



Insured Vehicle No. :

Name of Insured :

Insured Tel No. :

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age :

Driver Tel No. :

DOI:

ASSIGNMENT

Date / Time :

Registered in Merimen:

LKK:

IDAC:

CC4, Asm 180 13324, K1803/1

59245

Amc

DOI:

23/7/18

Date / Time :

23/7/18

Registered in Merimen:

623378X

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

Battery Rd

HP:

D.O.A 23/7/2018

( YES / NO )

Nature of Accident :

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No

Site 6056P

→

→

→

→

→

→



INSRS:

WSP:

Tel :

Liability :

RMKS:

Premier



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time

26/7

209

Site 6056P - 65/66118073900/K1803/1 : 209-20/7/18  
623378X-X

23/7

HNR - sent out by letter.  
TP - 5/11/2018

26-7-18

@ 1015 AM w/OI. HE WILL  
DISPUTE.

29-10-18

7 DAYS LETTER SENT OI TO  
REVERT. SCENE PHOTOS.

21-11-18

21/11/2018

OFFERED 50% BOLA 14 (a)  
→ free → SUI to send SS from AM

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Update/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

26/7

Sent By:

Jm (CMAA)

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

21/11/2018

Confirm with:

Chafawati

Email

Call

Final Liability:

%

70

(Agreed / Assessed)

BOLA S/N No. : N1 L

Repair Cost:

SS

1760.15

Loss of Rental (LOR):

SS

405.76

( 4 days)

X B10K44

Loss of Use (LOU):

SS

-

(\$ x days)

Loss of Income (LOI):

SS

-

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

246.18

Global Sum SS: 21W.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

21W.00

Name 1:

Premier Automotive Services Pte Ltd.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: No/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

COPY SENT  
31/11/2018

(08/11/13)

REF:

Surveyor: Kalvin

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspected Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est Repairs: 3 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHC 6056P Yr Regn: 10 July 2014Type: M.Car / M.Cycle / Bus / Van / Lorry / T~~o~~ / Prime Mover /

Truck / Trailer or

Make: KIA optima c.c. 1685Colour: Silver A/C: Ins~~ured~~ / Std / NI / NASp. Reading: 506277 T/Radio: Ins~~ured~~ / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: KNAH M414 ME54 64602Gen. Cond: Good / ~~Fair~~ / Poor / BurntSteering: In~~order~~ / Jammed / Leaked / Burnt orBrake: In~~order~~ / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD~~A~~/Rim orTyre Size: F: 205/65R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIG / OHTSU / PIR / SUMI /

TOYO / YOKO or Achilles

Front Rear

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 23/7/18 D.O.I. 23/7/18Survey held at Premier

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Front

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>4/5 \$2,350</u>
	<u>AXA 42</u>
	<u>credit 237/547</u>

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

Add Fee: ☐ : Site Insp (\$ )☐ : Interview (\$ )☐ : Tech. Invs (\$ )☐ : Weekend (\$ )

Report Format: \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02  
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511

CO. REG:200707743D GST REG:200707743D

23-Jul-18

## ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6056 P

1 pc	Front bumper	\$	531.00
1 pc	Front bumper emblem	\$	44.00
1 pc	Front bumper tow hook cover	\$	14.00
1 pc	Front bumper lip	\$	52.00
1 pc	Front bumper inner sponge	\$	110.00
1 pc	Front bumper reinforcement	\$	328.00
2 pcs	Front bumper o/s & n/s side retainer @ \$16.00	\$	32.00
2 pcs	Front bumper o/s & n/s upper bracket @ \$16.00	\$	32.00
2 pcs	Front bumper o/s & n/s support bracket @ \$16.00	\$	32.00
1 pc	o/s headlamp	\$	1,028.00
1 pc	Front bumper o/s fog lamp cover	\$	66.00
1 pc	Front bumper o/s protector	\$	51.00
1 pc	Front o/s fender inner shield	\$	120.00
1 pc	Front o/s fender	\$	384.00
1 pc	Front o/s wheel cover	\$	116.00

