

22/02/2018

ASS. REC. BY:

REF: CS/AIG18013383/ A v d3

n2

Special Instruction:

SURVEYOR

ASSIGNMENT (Office)

From (Person):

Mithoo Singh

of

AIG

Date/Time: 23/7/18 @ 4:41pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBH 3148Y

Insured:

SBF7B

at Workshop m/s

T & C Automotive

Tel:

9007 5148

of

I Kaki Bkt Ave 6 #01-49

Policy No:

1800010134

Claim No:

7584959012 SG

Sum Insured:

Excess:

Make of Veh:

D.O.A. 16/07/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS

up

H.O.D. Endorsement

Date/Time:

5:58pm @ 23/7/18

Person Contacted:

Ah zhai

Vehicle-IN/OUT

Date/Time

Action/Instruction

(✓)

Estimate

16/8 - called Ah zhai vehicle
still not in, owner busy. will come

GBH 3148Y - X

5/9/18 - VIN yet

SBF7B - X

10/9/18 - vehicle still not in

24/7/18

- vehicle not in

27/07/2018

- Called Ah zhai, Vehicle still not in yet

3/8/18 -

called Ah zhai vehicle still not in

9/10/18 - vehicle still not in
31/10/18 - VIN yet (Repairer said will change
this week to sunny)

10/8/18 -

called vehicle not in

ASSIGNMENT

From: _____ Date: 2/11/18
 Estimated Cost: _____
 OD TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: GBH 3148 X
 at Workshop m/s Tbc Automotive
 of 1 Kaki Bkt Ave 6 #01-49
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: 4.30pm-5pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS (up)

Date: _____ Person Contacted: _____

Vehicle: IN / OUT.

Veh No: GBH 3148 X Yr Regn: 18
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Toyota Hiace C.C. 2982
 Colour: White A/C: Insured / Std / NI / NA
 Sp. Reading: 23149 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: JTFHT02P 600242237
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 195R15C
 R: 195R15C
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front _____ Rear _____
 R/Bal. 06 mm R/Bal. 06 mm
 L/Bal. 06 mm L/Bal. 06 mm
 D.O.A. _____ D.O.I. 02/11/18
 Survey held at Tand C
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP AIG.

14/1/19 Adnan confirmed \$652.90 (Recd 29430, 3119)

RECEIVED 15 JAN 2019

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

1)

Date/Time, File Return to?

2) 15/1- typist

Report Format : merimen

Lump Sum / I.B.I: (\$) 652.90

Days Of Repair: 2

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)
☐ : Weekend (\$)

Survey Fee:

Transportation: _____

S + RS: \$

Photos: _____

Others: _____

TOTAL

250
20
270

...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	03 Aug 2018 Edit Reg		03 Aug 2018 00:00 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	NEO PIXIE, ID: S17925051		
Main Claimant:	EXPRESS UNIQUE RIGHT CLEANING, Co. Reg. No.: 53120758K		
Vehicle Reg. No.:	GBH3148Y	Date of Loss:	16/07/2018 16:00 - :59
Claim Type:	TP / 7584959012SG	Policy/Cover Note No.:	1800010134 (Comprehensive)
Vehicle Reg. No. (Insured):	SBF7B	Policy No. (Claimant):	
		Excess:	
Repairer:	T & C Automotive (HQ) 1 KAKI BUKIT AVE 6,, #01-49, AUTOBAY, 417883 Kaki Bukit - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 15/08/2018]		

[View All](#) [Compose Case Mail](#)

ASSOCIATED MAIL RECEIVED

- AIG_SG (06/08/2018): Request To Upload TP GIA Report
- AIG_SG (06/08/2018): No OI GIA Report (SBF7B VS GBH3148Y)

ALL ASSOCIATED TASKS ☐

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

- Pre repair inspection request - GBH3148Y VS SBF7B (OI) DOA: 16/07/2018

From: Mithoosingh, Aashweenjeetkaur

To: admin-a@ikauto.com, assignments@ikauto.com

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Supramaniam, Darshene; Azlan, Syazairdina; Chan, Yoke Shi

Sent: 23/7/2018 4:41:50 PM

Attachments:  tmp2262.ctb; SRSTP.8205.18.pdf

Hi,

Please refer to the enclosed request from **ONG & SHAN LLC**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign **Adrian Ling** as **Single Joint Expert** as requested.

