

INSURANCE

INS. CASE OWNER:

Kranichum

CC4 ~~AKA~~ 1801 2407, RMB

LKK:  
IDAC:

Surveyor:

TANUL

DOE:

ASSIGNMENT

04/09/18

Date / Time:

14/7/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKN 989AK

Name of Insured:

PING TAN CONSTRUCTION P/L

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

10/7/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

LIEN SENGKIO NG

Driver Tel No.:

(V/L) YES / NO

Claim No.:

88000015918

Policy No.:

180291291

Make / Model:

WILLERES

Place of Accident:

UP EXIT OF BIK 107 YISHUN  
TO YISHUN AVE 5

OI GIA REPORT: YES

NO

TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLV 19795



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

ckl  
km



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time

27/7/18

Viz

14/08/18

15/08/18 @  
1:52PM

20/8/19

SLV 19795 - X SKN 989AK - X

of Smart claim

MUE REQUESTED. OLD RATE - ENDED TP.  
PENDING B/L.

CAN DO B/L.

OFUOR TO OI PIC (MR LAM) COMMENTED  
ACCIDENT BEING IN OLD RATE - ENDED  
TP. INFORMED TP CLAIM, AGREE TO  
SETTLE IN RENTAL B/L. OLD RATE. SEND  
LETTER IN BULK TO OI.

REPAIR CREDIT CREDIT

manager approve via SMART

STAGE

DATE / PIC

Non-Reporting hr (1st)

Non-Reporting hr (2nd)

Non-Reporting hr (Final)

Notification hr (if non-pickup)

Call OI

After call hr to OI

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA

Medical Bill

PIR

Mandate/Reject Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

SS

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Cal

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No

27

Repair Cost:

SS

4294.98

Loss of Rental (LOR):

SS

( days)

Loss of Use (LOU):

SS

350.00 (5 50 x 7 days)

Loss of Income (LOI):

SS

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

4646.98

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Cal

Payee 1:

SS

4646.98

Name 1:

Cycle & Carriage Kia Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT  
21/8/19

(red. # 1470.00  
276.7)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18013407/hb3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 24-07-2018		
		Code : ASM		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKN 9899K	Veh. Inspected	SLV 1925S	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	24/07/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	20/07/2018	Inspection Date		
Survey held at	CYCLE & CARRIAGE KIA PTE LTD 209 PANDAN GARDENS SINGAPORE 609339			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# ESTIMATE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
MR GUC TRANSPORT	Cust No/Name /MR GUC TRANSPORT
BLK 579 WOODLANDS DR 16	Reg No/Reg Date SLV19255 / 26/12/201
#11-596	Date In/Mileage / 0
SINGAPORE 730579	Chassis No KNACC81CVJ5104700
Contact No Mobile: 82786866	Engine No G4LEHS233808
	Make/Model KIA/NIRO 1.6 A G979
	Colour/Trim C3U DEEP CERULEAN B/ WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00081	Cash	23/07/2018/ 12:36	QUE	261 / Edwin Caina	32569

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW & RE-ALIGN RR DAMAGED PORTION: RENEW RR BUMPER REPAIR RR END PNL & RR FENDER RH				1100 1650.00
E PNT98000 RESpray RR BUMPER , RR END PNL & RR FENDER RH				1260 1580.00
E PNT88000 REMOVE & REFIT RR FLR BOARD, TRIM & CARPET TO FACILITATE REPAIR				120 200.00
A 54900099 CHECK WIRING & ELECTRICAL SYSTEM				50.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				200.00
M SUNDRY APPLT ANTI CORROSION ON AFFECTED AREAS				80 120.00
E PNT88000 REMOVE & REFIT REVERSE SENSOR				80 100.00
M SUNDRY Sundries				20 50.00
M COVER-RR BUMPER, UPR	1.00	423.00	00.00	DE 423.00
M COVER-RR BUMPER LWR	1.00	392.00	00.00	DE 392.00
M PIECE-RR BUMPER SIDE, RH	1.00	16.00	00.00	16.00
M MOULDING ASSY-RR BUMPER SIDE, R	1.00	20.00	00.00	20.00
M BEAM-RR BUMPER	1.00	261.00	00.00	261.00
M STAY-RR BUMPER RH	1.00	67.00	00.00	67.00
M BRACKET ASSY-RR BUMPER SIDE, RH	1.00	25.00	00.00	25.00
M SENSOR ASSY-PARKING ASSIST SYS	1.00	135.00	00.00	135.00
M REFLECTOR/REFLEX ASSY-RR RH	1.00	104.00	00.00	104.00
M COVER-RR BUMPER SIDE UNDER, RH	1.00	27.00	00.00	27.00
M GARNISH ASSY-QTR SIDE, RH	1.00	144.00	00.00	144.00

Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

SURVEYOR NAME: Rasul-Hp 900100 b8

SURVEYOR SIGNATURE: [Signature]

DATE: 04/09/18 @ 1500hrs

Confirm & accepted by

REMARKS: 5 days

Repay by point

7% GST on 5484.00  
Total Payable 5,867.88

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Business
Owner ID:	3072D
<b>Vehicle Details</b>	
Vehicle No.:	SLV19255
Vehicle to be Exported:	Yes
Intended Deregistration Date:	06 Sep 2018
Vehicle Make:	KIA
Vehicle Model:	NIRO HYBRID 1.6 GDI DCT SUNROOF
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	G4LEHS233808
Chassis No.:	KNACC81CVJ5104700
Maximum Power Output:	103.6 kW (138 bhp)
Open Market Value:	\$27,234.00
Original Registration Date:	26 Dec 2017
First Registration Date:	26 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Dec 2027
PARF Rebate Amount:	\$3,750.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	25 Dec 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,711.00
COE Rebate Amount:	\$42,968.00
<b>Total Rebate Amount:</b>	<b>\$46,718.00</b>

The information contained herein is correct as at 06 Sep 2018

OK

## Service Request Details

Claim

SBM00PD9

Reference

None 

Loss Date

20 July 2018

Request Date

23 July 2018

Due Date

23 July 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

wksp:

### Actions

Next Step

Finish the work

Complete Work

More 

### Vehicle Information

Incident Vehicle Registration #

SLV1925S

Make

TPVD KIA

Model

NIRO

Service Address

## Primary Contact/Insured

PING TAN CONSTRUCTION PTE LTD

8 NEW INDUSTRIAL ROAD, #06-04, LHK 3 BUILDING, 536200, Singapore

LACHMIJ@TRAD.COM.SG

## Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[New Message](#)

Date: 11th Jul 2019

To: Whom it May Concern,

Letter of Appointment and Authorization

We hereby certify that CHEN SHENGXIONG of Fin No. G6574046Q is working in the company as Assistant Site Manager since August 2009. We hereby authorize CHEN SHENGXIONG of Fin No. G6574046Q driving company vehicle **SKN 9899K**.

Yours faithfully,



Lin Yu Cai  
Managing Director



English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS

<< TP MANDATE IA <S8M00PD9>

Type

Question

Message

Dear KC, Liability: Insured driver collided into the rear of third party vehicle, Liability is down against our insured. We did clarify with PIC (Mr Lim) the nature of the accident, They are agree to settle, aware that NCD (if any) is affected. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Cycle&Carriage KIA Pte Ltd" is as follows: - 1) COR(w/gst): \$4,294.98 + 2) Loss of Use (7 days x \$60.00):\$ 420.00 + 3) GIA serach: \$2.00 = Total: \$4,716.98. \*\*5days recommendation for repair. \*\*All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin- LKK- 11/07/2019

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 11/07/2019

### Survey Details:

Date of loss	20-Jul-18
Date of appointment	24-Jul-18
Date of survey	4-Sep-18
Location of survey	CYCLE & CARRIAGE KIA PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SLV 1925S
Make and Model	KIA NIRO HYBRID 1.6 GDI DCT SUNROOF
Date of registration	26/12/2017
Excess	
Market Value	\$106,000
Part Rebate	\$46,718
Nett Loss	\$59,282