LKK Auto Consultants hence notify the insurer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal modification(s) is allowed Less 10%
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

\$ 2,940.00  
\$ 294.00  
\$ 2,646.00

### S/NETT

1 pc	Front bumper clips	\$	48.00
1 pc	Front o/s head lamp lower clip	\$	6.00
2 pcs	Front o/s head lamp side clip	\$	3.00
1 set	Front o/s fender inner shield clips	\$	28.00
1 pc	Front o/s fender sticker	\$	30.00
1 pc	Tyre	\$	280.00

To check for wiring and to focus head lamps

\$ 80.00

To check wheel alignment

\$ 80.00

To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.

\$ 180.00

To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the same, etc.

\$ 400.00

To putty and spray painting on front bumper, front o/s fender

\$ 500.00

To apply rustproofing on the repaired and replaced panels.

\$ 120.00

\$ 4,701.00

( ALL THE REPAIR COSTS ARE SUBJECTED TO GST )

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

2/8/18  
total c/s \$2350/3000

Text size + -

**Enquire Transaction History****Transaction History Details**

Log Date/Time:	10 Jul 2014 / 09:02:31	Receipt No.:	AACCK001-AX239-140710-000008
Asset Type:	Vehicle	Transaction Amount:	\$65,919.00
Asset ID:	SHC6056P	Channel:	AA Counterless - CYCLE & CARRIAGE KIA PTE LTD
Transaction Type:	01.02 Register New Vehicle (AA)		
Business Transaction Reference No.:	20140710090231494948		

Vehicle No.: SHC6056P

Vehicle Type: H10 - Public Transport Taxi (Motor Car)

Vehicle Attachment 1: Air-Con (Taxi)

Vehicle Attachment 2: -

Vehicle Attachment 3: -

Vehicle Scheme: Taxi (Company)

First Registration Date: 10 Jul 2014

Original Registration Date: 10 Jul 2014

Vehicle Make: KIA

Vehicle Model: OPTIMA 1.7(A) DIESEL

Chassis No.: KNAGM414ME5464002

Engine No.: D4FDDH308967

Motor No.: -

Trailer Chassis No.: -

Propellant: Diesel

Passenger Capacity: 4

Engine Capacity: 1685

Power Rating: -

Unladen Weight: 1584

Maximum Laden Weight: 2050

Primary Color: Silver

Secondary Color: -

Manufacturing Year: 2013

Open Market Value: \$20,007.00

Minimum PARF Benefit: \$7,506.00

PARF Eligibility: Y

No. of Transfer: 0

Effective Ownership Date/Time: 10 Jul 2014 09:02:31

COE No.: 2014071001001205R

COE Expiry Date: 09 Jul 2022

COE Bid Category: -

Actual QP/PQP Paid Amount: \$53,269.00

Lifespan Expiry Date: 09 Jul 2022

Owner ID Type: Company

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02  
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511  
CO. REG:200707743D GST REG:200707743D

23-Jul-18

## ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6056 P

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1 pc	Front bumper lip X	\$	52.00
1 pc	Front bumper inner sponge X	\$	110.00
1 pc	Front bumper reinforcement X	\$	328.00
2 pcs	Front bumper o/s & n/s side retainer @ \$16.00 X	\$	32.00
2 pcs	Front bumper o/s & n/s upper bracket @ \$16.00 X	\$	32.00
2 pcs	Front bumper o/s & n/s support bracket @ \$16.00 X	\$	32.00
1 pc	o/s headlamp ✓	\$	1,028.00
1 pc	Front bumper o/s fog lamp cover X	\$	66.00
1 pc	Front bumper o/s protector X	\$	51.00
1 pc	Front o/s fender inner shield ✓	\$	120.00
1 pc	Front o/s fender ✓	\$	384.00
1 pc	Front o/s wheel cover ✓	\$	116.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed Less 10%
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

\$ 2,940.00  
\$ 294.00  
\$ 2,646.00

### S/NETT

1 pc	Front bumper clips ✓	\$	48.00
1 pc	Front o/s head lamp lower clip ✓	\$	6.00
2 pcs	Front o/s head lamp side clip ✓	\$	3.00
1 set	Front o/s fender inner shield clips ✓	\$	28.00
1 pc	Front o/s fender sticker X	\$	30.00
1 pc	Tyre X	\$	280.00

To check for wiring and to focus head lamps	\$	80.00 20
To check wheel alignment	\$	80.00 60
To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.	\$	180.00 X
To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the same, etc.	\$	400 700.00
To putty and spray painting on front bumper, front o/s fender	\$	360 500.00
To apply rustproofing on the repaired and replaced panels.	\$	120.00 50
	\$	4,701.00

( ALL THE REPAIR COSTS ARE SUBJECTED TO GST )

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607158R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (65) 62563541 FAX : (65) 62564311

**Remarks:**

INSURED DRIVER TURNED LEFT FROM A GO STRAIGHT ONLY LANE.

**Mandate:**

Liability(TP)	100%	
Proposed repair cost	\$ 2,514.50	INC. GST
Loss of rental	\$ 507.20	5Days x 101.44
Loss of Income		
GIA Search Fee	\$ 2.00	
<b>Proposed Total</b>	<b>\$ 3,023.70</b>	



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

41, DE LAKE 1, #02-25 PAYA LEBI INDUSTRIAL PARK, SINGAPORE 400933 TEL : (065) 62563581 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 29/10/2018

### Survey Details:

Date of loss	23.07.18
Date of appointment	23.07.18
Date of survey	23.07.18
Location of survey	PREMIER AUTOMOTIVE SERVICES PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SHD 1630J
Make and Model	HYUNDAI 230 1.6CC
Date of registration	24.10.17
Excess	
Market Value	
Part Rebate	
Nett Loss	

### Repair details:

Initial Estimate	\$	4,701.00
------------------	----	----------

### Proposed/Revised repair cost:

Parts	\$	2,085.70
Check items (estimate)		
Labour	\$	890.00
Total	\$	2,975.70
Lump Sum(if applicable)	\$	2,350.00

Number of days for repair	3
---------------------------	---



## << Re:IA UPLOADED - FOR MANDATE

Type

🔗 Question

Message

MANDATE APPROVED

Reply

## Hsiao Tong (LKKAuto)

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Monday, 9 September 2019 2:20 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** FW: New message for service request 59245, vehicle number SHC6056P

9/9/19 12:11 PM      \*\*\*      Q3 REVIEW - PLEASE UPDATE STATUS      - LOH Cynthia

-----Original Message-----

**From:** cynthia.loh@axa.com.sg <cynthia.loh@axa.com.sg>  
**Sent:** Monday, 9 September, 2019 12:11 PM  
**To:** admin-d@lkkauto.com  
**Subject:** New message for service request 59245, vehicle number SHC6056P

AXA Insurance has sent you a message for claim number S8M00PHS.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

## Hsiao Tong (LKKAUTO)

---

**From:** Shafawati <shafawati.rabu@premierauto.com.sg>  
**Sent:** Saturday, 28 December 2019 12:46 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** AccReport  
**Subject:** RE: (Offer negotiation): (AXA case) Accident Involving SHC6056P and GZ3378X on 23.07.2018 //LKK REF: CC4/ASM18013324/K1pa3

WITHOUT PREJUDICE

Dear Sirs,

We thank you for your reply.

On a without prejudice basis and without admission of liability whatsoever on our client's part and driver of **SHC6056P**, our client is agreeable on your global offer of **\$2,100.00** for the settlement on the above claim.

Kindly let us have your **DV** soonest.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you.

Regards

Shafawati Md Rabu  
Claims Settlement Assistant  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

*NOTE: Please be informed that we have changed our email from [Shafawati.rabu@premiertaxi.com](mailto:Shafawati.rabu@premiertaxi.com) to [Shafawati.rabu@premierauto.com.sg](mailto:Shafawati.rabu@premierauto.com.sg)*

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 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Saturday, 28 December, 2019 10:39 AM  
**To:** Shafawati  
**Cc:** AccReport  
**Subject:** RE: (Offer negotiation): (AXA case) Accident Involving SHC6056P and GZ3378X on 23.07.2018 //LKK REF: CC4/ASM18013324/K1pa3

**Without Prejudice**

Dear Sirs/Mdm,

We refer to our email dated 12/12/2019.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 12 December 2019 5:30 PM

**To:** Shafawati <[shafawati.rabu@premiertaxi.com](mailto:shafawati.rabu@premiertaxi.com)>

**Cc:** AccReport <[AccReport@Premier-Corp.net](mailto:AccReport@Premier-Corp.net)>

**Subject:** RE: (Offer negotiation): (AXA case) Accident Involving SHC6056P and GZ3378X on 23.07.2018 //LKK REF: CC4/ASM18013324/K1pa3

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to your below email.

Can we wrap up the matter at a global sum of **\$2,100.00(all-in)?**

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shafawati <[shafawati.rabu@premiertaxi.com](mailto:shafawati.rabu@premiertaxi.com)>

**Sent:** Thursday, 5 December 2019 5:28 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** AccReport <[AccReport@Premier-Corp.net](mailto:AccReport@Premier-Corp.net)>

**Subject:** (Offer negotiation): (AXA case) Accident Involving SHC6056P and GZ3378X on 23.07.2018 //LKK REF: CC4/ASM18013324/K1pa3

WITHOUT PREJUDICE

Dear Sirs,

We refer to your email below.

Solely for amicable settlement, we propose midway global settlement at \$2,200 (all-in).

Looking forward to your acceptance.

Thank you

Regards

Shafawati Md Rabu  
Claims Settlement Assistant  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

**From:** Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]  
**Sent:** Thursday, 5 December, 2019 2:30 PM  
**To:** Foong Shih Jye  
**Cc:** AccReport  
**Subject:** RE: (AXA case) Accident Involving SHC6056P and GZ3378X on 23.07.2018 //LKK REF: CC4/ASM18013324/K1pa3

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to your below email.

We reviewed the matter and we are prepared to improve our offer at a global sum of \$2,000.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew (Ms) | Case Handler**  
**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Foong Shiuh Jye <[shiuhjye.foong@premiertaxi.com](mailto:shiuhjye.foong@premiertaxi.com)>

**Sent:** Thursday, 28 November 2019 2:21 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** AccReport <[AccReport@Premier-Corp.net](mailto:AccReport@Premier-Corp.net)>

**Subject:** (AXA case) Accident Involving SHC6056P and GZ3378X on 23.07.2018 //LKK REF: CC4/ASM18013324/K1pa3

Without Prejudice

Dear Hsiao Tong,



Attached scene photo for your reference.

Our driver was travelling straight, and your insured made an illegal left turn.

For swift and amicable settlement, we counter propose 80% (\$2419.36) for settlement.

Thank you.

Regards,

(Mr) Foong Shiuh Jye

Claims Settlement Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Tuesday, 10 September, 2019 12:58 PM

**To:** Foong Shiuh Jye <[shiuhjye.foong@premiertaxi.com](mailto:shiuhjye.foong@premiertaxi.com)>

**Cc:** AccReport <[AccReport@Premier-Corp.net](mailto:AccReport@Premier-Corp.net)>

**Subject:** RE: (Reminder) (AXA case) Accident Involving SHC6056P and GZ3378X on 23.07.2018 //LKK REF: CC4/ASM18013324/K1pa3

Without Prejudice

Hi Shiuh Jye,

As requested.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Foong Shiuh Jye <[shiuhjye.foong@premiertaxi.com](mailto:shiuhjye.foong@premiertaxi.com)>

**Sent:** Tuesday, 10 September 2019 10:33 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** AccReport <[AccReport@Premier-Corp.net](mailto:AccReport@Premier-Corp.net)>

**Subject:** RE: (Reminder) (AXA case) Accident Involving SHC6056P and GZ3378X on 23.07.2018 //LKK REF: CC4/ASM18013324/K1pa3

Without Prejudice

Dear Hsiao Tong,

Kindly let us have your insured's GIA report, sketch plan and scene video/photos.

Thank you.

Regards,

Foong Shiuh Jye

Claims Settlement Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Tuesday, 10 September, 2019 10:00 AM

**To:** Foong Shiuh Jye <[shiuhjye.foong@premiertaxi.com](mailto:shiuhjye.foong@premiertaxi.com)>

**Cc:** AccReport <[AccReport@Premier-Corp.net](mailto:AccReport@Premier-Corp.net)>

**Subject:** RE: (Reminder) (AXA case) Accident Involving SHC6056P and GZ3378X on 23.07.2018 //LKK REF: CC4/ASM18013324/K1pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We maintain our offer as per below: -

**From:** Joy Irene (LKKAuto) [mailto:joyirene@lkkauto.com]  
**Sent:** Wednesday, 21 November, 2018 4:54 PM  
**To:** Gary Shi  
**Cc:** AccReport; Admin A  
**Subject:** RE: LOD / Accident involving SHC6056P & GZ3378X on 23.07.18 (AXA Case)

WITHOUT PREJUDICE

Dear Gary,

On without prejudice basis and without admission of liability, we offer settlement as follows:

1) Repair Cost	\$ 2,514.50
2) Loss of Rental	\$ 405.76 ( 4 days x \$ 101.44)
	=====
	\$ 2,920.26
	At 50% (BOLA 14 (a))
	\$1,460.13 + \$2.00 = <u>\$1,462.13</u>

Kindly confirm acceptance.

Kindly re-consider our offer. Thanks.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Joy Irene (LKKAuto) <[joyirene@lkkauto.com](mailto:joyirene@lkkauto.com)>

**Sent:** Friday, 19 July 2019 3:06 PM

**To:** Foong Shih Jye <[shihjye.foong@premiertaxi.com](mailto:shihjye.foong@premiertaxi.com)>

**Cc:** AccReport <[AccReport@Premier-Corp.net](mailto:AccReport@Premier-Corp.net)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: (Reminder) (AXA case) Accident Involving SHC6056P and GZ3378X on 23.07.2018

Dear Foong,

This is now handled by Ms. Hsiao Tong.

She will revert to you soon.

Thank you

Best Regards,

Joy Irene | Case Handler



LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Foong Shiuh Jye [<mailto:shiuhjye.foong@premiertaxi.com>]  
**Sent:** Friday, 19 July 2019 2:07 PM  
**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** AccReport <[AccReport@Premier-Corp.net](mailto:AccReport@Premier-Corp.net)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** (Reminder) (AXA case) Accident Involving SHC6056P and GZ3378X on 23.07.2018

Without Prejudice

Dear Joy,

Wish to follow the case.

Any update on our counter proposal?

Appreciate your reply.

Thank you.

