

INSURANCE

INS. CASE OWNER:

SUNWATU

CC 4 / III 1801

M401, K h239

LKK

IDAC

Surveyor:

Fenneth

DOI:

ASSIGNMENT

21/3/18

Date / Time:

21/3/18

Registered in Merit:

21/3/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC 862 BP

Name of Insured:

Comfort Transportation Pte Ltd

Insured Tel No.:

6550 3768

HP:

D.O.A.:

21/3/18

Excess Sec II : \$5

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Koh Beng Hock

Driver Tel No.:

9732 7197

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SLC 583B



INSRS:

WSP:

Tel:

Liability:

RMKS:

complete vms



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

21/3/18

VIC

03/08/18

02/08/18

10/09/18

01/10/18

03/10/18

05/10/18

SLC 583B - X

SHC 862BP - X

STAGE

DATE / PIC

Non-Reporting Itr (1st)

Non-Reporting Itr (2nd)

Non-Reporting Itr (Final)

Notification Itr (if non-pickup)

Call OI

After call Itr to OI

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA

Medical Bill

PIR

Mandate/Reject Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

L15

S\$ 4,150.00

(7 days) Reduction:

44 %

FINAL SETTLEMENT

Date/Time:

05/10/18

Confirm with:

L15

Email:

Call:

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

9

Repair Cost:

(with GST)

S\$ 4,440.50

Loss of Rental (LOR):

S\$

800.00

(8 days) x \$100

Loss of Use (LOU):

S\$

—

(5 x days)

Loss of Income (LOI):

S\$

—

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

7.45

Medical:

S\$

—

Disbursement:

S\$

—

(e.g. Tow / Independent)

Legal Cost:

S\$

—

Total:

S\$

5,247.95

Global Sum S\$:

—

FINAL PAYMENT

Date/Time:

05/10/18

Confirm with:

L15

Email:

Call:

Payee 1:

S\$

5,247.95

Name 1:

COMPLETE VMS PTE LTD

Payee 2: (Strike if N.A.)

S\$

—

Name 2:

—

Payee 3: (Strike if N.A.)

S\$

—

Name 3:

—

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 350.00

REF:

III

ASSIGNMENT

From: Date: 25/07/2018

Estimated Cost:

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLC 583B
at Workshop m/s: Complete vms
of: Blk 176 Sin Ming Drive #03-14

Insured:

Policy No.

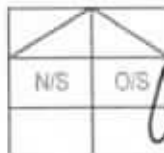
Claims No

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 07 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLC 583B Yr Regn: 04 16

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda 3 cc 1496

Colour: M. Blue A/C: Insured / Std / NI / NA

Sp. Reading: 101729 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JM 6BA 42 A 8 G 03 8 40 894

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 8 mm

L/Bal: 8 mm

D.O.A: 23/7/18

Survey held at

Rear

R/Bal: 8 mm

L/Bal: 8 mm

D.O.I: 25/7/18

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Acc

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

26/7 File next to Catherine

L/G \$4,150.00

Cred: \$3,241.00 (46%)

Date/Time: File Pass to?

☐ : Prel. Report☐ : Final Report

1)

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

1 S + RS: \$

Photos

Others

Report Format :

Lump Sum / L.B.I: (\$

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Invs (\$☐ Weekend (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CC4/III18013401/Khb3

64 CECIL STREET
#05-02 IOB BUILDING SINGAPORE 049711

Date : 24-07-2018



Code : III2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHC 8623P	Veh. Inspected	SLC 583B
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	24/07/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	23/07/2018	Inspection Date	25/08/2018
Survey held at	COMPLETE VMS PTE LTD BLK 176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX SINGAPORE 575721		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



COMPLETE VMS PTE LTD The Premier One-Stop Vehicle Accident Claims Centre
176 Sin Ming Drive, #03-14, Sin Ming Autocare Complex, Singapore 575721
(Tel) 6455 0012 (Fax) 6554 0012 (Web) www.completevms.com.sg

Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

LEOW AY HONG
BLK 761 JURONG WEST STREET 74 #02-12
SINGAPORE 640761

Attention : THE OWNER
Contact : 91158334

Estimate : ES006403

Date : 23/07/2018
Vehicle Num. : SLC583B
Make/Model : MAZDA 3-2016
Chassis/Eng# : JM6BM42A8G0340894/P520363749
Accident Date : 23/07/2018
Claim No. :
Reference :
Policy No. :

