

Asher Sng (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 21 November 2018 11:43 AM
To: Asher Sng (LKKAUTO); Admin A
Cc: Elaine Cheong; Alfred Toh; Hsiao Tong (LKKAUTO); KKLau
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SFR118D (OI: SNM18D03624C02/8) and SLN2046P (TP : LKK REF - CC6/CTI18013381/Aea3) on 20/07/2018

Follow Up Flag: Follow up
Flag Status: Flagged

LKK REF - CC6/CTI18013381/Aea3
CTI REF - SNM18D03624C02/8 (SFR118D)

Dear Asher

We refer to your email pertaining to the above matter.

Please proceed to offer as follow:

Cost of Repairs	\$10,800.00
Loss of Use (1986cc - \$80.00 x 12 days)	\$ 960.00
LTA Search fee	\$ 7.45
Total	\$11,767.45
	=====

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, November 21, 2018 11:00 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SFR118D (OI : CAI - SNM18D03624C02) and SLN2046P (TP : LKK REF - CC6/CTI18013381/Aea3) on 20/07/2018

Your ref : SNM18D03624C02
Our ref : CC6/CTI18013381/Aea3n2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **SM AUTOMOTIVE**" at **\$12,007.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 33,639.15	\$ 10,800.00
2. Loss of Use (12days x \$100)	\$ 1,200.00	\$ 1,200.00
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 34,846.60	\$ 12,007.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Monday, 8 October 2018 2:11 PM
To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Cc: elaine.cheong@sg.cntaiping.com

Subject: RE: Direct Settlement - Accident Involving SFR118D (OI : CAI - SNM18D03624C02) and SLN2046P (TP : LKK REF - CC6/CTI18013381/Aea3) on 20/07/2018

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

Enclosed for your perusal is:

- TP ESTIMATE - MARKED
- PRELIMINARY ADVISE

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>

Sent: Wednesday, 25 July, 2018 9:29 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SFR118D (OI : CAI - SNM18D03624C02) and SLN2046P (TP : LKK REF - CC6/CTI18013381/Aea3) on 20/07/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Elaine Cheong

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 24 July, 2018 8:18 PM

To: Claims Dept of CTI

Cc: Lucas Lee; Elaine Cheong; Asher Sng (LKKAuto); Hsiao Tong (LKKAuto); Joy Irene (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SFR118D (OI : CAI - TBA) and SLN2046P (TP : LKK REF - CC6/CTI18013381/Aea3) on 20/07/2018

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SLN 2046P at M/s SM Automotive - Kaki Bukit.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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SM AUTOMOTIVE

Our Ref : SLN2046P

Your Ref : SFR118D

Date : 24th September 2018

Block 1 Kaki Bukit Avenue 6
#01-43

Singapore 417883
Tel: (65) 6747 9241
Fax: (65) 67417276

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

Dear Sirs,

RE : Accident Involving SLN2046P & SFR118D ON 20.07.2018 Along Ang Mo Kio Ave 3 Slip Road Cte(City) At 10:50HRS

We are instructed by **CHONG BOON THONG** to claim damages and losses against you in connection with the above-captioned road traffic accident which our client's vehicle **SLN2046P** was damaged by vehicle **SFR118D** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows :-

1) Repair Costs	\$ 10,800.00
2) Loss of Use for 12 days (10 + 2 Weekends)	\$ 1,200.00
3) LTA Fee	\$ 7.45
	<u>\$ 12,007.45</u>

A copy each of the following supporting documents is enclosed :-

- 1) Accident report of our client
- 2) Final repair bill
- 3) LTA Receipt

Please let us have your cheque for the sum of **\$12,007.45** made payable to us, **SM AUTOMOTIVE** in the next 14 days

Yours faithfully,

SM AUTOMOTIVE





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/CTI18013381/Aea3

12 SEPT 2018

CHUA BAN YONG
16 BEGONIA DRIVE
HOCK SWEE HILL
SINGAPORE 809874

Dear Sir/Madam,

ACCIDENT INVOLVING SFR 118D AND SLN 2046P ON 20/07/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

SM AUTOMOTIVE

Kaki Bukit Avenue 6
Blk 1 #01-43
Singapore 417883

Dear Sir,

Accident on

Involving Vehicles

Along

20/07/18, 1050

SLN2046P

SFR118D

AMK Ave 3 Slip Rd CTE (City)

I/We, the registered owner/driver of vehicle registration no: SLN2046P
have involved in the above accident.

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,

Owner's Signature
(Company's stamp if applicable)

Name: CHONG BOON THONG

NRIC No.: S1354201 E

Date: 20/07/18

WITHOUT PREJUDICE to:
a) Insurance Subrogated Claim and/or
b) Any Personal Injury Claims
(Note: This Notice does not include any inconsistencies
found in this Discharge Voucher).

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3009171801

Claim No : SNM18D03624C02

Claimant : CHONG BOON THONG

Amount : S\$11,767.45

DOLLARS ELEVEN THOUSAND SEVEN HUNDRED SIXTY SEVEN AND CENTS
FORTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SLN 2046P

Insured Vehicle No. : SFR 118D

Date of Loss : 20/07/2018

Place of Accident : ANG MO KIO AVE 3 SLIP RD CTE (CITY)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHUA BAN YONG

Driver Name : CHUA YEW AIK

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	10,800.00
(3) Loss of Use/ Rental/Earning	S\$	960.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 11,767.45

Claimant Name: CHONG BOON THONG

NRIC No : S1354201E

Signature : 

Date : 28/11/18

SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No.: 53231488C

TAX INVOICE

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Client: CHONG BOON THONG

Invoice No : SMP1809-0041

Date : 20-Sep-18

Date of Accident : 20-Jul-18

Vehicle No. : SLN2046P

Model Type : Toyota Harrier

Descriptions		Amount
Lump Sum Repair Cost		10,800.00
Total		10,800.00

(SGD) Dollars: TEN THOUSAND AND EIGHT HUNDRED ONLY



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Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 20 Jul 2018 / 13:55:17

Receipt Date/Time : 20 Jul 2018 / 13:55:17

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180720-001037

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SFR118D				
As at 20 Jul 2018/10:50:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SFR118D Enquiry Fee 20180720135429519681	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20180720135435652	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

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