Thanks and regards,

Aashweenjeet Kaur (Aashween)

AIG

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

From: Ong & Shan LLC [mailto:ongshanllc@gmail.com]

Sent: Monday, July 23, 2018 4:13 PM

To: Mithoosingh, Aashweenjeetkaur

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Supramaniam, Darshene; Azlan, Syazairdina; Chan, Yoke Shi

Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SBF7B AND GBH3148Y ON 16/07/2018

Dear Sirs,

We refer to the above matter.

Kindly find enclose of our client's reply for your necessary action.

Warmest Regards,

CM Chen

M/s Ong & Shan LLC

Block 184 Toa Payoh Central

#02-364 Singapore 310184

Tel: 6224 9847 Fax : 6254 7261

Email: ongshanllc@gmail.com

On Mon, Jul 23, 2018 at 2:37 PM, Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com> wrote:
Without Prejudice

Your Reference : SRSTP.8205.18.CM

Our Reference : SBF7B

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Fong Soon Yee	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd

Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Aashweenjeet Kaur (Aashween)
AIG
Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

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ONG & SHAN LLC

ADVOCATES & SOLICITORS
COMMISSIONERS FOR OATHS
NOTARIES PUBLIC

Our Counter-Signatory's Email Notifications:
Lawyer : ongshanlle@gmail.com
Secretary :

Please send all correspondences to:

- ☐ 2 Kallang Avenue #08-19 Singapore 339407
Tel: 6444 7845 | Fax: 6444 5847
☐ 101 Upper Cross Street #06-15D Singapore 0583 57
Tel: 6536 7991 | Fax: 6536 7995
☒ 184 'Ioa Payoh Central #02-364 Singapore 3101 84
Tel: 6224 9847 | Fax: 6254 7261

WE DO NOT ACCEPT SERVICE BY FAX

Our Ref : SRSTP.8205.18.CM

Your Ref : Your insured vehicle SBF 7B

23rd July 2018

Neo Pixie
c/o AIG Asia Pacific Insurance Pte Ltd
78, Shenton Way
#07-16, AIG Building
Singapore 079120

Dear Sir,

BY FAX 6-835-7416

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES
(NIMA) ROAD TRAFFIC ACCIDENT INVOLVING GBH 3148Y & SBF 7B ON 16.07.2018
ALONG SIGLAP ROAD @ 1600 HRS**

We are instructed by our client's repairer workshop M/s T & C Automotive to notify you of a road traffic accident on 16.07.2018 at about 1600 Hrs along Siglap Road involving our client's vehicle registration number GBH 3148YL and vehicle registration number SBF 7B driven by you insured.

As the result of the accident, our client's/ customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Yours faithfully,


Ong & Shan LLC

cc: M/s T & C Automotive (67415197)

ONG & SHAN LLC

A LIMITED LIABILITY CORPORATION | COMPANY REGISTRATION NUMBER 201408968D

THIS DOCUMENT IS FOR THE ADDRESSEE (S) ONLY & MAY CONTAIN CONFIDENTIAL INFORMATION &/OR MAY BE SUBJECT TO LEGAL PRIVILEGE. IF YOU HAVE RECEIVED THIS IN ERROR, PLEASE CONTACT US IMMEDIATELY.

ONG & SHAN LLC

ADVOCATES & SOLICITORS
COMMISSIONERS FOR OATHS
NOTARIES PUBLIC

Our Counter-Signatory's Email Notifications:
Lawyer : ongshanllc@gmail.com
Secretary :

Please send all correspondences to:

- ☐ 2 Kallang Avenue #08-19 Singapore 339407
Tel: 6444 7845 | Fax: 6444 5847
- ☐ 101 Upper Cross Street #06-15B Singapore 058357
Tel: 6536 7991 | Fax: 6536 7995
- ☒ 184 Toa Payoh Central #02-364 Singapore 310184
Tel: 6224 9847 | Fax: 6254 7261

