

## Hsiao Tong (LKKAUTO)

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**From:** Catherine Thia <catherine.thia@sg.cntaiping.com>  
**Sent:** Tuesday, 29 January 2019 12:45 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SLE379P (OI : CTI - SNM18D03607C02) AND SJU7819E (TP : LKK REF - CC6/CTI18013337/Upb3) on 21.07.2018

Hi

Please proceed to settle at 100% and provide us the bill/DV

Thanks

**Catherine Thia**  
Senior Executive  
Motor Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Direct (65) 6389 6193  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



*Disclaimer :*

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Saturday, 15 December, 2018 8:49 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Catherine Thia <catherine.thia@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SLE379P (OI : CTI - SNM18D03607C02) AND SJU7819E (TP : LKK REF - CC6/CTI18013337/Upb3) on 21.07.2018

Dear Sirs/Mdm,

We refer to our email dated 06 Nov 2018.

Kindly let us have your instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 6 November 2018 12:13 PM

**To:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** 'catherine.thia@sg.cntaiping.com' <[catherine.thia@sg.cntaiping.com](mailto:catherine.thia@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SLE379P (OI : CTI - SNM18D03607C02) AND SJU7819E (TP : LKK REF - CC6/CTI18013337/Upb3) on 21.07.2018

Your ref : **SNM18D03607C02**

Our ref : CC6/CTI18013337/Upb3n2

Dear Sirs/Madam,

**ACCIDENT INVOLVING SLE 379P(OI) & SJU 7819E(TP) ON 21/07/2018**

We refer to the above matter.

This is a head-to-rear collision. Liability is down against our insured driver.  
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **FASTECH AUTO PTE LTD**" at **\$4,687.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$16,872.08	\$ 4,280.00
2. Loss of Rental (4days x \$100.00)	\$ 400.00	\$ 400.00 (4days x \$100.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$17,279.53	<b><u>\$ 4,687.45</u></b>

\*\*05 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 14 September 2018 8:28 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** 'catherine.thia@sg.cntaiping.com' <[catherine.thia@sg.cntaiping.com](mailto:catherine.thia@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SLE379P (OI : CTI - TBA) AND SJU7819E (TP : LKK REF - CC6/CTI18013337/Upb3) on 21.07.2018

Hi Sirs/Mdm,

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 24 July 2018 4:15 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Sharon Han <[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)>; Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SLE379P (OI : CTI - TBA) AND SJU7819E (TP : LKK REF - CC6/CTI18013337/Upb3) on 21.07.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SJU 7819E at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

DATE : 31.08.2018

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

## **ACCIDENT INVOLVING VEHICLE: SJU7819E AND SLE379P ON 21/07/2018**

We are the authorized repair workshop for the owner of motor vehicle no: **SJU7819E**, which was involved in the captioned accident with your insured vehicle no: **SLE379P**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	4,280.00
2) Loss Of Rental	\$	400.00
3) GIA Search Fee	\$	7.45
	<u>\$</u>	<u>4,687.45</u>

We enclosed herewith the following documents to support the claims:

- |                                    |                                  |
|------------------------------------|----------------------------------|
| a) Final Repair Invoice            | b) Vehicle Registration Log Card |
| c) Rental Agreement/Invoice        | d) I/C & Driving Licence         |
| e) Insurance Certificate           | f) GIA Report/ GIA Search        |
| g) Letter of Authorisation, etc... |                                  |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTH18013337/Upb3

03 AUG 2018

**GAN WEE THYE**  
BLK 113A MCNAIR ROAD  
#32-276  
SINGAPORE 322113

Dear Sir/Madam,

**ACCIDENT INVOLVING SLE 379P AND SJU 7819E ON 21/07/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJU 7819E against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

**CHEW HSIAO TONG**  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

DATE : 21th July 2018

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SJU 7819E 2  
SLE379P

ALONG CTE Exit upper Serangoon Road  
ON 21/7/2018

I/We, Fang Shihuang  
of (NRIC No./ROC No.) S8471860B  
of BIK356B Admiralty Drive #01-94 S752356  
owner of vehicle no. SJU 7819E in consideration of M/s FASTECH AUTO  
PTE LTD repairing my/our vehicle SJU 7819E at my/our instruction and hereby  
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever  
amount settled/payable by the Insurance Company and/or third party or to commence legal  
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,  
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and  
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost  
which may arisen therewith.