Regards,

Foong Shiuh Jye  
Claims Settlement Assistant  
Premier Automotive Services Pte Ltd  
Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

## PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6056P/GS

**WITHOUT PREJUDICE**

18<sup>th</sup> September 2018

**(By Email Only)**

**Attn: The Motor Claims Department**

AXA Insurance Pte Ltd  
No.8 Shenton Way  
#27-01  
Singapore 068811

Dear Sir/Madam

### **ACCIDENT INVOLVING SHC6056P & GZ3378X ALONG BATTERY ROAD ON 23.07.18**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHC6056P, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: GZ3378X at the material time of the accident with the driver of our client's vehicle, Mr Chan Chi Kit

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: GZ3378X, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$ 2514.50 (Incl. GST)
(2) Loss of Rental - 5Days @\$101.44per day	\$ 507.20
(3) GIA Search Fee	\$ 2.00
	<b><u>\$ 3023.70</u></b>

A copy of each of the following supporting documents is enclosed:

- (1) Final Repair Bill, GIA report & sketch plan of SHC6056P
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance
- (4) Check In/Out Voucher, GIA search & Scene photos

## **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6056P/GS

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Gary Shi

Email: [gary\\_shi@premiertaxi.com](mailto:gary_shi@premiertaxi.com)

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd



PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65436678 / 65436688 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

PREMIER TAXIS PTE LTD  
23 CHANGI SOUTH AVENUE 2 #03-02  
SINGAPORE 486443

### TAX INVOICE

DATE 18-Sep-2018  
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6056 P			\$ 2,350.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 2,350.00
GST @ 7%				\$ 164.50
GRAND TOTAL				\$ 2,514.50

  
for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18013324/K1pa3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN: CYNTHIA LOH

Date : 16-01-2020



Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	GZ 3378X	Veh. Inspected	SHC 6056P
Policy No.	GA171184	Coverage (\$)	0.00
Claim No.	S8M00PHS	Excess (\$)	0.00
Assign From		Assign Date	23/07/2018

**2. Vehicle Particulars & Condition**

Make & Model	KIA OPTIMA	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	KNAGM414ME5464002	Colour	SILVER
Odometer	506277	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	205/65 R16	ACHILLES	7 mm
L/H Front Tyre	205/65 R16	ACHILLES	7 mm
R/H Rear Tyre	205/65 R16	ACHILLES	7 mm
L/H Rear Tyre	205/65 R16	ACHILLES	7 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.
---------------------------------------------------------------------------------

**5. General Information**

Accident Date	23/07/2018	Inspection Date	23/07/2018
Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443		

**5a. Remarks**

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>3 Working Days</b>
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 6056P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER (CONSISTENT)	DEFORMED	531.00	531.00
1	FRONT BUMPER EMBLEM (CONSISTENT)	NECESSARY	44.00	44.00
1	FRONT BUMPER TOW HOOK COVER (CONSISTENT)	SERVICEABLE	14.00	-
1	FRONT BUMPER LIP (CONSISTENT)	SERVICEABLE	52.00	-
1	FRONT BUMPER INNER SPONGE (CONSISTENT)	SERVICEABLE	110.00	-
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	SERVICEABLE	328.00	-
2	FRONT BUMPER O/S & N/S SIDE RETAINER @\$16.00 (CONSISTENT)	SERVICEABLE	32.00	-
2	FRONT BUMPER O/S & N/S UPPER BRACKET @\$16.00 (CONSISTENT)	SERVICEABLE	32.00	-
2	FRONT BUMPER O/S & N/S SUPPORT BRACKET @\$16.00 (CONSISTENT)	SERVICEABLE	32.00	-
1	O/S HEADLAMP (CONSISTENT)	GRAZED	1,028.00	1,028.00
1	FRONT BUMPER O/S FOG LAMP COVER (CONSISTENT)	SERVICEABLE	66.00	-
1	FRONT BUMPER O/S PROTECTOR (CONSISTENT)	SERVICEABLE	51.00	-
1	FRONT O/S FENDER INNER SHIELD (CONSISTENT)	TORN	120.00	120.00
1	FRONT O/S FENDER (CONSISTENT)	DENTED	384.00	384.00
1	FRONT O/S WHEEL COVER (CONSISTENT)	GRAZED	116.00	116.00
	LESS 10% DISCOUNT		-294.00	-222.30
			2,646.00	2,000.70
<b>SPECIAL NETT ITEMS</b>				
1	FRONT BUMPER CLIPS (SN) (CONSISTENT)	NECESSARY	48.00	48.00
1	FRONT O/S HEAD LAMP LOWER CLIP (SN) (CONSISTENT)	NECESSARY	6.00	6.00
2	FRONT O/S HEAD LAMP SIDE CLIP (SN) (CONSISTENT)	NECESSARY	3.00	3.00
1	SET FRONT O/S FENDER INNER SHIELD CLIPS (SN) (CONSISTENT)	NECESSARY	28.00	28.00
1	FRONT O/S FENDER STICKER (SN) (CONSISTENT)	NOT NECESSARY	30.00	-
1	TYRE (SN) (CONSISTENT)	SERVICEABLE	280.00	-
			395.00	85.00
<b>LABOUR</b>				
	TO CHECK FOR WIRING AND TO FOCUS HEAD LAMPS .		80.00	20.00

Report Ref No. CC4/ASM18013324/K1pa3q2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CHECK WHEEL ALIGNMENT .	NOT NECESSARY	80.00	60.00
	TO DISMANTLE /REFIT THE INNER GARNISHES ,INNER LININGS ,INNER TRIMS ,CUSHION SEAT ,CARPET ,ETC TO FACILITATE REPAIRS.		180.00	-
	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS.INCLUDING KNOCK-OUT ,STRAIGHTEN ,REPAIR,RESHAPE AND ADJUST OF THE SAME ,ETC.		700.00	400.00
	TO PUTTY AND SPRAY PAINTING ON FRONT BUMPER ,FRONT O/S FENDER .		500.00	360.00
	TO APPLY RUSTPROOFING ON THE REPAIRED AND REPLACED PANELS.		120.00	50.00
			1,660.00	890.00
GRAND TOTAL			4,701.00	2,975.70
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,350.00

Report Ref No. CC4/ASM18013324/K1pa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

SRM00PH15

Reference

CC4/ASM1B013224/N1pa3q2

Loss Date

23 July 2018

Report Date

23 Jul 2018 2:47:23 PM

Request Date

23 July 2018

Due Date

Vendor Name

LKX AUTO CONSULTANTS PTE LTD (TPR)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SHC6056P

Make

TPVD KIA

Model

Service Address

...

Primary Contact/Insured

ZHONG LIN TRADING & TRANSPORTATIONS PTE LTD.

85 GENTING LAKE, #08-01A GUAN HUA WAREHOUSE, BUILDING, 349569, Singapore

94766713

EILEEN@HUNDHOBBES.COM.SG

Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Actions

Next Step

Wait for: Approve Invoice

Add Invoice

Additional Instructions

GIA NOT REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

+ Upload Documents

NAME

TYPE

SUB-TYPE

AUTHOR

DATE UPLOADED



NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKAviewer1 (6).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
LKKInspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
LKKAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
LETTER TO OL.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
IA - FOR QUANTUM.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 October 2018
RE-SURVEY PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 October 2018
SCENE PHOTOS.pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (TP)	29 October 2018
TP GIA REPORT.pdf	Reports & Statement	GIA Report	LKK AUTO CONSULTANTS PTE LTD (TP)	25 July 2018
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	25 July 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 CI CIA REPORT.PDF	Reports & Statement	CIA Report	LXX AUTO CONSULTANTS PTE LTD (TP)	24 July 2018
 LXX SURVEY PHOTO.pdf	Reports & Statement	Others	LXX AUTO CONSULTANTS PTE LTD (TP)	24 July 2018
 Ltr to Insured - non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LXX AUTO CONSULTANTS PTE LTD (TP)	23 July 2018
 EMAIL RPI TP WORKSHOP.png	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	23 July 2018