

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Friday, 27 July 2018 10:24 AM  
**To:** 'Teo, Grace'; 'Ngo, Sau Wei Shawn'  
**Cc:** 'Ye, Yong Kang Melvin'; sur@lkkauto.com; 'Nivitha (LKK Auto)'; assignments@lkkauto.com  
**Subject:** RE: CMTD1803090/NSW - SUV(LKK)/ ACCIDENT INVOLVING GBC3280Z & YN723C ON 18/07/2018

Dear Grace,

Please be informed that we have inspected the vehicle YN 723C on 25/07/2018.

We are pending for estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]  
**Sent:** Monday, 23 July 2018 4:10 PM  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments@lkkauto.com  
**Cc:** 'Ngo, Sau Wei Shawn' <Shawn.Ngo@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; sur@lkkauto.com  
**Subject:** RE: CMTD1803090/NSW - SUV(LKK)/ ACCIDENT INVOLVING GBC3280Z & YN723C ON 18/07/2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer arrange on 24/07/2018 after 12pm.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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**From:** Teo, Grace [mailto:grace.teo@sompo.com.sg]  
**Sent:** Monday, 23 July 2018 2:30 PM  
**To:** motoricarz garage <motoricarzgarage@gmail.com>; admin-d@lkkauto.com; assignments@lkkauto.com  
**Cc:** Ngo, Sau Wei Shawn <Shawn.Ngo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>  
**Subject:** CMTD1803090/NSW - SUV(LKK)/ ACCIDENT INVOLVING GBC3280Z & YN723C ON 18/07/2018

Our Reference: CMTD1803090/NSW

Dear LKK AUTO/ KENNETH,

Please make arrangement to conduct the survey for YN723C.

Please submit with your report to my colleague, Mr. Shawn Ngo.

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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**From:** motoricarz garage [<mailto:motoricarzgarage@gmail.com>]

**Sent:** Monday, July 23, 2018 2:02 PM

**To:** Teo, Grace

**Cc:** Ngo, Sau Wei Shawn; Ye, Yong Kang Melvin

**Subject:** Re: CMTD1803090/NSW - PRI/ ACCIDENT INVOLVING GBC3280Z & YN723C ON 18/07/2018

Dear Grace,

We would like to choose **Mr.Kenneth Kong (LKK Auto Consultants)**.Thank you.

Best Regards,  
Elma

On Mon, Jul 23, 2018 at 12:21 PM Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)> wrote:

Our Reference: CMTD1803090/NSW

Your Reference: YN 723C

Date: 23<sup>rd</sup> July 2018

**Attention:**

**M/S MOTORICARZ GARAGE**

Dear Elma,

**ACCIDENT INVOLVING GBC3280Z & YN723C ON 18.07.2018**

We refer to your Notice of Accident dated 23/07/2018.

**Kindly re-direct your future motor claims survey request to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)**

Please be informed that Shawn Ngo the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
1	Raleigh Services	Andrew Ow Yong	

		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

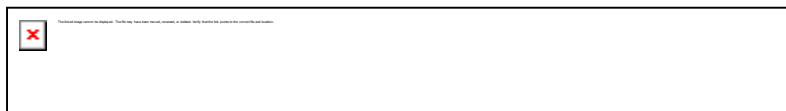
Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555 | **F:** 6221 3147



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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**From:** motoricarz garage [mailto:[motoricarzgarage@gmail.com](mailto:motoricarzgarage@gmail.com)]

**Sent:** Monday, 23 July, 2018 11:00 AM

**To:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING YN 723C & GBC 3280Z ON 18/07/2018

**Our Ref: YN 723C**

**Your Ref: GBC 3280Z**

Dear Motor Claim Department,

We refer to the above matter.

Please kindly check the attached file.Thanks.

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Best Regards,

Elma| Account

**Motoricarz Garage**

Phone: 6844-4290 | email: [motoricarzgarage@gmail.com](mailto:motoricarzgarage@gmail.com) | fax: 6841-6043

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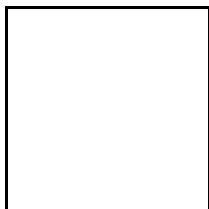
Best Regards,

Elma| Account

**Motoricarz Garage**

Phone: 6844-4290 | email: [motoricarzgarage@gmail.com](mailto:motoricarzgarage@gmail.com) | fax: 6841-6043

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