Signature of Owner : 

Name of Owner : FANG SHI HUANG

P

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3042471800

Claim No : SNM18D03607C02

Claimant : FANG SHIHUANG

Amount : S\$4,687.45

SINGAPORE DOLLARS FOUR THOUSAND SIX HUNDRED EIGHTY SEVEN  
AND CENTS FORTY FIVE Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJU7819E

Insured Vehicle No. : SLE379P

Date of Loss : 21/07/2018

Place of Accident : CTE EXIT UPPER SERANGOON ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GAN WEE THYE

Driver Name : GAN WEE THYE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	4,280.00
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	400.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		S\$ 4,687.45

Claimant Name : Fang Shihuang

NRIC No : S8471860B

Signature : 

Date : \_\_\_\_\_



# TAX INVOICE

## **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax.Reg No: 200006262D**

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Tax Invoice : 20431

Date: 31.08.2018

Vehicle No: SJU7819E

Make/Model: HONDA CIVIC 2.0

Accident Date: 21.07.2018

Claim No : 0718-20431

Reference :

Policy No :

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	Amount
To proceed on lump sum repair	SS 4,000.00

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E. & O. E.

Total ; SS 4,000.00

GST @ 7% ; SS 280.00

*Amount Due* · **SS 4,280.00**

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for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: FANG SHIHUANG

Invoice : DCR-2018-07-31

Date : 25.07.2018

Agreement No : 20434

Payment Term: : LOD

DESCRIPTION	AMOUNT
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Rental charges for vehicle : SJQ5527G ( 0718-20431 )	\$ 400.00
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Rental Period from <u>21.07.2018</u>	to	<u>25.07.2018</u>
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E. & O. E.	Total	\$ <u>400.00</u>
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NANCY LAM

for Dynamic Car Rental

# Dynamic Car Rental

DCR-2018-07-31

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

No. 20434

Name <i>Fang ShiHuang</i>			REG. No. <i>SJQ 55276</i>		MAKE MODEL:	
ADDRESS			DIESEL		PETROL	E 1/4 1/2 3/4 F
			KM IN		DATE & TIME IN <i>25/7/18 @ 4pm</i>	
			KM OUT		DATE & TIME OUT <i>31/7/18 @ 12:55pm</i>	
			KM DRIVEN		TIME USED	
NAMED DRIVER						
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@ \$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	<i>4</i> DAYS		@ \$	<i>100 400</i>
ADD NAMED DRIVER			WEEKS		@ \$	
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS		@ \$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL	<i>400</i>
IMPORTANT NOTES:						
<p>This vehicle is licenced to carry 04 passengers only.          No refund will be given for vehicle returns early.          No refund will be given for period left in vehicle.          Hirer is liable to pay first \$4000 under section I &amp; II in any accident plus loss of earnings while damaged vehicle is under repair.          Hirer is liable to pay all parking fee and traffic summonses.</p> <p>Vehicle return during office hour only.          No Service on Public Holiday and Sunday.</p> <p>EXCESS:</p> <p>*Sec I - Used in S'pore Only :SGD2000          *Sec II - Used in S'pore Only :SGD2000          *Sec I - Used Outside S'pore Only :SGD4000          *Sec II - Used Outside S'pore Only :SGD4000          W/screen Excess In S'pore: SGD100          W/screen Excess Outside S'pore: SGD200</p> <p>ADDITIONAL CONDITIONS:</p> <p>* Geographical areas: Singapore &amp; West Malaysia.          * Driver must be:          a) 18 years old and above;          b) holding a valid relevant class of driving license.</p> <p>* Additional Own Damage Excess of \$51,000 is applicable for any named/unnamed drivers who:          a) age 22 to 23 years old;          b) age 66 to 70 years old;          c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license.</p> <p>* Additional All Claims excess of \$52,000 is applicable for any named/unnamed drivers who:          a) is 18 years old to 21 years old and/or          b) is 71 years old and above and/or          c) with driving experience of less than 1 year on the relevant classes of driving license.</p> <p>* Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We'll not be responsible for any reporting of such losses.</p> <p>* Hirer is liable to pay first \$4000 under section I &amp; II in any accident plus loss of earning while damage vehicle is under repair.</p> <p>Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.</p>						
			X		PER DAY \$	PER WEEK \$
			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)		PER MONTH \$	
			X		PER DAY \$	PER WEEK \$
					PER MONTH \$	
			PREPAYMENT		TOTAL CHARGE	
			CHECK		DEPOSIT	
			CASH			
			RECEIPT NO.		NETT CHARGE	
			AMOUNT DUE / REFUND			

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE ..... DAY OF .....

X

DYNAMIC CAR RENTAL

X

RENTER'S/DRIVER'S SIGNATURE

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 22 Jul 2018 / 10:45:42

Receipt Date/Time : 22 Jul 2018 / 10:45:42

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-180722-000134

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLE379P				
As at 21 Jul 2018/13:50:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SLE379P			
	Enquiry Fee	7.00	0.49	7.49
	20180722104500426040			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
Paid By				
	20180722104512979	Direct Debit: eNETS Debit (Internet Banking)		7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF