

## Jia Le (LKK Auto)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 27 June 2019 5:09 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: PRE-REPAIR SURVEY - FBH7267K \*\*\*LKK REF:CC4/LPC18013376/Uwb3 17/18/18/VP05/020680 [External General]

**Categories:** Yellow Category

### Lonpac External - General

Dear Jia Le

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]  
**Sent:** Wednesday, 26 June, 2019 4:22 PM  
**To:** ONG LI LI  
**Cc:** Admin A  
**Subject:** RE: PRE-REPAIR SURVEY - FBH7267K \*\*\*LKK REF:CC4/LPC18013376/Uwb3 17/18/18/VP05/020680

Lonpac Ref: 17/18/18/VP05/020680

LKK Ref: CC4/LPC18013376/Uwb3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 24/07/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured collided onto the third party parked motorcycle. Liability is not in our driver's favour.

Summary to offer to third party repairer, "EROFIA MOTOR TRADING PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 19,949.80	\$ 6,600.00
2. Loss of Use (8days x \$20.00)	\$ 160.00	\$ 160.00 (8days x \$20.00)
<b>Total</b>	<b>\$ 20,109.80</b>	<b>\$ 6,760.00</b>

\*\*06days recommendation for repair + 1sunday + 1PRS = 8days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Tuesday, 24 July, 2018 5:14 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Subject:** RE: PRE-REPAIR SURVEY - FBH7267K \*\*\*LKK REF:CC4/LPC18013376/Uwb3 17/18/18/VP05/020680

Dear Shu Pei

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Tuesday, 24 July, 2018 5:05 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Admin A; Vivian Lau (LKKAuto)

**Subject:** RE: PRE-REPAIR SURVEY - FBH7267K \*\*\*LKK REF:CC4/LPC18013376/Uwb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle FBH 7267K at M/s Erofia Motor Trading Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- TP GIA report
- Preliminary advice

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Monday, 23 July 2018 1:49 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRE-REPAIR SURVEY - FBH7267K

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Monday, 23 July 2018 12:21 PM

**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** PRE-REPAIR SURVEY - FBH7267K

Our Ref : 17/18/18/VP05/020680

Dear Nivitha,

Please see attached and proceed with the pre-repair survey.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

# Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62  
AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 67527740 Fax: 67528669  
E-Mail: [erofia2@gmail.com](mailto:erofia2@gmail.com)  
Co Registration No: 201202259N

Our Ref: EMT1392/18/lt/FBH7267K

WITHOUT PREJUDICE

Your reference:

BY HAND TO LKK

09 November 2018

Lonpac Insurance Ltd  
300 Beach Road #17-04/07  
The Concourse  
Singapore 199555

Attn: Officer-In-Charge (Motor Claims Department)

Dear Sir

Re: **ACCIDENT INVOLVING SGX3662K AND FBH7267K ON 16 JUNE 2018**

We are instructed by our client Mohd Anand Bin Ibrahim to claim damages against your insured SGX3662K in connection with a road traffic accident on 16 June 2018 at about 16.50hrs along Blk 25A Chai Chee Road open space carpark with our client's motorcycle registration number FBH7267K

As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1.	Cost of Repair as per surveyor's recommendation	S\$ 6,600.00
2.	Loss of Use (8 days X S\$20.00/day)repair days & PRI	S\$ 160.00
	Total to Claim	<u>S\$ 6,760.00</u>

Attached is final repair bill for your early process of our claim

Thank you

Yours faithfully  
Erofia Motor Trading Pte Ltd

Teo Hwa Heng



# Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62  
AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 67527740 Fax: 67528669  
Co Registration No: 201202259N

## AUTHORISATION TO ACT

I/We, Mohd Anand Bin Ibrahim ("the third party claimant") of  
B1K 406 Ang Mo Kio Avenue 10 #08-719 S 560406 (address), owner of  
FBI 7267K (vehicle no.) hereby authorize Erofia Motor Trading Pte Ltd ("the  
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of  
use ("claim") for my vehicle no. FBI 7267K That was damaged pursuant to the  
accident which occurred on 16 06 2018 (date)  
BK25A Chai chee Road open space carpark (location) involving vehicle no/s  
SGX 3662K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they  
deemed fit and the workshop is further authorized to receive payment further to settlement of my  
claim with payment cheque/s being made in favour of the workshop - **EROFIA MOTOR  
TRADING PTE LTD**

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the  
other vehicle/s is concerned.

Dated this 20 (day) of 06 (month) 20 18 (year)



Signed by "the third party claimant"  
(With company stamp if applicable)



Signed by "the workshop"  
(With company stamp)

Provide always that this discharge of my  
claim for damages relating to the damage to  
my vehicle shall not prejudice or affect or  
preclude me from making a further claim for  
general and special damages for my personal  
injuries sustained in the same accident.



# LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020680  
DATE : 28 JUNE 2019

## DISCHARGE VOUCHER

I/We, MOHD ANAND BIN IBRAHIM confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SGX 3662K the sum of Singapore Dollar Six Thousand Seven Hundred and Sixty Only (\$6,760.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving FBH 7267K and SGX 3662K on 16 June 2018 along BLK 25A CHAI CHEE RD OPEN SPACE CARPARK.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD AND/OR ONG LYE CHYE**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **EROFIA MOTOR TRADING PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

7-7-19

.....  
Signature of vehicle owner/Date

Mohd Anand

7-7-19

.....  
Name of vehicle owner /Date

W

# EROFIA MOTOR TRADING PTE LTD (201202259N)

1 Kaki Bukit Ave 6 #02-62  
Singapore 417883  
Tel: 67527740 Fax: 67528669  
H/P: 90696165 (Mr Teo)

## INVOICE

Number	Date	Page
FBH7267K	09-Nov-18	1

YOUR REF:  
VEHICLE NO: FBH7267K  
MAKE/MODEL: KAWASAKI 1300  
NAME: LONPAC INSURANCE BHD  
ADDRESS: 300 BEACH ROAD #17-04/07  
THE CONCOURSE  
SINGAPORE 199555

ACCIDENT INVOLVING SGX3662K AND FBH7267K ON 16 JUNE 2018

FINAL REPAIR AS PER SURVEYOR'S RECOMMENDATION	S\$	6,600.00
LOSS OF USE (8 DAYS X S\$20.00/DAY)REPAIR DAYS & PRI	S\$	160.00
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SUB-TOTAL: S\$ 6,760.00

SINGAPORE DOLLARS: SIX THOUSAND SEVEN HUNDRED AND SIXTY ONLY

TOTAL : S\$ 6,760.00

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EROFIA MOTOR TRADING PTE LTD

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