VOUCHER

I/We, LCRF PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SKL 737P the sum of Singapore Dollar Three Hundred Fifty Six and Cents Ninety Seven Only (\$356.97) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLF 2707H and SKL 737P on 05 JULY 2018 along JB CHECKPOINT.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD AND/OR ANG CHEE CHIANG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **COMFORTDELGRO ENGINEERING PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 
.....
Signature of vehicle owner/Date

LCRF PTE LTD /23/02/2021.
.....
Name of vehicle owner /Date

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road
Singapore 579701
Mainline + 65 6383 6280
Facsimile + 65 6280 9755
www.cedge.com.sg

Car Care Centres
205 Braddell Road Singapore 579701
59 Loyang Drive Singapore 508969
45 Pandan Road Singapore 609286
383 Sin Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 728791
320 Ubi Road 3 Singapore 408649
www.SPARKcarcare.com

Tel: 6383 8110
Tel: 6214 8300
Tel: 6338 8778
Tel: 6553 0400
Tel: 6369 7369
Tel: 6848 5721



ComfortDelGro Engineering

COMPANY REG. NO: 199506048W
GST REG. NO. M2-8921817

TAX INVOICE

80411421

LION CITY RENTALS PTE LTD

01-03 29 PAYA LEBAR ROAD

0 Paya Lebar Office Centre SG 409005

CONTACT NO:

VEHICLE NO
SLF2707H

MAKE
HONDA

MODEL
VEZEL

DATE OF REG
19.08.2016

CHASSIS CODE
RU11204739

INVOICE NO./DATE
91425456 11.02.2019

JOB NO.
305256678

ODOMETER READING

Description : DATE OF ACCIDENT: 05.07.2018

S/No	Part No. Description	Oty	Unit Price	Net
01	20-501 TO PUTTY AND SPRAY PAINT FRONT BUMPER, LH FRONT FENDER AND AFFECTED AREAS	1 EAC	250.00 SGD	250.00
02	1979 FRONT BUMPER SIDE RETAINER LH	1 PC	9.60 SGD	9.60
03	1979 FRONT BUMPER LOWER SPOILER	1 PC	132.00 SGD	132.00
04	1979 FRONT BUMPER LOWER SPOILER CLIPS	1 PC	2.00 SGD	2.00
05	1979 FH FRT FENDER WHEEL ARCH GARNISH	1 PC	45.60 SGD	45.60
Items total				439.20
Add GST @			7.000 %	30.74
Invoice amount				469.94

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY C NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEP IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANC WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE CORRECT AND BINDING.

Cheque should be crossed and made payable to "ComfortDelGro Engineering Pte Ltd"

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Blk C Ext 1 Level 2
Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
80411421	91425456	469.94	

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road
Singapore 579701
Mainline + 65 6383 6280
Facsimile + 65 6280 9755
www.cdge.com.sg

Car Care Centres
205 Braddell Road Singapore 579701
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45 Pandan Road Singapore 609286
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7 Sungei Kadut Way Singapore 728791
320 Ubi Road 3 Singapore 408649
www.SPARKcarcare.com

Tel: 6383 8110
Tel: 6214 8300
Tel: 6338 8778
Tel: 6553 0400
Tel: 6369 7369
Tel: 6848 5721



ComfortDelGro Engineering

COMPANY REG. NO: 199506048W
GST REG. NO. M2-8921817

TAX INVOICE

80411421

LION CITY RENTALS PTE LTD

01-03 29 PAYA LEBAR ROAD

OPaya Lebar Office Centre SG 409005

VEHICLE NO
SLF2707H

MAKE
HONDA

MODEL
VEZEL

DATE OF REG
19.08.2016

CHASSIS CODE
RU11204739

INVOICE NO. /DATE
91425456 11.02.2019

JOB NO.
305256678

ODOMETER READING

Issued by : SIEWHWA 11.02.2019 17:15:54
Repair type : CESO/52/5C
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY G NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEP IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANC WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office should be crossed and made payable to "ComfortDelGro Engineering Pte Ltd"
205 Braddell Road
Blk C Ext 1 Level 2
Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-102876

Date of Request: 05/07/2018

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd
205 Braddell Road
Singapore 579701

Dear Sir/Madam,

Enquiry Date 05/07/2018
Enquiry By Kristy Tay Siew Hwa
TP Vehicle No. SKL737P
Accident Date 05/07/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKL737P	Lonpac Insurance Bhd	28/05/2018-27/05/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Jia Le (LKK Auto)

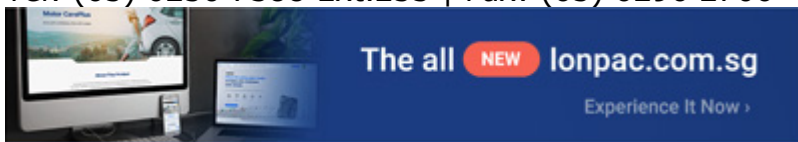
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 19 October 2020 9:14 AM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: LCR _ SLF2707H claim against SKL737P _ DOA05.07.2018 ***LKK
REF:CC4/LPC18013411/Kdb3 [External Confidential]
Attachments: 19102020090807.pdf; 19102020090830.pdf

Lonpac External - Confidential

Dear Jia le,

We attached a copy of our offer to the third party's lawyer and their reply.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [mailto:Jiale@lkkauto.com]
Sent: Friday, 16 October 2020 5:24 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: LCR _ SLF2707H claim against SKL737P _ DOA05.07.2018 ***LKK REF:CC4/LPC18013411/Kdb3 [External Confidential]

Dear Gerald,

We have forward the settlement document to third party. However, there was no indication on liability, so they request the document to show that insurance have settled their driver BI claim at 50% liability.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Friday, 16 October 2020 8:55 AM

To: Jia Le (LKK Auto)

Cc: MT_Claim_SG

Subject: RE: LCR _ SLF2707H claim against SKL737P _ DOA05.07.2018 ***LKK REF:CC4/LPC18013411/Kdb3 [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

Please see attached.

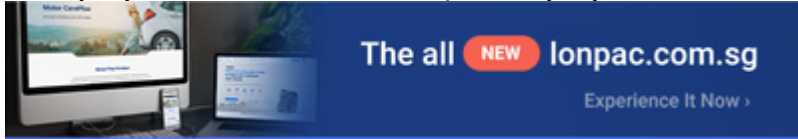
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Thursday, 15 October 2020 5:13 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: LCR _ SLF2707H claim against SKL737P _ DOA05.07.2018 ***LKK REF:CC4/LPC18013411/Kdb3 [External Confidential]

Dear Gerald,

We have informed workshop that insurance had settled their driver injury claim at 50%. However, they request the settlement document for the injury claim.

Kindly advise or let us have a copy of settlement document if can forward to them.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 8 October 2020 4:12 PM

To: Jia Le (LKK Auto)

Cc: MT_Claim_SG

Subject: RE: LCR _ SLF2707H claim against SKL737P _ DOA05.07.2018 ***LKK REF:CC4/LPC18013411/Kdb3 [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

Before we revert on our mandate, please highlight to the workshop that we have settled the driver of SLF2707H's injury claim at 50% liability with his lawyers, Catherine Lim LLC.

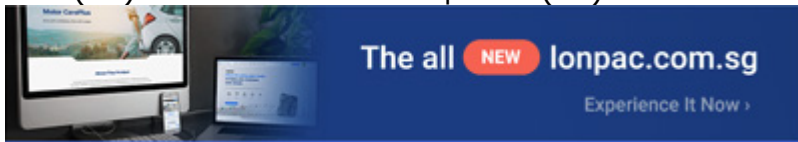
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Jia Le (LKK Auto) [<mailto:Jiale@lkkauto.com>]

Sent: Thursday, 8 October 2020 3:24 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: LCR _ SLF2707H claim against SKL737P _ DOA05.07.2018 ***LKK REF:CC4/LPC18013411/Kdb3 [External Confidential]

Dear Gerald,

Our colleague has also viewed the video footage and opinion that insured's statement is not tally with the circumstances of accident. According to the video showed that third party vehicle following its front vehicle tail by tail in their lane and insured attempted to force his way to join in third party queue as a result both vehicles collided. Therefore, we are more to be blamed.

Kindly let us have your instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Saturday, 19 September 2020 10:44 AM

To: Jia Le (LKK Auto)

Cc: MT_Claim_SG

Subject: RE: LCR _ SLF2707H claim against SKL737P _ DOA05.07.2018 ***LKK REF:CC4/LPC18013411/Kdb3 [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

We suggest that you arrange for another personnel to review the video footage and seek his opinion.

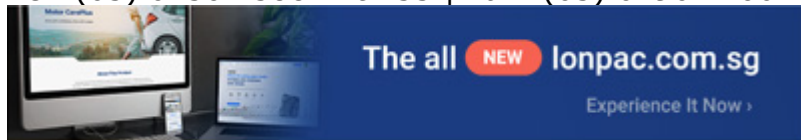
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Jia Le (LKK Auto) [<mailto:Jiale@lkkauto.com>]

Sent: Wednesday, 16 September 2020 11:51 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: LCR _ SLF2707H claim against SKL737P _ DOA05.07.2018 ***LKK REF:CC4/LPC18013411/Kdb3 [External Confidential]

Dear Gerald,

We have maintained the offer at 50%. However, third party did not accept and mentioned that it was our insured tried to cut into their client's path caused the collision.

Kindly let us have your comments/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Wednesday, 30 October 2019 11:39 AM

To: Jia Le (LKK Auto)

Cc: MT_Claim_SG

Subject: RE: LCR _ SLF2707H claim against SKL737P _ DOA05.07.2018 ***LKK

REF:CC4/LPC18013411/Kdb3 [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

Kindly proceed as proposed.

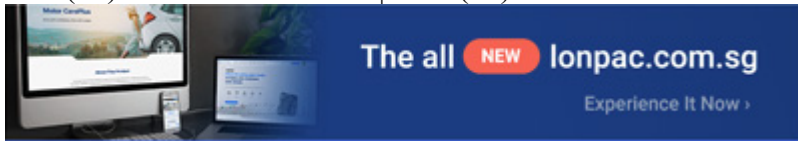
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Wednesday, 23 October, 2019 10:11 AM

To: MT_Claim_SG

Cc: GERALD POH WEE BIN

Subject: RE: LCR _ SLF2707H claim against SKL737P _ DOA05.07.2018 ***LKK

REF:CC4/LPC18013411/Kdb3 [External Confidential]

Lonpac Ref: **TBA**

LKK Ref: CC4/LPC18013411/Kdb3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 26/07/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

For amicable settlement, we propose 50% liability to Third Party's claim.

Summary to offer to third party repairer, “COMFORTDELGRO ENGINEERING PTE LTD” is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,719.21	\$ 469.94
2. Loss of Use (7days x \$80)	\$ 560.00	\$ 240.00 (4days x \$60.00)
		\$ 709.94
@50%		\$ 354.97
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,281.21	\$ 356.97

**03days recommendation for repair + 1PRS = 4days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-

4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Friday, 28 June, 2019 11:09 AM

To: Vic (LKKAuto)

Cc: MT_Claim_SG

Subject: RE: LCR _ SLF2707H claim against SKL737P _ DOA05.07.2018 ***LKK

REF:CC4/LPC18013411/Khb3 [External Confidential]

Lonpac External - Confidential

Dear Vic,

Please see attached and respond to them.

For your information, we have settled the injury claim at 50%.

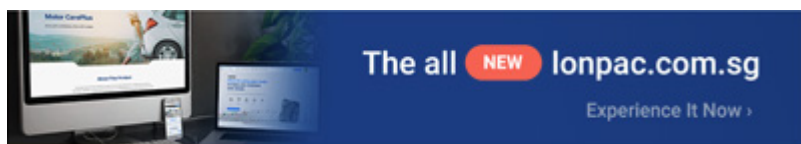
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Thursday, 9 May, 2019 10:15 AM
To: GERALD POH WEE BIN
Cc: Admin A; MT_Claim_SG; Vic (LKKAUTO)
Subject: RE: LCR _ SLF2707H claim against SKL737P _ DOA05.07.2018 ***LKK
REF:CC4/LPC18013411/Khb3

Dear Gerald,

We refer to the subject matter and to our telephone conversation earlier.

Please find attached TP video footage for your reference.

Based on the TP video footage, we are of the view that our Insured vehicle was already in queue within the lane and TP vehicle was the one merging in. We also noticed that Insured vehicle was ahead of the TP vehicle. Collision should be avoided if the TP vehicle give way to our Insured vehicle instead of moving forward as our Insured vehicle also move forward.

As such, we are of the opinion that our Insured is not liable of this accident.

For your further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 27 July 2018 9:40 AM
To: Shu Pei (LKKAUTO) <shupei@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: LCR _ SLF2707H claim against SKL737P _ DOA05.07.2018 ***LKK
REF:CC4/LPC18013411/Kub3

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Thursday, 26 July, 2018 7:34 PM
To: GERALD POH WEE BIN; ericwoo; ONG LI LI
Cc: MT_Claim_SG; Admin A; Thin Thin (LKKAuto)
Subject: RE: LCR _ SLF2707H claim against SKL737P _ DOA05.07.2018 ***LKK
REF:CC4/LPC18013411/Kub3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLF 2707H at M/s Comfortdelgro Engineering Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 23 July 2018 4:14 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: LCR _ SLF2707H claim against SKL737P _ DOA05.07.2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Monday, 23 July 2018 2:58 PM
To: admin-d@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: LCR _ SLF2707H claim against SKL737P _ DOA05.07.2018

Dear Catherine,

Kindly proceed to conduct the survey on without prejudice as our insured is claiming against the third party.

At the same time, kindly proceed to obtain the video footage as indicated in the third party's report.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: CDGE Braddell Private Cars Crash Repair Operation
[mailto:braddell_operation@sparkcarcare.com]
Sent: Monday, 23 July, 2018 2:43 PM
To: GERALD POH WEE BIN
Cc: CDGE Braddell Private Cars Crash Repair Counter; Denis Teo Chin Chye
Subject: LCR _ SLF2707H claim against SKL737P _ DOA05.07.2018

Dear Sir / Madam

Please advice on the liability of the accident.

And to arrange for survey the car at CDGE, Braddell.

Andrew

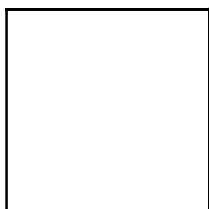
Best Regards

External Business | ComfortDelGro Engineering Pte Ltd

Off: 6383 7656 (Ngo - Supervisor) / Off: 6383 8115 (William) / Off: 6383 7362 (Andrew)

Fax: 6281 5767

www.SPARKcarcare.com



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