WE DO NOT ACCEPT SERVICE BY FAX

Our Ref : SRSTP.8205.18.CM
Your Ref : Your insured vehicle SBF 7B

23rd July 2018

Neo Pixie
c/o AIG Asia Pacific Insurance Pte Ltd
78, Shenton Way
#07-16, AIG Building
Singapore 079120

BY FAX 6-835-7416

Dear Sir,

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES
(NIMA) ROAD TRAFFIC ACCIDENT INVOLVING GBH 3148Y & SBF 7B ON 16.07.2018
ALONG SIGLAP ROAD @ 1600 HRS**

We refer to the above matter and your email on the even date.

Our client confirmed appointed of M/s LKK Auto Consultants Pte Ltd Adrian Ling as the Single Joint Expert for this matter.

Name of workshop : M/s T & C Automotive
Address : 1 Kaki Bukit Ave 6 #01-49
Singapore 417883
Contact person : Mr. Ah Zai
Telephone no : 9-007-5148
Fax no : 6-7415197

If you fail to conduct the pre-repair inspection within the next two(2) working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Yours faithfully,

Ong & Shan LLC
cc. T & C Automotive

For Surveyor

Please initial here after completion of pre-repair inspection.
Thank you.

Name:
Signature:

Date & Time of Pre-repair inspection: /

ONG & SHAN LLC

A LIMITED LIABILITY CORPORATION | COMPANY REGISTRATION NUMBER 201408968D

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	0758K
Vehicle Details	
Vehicle No.:	GBH3148Y
Vehicle to be Exported:	No
Intended Deregistration Date:	15 Jan 2019
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE VAN TURBO 5DR MT
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	1KD2797313
Chassis No.:	JTFHT02P600242237
Maximum Power Output:	-
Open Market Value:	\$28,138.00
Original Registration Date:	16 Apr 2018
First Registration Date:	16 Apr 2018
Transfer Count:	0
Actual ARF Paid:	\$1,407.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	15 Apr 2028
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$36,859.00
COE Rebate Amount:	\$34,094.00
Total Rebate Amount:	\$34,094.00

The information contained herein is correct as at 15 Jan 2019

OK

GBH3148Y

TPA16

Veron

Toyota Hiace

JTFHT02P600242237

Taillamp Included 297.20 ✓

Panel Bending

Spray Painting

Wiring

~~200~~ 100

~~400~~ 300

~~50~~ 30

947.20

Labour: 430

total 652.90 (part by

02 Days. Part)

List: 297.20

Len 25%: 222.90

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/AIG18013383/AVD3N2

Date: 15/01/2019

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1800010134
Claimant Vehicle No :	GBH3148Y	Insured Vehicle No :	SBF7B
Date of Loss:	16/07/2018	Nature of Claim:	TP
		Claim No:	7584959012SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	GBH3148Y	Engine No:	1KD2797313
Make & Model:	TOYOTA HIACE, 2.5 (A)	Chassis No:	JTFHT02P600242237
Reg. Date:	16/04/2018 (Man. Year: 2018)	Odometer:	23149 km
Colour:	White		
Engine Capacity:	2982 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195R15C	Rear Tyre Size:	195R15C
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	297.20	222.90	74.30	25.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	650.00	430.00	220.00	33.85
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	947.20	652.90	294.30	31.07

INSPECTION

Date of Assignment: 23/07/2018

Date Inspected: 02/11/2018 Inspected At:

T & C Automotive (HQ)
1 KAKI BUKIT AVE 6., #01-49,
AUTOBAY
Singapore 417883

Estimated Period of Repair: 2.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAILLAMP	Cracked	297.20 F	*297.20 FL
F=Franchise part. L=ListItemDisc.						
Sub Total (S\$)					297.20	297.20
- List Item Discount on L Items 0.00/25.00% (S\$)					0.00	74.30
Total Parts (S\$)					297.20	222.90

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	200.00	100.00
2	SPRAY PAINTING	New	400.00	300.00
3	WIRING	New	50.00	30.00
Gross Labour Cost (S\$)			650.00	430.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >