## Vic (LKKAuto)

From: Vic (LKKAuto)

Monday, 6 August, 2018 2:47 PM Sent:

**GERALD POH WEE BIN** To: Cc: Admin A; Vic (LKKAuto)

RE: SLD5585H / SKZ4774G Date of accident:19-07-2018 Subject:

Dear Gerald,

We refer to the subject matter.

This is a clear cut case where Insured vehicle was exiting from minor road when collided to TP vehicle.

Kindly advise if there is any further issue to policy before we proceed DS with TP repairer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Alan Quek Ai Lun [mailto:alan.quek@cyclecarriage.com.sg]

**Sent:** Thursday, 26 July 2018 9:49 AM

To: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Cc: 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; 'Team A' <admin-a@lkkauto.com>; 'Thin Thin (LKKAuto)'

Subject: RE: SLD5585H / SKZ4774G Date of accident:19-07-2018

Good Morning LKK,

Kindly inform Taufikh to resurvey? items. We have the wheel alignment result, the front left suspension was affected and need replacement. Need additional 3 more working days, thank you.

**Your Sincerely** 

Alan Quek Service Advisor Mercedes-Benz Body Care & Repair Center Cycle & Carriage Industries Pte Ltd 188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



## Exceptional Journeys





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From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Monday, 23 July 2018 11:58 AM

To: Alan Quek Ai Lun; 'GERALD POH WEE BIN'

Cc: 'MT\_Claim\_SG'; 'Team A'; 'Thin Thin (LKKAuto)'; 'Zayyer (LKKAuto)'; vivianlau@lkkauto.com; sur@lkkauto.com

Subject: RE: SLD5585H / SKZ4774G Date of accident:19-07-2018

Dear Alan.

Noted, with thanks.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek Ai Lun [mailto:alan.quek@cyclecarriage.com.sg]

Sent: Monday, 23 July 2018 11:55 AM

To: GERALD POH WEE BIN < geraldpoh@lonpac.com >

 $\begin{tabular}{ll} \textbf{Cc:} \ MT\_Claim\_SG < & \underline{mt\_claim@lonpac.com} >; & \underline{admin-d@lkkauto.com}; \ Team\ A\ (& \underline{admin-a@lkkauto.com}) < \underline{admin-a@lkkauto.com} >; & \underline{$ 

'vivianlau@lkkauto.com' <<u>vivianlau@lkkauto.com</u>>; 'sur@lkkauto.com' <<u>sur@lkkauto.com</u>>

Subject: RE: SLD5585H / SKZ4774G Date of accident:19-07-2018

Dear LKK,

Car is in 188 Pandan Loop Cycle & Carriage, kindly arrange for survey. Thank you.

**Your Sincerely** 

Alan Quek Service Advisor Mercedes-Benz Body Care & Repair Center Cycle & Carriage Industries Pte Ltd 188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



**Exceptional Journeys** 



From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Monday, 23 July 2018 11:46 AM

To: Alan Quek Ai Lun

Cc: MT\_Claim\_SG; admin-d@lkkauto.com

Subject: RE: SLD5585H / SKZ4774G Date of accident:19-07-2018

WITHOUT PREJUDICE

Our Ref : 18/18/18/ VP05/020770

Dear Alan,

We shall appoint LKK Auto Consultants Pte Ltd to survey the vehicle and revert on direct settlement.

Aside to LKK - Attn: Catherine

Kindly arrange to survey the vehicle.

Best Regards Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Alan Quek Ai Lun [mailto:alan.quek@cyclecarriage.com.sg]

**Sent:** Monday, 23 July, 2018 11:32 AM

To: MT\_Claim\_SG

Subject: SLD5585H / SKZ4774G Date of accident:19-07-2018

## LONPAC INSURANCE BHD Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. SLD 5585 H & SKZ 4774 G.

Along TANJONG PENJURU ROAD.

We have instructs by our client's of motor vehicle no:**SLD 5585 H**, which was involved in the above accident. Our client's vehicle was damaged and. We now claiming against you for costs of repair and other consequential loss.

In order that you are the insurer of vehicle no:**SKZ 4774 G** are willing to DIRECT SETTLEMENT and other incidental claims. We shall be grateful if you could kindly settle the cost of repair directly with us. On this note we will be much appreciated and looking forward to your Confirmation of settlement.

**Your Sincerely** 

Alan Quek

Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



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