



08/11/3

Surveyor: Kelvin

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspected Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SH 6993C Yr Regn: 29 Dec 2016Type: M.Car / M.Cycle / Bus / Van / Lorry / T~~o~~ / Prime Mover /

Truck / Trailer or

Make: Hyundai 240 c.c. 1685Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 259847 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: KM HLB414M 97 322Gen. Cond: Good / ~~Bad~~ / Poor / BurntSteering: Ins~~ured~~ / Jammed / Leaked / Burnt orBrake: Ins~~ured~~ / Jammed / Leaked / Burnt orModi: Nil / S/Rim / SD A/Rim orTyre Size: F: 205/60R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Ren-Han Kade / Front-Capcan

Front: \_\_\_\_\_ Rear: \_\_\_\_\_

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 21/7/16 D.O.I. 23/7/16Survey held at CDE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front / Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	PIP \$4051.86 (Excl \$2638.92 / 39%). <span style="float: right;">AxA PIP</span>

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Report Format: \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_

Add Fee:

☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee:

Transportation:

\$ + RS. \$ \_\_\_\_\_

Photos

Others

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18013335/K1pb3

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811

Date : 23-07-2018



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGD 8748U	Veh. Inspected	SH 6993C
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	23/07/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	21/07/2018	Inspection Date	23/07/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Team: ARC Repair TP(CLSO)1

## Sales Order:

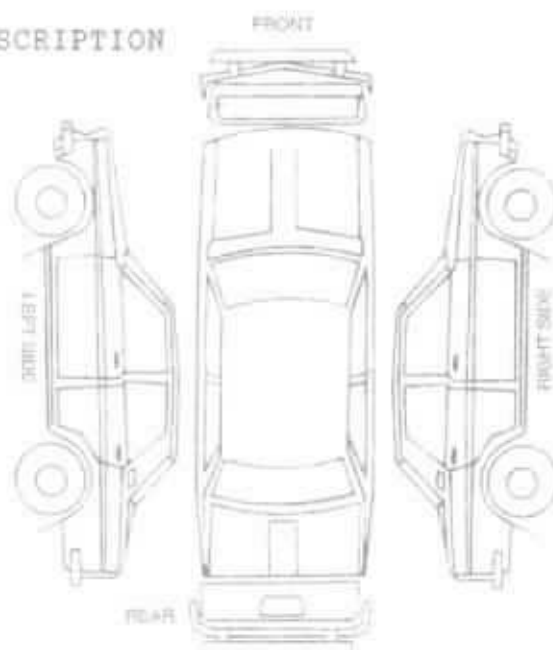
JC NO: 305190884

Accident Date: 21.07.2018  
NATURE: 3P 21.07.18

### JOB DESCRIPTION

3/NO LABOR CODE

## DESCRIPTION



SERVICE ADVISORY

CUSTOMER'S SIGNATURE \_\_\_\_\_

REPORTING END

### Exit Plans

SH 6993C

LIMTS

Verticillium: 260.

SH 6993C

Service Activator

Signature/Date

Name of Service Activity:

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SH 6993C

DATE 23/7/2018

MAKE :

MODEL : HYUNDAI i40

AXA-CP(P)

TS

P1/2 1150

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Radiator Grille ✓			\$ 1,480.00	
	Radiator Grille H Emblem X			\$ 290.80	
	Radiator Grille Chrome Moulding X			\$ 395.50	
	Front Bumper Cover X repair			\$ 1,052.20	
	Front Bumper Sponge ?			\$ 142.20	
	Front Bumper Reinforcement ?			\$ 526.10	
	Front Bumper Bracket Top (LH/RH) ?		\$ 22.40	\$ 44.80	
	Front Bumper Retainer Mounting ?		\$ 9.20	\$ 18.40	
	<b>SUB TOTAL</b>			<b>\$ 3,950.00</b>	
	<b>LESS 20%</b>			<b>\$ 790.00</b>	
	<b>DISCOUNTED TOTAL</b>			<b>\$ 3,160.00</b>	
	Front Number Plate ✓			\$ 25.00	Nett
	Front No Plate Trim Cover ✓			\$ 30.00	Nett
				<b>\$ 55.00</b>	
	<b>Labour Charge</b>			<b>200</b>	
	Panel Beating			<del>\$ 350.00</del>	
	Spray Painting Charge			<del>\$ 250.00</del>	
				<b>200</b>	
	<b>TOTAL LABOUR</b>			<b>\$ 600.00</b>	
	<b>ESTIMATE TOTAL</b>			<b>\$ 3,815.00</b>	
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SH 6993C