### Repair details:

Initial Estimate	\$ 5,484.00
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### Proposed/Revised repair cost:

Parts	\$ 1,104.00
Check items (estimate)	\$ -
Labour	\$ 2,910.00
Total	\$ 4,014.00
Lump Sum(if applicable)	\$ -

Number of days for repair	5
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Auto  
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Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

*Liability: Insured driver collided into the rear of third party vehicle, Liability is down against our insured. We did clarify with PIC (Mr Lim) the nature of the accident, They are agree to settle, aware that NCD (if any) is affected.*

**Mandate:**

Liability(TP)	100%	BOLA 27
Proposed repair cost	\$ 4,294.98	(\$4,014.00 +7%gst)
Loss of use	\$ 420.00	(\$60.00 x 7 days)
Loss of rental	\$ -	
Loss of income	\$ -	
GIA search fees	\$ 2.00	
Others	\$ -	
<b>Proposed Total</b>	<b>\$ 4,716.98</b>	



## Re:RE: Re:TP MANDATE IA <S8M00PD9>

Type

🔔 Question

Message

PLS PROCEED FOR DS COR AS PROPOSED LOU @ \$50 PER DAY 7DAYS @ \$350.00 OTHERS AS PROPOSED

Reply



CYCLE &amp; CARRIAGE KIA PTE LTD

Body & Paint Centre  
209 Pandan Gardens, Singapore 609339  
Tel +65 6568 4501 - Fax +65 6565 1240  
Company No. 199405410K

Our Ref: SLV1925S  
Your Ref: CC4/ASM18013407/hb3

Date: 26th March 2019

Mr Vic Alpeh (Motor Claims Department)  
LKK Auto Consultants Pte Ltd  
Blk 51 Paya Ubi Industrial Park  
#02-25 Ubi Avenue 1  
Singapore 408933

Dear Sir/Madam,

**RE: SUBMISSION OF DOCUMENTS FOR SLV1925S (DOA: 20.07.2018)**

Kindly be informed that our customer, GUC Transport, owner of vehicle registration no. SLV1925S (insured with NTUC) holds vehicle registration no. SKN9899K which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

Repair cost	:	\$ 4,294.98
Loss of Use	:	\$ 420.00 (\$60.00 x 7 days)
GIA search fee	:	\$ 2.00
Total	:	\$ 4,716.98

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at [andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg) **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage Kia Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully  
CYCLE & CARRIAGE KIA PTE LTD

  
MANAGER  
SERVICE OPERATIONS - PG



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

15 AUGUST 2018

**PING TAN CONSTRUCTION PTE LTD  
8 NEW INDUSTRIAL ROAD  
#06-04 LHK 3  
SINGAPORE 536200  
ATTN: MR LIM**

**By Post and By Email**

Dear Sir/Madam,

**OUR REF : CC4/ASM18013407/hb3**

**YOUR REF : SKN 9899K**

**ACCIDENT INVOLVING SKN 9899K AND SLV 1925S ALONG CAR PARK EXIT OF  
BLOCK 102 YISHUN AVENUE 5 ON 20.07.18**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s CYCLE & CARRIAGE KIA PTE LTD, acting on behalf of the owner of SLV 1925S against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLV 1925S. As such, liability may not be on your favour unless proven otherwise.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

  
Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

[eu@pingtan.sg](mailto:eu@pingtan.sg) / [sx.chen@pingtan.sg](mailto:sx.chen@pingtan.sg)  
(Email)

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 15 August, 2018 2:03 PM  
**To:** eu@pingtan.sg  
**Cc:** Admin A; Vic (LKKAUTO); sx.chen@pingtan.sg  
**Subject:** YOUR REF: SKN 9899K ACCIDENT INVOLVING SKN 9899K AND SLV 1925S ALONG CAR PARK EXIT OF BLOCK 102 YISHUN AVENUE 5 ON 20.07.18



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

15 AUGUST 2018

**PING TAN CONSTRUCTION PTE LTD**  
**8 NEW INDUSTRIAL ROAD**  
**#06-04 LHK 3**  
**SINGAPORE 536200**  
**ATTN: MR LIM**

**By Post and By Email**

Dear Sir/Madam,

**OUR REF : CC4/ASM18013407/hb3**  
**YOUR REF : SKN 9899K**  
**ACCIDENT INVOLVING SKN 9899K AND SLV 1925S ALONG CAR PARK EXIT OF BLOCK 102 YISHUN AVENUE 5 ON 20.07.18**

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We have received a claim from M/s CYCLE & CARRIAGE KIA PTE LTD, acting on behalf of the owner of SLV 1925S against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLV 1925S. As such, liability may not be on your favour unless proven otherwise.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

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- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

## AUTHORIZATION TO ACT

I, GUC TRANSPORT ("the third party claimant")  
of BLK 579 WOODLANDS DR 16 # 11-596 (S) 730579 (address), owner of  
SLV 1925S (vehicle no.) hereby authorize  
CYCLE & CARRIAGE KIA PTE LTD  
("the workshop") to act for me with respect to my claim for repair costs  
and/or rental and/or loss of use ("claim") for my vehicle no. SLV 1925S  
that was damaged pursuant to the accident which occurred on 20-07-18  
(date) along CHONG PANG MARKET TWDS YISHUN AVE 5  
(location) Involving vehicle no/s SKN 9899K  
(\*the accident\*).

I further authorized the workshop to settle my above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being  
made in favour of the workshop.

I further acknowledge that any settlement the workshop any reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 21 day of 07 (month) 2018 (year)

Signed by "the third party claimant"



Signed by "the workshop"





### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SKB 9899K (Insd veh)	Model: KIA NIKO
	SLV 1825S (TP veh)	
Date of Accident/ Time:	20/07/2016	

Repair Estimate	: \$	5,862.88	
Final Repair Cost	: \$	4,294.96	
Loss of Use	: \$	350.00	07 days at \$ 50.00 per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$		
Final Settlement Sum	: \$	4,646.98	
Payee Name: CYCLE AND CARRIAGE KIA PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ <del>No</del> BOLA Scenario No: 27	
	BOLA Liability: 100 (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative: Edwin Abcode Cadua

Date: 20/08/19

Signature of AXA's surveyor/representative:

Name of AXA's surveyor/Representative:

Date:

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: Loi Ai Teo

Date: 20/08/19



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE KIA PTE LTD**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

**TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
MR GUC TRANSPORT	Cust No/Name /GUC TRANSPORT
C/O AXA INSURANCE PTE LTD	Reg No/Reg Date SLV19255 / 26/12/2017
MOTOR CLAIM DEPARTMENT	Date In/Mileage 04/09/2018/ 76907
8 SHENTON WAY #24-01	Chassis/Package KNACC81CVJ510470C /KC17RP
SINGAPORE 068811	Engine No G4LEHS233808
Contact No	Make/Model KIA/NIRO 1.6 A G979
04/09/	Colour/Trim C3U DEEP CERULEAN B/ WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CSK00001	Cash	22/03/2019/ 12:58	TLE	260 / AiTing	32569	81395907

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 REPLACE DAMAGED PARTS, REPLACE REAR BUMPER, REPAIR REAR END PANEL, RH REAR FENDER, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME				1100.00
E PNT98000 RESPRAY ON REAR BUMPER, REAR END PANEL, RH REAR FENDER, AND ALL OTHER AFFECTED AREAS TO THE SAME				1260.00
E PNT88000 REMOVE & REINSTALL REAR FLOOR BOARD, TRIMS & CARPET TO FACILITATE REPAIR				120.00
A 54900099 CHECK WIRING & ELECTRICAL SYSTEM				50.00
A 10028901 CONDUCT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST AND CLEAR TROUBLE CODE				200.00
M SUNDRY APPLT ANTI CORROSION ON AFFECTED AREAS				80.00
E PNT88000 REMOVE & REINSTALL REVERSE SENSOR TO FACILITATE REPAIR				80.00
M SUNDRY SUNDRIES				20.00
X COVER-RR BUMPER,UPR	1.00	423.00	00.00	423.00
X COVER-RR BUMPER LWR	1.00	392.00	00.00	392.00
X PIECE-RR BUMPER SIDE,RH	1.00	16.00	00.00	16.00
X BRACKET ASSY-RR BUMPER SIDE,RH	1.00	25.00	00.00	25.00
X REFLECTOR/REFLEX ASSY-RR RH	1.00	104.00	00.00	104.00
X GARNISH ASSY-QTR SIDE,RH	1.00	144.00	00.00	144.00
Z TEXT TP CLAIM AXA SKN9899K DOA : 20.07.18 SURVEYOR RASUL LKK 04.09.18 5 REPAIR DAYS				
Cycle & Carriage celebrates 120 years. Visit <a href="http://www.cyclecarriage.com/120">www.cyclecarriage.com/120</a> for more info!				

Parts	1,104.00	Nett	4,014.00
Labour	2,810.00	7% GST on	280.98
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	4,294.98
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	100.00	Total Due	4,294.98
Total(w/o GST)	4,014.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-112179

Date of Request: 23/07/2018

Your Ref No:

Online Purchase

Cycle & Carriage Automotive Pte Ltd  
241 Alexandra Road  
Singapore 159931

Dear Sir/Madam,

Enquiry Date 23/07/2018  
Enquiry By Edwin Abcede Caina  
TP Vehicle No. SKN9899K  
Accident Date 20/07/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-112179  
Date of Request: 23/07/2018

Your Ref No: Online Purchase

Cycle & Carriage Automotive Pte Ltd  
241 Alexandra Road  
Singapore 159931

Dear Sir/Madam,

Enquiry Date: 23/07/2018  
Enquiry By: Edwin Abcede Caina  
TP Vehicle No: SKN9899K  
Accident Date: 20/07/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKN9899K	AXA Insurance Pte Ltd	21/02/2018-20/02/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18013407/R1wb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: KIAN CHUAN			Date : 03-09-2019	
			Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKN 9899K	Veh. Inspected	SLV 1925S	
Policy No.	GA089129/1	Coverage (\$)	0.00	
Claim No.	S8M00PD9	Excess (\$)	0.00	
Assign From		Assign Date	24/07/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	KIA NIRO HYBRID 1.6	c.c	1580	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	KNACC81CVJ5104700	Colour	BLUE	
Odometer	76907	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	CONTINENTAL	6 mm	
L/H Front Tyre	205/60 R16	CONTINENTAL	6 mm	
R/H Rear Tyre	205/60 R16	CONTINENTAL	6 mm	
L/H Rear Tyre	205/60 R16	CONTINENTAL	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	20/07/2018	Inspection Date	04/09/2018	
Survey held at	CYCLE & CARRIAGE KIA PTE LTD 209 PANDAN GARDENS SINGAPORE 609339			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLV 1925S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	50.00	20.00
1	COVER-RR BUMPER ,UPR (SN) (CONSISTENT)	DEFORMED	423.00	423.00
1	COVER -RR BUMPER LWR (SN) (CONSISTENT)	DEFORMED	392.00	392.00
1	PIECE -RR BUMPER SIDE ,RH (SN) (CONSISTENT)	NECESSARY	16.00	16.00
1	MOULDING ASSY -RR BUMPER SIDE ,R (SN) (CONSISTENT)	NOT NECESSARY	20.00	-
1	BEAM -RR BUMPER (SN) (CONSISTENT)	NOT NECESSARY	261.00	-
1	STAY -RR BUMPER RH (SN) (CONSISTENT)	NOT NECESSARY	67.00	-
1	BRACKET ASSY -RR BUMPER SIDE ,RH (SN) (CONSISTENT)	NECESSARY	25.00	25.00
1	SENSOR ASSY -PARKING ASSIST SYS (SN) (CONSISTENT)	NOT NECESSARY	135.00	-
1	REFLECTOR /REFLEX ASSY -RR RH (SN) (CONSISTENT)	CRACKED	104.00	104.00
1	COVER -RR BUMPER SIDE UNDER ,RH (SN) (CONSISTENT)	SERVICEABLE	27.00	-
1	GARNISH ASSY -QTR SIDE ,RH (SN) (CONSISTENT)	CUT	144.00	144.00
			1,664.00	1,124.00
<b>LABOUR</b>				
	RENEW & RE-ALIGN RR DAMAGED PORTION:RENEW RR BUMPER REPAIR RR END PNL & RR FENDER RH .		1,650.00	1,100.00
	RESPRAY REAR BUMPER ,RR END PNL & RR FENDER RH.		1,500.00	1,260.00
	REMOVE & REFIT RR FLR BOARD ,TRIM & CARPET TO FACILITATE REPAIR.		200.00	120.00
	CHECK WIRING & ELECTRICAL SYSTEM.		50.00	50.00
	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST.		200.00	200.00
	APPLY ANTI CORROSION ON AFFECTED AREAS.		120.00	80.00
	REMOVE & REFIT REVERSE SENSOR .		100.00	80.00
			3,820.00	2,890.00
<b>GRAND TOTAL</b>			<b>5,484.00</b>	<b>4,014.00</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>4,014.00</b>

Report Ref No. CC4/ASM18013407/R1wb3q2





Report Ref No. CC4/ASM18013407/R1wb3q2

A handwritten signature in black ink, appearing to read 'MRB'.

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

A handwritten signature in black ink, appearing to read 'Ho Leong Chuan'.

HO LEONG CHUAN

Automotive Assessor

**DISCLAIMER OF LIABILITY TO THIRD PARTIES:-** This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

## Service Request Details

Claims	SBA000009		
Reference	CC4/ASM18013407/R1web3a2 		
Loss Date	20 July 2018		
Report Date	23 Jul 2018 1:52:00 PM		
Request Date	23 July 2018		
Due Date			















Vendor Name	L&K AUTO CONSULTANTS PTE LTD (TTP)	Primary Contact/Insured	
Type of Loss	Third Party Vehicle Damage	PING TAN CONSTRUCTION PTE LTD 8 NEW INDUSTRIAL ROAD, #06-04, LHK 3 BUILDING, 536200, Singapore	
Services	Pending verification - Direct Settlement	LACHMUEI@TRAD.COM.SG	

Client Handler

CHAN Kilan Chuan  
68805444  
kilanchuan.chan@asa.com.sg

### Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes										
<div>Document Type<div>Document SubType</div><div><div><div></div><div></div></div><div><div></div><div></div></div></div><div><div>+ Upload Documents</div></div></div>																
<table><tr><th>NAME</th><th>TYPE</th><th>SUB TYPE</th><th>AUTHOR</th><th>DATE UPLOADED</th></tr><tr><td><div><div></div><div>L00Invoice1 (5).pdf</div></div></td><td>Invoice</td><td>Surveyor/ Assessor expense</td><td>L00 AUTO CONSULTANTS PTE LTD (TP)</td><td>5 September 2019</td></tr></table>							NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED	<div><div></div><div>L00Invoice1 (5).pdf</div></div>	Invoice	Surveyor/ Assessor expense	L00 AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
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NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInspection (0).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
 LKKAdjustment 1a (6).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
 Authorization Letter.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 August 2019
 Immediate Advice (with mandated) dated 11.07.pdf	Reports & Statement	Medical report	LKK AUTO CONSULTANTS PTE LTD (TP)	11 July 2019
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 July 2019
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 July 2019
 GIA SEARCH FEE.pdf	Forms / Claim Documents	Claim Form	LKK AUTO CONSULTANTS PTE LTD (TP)	11 July 2019
 TP ESTIMATE- MARKED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 July 2019
 Email to OI 6d 150818.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 August 2018
 LETTER TO OI.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 August 2018
 TP P61 FROM WORKSHOP.mpg	Letters and Correspondence	Workshop	DHAKAL Raghu	23 July 2018

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 SLV19255 TP GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	23 July 2018
 SKN9899K INSD GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	23 July 2018