

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Monday, 19 October 2020 9:21 AM
To: Cecilia Lee Peng Geok
Cc: Admin A
Subject: RE: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK REF CC4/LPC18013411/Kdb3
Attachments: 19102020090807.pdf; 19102020090830.pdf

WITHOUT PREJUDICE

Dear Cecilia,

We attached a copy of insurance offer to the lawyer and their reply.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]

Sent: Friday, 16 October 2020 12:00 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: Re: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK REF CC4/LPC18013411/Kdb3

Without Prejudice

Dear Sir/Madam

The document only reflects the settlement sum but no indication on liability.

Thank you.

Best Regards

Cecilia Lee

Executive (Accident Repair/Claims)

T: 6383 7824 | **F:** 6281 5767

W: www.SPARKcarcare.com.sg



Think Before Printing

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Friday, 16 October 2020 10:42 AM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK REF CC4/LPC18013411/Kdb3

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WITHOUT PREJUDICE

Dear Cecilia,

Enclosed herewith the documents as requested.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: JiaLe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Wednesday, 14 October 2020 4:45 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: Re: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK REF CC4/LPC18013411/Kdb3

Without Prejudice

Dear Jia Le

Strictly on a without prejudice basis, please provide:

- 1) settlement document for TPBI;
- 2) DV (TPPD) for client's instruction.

Thank you.

Best Regards

Cecilia Lee

Executive (Accident Repair/Claims)

T: 6383 7824 | **F:** 6281 5767



Think Before Printing

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Thursday, 8 October 2020 5:06 PM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK
REF CC4/LPC18013411/Kdb3

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WITHOUT PREJUDICE

Dear Cecilia,

Please be informed that our principal have settled your driver's injury claim at 50% liability with his lawyer, Catherine Lim LLC.

As such, we maintain our offer. Kindly re-consider.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: JiaLe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Tuesday, 25 August 2020 12:24 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: Re: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK
REF CC4/LPC18013411/Kdb3

Without Prejudice

Dear Sir/Madam

We disagree your allegation that our client vehicle was the one merging in. Please get it right that it was your insured who tried to cut into our client's path. The video shows your insured tried to cut in and then swerved his steering to left and the swerved back to right again thus caused the collision.

Thank you.

Best Regards

Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6383 7824 | Fax: 6281 5767



Think Before Printing

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Tuesday, 25 August 2020 11:39 AM
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK REF CC4/LPC18013411/Kdb3

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WITHOUT PREJUDICE

Dear Cecilia,

Based on the video footage, our insured vehicle was already in queue within the lane and your vehicle was the one merging in. We also noticed that our insured vehicle was ahead of your vehicle. Collision should be avoided if the your vehicle give way to our Insured vehicle instead of moving forward.

For amicable settlement, our principal offer 50% liability is already fair and reasonable.

Kindly re-consider our offer.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Thursday, 18 June 2020 12:12 PM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: Re: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK REF CC4/LPC18013411/Kdb3

Without Prejudice

Dear Sir/Madam

Our client was moving following the front vehicle while your insured cut into his path.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd



Think Before Printing

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Wednesday, 17 June 2020 5:51 PM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK
REF CC4/LPC18013411/Kdb3

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Dear Cecilia,

Kindly produce if any video footage/evidence for our further review.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Wednesday, 17 June 2020 4:16 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: Re: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK
REF CC4/LPC18013411/Kdb3

Without Prejudice

Dear Sir/Madam

Your 50% is not acceptable to our client. It was your client who encroached into our client's lane that caused the accident.

FYI, your client's counter claim was rejected by our client's insurer.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd



Think Before Printing

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Thursday, 23 April 2020 9:37 AM
To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK REF CC4/LPC18013411/Kdb3

Without Prejudice

Dear Sir/Madam

We are pending for client's instruction and shall revert in due course.

Please let us have your reply/offer by email as we are currently deployed to work from home in view of the current COVID-19 situation in Singapore.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd



Think Before Printing

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Wednesday, 22 April 2020 2:29 PM
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK REF CC4/LPC18013411/Kdb3

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WITHOUT PREJUDICE

Dear Cecilia,
We refer to the above matter.
Appreciate if you could revert to us on the acceptance.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Wednesday, 30 October 2019 2:02 PM

To: Cecilia Lee Peng Geok

Cc: Admin A

Subject: RE: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK REF CC4/LPC18013411/Kdb3

WITHOUT PREJUDICE

Dear Cecilia,

Attached herewith our insured's sketch plan & statement for your reference.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Wednesday, 30 October 2019 1:50 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: Re: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK REF CC4/LPC18013411/Kdb3

Without Prejudice

Dear Sir/Madam

Please forward your insured's GIA report.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843



Think Before Printing

From: Jia Le (LKK Auto) <Jiale@lkkauto.com>

Sent: Wednesday, 30 October 2019 12:21 PM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK
REF CC4/LPC18013411/Kdb3

"Without Prejudice"

Dear Sir/Mdm,

For amicable settlement, we have our principal instruction to propose 50% liability for this matter.
we propose to offer as follows:-

Cost Of Repair (w/GST)	\$	469.94
Loss of Rental (\$60 x 4 days)	\$	240.00
	\$	709.94
@50%	\$	354.97
GIA Search Fee	\$	2.00
At 50% of liability	\$	356.97

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)

Sent: Monday, 26 August 2019 1:37 PM

To: Cecilia Lee Peng Geok; Jia Le (LKK Auto)

Cc: Admin A; Shu Pei (LKKAuto); Vic (LKKAuto)

Subject: RE: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018 LKK
REF CC4/LPC18013411/Kdb3

Without Prejudice

Dear Cecilia,

We refer to your below email and the contents were noted.

Please be informed that this matter is now handled by Jia Le, and she will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Monday, 26 August, 2019 12:23 PM

To: Vic (LKKAuto)

Cc: Admin A; Shu Pei (LKKAuto)

Subject: <Reminder to LKK for offer > LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018

Importance: High

REMINDER

Without Prejudice

Dear Sir/Madam

This matter has been long protracted. Please look into the matter and revert with your offer.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Monday, 25 February 2019 10:32 AM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: FW: LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/LPC18013411/Khb3	Vic

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Friday, 22 February 2019 4:23 PM

To: Admin A <admin-a@lkkauto.com>

Subject: LCR CWR AGAINST LPC/LKK - SLF2707H / SKL737P DOA 05 JUL 2018

Without Prejudice

Dear Sir/Madam

Attached herewith our LOD dated 22/2/19 for your attention and early settlement.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

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