DATE 23/7/2018

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Licence Lamp Cover <i>X 1/2</i>			\$ 100.00	
	Rear Bumper			\$ 603.60	
	Rear Bumper Reinforcement <i>?</i>			\$ 504.35	
	Rear Bumper Reinforcement Bracket (LH/RH) <i>?</i>	\$	180.00	\$ 360.00	
	Rear Bumper Side Bracket <i>?</i>	\$	49.00	\$ 98.00	
	Rear Bumper Clips			\$ 22.00	
	Rear Bumper Sponge <i>?</i>			\$ 143.40	
	Rear Bumper Under Cover			\$ 225.00	
	<b>SUB TOTAL</b>			<b>\$ 2,056.35</b>	
	<b>LESS 20%</b>			<b>\$ 411.27</b>	
	<b>DISCOUNTED TOTAL</b>			<b>\$ 1,645.08</b>	
	Rear No. Plate			\$ 25.00	Nett
	Rear Bumper Reverse Sensor			\$ 135.70	Nett
	Rear Bumper Rubber Mat			\$ 50.00	Nett
	Rear Bumper Advertisement Logo			\$ 50.00	Nett
	Rear Fender Advertisement Logo (LH/RH)	\$	100.00	\$ 200.00	Nett
				<b>\$ 460.70</b>	
	<b>Labour Charge</b>				
	Panel Beating			\$ <del>350.00</del> <i>200</i>	
	Spray Painting Charge			\$ <del>250.00</del> <i>200</i>	
	Wiring Charge			\$ <del>50.00</del> <i>x</i>	
	Remove/Refix Reverse Sensor			\$ <del>120.00</del> <i>30</i>	
	<b>TOTAL LABOUR</b>			<b>\$ 770.00</b>	
	<b>ESTIMATE TOTAL</b>			<b>\$ 2,875.78</b>	
<p><i>Kaka 10/11/14</i></p> <p><i>23/7/15 1520 hrs</i></p> <p><i>3 Rys.</i></p> <p><i>P/P</i></p> <p><i>Before pit photo</i></p>					
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

AXA - C/P/P)

TS

P2/2 1150

LKK Auto Consultants hereby certify  
the Repairer of the above vehicle.  
• To return the vehicle to the insurance company  
• To deliver the vehicle to the insurance company  
• Parts provided on a "like-for-like" basis  
• The cost of the repair is subject to the insurance company's approval  
• The repairer is not responsible for any damage to the vehicle caused by the insurance company  
Acknowledged by Repairer  
Signature:  
Date:

Our Job Ref No : 305190884  
Date : 26/07/18

## COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

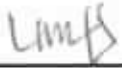
### FINALIZATION FORM


To : LKK Fax :  
Attn : KALVIN ANG  
Vehicle Reg No. : SH 6993C Date of Accident : 21-Jul-18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA --- SGD8748U
2. The finalized amount shall be:
  - (a) Spare Parts after List discount \$2,941.86
  - (b) Labour Charges \$1,110.00
  - Total for Part-By-Part Repair Cost \$4,051.86**
  - (c) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: 20%  
**Final Lumpsum Repair cost**
3. Estimated normal period for repairs: 3 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :   
Name : LIM T S  
Tel : 62148398  
Fax : 65468156

Signature :   
Name : KALVIN  
Date : 26/7/18

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees	-----			
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

*Final Amount Subject to Insurance Approval*

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010045  
 ADDRESS : COMFORT TRANSPORTATION PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65508755

JOB NO : 305190884  
 REGN NO : SH 6993C  
 MILEAGE : 0000000000  
 MAKE : HYUNDAI  
 MODEL : I-40  
 DATE OF REGN : 29.12.2016  
 DATE/TIME IN : 21.07.2018 19:50  
 ACCIDENT DATE : 21.07.2018

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001 FNPS	NO PLATE(S)-Frt and Rear	2 N	50.00	50.00
0002 04-01-0103-2164-G	RADIATOR GRILLE	1	1,480.00	20.00 1,184.00
0003 04-01-0103-0579-G	REAR BUMPER	1	603.60	20.00 482.88
0004 04-01-0101-0111-G	REAR BUMPER CLIPS	10 L	22.00	20.00 17.60
0005 04-01-0103-0738-G	REAR BUMPER UNDER COVER	1	225.00	20.00 180.00
0006 09-01-9999-0068-A	REVERSE SENSOR	1	135.70	135.70
0007 04-01-0103-1150-A	REAR BUMPER MAT	1	50.00	50.00
0008 04-01-0103-2322-A	FRT BUMPER	1	1,052.10	20.00 841.68

SUB-TOTAL : 2,941.86

## JOB NATURE

0000 L	PANEL BEATING	400.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	400.00
0002 L	R/I REVERSE SENSOR	30.00



COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305190884  
REGN NO : SH 6993C  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 29.12.2016  
DATE/TIME IN : 21.07.2018 19:50  
ACCIDENT DATE : 21.07.2018

JOB / PARTS DESCRIPTION		QTY	IND	UNIT-PRICE	DISC%	AMOUNT
0003	20-05 Rear Bumper Adv.Sticker	50.00				
0004	20-05 Rear Fender Adv.Sticker RH/LH	200.00				
0005	20-05 Frt Licence Trim Cover	30.00				
SUB-TOTAL						: 1,110.00

TOTAL : 4,051.86

  
MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :

COMFORT DELGRO ENGINEERING PTE LTD

REP/ESTIMATE\*

VEHICLE NO : SH 6993C

MAKE :

MODEL : HYUNDAI i40

AXA-CP/PJ

DATE 23/7/2018

TS

P1/2 1150

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Radiator Grille / ca			\$ 1,480.00
	Radiator Grille H Emblem X 22			\$ 290.80
	Radiator Grille Chrome Moulding X 22			\$ 395.50
	Front Bumper Cover / ca			\$ 1,052.10
	Front Bumper Sponge X 22			\$ 142.20
	Front Bumper Reinforcement X 22			\$ 526.10
	Front Bumper Bracket Top (LH/RH) X 22		\$ 22.40	\$ 44.80
	Front Bumper Retainer Mounting X 22		\$ 9.20	\$ 18.40
	<b>SUB TOTAL</b>			<b>\$ 3,950.00</b>
	<b>LESS 20%</b>			<b>\$ 790.00</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 3,160.00</b>
	Front Number Plate / ca			\$ 25.00
	Front No Plate Trim Cover / ca			\$ 30.00
				<b>\$ 55.00</b>
	<b>Labour Charge</b>			<b>200</b>
	Panel Beating			\$ <del>350.00</del>
	Spray Painting Charge			\$ <del>250.00</del>
				<b>200</b>
	<b>TOTAL LABOUR</b>			<b>\$ 600.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 3,815.00</b>

Nett

Nett

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COM-FORTDELGRO ENGINEERING PTE LTD  
REPAIR ESTIMATE\*

VEHICLE NO : SH 6993C

MAKE :

MODEL : HYUNDAI i40

AXA - CIP

DATE 23/7/2018

TS

P2/2 1150

QTY	Parts Description/ Labour	Type	Unit Price	Amount	
	Licence Lamp Cover <i>X 1/2</i>			\$ 100.00	
	Rear Bumper <i>Painted</i>			\$ 603.60	
	Rear Bumper Reinforcement <i>X 1/2</i>			\$ 504.35	
	Rear Bumper Reinforcement Bracket (LH/RH) <i>X 1/2</i>		\$ 180.00	\$ 360.00	
	Rear Bumper Side Bracket <i>X 1/2</i>		\$ 49.00	\$ 98.00	
	Rear Bumper Clips <i>X 1/2</i>			\$ 22.00	
	Rear Bumper Sponge <i>X 1/2</i>			\$ 143.40	
	Rear Bumper Under Cover <i>1</i>			\$ 225.00	
	<b>SUB TOTAL</b>			<b>\$ 2,056.35</b>	
	<b>LESS 20%</b>			<b>\$ 411.27</b>	
	<b>DISCOUNTED TOTAL</b>			<b>\$ 1,645.08</b>	
	Rear No. Plate <i>1</i>			\$ 25.00	Nett
	Rear Bumper Reverse Sensor <i>1</i>			\$ 135.70	Nett
	Rear Bumper Rubber Mat <i>1</i>			\$ 50.00	Nett
	Rear Bumper Advertisement Logo <i>1</i>			\$ 50.00	Nett
	Rear Fender Advertisement Logo (LH/RH) <i>1</i>		\$ 100.00	\$ 200.00	Nett
				<b>\$ 460.70</b>	
	<b>Labour Charge</b>				
	Panel Beating			\$ 350.00	
	Spray Painting Charge			\$ 250.00	200
	Wiring Charge			\$ 50.00	X 1/2
	Remove/Refix Reverse Sensor			\$ 120.00	30
	<b>TOTAL LABOUR</b>			<b>\$ 770.00</b>	
	<b>ESTIMATE TOTAL</b>			<b>\$ 2,875.78</b>	
	<div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>LKK Auto Consultants hence notify Repairer of the following:</p> <ul style="list-style-type: none"> <li>To resurvey before/after spray painting</li> <li>To display damaged part(s) during resurvey</li> <li>Part prices are subject to confirmation</li> <li>Third party survey is on a "Without Prejudice" basis</li> <li>30 days time for survey is allowed</li> <li>Survey must be carried out by a surveyor and is subject to approval from Insurance Company</li> </ul> <p>Acknowledged by Repairer:</p> <p>Signature: _____</p> <p>Date: _____</p> </div>				
	<p><i>Kala ICCR</i></p> <p><i>23/7/18 1520 hrs</i></p> <p><i>3 Pys.</i></p> <p><i>P/P</i></p> <p><i>Before P-4 photo</i></p>				
	<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				


