

Jia Le (LKK Auto)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Tuesday, 25 August 2020 12:24 PM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: Re: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK REF CC4/LPC18013411/Kdb3

Without Prejudice

Dear Sir/Madam

We disagree your allegation that our client vehicle was the one merging in. Please get it right that it was your insured who tried to cut into our client's path. The video shows your insured tried to cut in and then swerved his steering to left and the swerved back to right again thus caused the collision.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6383 7824 | Fax: 6281 5767



Think Before Printing

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Tuesday, 25 August 2020 11:39 AM
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK REF CC4/LPC18013411/Kdb3

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

WITHOUT PREJUDICE

Dear Cecilia,

Based on the video footage, our insured vehicle was already in queue within the lane and your vehicle was the one merging in. We also noticed that our insured vehicle was ahead of your vehicle. Collision should be avoided if the your vehicle give way to our Insured vehicle instead of moving forward.

For amicable settlement, our principal offer 50% liability is already fair and reasonable.

Kindly re-consider our offer.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Thursday, 18 June 2020 12:12 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: Re: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK REF CC4/LPC18013411/Kdb3

Without Prejudice

Dear Sir/Madam

Our client was moving following the front vehicle while your insured cut into his path.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd



From: Jia Le (LKK Auto) <Jiale@lkkauto.com>

Sent: Wednesday, 17 June 2020 5:51 PM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK REF CC4/LPC18013411/Kdb3

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

WITHOUT PREJUDICE

Dear Cecilia,

Kindly produce if any video footage/evidence for our further review.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Wednesday, 17 June 2020 4:16 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: Re: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK REF CC4/LPC18013411/Kdb3

Without Prejudice

Dear Sir/Madam

Your 50% is not acceptable to our client. It was your client who encroached into our client's lane that caused the accident.

FYI, your client's counter claim was rejected by our client's insurer.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd



From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Thursday, 23 April 2020 9:37 AM

To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK REF CC4/LPC18013411/Kdb3

Without Prejudice

Dear Sir/Madam

We are pending for client's instruction and shall revert in due course.

Please let us have your reply/offer by email as we are currently deployed to work from home in view of the current COVID-19 situation in Singapore.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd



Think Before Printing

From: Jia Le (LKK Auto) <Jiale@lkkauto.com>
Sent: Wednesday, 22 April 2020 2:29 PM
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK REF CC4/LPC18013411/Kdb3

WARNING : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

WITHOUT PREJUDICE

Dear Cecilia,
We refer to the above matter.
Appreciate if you could revert to us on the acceptance.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)
Sent: Wednesday, 30 October 2019 2:02 PM
To: Cecilia Lee Peng Geok
Cc: Admin A
Subject: RE: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK REF CC4/LPC18013411/Kdb3

WITHOUT PREJUDICE

Dear Cecilia,
Attached herewith our insured's sketch plan & statement for your reference.
Thank you.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Wednesday, 30 October 2019 1:50 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: Re: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK
REF CC4/LPC18013411/Kdb3

Without Prejudice

Dear Sir/Madam

Please forward your insured's GIA report.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843



Think Before Printing

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Wednesday, 30 October 2019 12:21 PM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK
REF CC4/LPC18013411/Kdb3

"Without Prejudice"

Dear Sir/Mdm,

For amicable settlement, we have our principal instruction to propose 50% liability for this matter.
we propose to offer as follows:-

Cost Of Repair (w/GST)	\$	469.94
Loss of Rental (\$60 x 4 days)	\$	240.00
	\$	709.94
@50%	\$	354.97
GIA Search Fee	\$	2.00
At 50% of liability	\$	356.97

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)