Not Notarized
Lily B 41501
Recovery After Pain
7 days

S/N Quantity Particular Unit Price Amount S\$

- LIST ITEMS :
1. 1 FRONT DOOR R/H
 2. 1 REAR DOOR R/H *1024.30*
 3. 1 REAR DOOR RUBBER SEAL
 4. 1 REAR DOOR INNER BOARD R/H
 5. 1 REAR FENDER R/H *1174.20*
 6. 1 REAR W/SCREEN MOULDING
 7. 1 REAR DOOR OUTER HANDLE R/H
 8. 1 REAR DOOR LOCK R/H
 9. 1 RUNNING BOARD PANEL R/H

List Total S\$:
20.00% Discount S\$:

- SPECIAL NETT ITEMS :
1. 1 REAR W/SCREEN SEALANT

Special Nett Total S\$:

LABOUR :
TRANSFER R/H FRONT DOOR COMPONENTS TO NEW DOOR
TRANSFER R/H REAR DOOR COMPONENTS TO NEW DOOR
RUST PROOFING TREATMENT
REMOVE & REINSTALL REAR W/SCREEN GLASS
REMOVE & REINSTALL REAR UPHOLSTERY, SEATS AND BELTS
SPRAY PAINT DAMAGED AREA AFFECTED
TO CUT OFF R/H REAR FENDER, R/H RUNNING BOARD PANEL,
R/H DOOR PILLAR AND CHANGE ALL NECESSARY PARTS

Labour Total S\$:

SingDollars : Seven Thousand Four Hundred Twenty-One Only

COMPLETE VMS PTE LTD

This is only an estimate based on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

R A 1,143.20 *X*
1,099.40
117.20 *X*
852.00 *2*
1,174.20
173.30
265.00 *X*
179.70 *X*
866.00

5,870.00
1,174.00
4,696.00

60.00
65.00
65.00

150.00 *X*
150.00 *60*
100.00 *90*
180.00
200.00 *130*
900.00

900 980.00
2,660.00

Total S\$: 7,421.00

LKK Auto Consultants hence notify the Repairer of the following:

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- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

LEOW AY HONG
BLK 761 JURONG WEST STREET 74 #02-12
SINGAPORE 640761

Attention : THE OWNER
Contact : 91158334

Estimate : ES006403

Date : 23/07/2018
Vehicle Num. : SLC583B
Make/Model : MAZDA 3-2016
Chassis/Eng# : JM6BM42A8G0340894/P520363749
Accident Date : 23/07/2018
Claim No. :
Reference :
Policy No. :

Not Notarized
Lily B?
Running After Pain
7 days

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

- | | | |
|----|---|----------------------------|
| 1. | 1 | FRONT DOOR R/H |
| 2. | 1 | REAR DOOR R/H |
| 3. | 1 | REAR DOOR RUBBER SEAL |
| 4. | 1 | REAR DOOR INNER BOARD R/H |
| 5. | 1 | REAR FENDER R/H |
| 6. | 1 | REAR W/SCREEN MOULDING |
| 7. | 1 | REAR DOOR OUTER HANDLE R/H |
| 8. | 1 | REAR DOOR LOCK R/H |
| 9. | 1 | RUNNING BOARD PANEL R/H |

LIST ITEMS :

List TotalS\$:
20.00% Discount S\$:

- | | | |
|----|---|-----------------------|
| 1. | 1 | REAR W/SCREEN SEALANT |
|----|---|-----------------------|

SPECIAL NETT ITEMS :

Special Nett Total S\$:

LABOUR :

TRANSFER R/H FRONT DOOR COMPONENTS TO NEW DOOR
TRANSFER R/H REAR DOOR COMPONENTS TO NEW DOOR
RUST PROOFING TREATMENT
REMOVE & REINSTALL REAR W/SCREEN GLASS
REMOVE & REINSTALL REAR UPHOLSTERY, SEATS AND BELTS
SPRAY PAINT DAMAGED AREA AFFECTED
TO CUT OFF R/H REAR FENDER, R/H RUNNING BOARD PANEL,
R/H DOOR PILLAR AND CHANGE ALL NECESSARY PARTS

Labour Total S\$:

SingDollars : Seven Thousand Four Hundred Twenty-One Only

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun

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- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer
Signature:
Date:

