

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Thursday, 22 November 2018 4:19 PM
To: 'William Tan Thoo Seng'
Cc: Admin A; CS A Team; KKLau
Subject: RE: T0718/ SHC8571E ON 20.07.18 / CHINA T. YP 5866E
Attachments: TP SCENE PHOTOS.PDF

WITHOUT PREJUDICE

Dear Mr. William,

We refer to the subject and the video you provided.

From the evidence that you furnished, we observed that your taxi was encroaching/straddling lanes whilst our insured vehicle was travelling within lane.

In view of this, our opinion is that your taxi should keep within lane and thus, is more to be blamed for the accident.

We sent your video and scene photos to our principal for their review and we regret to inform you that we have our principal's instruction to deny liability.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: William Tan Thoo Seng [mailto:williamtan@cdge.com.sg]
Sent: Tuesday, 20 November 2018 2:29 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; KKLau <kklau@lkkauto.com>
Subject: Fw: T0718/ SHC8571E ON 20.07.18 / CHINA T. YP 5866E

Gentle reminder
Taxi was stationery

Without Prejudice.

Dear Joy,

Preceding emails refer.

Morning, we follow up on this outstanding case. We spoke and you told us that you did not receive our email of 29.08.18 and you asked for video footage.

Dear Mr Lau

Without any further delay, kindly assist to settle this clear cut liability case expeditiously.

Refer to our video footage dated 29.08.18. Liability is 100%.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Catherine Koh Mui Gek

Sent: Tuesday, 20 November 2018 2:10 PM

To: William Tan Thoo Seng

Subject: Fw: T0718/ SHC8571E ON 20.07.18 / CHINA T. YP 5866E

From: Catherine Koh Mui Gek

Sent: Wednesday, 29 August 2018 3:46 PM

To: Joy Irene (LKKAUTO)

Subject: Re: T0718/ SHC8571E ON 20.07.18 / CHINA T. YP 5866E

Dear Joy

Attached as requested. Your principal's insured was the author of this accident. He drove past the stationary taxi, damaged the taxi's wing mirror but alleged taxi hit its rear left hand side portion.

Kindly revert on our PD claim soonest.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

From: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>

Sent: Wednesday, 29 August 2018 2:54:38 PM

To: Catherine Koh Mui Gek

Cc: Admin A

Subject: T0718/ SHC8571E ON 20.07.18 / CHINA T. YP 5866E

WITHOUT PREJUDICE

Dear Catherine,

We refer to the subject.

We request for your driver's video for our viewing.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]