6690-78

## Service Request Details

Claim

S8M00PG0

Reference

None 

Loss Date

21 July 2018

Request Date

23 July 2018

Due Date

23 July 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

### Actions

Next Step

Finish the work

[Complete Work](#)[More](#) +

### Vehicle Information

Incident Vehicle Registration #

SH6993C

Make

TPVD HYUNDAI

Model

140

### Service Address

## Primary Contact/Insured

KHOO KIAM HWEE RAYMOND  
1 JALAN ULU SEMBAWANG, #02-16, 758930, Singapore

MOTOR@INSUREHUB.COM.SG

## Claim Handler

CHAN Kian Chuan  
6568804269  
kianchuan.chan@axa.com.sg

Additional Instructions  
INSD GIA NOT REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 488933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 15.09.2018

### Survey Details:

Date of loss	21-Jul-18
Date of appointment	23-Jul-18
Date of survey	23-Jul-18
Location of survey	ORTDELGRO ENGINEERING PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SH 6993C
Make and Model	HYUNDAI I40
Date of registration	29/12/2016
Excess	
Market Value	\$0
Part Rebate	\$0
Nett Loss	\$0

### Repair details:

Initial Estimate	\$ 6,690.78
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 3,221.86
Check items (estimate)	NIL
Labour	\$ 830.00
<b>Total</b>	<b>\$ 4,051.86</b>
Lump Sum(if applicable)	\$ -

Number of days for repair	3
---------------------------	---



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

--

**Mandate:**

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	4,335.49
Loss of use		NIL
Loss of rental	\$	468.00 (4days x \$117.00)
Loss of income	\$	200.00 (4days x \$50.00)
LTA search fees	\$	2.00
Others	NIL	
Proposed Total	\$	5,005.49



Re:<SEEK MANDATE> - S8M00PG0 [ACCIDENT INVOLVING SGD 8748U(OI)/ SH 6993C(TP)/ OTHERS ON 21/07/2018]

Type

 Question

Message

PLS PROCEED FOR DS NOT EXCEEDING \$4,750.00 ALL IN

Reply



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 18 September 2018 8:32 AM  
**To:** 'williamtan@cdge.com.sg'; 'catherinekoh@cdge.com.sg'  
**Subject:** Your Ref: T 0718/ SH 6993C/ WT(st) Our Ref: CC4/ASM18013335/K1pb3 [ACCIDENT INVOLVING SGD 8748U(AXA) /SH 6993G/ OTHERS ON 21/07/2018]

Your Ref: **T 0718/ SH 6993C/ WT(st)**  
Our Ref: CC4/ASM18013335/K1pb3

*Without Prejudice*

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SGD 8748U(AXA) /SH 6993G/ OTHERS ON 21/07/2018**

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$4,750.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-1197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

---

**From:** William Tan Thoo Seng <williamtan@cdge.com.sg>  
**Sent:** Tuesday, 18 September 2018 8:57 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** KKLau  
**Subject:** Re: Your Ref: T 0718/ SH 6993C/ WT(st) Our Ref: CC4/ASM18013335/K1pb3 [ACCIDENT INVOLVING SGD 8748U(AXA) /SH 6993G/ OTHERS ON 21/07/2018]

Without Prejudice.

Dear Hsiao Tong

We are unable to accept your global offer at \$4,750.00. (?)

Kindly settle at global sum of \$5,000.00.

Thank you.

Best Regards  
William Tan  
Claims Department | ComfortDelgro Engineering Pte Ltd  
Off : 62148737 | Fax : 62141843

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Tuesday, 18 September 2018 8:31 AM  
**To:** William Tan Thoo Seng; Catherine Koh Mui Gek  
**Subject:** Your Ref: T 0718/ SH 6993C/ WT(st) Our Ref: CC4/ASM18013335/K1pb3 [ACCIDENT INVOLVING SGD 8748U(AXA) /SH 6993G/ OTHERS ON 21/07/2018]

Your Ref: **T 0718/ SH 6993C/ WT(st)** Without Prejudice  
Our Ref: CC4/ASM18013335/K1pb3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SGD 8748U(AXA) /SH 6993G/ OTHERS ON 21/07/2018**

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Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."



## RE: Re:<SEEK MANDATE> - S8M00PG0 [ACCIDENT INVOLVING SGD 8748U(OI)/ SH 6993C(TP)/ OTHERS ON 21/07/2018]

Type

🔗 Question

Message

Hi, Third party rejected our offer at \$4,750.00(all-in) and proposed \$5,000.00(all-in). Kindly let us have your further mandate/ instruction. Hsiao Tong - 19 Sept 2018

Reply



**Re:RE: Re:<SEEK MANDATE> - S8M00PG0 [ACCIDENT INVOLVING SGD 8748U(OI)/ SH 6993C(TP)/ OTHERS ON 21/07/2018]**

Type

 Question

Message

REVISED OFFER @ \$4,880.00 ALL IN

Reply

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 24 September 2018 12:49 PM  
**To:** 'William Tan Thoo Seng'  
**Cc:** KKLau  
**Subject:** RE: Your Ref: T 0718/ SH 6993C/ WT(st) Our Ref: CC4/ASM18013335/K1pb3 [ACCIDENT INVOLVING SGD 8748U(AXA) /SH 6993G/ OTHERS ON 21/07/2018]

**Without Prejudice  
(save as to costs)**

Hi Mr William,

We refer to your below email.

We have seek further instruction from our principal on this matter. For an amicable settlement, we have our principal instruction to revise our offer at a global sum of **\$4,880.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** William Tan Thoo Seng <[williamtan@cdge.com.sg](mailto:williamtan@cdge.com.sg)>  
**Sent:** Tuesday, 18 September 2018 8:57 AM  
**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>  
**Subject:** Re: Your Ref: T 0718/ SH 6993C/ WT(st) Our Ref: CC4/ASM18013335/K1pb3 [ACCIDENT INVOLVING SGD 8748U(AXA) /SH 6993G/ OTHERS ON 21/07/2018]

Without Prejudice.

Dear Hsiao Tong

We are unable to accept your global offer at \$4,750.00. (?)

Kindly settle at global sum of \$5,000.00.

## Hsiao Tong (LKKAUTO)

---

**From:** William Tan Thoo Seng <williamtan@cdge.com.sg>  
**Sent:** Thursday, 27 September 2018 12:19 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: Your Ref: T 0718/ SH 6993C/ WT(st) Our Ref: CC4/ASM18013335/K1pb3  
[ACCIDENT INVOLVING SGD 8748U(AXA) /SH 6993G/ OTHERS ON 21/07/2018]

Without Prejudice.

Dear Hsiao Tong

We are unable to accept your global sum of \$4,880.00. How did you derived at this amount ?

Kindly settle as per mileage record. For the purpose of an amicable settlement, kindly settle at global sum of \$4,950.00.

Please confirm.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Sent:** Monday, 24 September 2018 12:49 PM

**To:** William Tan Thoo Seng

**Cc:** KKLau

**Subject:** RE: Your Ref: T 0718/ SH 6993C/ WT(st) Our Ref: CC4/ASM18013335/K1pb3 [ACCIDENT INVOLVING SGD 8748U(AXA) /SH 6993G/ OTHERS ON 21/07/2018]

**Without Prejudice**  
**(save as to costs)**

Hi Mr William,

We refer to your below email.

We have seek further instruction from our principal on this matter. For an amicable settlement, we have our principal instruction to revise our offer at a global sum of **\$4,880.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,



**RE: Re:RE: Re:<SEEK MANDATE> - S8M00PG0  
[ACCIDENT INVOLVING SGD 8748U(OI)/ SH 6993C(TP)/  
OTHERS ON 21/07/2018]**

Type

🔔 Question

Message

Hi, Third party rejected our offer at \$4,880.00(all-in) and proposed \$4,950.00(all-in). Kindly let us have your further mandate/ instruction. Hsiao Tong - 03 Oct 2018

Reply

Our Ref : T 0718/ SH 6993C /WT(st)

Your Ref :

Date : 01-Aug-18

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198003400

**AXA Insurance Pte Ltd**  
8 Shenton Way  
#24-01, AXA Tower  
Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 6993C YOUR INSURED SGD8748U**  
**AND OTHER SKN5586P ON 21.07.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SH 6993C which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SGD8748U we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 4,335.49
2	<u>4.5</u> days Loss of Rental @ <u>\$ 117.00</u> per day	\$ 526.50
3	Survey Report Fees <i>(Surveyed by M/s LKK)</i>	\$ -
4	GIA / LTA Search Fee	\$ 2.00
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 4,863.99

#### HIRER'S CLAIM

7	<u>4.5</u> days Loss of Income @ <u>\$ 80.00</u> per days	\$ 360.00
Total Claims:		\$ 5,223.99

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 6 pcs
- b) LTA search slip/s of : SGD8748U
- c) GIA / Police report/s of : SH 6993C
- d) Letter of authority from owner / hirer / operator
  - ( X ) Photocopies of Accident Scene Photo/s ( ) Traffic Compound ( ) PIR
  - ( ) Witness statement/s ( x ) Rental Rate letter ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*William Tan*

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

#### Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
Yishun Industrial Park A  
Singapore 768732





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

10 AUG 2018

**KHOO KIAM HWEE RAYMOND**

1 JALAN ULU SEMBAWANG

#02-16

SINGAPORE 758930

Dear Sir/ Mdm

**OUR REF : CC4/ASM18013335/K1pb3**

**YOUR REF : GA166672 (SGD 8748U)**

**ACCIDENT INVOLVING SGD 8748U/ SH 6993C/ OTHERS ALONG/AT CTE (BRADDELL FLYOVER) / PIE EXIT ON 21/07/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CDGE LOYANG acting on behalf of the owner of SH 6993C against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed loss adjuster of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Cc *AXA Insurance Pte Ltd*  
*(Motor Claims Dept)*

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****I 40 SH6993C , SGD8748U , SKN5586P  
CTE TWDS CITY  
(NEAR BRADDELL RD )****ON 21-Jul-18 18:10**

I / We

**HENG SOO KOON**(Hirer) NRIC No.: **S7240000C**

and/or

**KOH SOO WONG**(Relief) NRIC No.: **S1450191F**

Taxi Number

**SH6993C**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE);

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**23-Jul-2018**

Name of Hirer

**HENG SOO KOON**

Hirer NRIC

**S7240000C**

Signature :



Address

**142 MARSILING ROAD #10-2092  
730142**

Contact No.

**83381697**

Name of Relief

**KOH SOO WONG**

Relief NRIC

**S1450191F**

Signature :



Address

**113 WOODLANDS STREET 13 06-114  
730113**

Contact No.

**97275866**



redefining / insurance

CLAIM REF : S8M00PG0  
INSURED : KHOO KIAM HWEE RAYMOND

### DISCHARGE VOUCHER

We, **ComfortDelgro Engineering Pte Ltd** confirm that by letter of authorisation dated 23.07.2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of Comfort Transportation Pte Ltd and the Hirer, Heng Soo Koon of vehicle no. SH 6993C.

Now we **ComfortDelgro Engineering Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars Four Thousand Nine Hundred Fifty only (S\$4,950.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. (SGD 8748U) arising out of an accident with (SH 6993C) on 21.07.2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SGD 8748U arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **ComfortDelgro Engineering Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SGD 8748U.

Dated this 4<sup>th</sup> day of October 2018

Signed by \_\_\_\_\_  
(AUTHORISED SIGNATORY)

Company Stamp \_\_\_\_\_  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANGS DRIVE  
SINGAPORE 638989

Witness : \_\_\_\_\_

Name : Kozali

I/C No : \_\_\_\_\_

Address : \_\_\_\_\_  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANGS DRIVE  
SINGAPORE 638989

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

\*The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010010

AXA INSURANCE PTE LTD

#24-01 8 EHENTON WAY AXA TOWER  
SINGAPORE 93 068811

CONTACT NO: 63387286

VEHICLE NO  
SH 6993C

INV. NO/DATE  
91386289 27.07.2018

MAKE  
HYUNDAI

JOB NO.  
305190884

MODEL  
I-40

ODOMETER READING

DATE OF REG  
29.12.2016

DATE/TIME IN  
21.07.2018 19:50

CHASSIS CODE  
KMHLB41UMRU097332

Description : 3P 21.07.18

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-2164	I40V3 GRILLE ASSY-RADIATO	1	1,480.00	20.00	1,184.00
0002	04-01-0103-0579	I40VC COVER ASSY-RR BUMPE	1	603.60	20.00	482.88
0003	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP	10	2.20	20.00	17.60
0004	04-01-0103-0738	I40VC COVER-RR BUMPER LWR	1	225.00	20.00	180.00
0005	09-01-9999-0068	HYUNDAI REVERSE SENSOR AS	1	135.70	0.00	135.70
0006	04-01-0103-1150	I40VC PROTECTOR MAT	1	50.00	0.00	50.00
0007	FNPS	NO PLATE(S)-Frt and Rear	2	25.00	0.00	50.00
0008	04-01-0103-2322	I40V3 BUMPER W LIP & FOG	1	1,052.10	20.00	841.68
SUB-TOTAL						2,941.86

JOB NATURE

1. WITHOUT TAKING IN TO CONSIDERATION THE CUSTOMER'S WARRANTY, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO THE VEHICLE BELONGING TO CUSTOMERS AND WEARABLES AND ACCESSORIES & EQUIPMENT THEREON.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DATE OF DELIVERY ADVISE THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLES WILL BE RETURNED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST ON ALL AMOUNTS DUE WILL BE CHARGED ON A DAILY BASIS FROM THE DATE OF ANY AMOUNT DUE AND CHARGED TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. WHEN SO DUE FROM THE DATES FROM THE DATES OF DELIVERY.

4. PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 15 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS WORK AS CORRECT AND FINAL.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91386289	4,335.49	

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

3010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER  
SINGAPORE 93 068611

CONTACT NO: 63387288

VEHICLE NO  
SH 6993C

INV. NO/DATE  
91386289 27.07.2018

MAKE  
HYUNDAI

JOB NO.  
305190884

MODEL  
I-40

ODOMETER READING

DATE OF REG  
29.12.2016

DATE/TIME IN  
21.07.2018 19:50

CHASSIS CODE  
KHILB41UMHU097332

S/No	Part No.		Qty	Unit Price	%Disc	Net
0001	L	PANEL BEATING	400.00			400.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	400.00			400.00
0003	L	R/I REVERSE SENSOR	30.00			30.00
0004	20-05	Rear Bumper Adv.Sticker	50.00			50.00
0005	20-05	Rear Fender Adv.Sticker RH/LH	200.00			200.00
0006	20-05	Frt Licence Trus Cover	30.00			30.00
SUB-TOTAL						1,110.00

Items total	4,051.86
Add GST @ 7.000 %	283.63
Invoice amount	4,335.49

Issued by : CHEWBEELING 27.07.2018 14:37:55  
Repair type : CL30/57/57

EXEMPT FROM PAYMENT OF GST UNDER SECTION 11(1)(a) OF THE GST ACT, 2011. THE EXEMPTION IS SUBJECT TO THE FOLLOWING CONDITIONS: (a) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (b) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (c) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (d) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (e) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (f) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (g) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (h) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (i) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (j) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (k) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (l) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (m) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (n) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (o) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (p) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (q) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (r) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (s) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (t) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (u) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (v) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (w) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (x) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (y) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES; (z) THE SUPPLIER MUST BE A MEMBER OF THE COMFORTDELGRO GROUP OF COMPANIES.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
3010010	91386289	4,335.49	

Our Ref: CT18070641

Date: 27 July 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      21/07/2018    @   18:10 hrs  
ALONG                                CTE TWDS CITY  
INVOLVING                         SGD8748U, SKN5586P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6993C** (the "Taxi"). The Taxi was hired to **HENG SOO KOON IC NO S7240000C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SH 6993C1

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
							FROM	TO
8/7	TU2H	253	590					
19/7	COL	259	72			316	5.15p	240A
20/7	MWH	259	96			224	0810	1703
20/7	TU2H	259	74			198	1725	0205
21-7	COL	259	846			72	3.45p	1947A
	Accident	6.08pm						
21/7	Accident						1950	—
25/7	repair						—	1245

*Handwritten signature*

Shoo Ki

Feb: 96

91502



nvoice

<https://www.giarmac.org.sg/claims/index.cfm?fusebox=MTRsas&fusea...>

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-111871

Date of Request: 23/07/2018

Your Ref No: Online Purchase

Soon Hock Motor Pte Ltd  
Blk 10 Ang Mo Kio Industrial Park 2A  
#01-05/06 AMK Autopoint  
Singapore 568047

Dear Sir/Madam,

Enquiry Date: 23/07/2018  
Enquiry By: Chris Lim Gan Koon  
TP Vehicle No: SGD8748U  
Accident Date: 21/07/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGD8748U	AXA Insurance Pte Ltd	03/03/2018-02/03/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGD 8748U (Insd veh)	Model:	HYUNDAI I40
	SH 6993C (TP veh)		
Date of Accident:	21/07/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	7,159.13
Final Repair Cost	:	\$	4,335.49
Loss of Token Sum	:	\$	200.00
Rental (if any)	:	\$	468.00
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum (Global Sum)	:	\$	4,950.00

Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____ 100 _____ (%)	Assessed Liability (*): _____ 100 _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	\$ 4,950.00

\_\_\_\_\_  
JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
09/10/2018  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18013335/K1pb3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:KIAN CHUAN

Date : 09-10-2018



Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SGD 8748U	Veh. Inspected	SH 6993C
Policy No.	GA166672	Coverage (\$)	0.00
Claim No.	S8M00PG0	Excess (\$)	0.00
Assign From		Assign Date	23/07/2018

**2. Vehicle Particulars & Condition**

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	KMHLB41UMHU097332	Colour	BLUE
Odometer	259847	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	205/60 R16	CAMPEON	7 mm
L/H Front Tyre	205/60 R16	CAMPEON	7 mm
R/H Rear Tyre	205/60 R16	HANKOOK	7 mm
L/H Rear Tyre	205/60 R16	HANKOOK	7 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT & REAR PORTION. DAMAGES SEE DETAILS.
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**5. General Information**

Accident Date	21/07/2018	Inspection Date	23/07/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>3 Working Days</b>
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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 6993C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	RADIATOR GRILLE (CONSISTENT)	CRACKED	1,480.00	1,480.00
1	RADIATOR GRILLE H EMBLEM (CONSISTENT)	NOT NECESSARY	290.80	-
1	RADIATOR GRILLE CHROME MOULDING (CONSISTENT)	NOT NECESSARY	395.50	-
1	FRONT BUMPER COVER (CONSISTENT)	CRACKED	1,052.20	1,052.10
1	FRONT BUMPER SPONGE (CONSISTENT)	SERVICEABLE	142.20	-
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	SERVICEABLE	526.10	-
1	FRONT BUMPER BRACKET TOP (LH/RH) @\$22.40 (CONSISTENT)	SERVICEABLE	44.80	-
2	FRONT BUMPER RETAINER MOUNTING @\$9.20 (CONSISTENT)	SERVICEABLE	18.40	-
1	LICENCE LAMP COVER (CONSISTENT)	TO REPAIR SEE LABOUR	100.00	-
1	REAR BUMPER (CONSISTENT)	DEFORMED	603.60	603.60
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	SERVICEABLE	504.35	-
2	REAR BUMPER REINFORCEMENT BRACKET (LH/RH) @\$180.00 (CONSISTENT)	SERVICEABLE	360.00	-
2	REAR BUMPER SIDE BRACKET @\$49.00 (CONSISTENT)	SERVICEABLE	98.00	-
1	REAR BUMPER CLIPS (CONSISTENT)	NECESSARY	22.00	22.00
1	REAR BUMPER SPONGE (CONSISTENT)	SERVICEABLE	143.40	-
1	REAR BUMPER UNDER COVER (CONSISTENT)	CUT	225.00	225.00
	LESS 20% DISCOUNT		-1,201.27	-676.54
			4,805.08	2,706.16
<b>SPECIAL NETT ITEMS</b>				
1	FRONT NUMBER PLATE (SN) (CONSISTENT)	CRACKED	25.00	25.00
1	FRONT NO.PLATE TRIM COVER (SN) (CONSISTENT)	CUT	30.00	30.00
1	REAR NO.PLATE (SN) (CONSISTENT)	CRACKED	25.00	25.00
1	REAR BUMPER REVERSE SENSOR (SN) (CONSISTENT)	SHORTED	135.70	135.70
1	REAR BUMPER RUBBER MAT (SN) (CONSISTENT)	NECESSARY	50.00	50.00
1	REAR BUMPER ADVERTISEMNT LOGO (SN) (CONSISTENT)	NECESSARY	50.00	50.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
2	REAR FENDER ADVERTISEMENT LOGO (LH/RH) @\$100.00 (SN) (CONSISTENT)  <b>LABOUR</b>  PANEL BEATING.INCLUSIVE OF THE REPAIR OF LICENCE LAMP COVER. SPRAY PAINTING CHARGE. WIRING CHARGE. REMOVE/REFIX REVERSE SENSOR.	NECESSARY	200.00	200.00
			515.70	515.70
		NOT NECESSARY	700.00	400.00
			500.00	400.00
			50.00	-
			120.00	30.00
GRAND TOTAL		6,690.78	4,051.86	
RECOMMENDED COST OF REPAIRS			4,051.86	

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KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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