B1	1,143.20	X
B1	1,099.40	✓
Sm	117.20	X
B1	852.00	✓
Sm	1,174.20	✓
Sm	173.30	✓
Sm	265.00	X
Sm	179.70	X
B1	866.00	✓
	5,870.00	
	1,174.00	
	4,696.00	
Sm	65.00	✓
	65.00	
nn	150.00	X
	150.00	601
1201	100.00	901
	180.00	
6001	200.00	1201
	900.00	
9001	980.00	
	2,660.00	

Total S\$: 7,421.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer
Signature:
Date:

Vic (LKKAUTO)

From: Lily Leow <lily@completevms.com.sg>
Sent: Wednesday, 3 October, 2018 11:29 AM
To: Vic (LKKAUTO)
Subject: Re: YOUR REF: SLC 583B_RE: LOD GBH1886M,SJW6938R,XE320R & SLC583B LKK
REF CC4/III18013401/Khb3
Attachments: image001.jpg; img-X03105127.pdf

WITHOUT PREJUDICE

Dear Vic,

Please see attached DV signed, tax invoice and letter of authorization.

Thank you and best regards
Lily Leow
Tel: 64550012
Complete VMS Pte Ltd
Blk 176 Sing Ming Drive #03-14
Sin Ming Autocare Complex
Singapore 575721
[E-mail:lily@completevms.com.sg](mailto:lily@completevms.com.sg)

On Wed, Oct 3, 2018 at 10:15 AM Vic (LKKAUTO) <vicalpeh@lkkauto.com> wrote:

Your Ref: SLC 583B

Without Prejudice

Dear Lily,

We refer further to the below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we propose below amount to settle your client's claim.

Cost of Repair (w/gst)	\$	4,440.50
Loss of Rental (\$100 x 8 days)	\$	800.00
LTA Search Fee	\$	7.45
TOTAL	\$	5,247.95

If agreeable, kindly chop and sign the attached DV and **forward the original signed hard copy to us together with the Authorization to Act Letter and Final Repair Bill** for payment processing.

The above amount is to be made payable to **COMPLETE VMS PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 29 August, 2018 9:47 AM

To: Lily Leow

Cc: Vic (LKKAuto); Joy Irene (LKKAuto); Admin A

Subject: FW: LOD GBH1886M,SJW6938R,XE320R & SLC583B

Without Prejudice

Hi Lily,

Thank you for your email.

Our respective handler will look into the matter and get back to you.

Hi Vic/ Joy,

FYNA,

Your Ref:	LKK Ref:	LKK Handler:
SLC 583B	CC4/III18013401/Khb3	Vic
XE 320R	CC2/MIDA18012959/Gj	Joy
SJW 6938R	CC4/AIG18010384/Kpa3	Hsiao Tong
GBH 1886M	CC4/AIG18011710/Kpa3	Hsiao Tong

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily Leow <lily@completevms.com.sg>
Sent: Tuesday, 28 August 2018 5:32 PM
To: CS A Team <cs-a@lkkauto.com>
Subject: LOD GBH1886M,SJW6938R,XE320R & SLC583B

WITHOUT PREJUDICE

Dear

Claims

With reference to above mentioned, attached is LOD. Please look into this matter and advise offer asap.

Thank you and best regards

Lily Leow

Tel: 64550012

Complete VMS Pte Ltd

Blk 176 Sing Ming Drive #03-14

Sin Ming Autocare Complex

Singapore 575721

E-mail:lily@completevms.com.sg

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 24 July 2018 9:40 AM
To: Gan Li Hui; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Sundari Nagarajan - III
Subject: RE: NOTICE OF ACCIDENT: SLC583B Your ref: SHC8623P

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLC583B and let us have your report urgently.

This claim will be handled by Ms Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

24072018 @ 959am
Li Hui veh in
estimate not yet done, arrange survey
on 25072018

From: Gan Li Hui [mailto:lihui@completevms.com.sg]
Sent: 24 July, 2018 9:33 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: NOTICE OF ACCIDENT: SLC583B Your ref: SHC8623P

Without Prejudice

Dear OIC,

Please arrange LKK Auto Consultants Pte Ltd to conduct survey.

Thank you & Best Regards,

Gan Li Hui (Ms)

Complete VMS PTE LTD

Tel: 6455 0012 Fax: 6554 0012

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

On 24 July 2018 at 09:29, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Gan Li Hui [mailto:lihui@completevms.com.sg]

Sent: 23 July, 2018 5:28 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: NOTICE OF ACCIDENT: SLC583B Your ref: SHC8623P

Without Prejudice

Dear Sir,

ACCIDENT INVOLVING SLC583B AND SHC8623P ON 23/7/2018 ALONG BALESTIER ROAD AT ABOUT 12:30 HRS.

We act for **LEOW AY HONG** owner of vehicle no. **SLC583B** with instruction to repair the vehicle.

Please be informed that the said vehicle can be inspected at:-

Venue Complete VMS Pte Ltd

176, Sin Ming Drive,

#03-14,

Singapore 575721

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you. Please note that there will also be a storage charge of \$60 per day on the 2 day notice period commencing from the date of this letter.

Thank you & Best Regards,
Gan Li Hui (Ms)

Complete VMS PTE LTD

Tel: 6455 0012 Fax: 6554 0012

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.
Registration No. 198703792-K

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.
India International Insurance Pte Ltd.
Registration No. 198703792-K

Print Received Message

This mail is associated with :

***SLC583B (MCT18070694)**
[SHC8623P]
TP
LEONG AY HONG
Jul 23 2018 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
COMPLETE VMS PTE LTD

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 01/10/2018 16:37 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5247.95) - SLC583B - Claim Handler: Sundari Nagarajan

Approved:5247.95.

COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721
Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg
Business Reg. No. 200416180E GST Reg. No.: 200416180E



INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET #04/#05 IOB BUILDING
SINGAPORE 049711

Attention : MOTOR CLAIMS DEPT

Contact : 63476100 Fax No. : 62244174

Proforma Invoice : TP006403

Date : 23/07/2018
Vehicle Num. : SLC583B
Make/Model : MAZDA 3-2016
Chassis/Eng# : JM6BM42A8G0340894/P520363749
Accident Date : 23/07/2018
Claim No. :
Reference :
Policy No. :

Amount S\$

COST OF REPAIR AS AGREED

4,150.00

SingDollars : Four Thousand Four Hundred Forty & Cents Fifty Only

A handwritten signature in black ink, appearing to be 'Ch', located below the signature line.

COMPLETE VMS PTE LTD

Total S\$:	4,150.00
GST S\$:	290.50
Amount Due S\$:	4,440.50



VIC

Your Ref: SHC8623P

Email : darren@completevms.com.sg ()
lily@completevms.com.sg (✓)
lihui@completevms.com.sg ()

Our Ref : TPDS18090 - SLC583B

27th August 2018

By Postage

INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street #04/#05

IOB Building

Singapore 049711

Attention: Motor Claims Department

Dear OIC,

ACCIDENT INVOLVING VEHICLE: SLC583B AND SHC8623P ALONG BALESTIER ROAD/PEGU ROAD ON 23/07/2018

We are the authorized repair workshop for the owner of motor vehicle no. **SLC583B**, which is involved in the captioned accident with your insured vehicle SHC8623P. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1	Cost of Repair	S\$ 4,440.50	(inclusive GST)
2	8Days Loss of Rental @ \$150	S\$ 1,200.00	
3	Lta search fee	S\$ 7.45	
		<u>S\$ 5,647.95</u>	


We enclosed herewith the following documents to support the claims:-

- a. GIA Report
- b. Proforma invoice/lta search fee

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours Faithfully


Chin Siong Lim
6455 0012
For Complete VMS Pte Ltd

To: Complete VMS Pte Ltd
176, Sin Ming Drive,
#03-14, Sin Ming Autocare Complex
Singapore 575721

LETTER OF AUTHORIZATION

RE: ACCIDENT BETWEEN SLC583B / SHC8623P (Vehicle Numbers)
ON 23/7/18 (Date of Accident) AT Balestier Road

