Vic (LKKAuto)

From: Vic (LKKAuto)

Thursday, 2 August, 2018 11:31 AM Sent:

To: Ary Chua

Cc: Hsiao Tong (LKKAuto); Admin A; Vic (LKKAuto)

RE: TPDS: SKX7954U (NTUC) & SJN2701E (AXA) DOA: 15/07/2018 *** LKK REF: Subject:

CC4/ASM18013330/ha3

Attachments: R.MP4

WITHOUT PREJUDICE

Dear Ary,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Ary Chua [mailto:arychua@honda.com.sg]

Sent: Monday, 23 July, 2018 4:34 PM

To: Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); Hsiao Tong (LKKAuto); Admin A; assignments

Subject: RE: TPDS: SKX7954U (NTUC) & SJN2701E (AXA) DOA: 15/07/2018 *** LKK REF: CC4/ASM18013330/ha3

Hi Mei Kwan,

Lucky My Client Got Video Footage to Prove that The Other Party Is hit badly to my Owner Vehicle. Kindly reefer to Attachment Video Footage & Establish this case Issue.

Thank you.
Best Regards,
Ary Chua Wai Ngee

Bodyshop Service Advisor Kah Motor Co.Sdn.Bhd.15 Ubi Road 4 Singapore 408610 E-mail: arychua@honda.com.sg Fax: 67480770 DID:68465673 H/P:81006306

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, 23 July, 2018 4:00 PM **To:** Ary Chua <arychua@honda.com.sg>

Cc: Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u>>; Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u>>; Admin A < <u>admina@lkkauto.com</u>>; assignments < <u>assignments@lkkauto.com</u>>

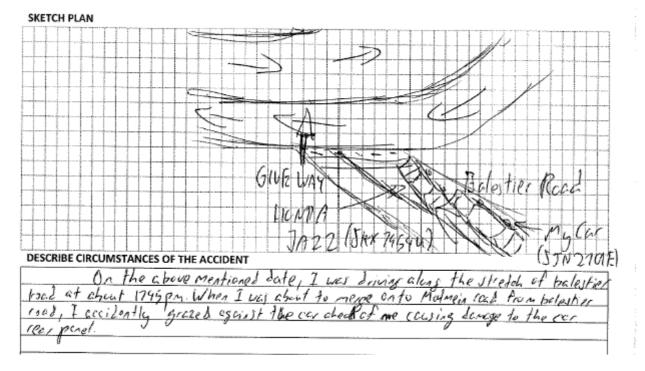
Subject: RE: TPDS: SKX7954U (NTUC) & SJN2701E (AXA) DOA: 15/07/2018 *** LKK REF: CC4/ASM18013330/ha3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement**.

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.



Kindly provide us evidence i.e. video/scene photo and arrange for TP survey.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096. Our respective case handler will look into the matter and revert to you in due course. *To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ary Chua <arychua@honda.com.sg> Sent: Saturday, 21 July, 2018 9:42 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: TPDS: SKX7954U (NTUC) & SJN2701E (AXA) DOA: 15/07/2018

Hi OIC-AXA

Kindly Establish this Case Liability Issue Before Arrange car Survey. Car Not In Ubi. Owner Got Video Footage.

Thank you. Best Regards,

Ary Chua Wai Ngee

Bodyshop Service Advisor Kah Motor Co.Sdn.Bhd.15 Ubi Road 4 Singapore 408610

E-mail: arychua@honda.com.sg Fax: 67480770 DID:68465673 H/P:81006306



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