1. I/We, the owner of vehicle no. SLC583B hereby appoint you to act for me to repair and recover damages sustained to my vehicle in the above accident from the third party driver and / or his / her insurers.
2. In this respect, I/We have authorized you to repair, correspond, negotiate and settle on my behalf, all claims against the parties involved in the subject accident. All final financial awards in my favor pertaining to the subject accident claim are to be paid to Complete VMS Pte Ltd.
3. By way of this Letter of Authorization, I/We also further authorized you to sign all Discharge Vouchers and any other related documents in settlement of the subject accident claims. I/We hereby undertake to ratify and reaffirm such signing of Discharge Vouchers and/or documents from any third party insurers by us.
4. During the settlement process with the third party insurers / drivers, you may act fully on my behalf and all negotiations and correspondences given by you to the third party insurers / driver are as if given directly from me. With regards to the settlement of the above subject accident claim, I/We agree and undertake to ratify all correspondences and negotiations given by you to the third party insurers / driver and further agree and undertake to be bound by all acts performed or carded out by you.
5. I/We understand that should the subject accident claims fail or not able to reach an amicably settlement with the third party insurers or driver, I/We will have to appointed a solicitors by way of signing a warrant to act in present of the appointed solicitor to further pursue the matter and to commence legal proceedings in Court in my/our name against the third party driver and/or his employers (if applicable). I/We further agrees that should I/We fails or disagrees to appoint a solicitors at that stage, I/We shall be fully liable for all costs incurred to you until that point of time.
6. I/We further confirm my/our understanding that I/We shall render my/our full co-operation pertaining to the settlement of the subject accident and method of repair adopted shall be in accordance to the standard practices of the industry and will be at the full discretion of you.
7. I/We hereby agree that upon settlement of the above subject accident claim, I/We are required to sign Discharge Voucher/s issued by the third party insurers. After which all settlement monies shall be used to settle all costs and fee incurred to carry out the above subject accident repairs and claims. This settlement monies shall constitute a full discharge of your payment obligation to us.
8. Any indemnity / discharge voucher signed by the workshop is without prejudice to my rights to claim for compensation for my personal injury (if any). Complete VMS Pte Ltd is only authorized to negotiate and finalized with Third Party for my property damages

Signature : 

Witness's Name & Signature : 

Name : Leow AY Hong

Date : 23/07/2018

Company Stamp (if applicable) : _____

Email: _____

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT18070694
Claimant Ref: TPDS18090-SLC583B

We/I, COMPLETE VMS PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 4,440.50 (repair cost), S\$ 800.00 (loss of ~~use~~/rental), S\$ 7.45 (search fee), vehicle no. SLC583B that was damaged pursuant to the accident which occurred on 23/07/2018 (date) at BALESTIER ROAD (location) involving vehicle no. SHC8623P (insured vehicle). This is pursuant to the inspection conducted on 25/07/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LEOW AY HONG ("the third party claimant") of vehicle no. SLC583B to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLC583B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,247.95 to COMPLETE VMS PTE LTD.

Dated this 3 day of October, 2018

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:


Signed by "the workshop" (with chop)

Leow Lily
S1413397F
176, Sin Ming Drive, #03-14
Singapore 575721

Singaporean

Director

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

LKK AUTO CONSULTANTS PTE LTD

199607198R

51 UBI AVENUE 1 #01-25

PAYA UBI INDUSTRIAL PARK (S) 408933

This indemnity is signed without prejudice to my rights to claim for compensation for my personal injury.

COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721
Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg
Business Reg. No. 200416180E GST Reg. No.: 200416180E



INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET #04/#05 IOB BUILDING
SINGAPORE 049711

Contact : 63476100 Fax No. : 62244174

Tax Invoice : VM013739

Invoice Date : 03/10/2018
Vehicle Num. : SLC583B
Make/Model : MAZDA 3
Mileage(Km) :
PO/WO/RO# :
Ref./Remark : MCT18070694

S/N	Quantity	Particular	Unit Price	Amount S\$
		COST OF REPAIR AS AGREED AT		4,150.00

SingDollars : Four Thousand Four Hundred Forty & Cents Fifty Only

A handwritten signature in black ink, appearing to be 'h' or 'hr'.

Total S\$:	4,150.00
GST S\$:	290.50
Amount Due S\$:	4,440.50

Terms : 30 Days

COMPLETE VMS PTE LTD

35 Eden Grove, Singapore 539085
Co. Reg. No.: 200717924R

INVOICE

No: 2159

To: LEOW AY HONG

c/o Complete VMS Pte Ltd

Date: 14. Aug. 2018

Vehicle No: SMC1099P

QTY	DESCRIPTION	UNIT PRICE	AMOUNT
1	Rental for 8 days	\$150.00	\$1,200.00
	23/7/2018 to 31/7/2018		
	Reference: SLC583B		
Cheques should be crossed and made payable to "COMPLETE LEASING PTE LTD"			\$1,200.00
TOTAL			\$1,200.00

I/ We hereby confirm the order

for COMPLETE LEASING PTE LTD

Authorized Signature & Company's Stamp

Order checked & accepted by



35 Eden Grove, Singapore 539085
Co.Reg. No.: 200717924R

SLC583B

VEHICLE RENTAL AGREEMENT

STA No: 002091

HIRER'S PARTICULAR

Name: (as in I/C) LEOW AY HONG
NRIC / Passport No: S1348691C
Address: Blk 761 Jurong West St. 74
#02-12 S(640761)

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) _____
NRIC / Passport No: _____
Address: _____

REMARKS

Veh. No: SMC1099P Replace Veh. No: _____
Mileage Out: _____ Mileage Out: _____
Out: Date 23/07/2018 Out: Date _____
Out: Time 4:30pm Out: Time _____

RENTAL CHARGES	
Daily 8 @ \$150/-	\$1200.00
Monthly @ \$	
Delivery Charges @ \$	For
Others @ \$	
SUB TOTAL \$	
1200.00	

PETROL: Empty, 1/8, 1/4, 3/8, 1/2, 5/8, 3/4, 7/8, Full

INSURANCE EXCESS PAYABLE ON CLAIM

Hirer is responsible for the first \$ \$2000 - excess
for Collision / Damages to 1st party (i.e.) COMPLETE LEASING P/L
vehicle (inc. windscreen) and also first \$ \$2000 - excess
for Collision / Damages to 3rd party's vehicle for each and every
accident / damages.

Hirer's Signature: X 

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving.

IMPORTANT

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR USE IN SINGAPORE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT FROM THE COMPANY COMPLETE LEASING PTE LTD
- IN THE EVENT OF AN ACCIDENT, THE HIRER OF AUTHORIZED DRIVER;
(i) shall report all accidents involving the said vehicle to the owner immediately,
(ii) shall NOT admit liability or sign any settlement documents with any 3rd parties
- THIS AGREEMENT IS SUBJECT TO THE CONDITIONS PRINTED ON THE REVERSE SIDE

EXCESS:
ADDITIONAL \$2500
FOR 22 TO 27 &
ABOVE 65 YEARS OLD

DATE IN	TIME IN	CHECKED BY	 SIGNATURE OF HIRER / DRIVER
<u>31/07/18</u>	<u>9:15am</u>		



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 23 Jul 2018 / 17:03:41

Receipt Date/Time : 23 Jul 2018 / 17:03:41

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180723-001791

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHC8623P As at 23 Jul 2018/00:00:01 Insurance Co: INDIA INTL INS PTE LTD				
1	Insurance Enquiry - SHC8623P Enquiry Fee 20180723170235401504	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
		xxxxxxxxxxxx5909	Credit Card: Visa/MasterCard	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Jul 2018 Edit Reg		24 Jul 2018 00:00 Edit Adj Rpt	\$4,150.00 Edit Estimates	\$4,150.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	LEONG AY HONG, ID: S1348691C								
Vehicle Reg. No.:	SLC583B	Date of Loss:	23/07/2018 00:00 - :59 [26 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18070694	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHC8623P	Policy No. (Claimant):	5089723763-01						
		Excess:							
Repairer:	COMPLETE VMS PTE LTD (HQ) 176 Sin Ming Drive #03-14 Sin Ming Autocare Complex, 575721 Sin Ming - Tel: 6455 0012								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 02/08/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (01/10/2018): Alert - Adj Mandate Approved (\$5247.95) - SLC583B - Claim Handler: Sundari Naga... III_SG (03/08/2018): Alert - Adj Mandate Approved (\$0.00) - SLC583B - Claim Handler: Sundari Naga... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLC583B (MCT18070694)
[SHC8623P]
TP
LEONG AY HONG
Jul 23 2018 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
COMPLETE VMS PTE LTD

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	10/09/18 17:18	Odometer Reading		Load JPG	
2	10/09/18 17:18	Chassis Number		Load JPG	
3	10/09/18 17:19	General View		Load JPG	
4	10/09/18 17:19	General View		Load JPG	
5	10/09/18 17:19	General View		Load JPG	
6	10/09/18 17:19	General View		Load JPG	
7	10/09/18 17:19	General View		Load JPG	
8	10/09/18 17:19	General View		Load JPG	
9	10/09/18 17:19	General View		Load JPG	
10	10/09/18 17:19	General View		Load JPG	
11	10/09/18 17:19	General View		Load JPG	
12	10/09/18 17:19	General View		Load JPG	
13	10/09/18 17:19	Reinspection Photo		Load JPG	
14	10/09/18 17:19	Reinspection Photo		Load JPG	
15	10/09/18 17:19	Reinspection Photo		Load JPG	
16	10/09/18 17:19	Reinspection Photo		Load JPG	

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	24/07/18 14:35	EMAIL FROM III DD 24072018		Load PDF	
2	26/07/18 19:22	TP ESTIMATE- MARKED		Load PDF	
3	26/07/18 19:22	TP GIA REPORT		Load PDF	
4	27/09/18 13:35	LOD		Load PDF	
5	27/09/18 13:35	LTA SEARCH		Load PDF	

Finalized On

India International Insurance Pte Ltd (HQ)

No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	25/07/18 09:09	Singapore Accident Statement		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18013401/KHB3Q2

Date: 10/10/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle
No : SLC583B

Insured Vehicle No : SHC8623P

Date of Loss: 23/07/2018

Nature of Claim:

TP

Claim No: MCT18070694

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLC583B

Make & Model: MAZDA 3, 1.5 (A)

Reg. Date: 29/04/2016 (Man. Year: 2016)

Colour: Metallic Blue

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: P520363749

Chassis No: JM6BM42A8G0340894

Odometer: 101729 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: Bridgestone 8 mm

Rear Left Side: Bridgestone 8 mm

Front Right Side: Bridgestone 8 mm

Rear Right Side: Bridgestone 8 mm

The above values represent the remaining tyre tread's depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,761.00	3,311.84	1,449.16	30.44
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,660.00	1,890.00	770.00	28.95
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,421.00	5,201.84	2,219.16	29.90
Approved Total (Overridden) (S\$)		4,150.00		
(S\$)	7,421.00	4,150.00	3,271.00	44.08
+ GST 7.00/7.00% (S\$)	519.47	290.50	228.97	44.08
Nett Amount (S\$)	7,940.47	4,440.50	3,499.97	44.08
+ Car Rental (8.0 x S\$100.00/day) (S\$)		800.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		5,247.95		

INSPECTION

Date of Assignment: 24/07/2018

Date Inspected: 25/07/2018 Inspected At:

COMPLETE VMS PTE LTD (HQ)
176 Sin Ming Drive #03-14 Sin Ming

Autocare Complex
Singapore 575721

Estimated Period of Repair: 7.0 days

Adjuster: KENNETH KONG

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 27 Sep 2018)
Parts:	144	MAZDA 3 1.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLC583B)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR R/H	Repair	1,143.20 FL	*- FL
2	1		*REAR DOOR R/H	Bent	1,099.40 FL	*1,024.30 FL
3	1		*REAR DOOR RUBBER SEAL	Serviceable	117.20 FL	*- FL
4	1		*REAR DOOR INNER BOARD R/H	Mtg Cracked	852.00 FL	*852.00 FL
5	1		*REAR FENDER R/H	Bent	1,174.20 FL	*1,174.20 FL
6	1		*REAR W/SCREEN MOULDING	Bent	173.30 FL	*173.30 FL
7	1		*REAR DOOR OUTER HANDLE R/H	Serviceable	265.00 FL	*- FL
8	1		*REAR DOOR LOCK R/H	Repair	179.70 FL	*- FL
9	1		*RUNNING BOARD PANEL R/H	Bent	866.00 FL	*866.00 FL
10	1		*REAR W/SCREEN SEALANT	Necessary	65.00 FS	*40.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (\$\$)	5,935.00	4,129.80
- List Item Discount on L Items 20.00/20.00% (\$\$)	1,174.00	817.96
Total Parts (\$\$)	4,761.00	3,311.84

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TRANSFER R/H FRONT DOOR COMPONENTS TO NEW DOOR	New	150.00	0.00
2	TRANSFER R/H REAR DOOR COMPONENTS TO NEW DOOR	New	150.00	60.00
3	RUST PROOFING TREATMENT	New	100.00	90.00
4	REMOVE & REINSTALL REAR W/SCREEN GLASS	New	180.00	120.00
5	REMOVE & REINSTALL REAR UPHOLSTERY ,SEATS AND BELTS	New	200.00	120.00
6	SPRAY PAINT DAMAGED AREA AFFECTED	New	900.00	600.00
7	TO CUT OFF R/H REAR FENDER ,R/H RUNNING BOARD PANEL,R/H DOOR PILLAR AND CHARGE ALL NECESSARY PARTS	New	980.00	900.00
Gross Labour Cost (S\$)			2,660.00	1,890.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >