Lys. Case GWNER:	Stucey	cc 4 , Asm 180	13319 , 6	Dasg LIGH	59113
Surveyor	tasnu	DOI: ASSIG	VMENT VV(18	Date / Time: 23	107/2018
the color (CCI) (III	**			Registered in Merimen:	
Pre-assign / CCU / F	161	3422 Y			Γ.
Insured Vehicle No.	The state of the s		Claim No.		
Name of Insured	TAY ICHANG		Policy No.	BH204435	11
Insured Tel No.	12	HP 92780415	Make / Model	HONDA CINC	
Excess Sec II :SS		BIOK [917] 2018	Place of Accider	H: BUIGT TIMAH	FLYOVER
Is driver the owner?	(1 NO)	Nature of Accident			
If NO, Driver Name /	Age		OLGIA REPOR	T: YES / NO ; TP GIA REPO	RT: VES / NO
Driver Tel No.		(V/L: YES / NO)	Insured Liability		
SKR 8488 Z					
INSRS: WSP. Tel: Linbility France RMKS:	INSRS WSP. Tel: Liabiliti RMKS		INSRS: WSP: Tel; Liability: RMKS:	INSE WSP Tel: Limb RMB	dity
Date/Time	Los Chia h 3	F7-11-8-1-1			
11/9	KN 84885- X	CGA 3(1)3 A- X		STAGE Non-Reporting ltr (1st):	DATE / PIC
140				Non-Reporting ltr (2nd)	
0.000				Non-Reporting ltr (Final): Notification ltr (if non-pickup):	
12/180	- OID rearens	led op.		Call of List 12	4 10.
11/2/101 -1	2V CW	· ·		After call lir to Oi	200
(11)	1 Cove			Documentation Check List: H Notification ltr (if non-pickup)	fandler Typist
				After call ltr to OI	
114119 -	file -> M	K+1 close		Authorisation To Act:	
TI Is a				Release Voucher.	
				Final Repair Bill Car Rental Invoice	
				Towing Invoice	
				LTA/GIA:	
				Medical Bill	
				PIR	
				Mediate/Reject Instruction:	
				Payment Breakdown Form:	
PRELIMINARY ADVICE D	ute/Time:	Sent By:		Post-Repair Photos:	
FINALIZATION D	A PHY			Others	
Repair Cost: 55	ate/Time:	Confirm with: days) Reduction:	%	Confirm by:	Call
	ate/Time: 112/10	Confirm with JU10		Email Call	TCAN I
inal Liability: 94	(W (Agreed)	Cessed) BOLA S/N No. :	1/1	If NO or B 28, Ass Lia	
	5(722.70				
Loss of Rental (LOR): SS	220.00 (560 2	days)		Centini in ite.	ENIST
Loss of Income (LO1):		days)		Att.	9
OR only LOU only	LOR+LOU 1/	OR + LOI Tick only	one]	-114	1 1
GIA/LTA Search SS					
Medical: S3 Disbursement: S3		(e.g. Tow/ Indepen		1) Claim status: Nechal/Reject 2) Report Format:	Private Settle
legal Cost 55	5 -	(4-8 Town muleben		3) Survey fee: \$ 25%	W
	\$ 1964.70	Global Sum SS:			
	sto Time:	Confirm with:		Email Call	
rajacii SS		Name 1: Cycle K Co	image franc	e pee ud	
Payee 2 (Strike if N.A.) SS Payee 3 (Strike if N.A.) SS		Name 2: Name 3:			
along to former in talked (2)		THERE 3.			

ASSIGNMENT

From *	810 CP040	Veh No. SKR &488Z Yr Regn 2018 MAR
Estimated Cost		Type: Carl M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD TP WS TP REST	OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No.	SKR 84882	Make CITREEN 664 PICASSO 1-200 1199
at Workshop m/s	Cyclo & Carriage	Golour BLUE A/C Insured / Std / NI / NA
of	201 Pandan (Junixi)	Sp. Reading 9642 T/Radio: Insured / Std / NI / NA
Insured:	AAT INIMATE CONTRACT	Eng/No
Policy No.		CINO: UF 734 HMYTH J860365
Claims No.		Gen. Cond. Good (Fal.) / Poor / Burnt
Sum Insured:	Excess	Steering: Inorde / Jammed / Leaked / Burnt or
(Client's Record)		Brake norder / Jammed / Leaked / Burnt or
Make of Veh:	Jian Te	Modi Nii / sfRim / STD A/Rim or
resident way of Sellis	SIM LIE	Tyre Size: F: 225/TOR (7
(Palicy Condition)		R:
Remark The veh had co	emmenced its N/S O/S	BS / DUN / EXNOVA (GY) FS / LIZA / MIC / OHTSU / PIR / SUMI /
The state of the s	ne of inspection.	TOYO / YOKO or
Bal. or Market Value:	DOK	Front C Rear C
IDAC Accident Rport:	Consistent? : Yes or No	R/Bal mm R/Bal 6 mm
GIA / PR Seen:	Consistent? : Yes or No	L/Bal. 6 mm L/Bal. 6 mm
Est. Repairs: 3	days Res. Yes or No	D.O.A. (9 07/18 D.O.I. 04/09/8
Lum Sum:	% 3 Val.: Yes or No	Survey held at C&C (PA)
wall dutte	A Charleson	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
CA / REV / REP. /	/ 24 HRS Vehicle: IN / OUT	CO TOTAL STATE OF THE STATE OF
Date: Pr	erson Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action	/ Instruction	
	pp of leiv. co ctac	1 \$ 2132/ 5741.
Dista/Time: File Page 107	: Preli. Report	Days Of Repair:
Dine/Time: File Pass to?		Days Of Repair: Resurvey No. of Trip: Survey Fee.
1		Resurvey No. of Trip: Survey Fee:
Date/Time, File Return to 5	: Final Report	Resurvey No. of Trip: Survey Fee:
Date/Time, File Return to 5	: Final Report	Resurvey No. of Trip: Survey Fee: Transportation Site Insp. (\$ 1 _ 5+R5_5)
1) Code/Time, File Return to 5 2)	: Final Report. Add Fee	Resurvey No. of Trip: Survey Fee



CYCLE & CARRIAGE FRANCE PTE. LIMITED

PANDAN GARDENS CUSTOMER SERVICE CENTRE 209 Pandan Gardens, Singapore 609339 Tel: (65) 6568 4501 Fax: (65) 6565 1240



ESTIMATE

Company Reg No. 200609327M GST Reg No. MR-8500111-X

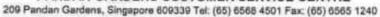
	Inv	oice Name & Address			Owner Na	ame & Vehicle	Info	
	WE TOU VAN	AU 1440P		Cust No/Name	FCV01586/MR	TOH YAM KW	ANG	
	MR TOH YAM	KWANU		Reg No/Reg Date	SKR8488Z	/ 28/03/20	18	
	6 PETIR ROA	AD		Date In/Mileage	1	0		
	#21-08 SINGARORE 6	670267		Chassis No	VF73AHNYTHJ	360388		
	SINGAPORE 6	1/826/		Engine No	10XTA408426			
	Contact No	Mobile: 91001800		Make/Model	CIT/GC4P 1.	Mary Commence	130 5&5 1	EAT6 FEEL
				Calour/Trim	EBM LAZULI			MILAZZO G
Account No	Terms	Date/Time Printed	CSE	Operator		WIP No		
SM00073	Cash	20/07/2018/ 12:59		465 / Tay Jian	Ye	13619		
		Description of Goods	/ Services		Qty	Unit Price	Disc%	Amount 1280.00
A 5490009 CHECK A 1002890 TO CAR USING SUNDRY SUNDRY SUNDR REAR B BRACKE BUMPER	ANSFER REAR P 99 WIRING AND C 01 RRY OUT DIAGN HI-SCAN PRO RIES NO- BUMPER	PARKING SENSOR TO NEW CHASSIS ELECTRICAL SYSTEMOSTIC CHECK USING HITEST BURVEYOR SURVEYOR DATE:	SCAN PRO TO SCAN PRO TO NAME : R SIGNATURE 04/09/11	ASUL - 49 900 8 @ 1450	1.00 1.00 1.00	858.00 101.00 296.00 167.00	0.00 0.00 0.00 0.00	50.00 300.00 300.00 50.00 858.00 101.00 296.00 167.00
		REMARKS : tants tience notify	_	3 days				

Validity of this estimate is IA days from date of quots. This is a computer generated document, we signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Flease be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Fayment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other requiring the rumayal of the windscreen.



CYCLE & CARRIAGE FRANCE PTE, LIMITED

PANDAN GARDENS CUSTOMER SERVICE CENTRE





PRO-FORMA INVOICE

Company Reg No. 200609327M GST Reg No. MR-8500111-X

	Inv	oice Name & Address	AL.		Owner Nar	me & Vehicle Ir	nto.	
	R TOH YAM	KWANG		Cust No/Name	FCV01586/MR			
				Reg No/Reg Date	SKR8488Z	/ 28/03/2018	3	
		SURANCE PTE LTD M DEPARTMENT		Date In/Mileage	06/09/2018/	6665		
		WAY #24-01		Chassis/Package	VF73AHNYTHJB	60388		
	INGAPORE			Engine No	10XTA4084269	3		
	Contact No			Make/Model	CIT/GC4P 1.2	Same and the second	00 CEC EK	TE EFF
			*******	Colour/Trim	EBM LAZULI BI		TISSU M	
					CON ENEUET DI	7 00	11330 11	ILAZEO G
Account No	Terms	Date/Time Printed	CSE	Operator		WIP No	Invoice/Cr	edit Note No
CSF00001	Cash	09/01/2019/ 21:00	TLT	881 / Jojo Cheng		13619	0	CONTRACTOR OF THE PARTY OF THE
E PNT98000		Description of Goods	/ Services		Qty	Unit Price	Disc%	Amount
	REAR BUMPE	ER AND BODYKIT						∕600.0
E PNT88000								Z600.0
	EAR BODYK	IT, REAR BUMPER						
E PNT88000	READ DADA	KING SENSOR TO NEW PAR	T					/50.0
A 54900099	HARR PAR	NAME OF TAKE						/30.0
CHECK WI	RING AND (CHASSIS ELECTRICAL SYS	TEM					7.30.0
A 10028901	DUT DEAD							/ 300.0
	-SCAN PRO	NOSTIC CHECK USING HI-	SCAN PRO TI	:51				
M SUNDRY	-SCHII FRU	1631						/20.0
SUNDRIES								/ 20.0
Z TEXT								
	LAIM SGV34	422Y						
DOA: 19/		KK 04/09/2018						
3011121011	+ 101002 21	nn 04/05/2010						
		Guarantee your warro	nty, maint	ain with Cycle & Car	riage.			
Parts		0.0	00			Nett		1,610.00
Labour		1,590.0	TO FE CO.		7% GST on	1610.00		112.70
Standard M		0.0						12/03/03/04
Specialist		0.0	10.00		Tot	tal Payable		1.722.70
Diagnostic		20.0				Paid		0.00
		1100000000	7.7			Total Due		1,722.70
Sundry/Oth Total(w/o	GST)	1,610.0	30					



VEHICLE NO

Exceptional Journeys

: SKR8488Z

Surveyor Company : Rasul : LKK

DOA

: 19/07/2018

CSE

: Tay

MODEL	: CIT/ GC4I	: CIT/ GC4P 1.2 PURETECH 130 S&S EAT6 FEEL						
WIP	: 13619							
Material	: S		Email:					
Labour	: s	1,610.00						
Sub-Total	: s	1,610.00						
Less Excess	: S	-						
Total	: \$	1,610.00						
GST 7%	: \$	112.70						
Grand Total	: \$	1,722.70						
Finalise By/Date	; JoJo dtd	09/01/2019						
SURVEYOR'S R REPAIR TOOK	EPORT REQU	WITH INVOICING IRED KING DAYS +	Days () Weekends Days () Public Holiday					
TOT	TAL DAYS RE	PAIR TOOK = 3						
✓ TP Claim AX	(A - SGV3422)	7						
✓ Claim GIA / LTA	fee S	2.00						
✓ Claim Loss ✓	Use	Rental						
Claim Medical Fe	e / Others							
Third Party Repor	t							

LKK AUTO CONSULTANTS RTE LTD (TP) +



Proceed ds

Type

O Information

Message

Insured hit tp rear

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Tuesday, 31 July 2018 8:15 AM

To:

'Tay Jian Ye'

Cc:

Admin A; assignments; Vic (LKKAuto)

Subject:

RE: TP CLAIM AXA SKR8488Z AGAINEST YOUR INSURE SGV3422Y *** LKK REF:

CC4/ASM18013319/pa3

Without Prejudice

Hi Sirs.

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tay Jian Ye < jianye.tay@cyclecarriage.com.sg>

Sent: Monday, 23 July 2018 5:05 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: TP CLAIM AXA SKR8488Z AGAINEST YOUR INSURE SGV3422Y *** LKK REF: CC4/ASM18013319/pa3

Importance: High

Dear hsiao.

Can I have the liability

Best Regard.

Tay Jian Ye Advisor- Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 T: +65 6568 4501 • F: +65 8565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg



From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Monday, 23 July, 2018 3:17 PM

To: Tay Jian Ye

Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina; Yusof Bin Hashim; Hsiao Tong

(LKKAuto); Vic (LKKAuto); Admin A; assignments

Subject: RE: TP CLAIM AXA SKR8488Z AGAINEST YOUR INSURE SGV3422Y *** LKK REF: CC4/ASM18013319/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently pending verification for direct settlement.

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

Sketch Plan Pg. 2

Date of accidents 14/01/19	Time: 3 PM		ates towns	
My Vehicle A: \(\frac{1}{2}\tilde{V}^2 \rightarrow \frac{1}{2}\tilde{V}^2 \rightarrow	Vehicle B:	TKR BAGSL	Vehicle C:	
			-	
	10/1			
DESCRIBE CIRCUMSTANCES OF TH	EACCIDENT			
Lum stores	The san draw	mar and i	/de-	K
1 HALL STOPPING POLICE HE COLV SHOWING HOURS FO				

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message----

From: Tay Jian Ye < jianye.tay@cyclecarriage.com.sg>

Sent: Saturday, 21 July, 2018 11:47 AM

To: SG AXA Insurance SM Claims Service Team < cst@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey

<motor.survey@axa.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua

<kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina

<edwin.caina@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>

Subject: TP CLAIM AXA SKR8488Z AGAINEST YOUR INSURE SGV3422Y

Importance: High

To Officer In charge,

My client who is driving SKR8488Z want to claims against SGV3422Y which was insured by you.

Attach is the SAS report and repair quotation for your reference.

Please let me know the liability

Best Regards,

Tay Jian Ye Advisor- Customer Service

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 * F: +65 6565 1240 * H: +65 81680997 * www.cyclecarriage.com.sg

----Original Message-----

From: PGMFP06 [mailto:pgmfp6@cyclecarriage.com.sg]

Sent: Saturday, 21 July, 2018 11:01 AM

To: Tay Jian Ye Subject:

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Menu



<MANDATE IA> - S8M00PBR [ACCIDENT INVOLVING SGV 3422Y(OI) & SKR 8488Z(TP) ON 19/07/2018]

Type

Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$2,633.67(if claim LOU) - \$ 2,868.67(if claim LOR). Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong -18 Dec 2018

Reply



51 UBLAVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX: (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Date: 18/12/2018

Survey Details:

Date of loss	19-Jul-18
Date of appointment	23-Jul-18
Date of survey	4-Sep-18
Location of survey	CYCLE & CARRIAGE FRANCE PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLA	IM	
Vehicle number	SKR 8488Z		
Make and Model	CITROEN GC4 PICA	ASSO 1.2 PURETECH - 11	
Date of registration	28-Mar-18		
Excess	NIL		
Market Value	\$	120,000.00	
Parf Rebate	\$	48,953.00	
Nett Loss	\$	71,047.00	

Repair details:

r		-	
1	Initial Estimate	\$	3,742.00

Proposed/Revised repair cost:

Parts	\$ 564.00
Check items (estimate)	
Labour	\$ 1,610.00
Total	\$ 2,174.00
Lump Sum(if applicable)	\$ 2

Number of days for repair	3 days
training of adjusted repair	Total Control



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX: (065) 62564315

Remarks:

Mandate:

Liability(TP)	100%		
Proposed repair cost (w/GST)	\$ 2,326.18	\$	2,326.18
Loss of use (5days x \$60.000)	\$ 300.00		NIL
Loss of rental (5days x \$100.00)(w/GST)	NIL	s	535.00
Loss of income	NIL		NIL
LTA search fees	\$ 7.49	\$	7.49
Others	NIL		NIL
Proposed Total	\$ 2,633.67	\$	2,868.67

LKK AUTO CONSULTANTS PTE LTD (TP) -

Menu



Re:<MANDATE IA> - S8M00PBR [ACCIDENT INVOLVING SGV 3422Y(OI) & SKR 8488Z(TP) ON 19/07/2018]

Type

Question

Message pls proceed

Reply

Hsiao Tong (LKKAuto)

From:

Mei Kwan (LKKAuto)

Sent:

Friday, 11 January 2019 11:15 AM

To:

Cheng Jo Jo; Rasul (LKKAuto); Hsiao Tong (LKKAuto)

Cc:

Andre Chow En De; Loi Ai Ting; Songcuan JR Lauro Araos; Admin A; Admin-D

(LKKAuto)

Subject:

RE: FINALISE - SKR8488Z (CIT) - TP AXA / DOA: 19/07/2018 *** LKK REF:

CC4/ASM18013319/R1pa3

Attachments:

scan.pdf

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Hi Rasul / Hsiao Tong,

For your necessary action please.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>

Sent: Wednesday, 9 January, 2019 9:10 PM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-

a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>;

Songcuan JR Lauro Araos songcuan@cyclecarriage.com.sg

Subject: FINALISE - SKR8488Z (CIT) - TP AXA / DOA: 19/07/2018

Hi Rasul,

Attached file for your kind perusal.

Kindly confirm finalise amount at \$ 1,722.70 after GST.

Best Regards,

JoJo Cheng

Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 T: +65 6568 4554 • F: +65 6565 1240 • www.cyclecarriage.com.sg



A member of the Jardine Cycle & Carriage Group

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HEPUBLIC OF SINGAPURE IDENTITY CARD NO. \$7244618F

TOH Y/

TOH YAM KWANG

卓 炎 光

CHINESE

25-11-1972

SINGAPORE

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES!

EFFECTIVE DATE

Class 2

Motor Cars =< 3000kg with =<7 passengers, and/usive 25 Jun 1992 of the driver; and other motor vehicles =< 2500kg

FOR C&CUSE ONLY



3

17-11-2014

Salarus .

8 PETIR ROAD #21-08 SINGAPORE 678267 FORCACUSEONLY

5382258

CYCLE & CARRIAGE FRANCE PTE LTD

MOTOR VEHICLE CLAIM

OWNER'S SATISFACTION FORM / DISCHARGE VOUCHER

то	: AXA INSURANCE SINGAPORE	PTE LTD	_
	8 SHENTON WAY		_
	#27-01		_
	SINGAPORE 068811		_
VEHICLE OWNER	: TOH YAM KWANG		
MOTOR POLICY NO	: 1800032164	REGISTRATION NO	: SKR8488Z
VEHICLE MODEL	: CITROEN GC4F 1.6	WIP NO	: 13619
ACCIDENT DATE	: 19.07.2018	THIRD PARTY	: <u>SGV3422Y</u>
REPAIRER'S NAME	2091	ARRIAGE FRANCE PTE LTD PANDAN GARDENS GAPORE 609339	
			tion and that the payment of in full and final settlement
		\X.	
OWNER/INSURED SIGN	NATURE	:	_
DATE		: 07/9/13	
TIME		: 17-39	



Our ref: SKR8488Z

Your ref: CC4/ASM18013319/R1pa3

Date: 31st January 2019

Ms Hsiao Tong Chew (Case Handler) LKK AUTO CONSULTANTS PTE. LTD. Blk. 51 Pava Ubi Industrial Park Ubi Avenue 1 #02-25 Singapore 408933

Dear Sir/ Madam.

RE: SUBMISSION OF DOCUMENTS FOR SKR8488Z - DOA: 19/07/2018

Kindly be informed that our customer, Mr Toh Yam Kwang, owner of vehicle registration no. SKR8488Z (insured with AIG) holds vehicle registration no. SGV3422Y which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below:

Repair Cost

: \$ 1,722.70

Loss of Use

\$ 240.00

(\$ 60.00 x 04 days)

GIA Search Fee

\$ 2.00

Total

\$ 1,964.70

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg within 7 working days from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage France Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully,

CYCLE & CARRIAGE FRANCE PTE LTD

MANAGER

SERVICE OPERATIONS - PG

INSPIRED BY YOU



CYCLE & CARRIAGE FRANCE PTE. LIMITED CYCLE & CARRIAGE CITROEN CUSTOMER SERVICE CENTRE

209 FANDAN GARDENS SINGAPORE 609339 - TEL. +65 6568 4555 - FAX +65 6569 1056 - www.stroen.com.sq INCORPORATED IN SINGAPORE -- COMPANY NO. 200609327M -- GST REG. NO. MR-6500111X



51 UBLAVE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933. TEL:: 10651 62563561. FAX:: 10651 62564315.

14 SEPT 2018

TAY KHANG HUAT BLK 631 SENJA ROAD #14-232 SINGAPORE 670631

Dear Sir/ Mdm

OUR REF : CC4/ASM18013319/R1pa3 YOUR REF : GA204435/1 (SGV 3422Y)

ACCIDENT INVOLVING SGV 3422Y AND SKR 8488Z ALONG/AT BUKIT TIMAH FLYOVER ON 19/07/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CYCLE & CARRIAGE FRANCE PTE LTD acting on behalf of the owner of SKR 8488Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- · Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- · Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you
 are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Chew Hsiao Tong

Case Handler DID: 6742 3197 FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc AXA Insurance Pte Ltd (Motor Claims Dept)

AUTHORIZATION TO ACT

1, 10h	yam kw	ANG	("the th	nird party clai	mant")
of 6	petir FOAD A	21.08 5	678767	(ad	ldress), owner of
SKR	9488 Z	(vehicle	no.) hereby	authorize	
Cycle	2 Courie	ye +	Fance	fte Ho	1
10000 CO 1000	hop") to act for r				
and/or rent	al and/or loss of	use("clai	m") for my	vehicle no	SKR84882
that was da (date) along	maged pursuant Mewton volving vehicle n	to the ac	cident whi	ch occurred o	n 19/7/18
(location) Ir	nvolving vehicle n	0/5 36	V 34124	1	
(*the accide			,		
manner tha payment fu	thorized the wor t they deem fit a rther to settleme our of the works	nd the we	orkshop is	further autho	rized to receive
behalf is on	knowledge that a a without prejud r/owner/insurers	lice and v	vithout adr	nission of liab	oility basis insofa
Dated this _	aday of _	Jul	_ (month)	20 <i>_/9</i> _ (year)
2	Ans			1	or PG TO
Signed by "th	e third party claima	nt"	Signe	ed by "the work	shop"



CLAIM REF

: S8MOOPBR

INSURED

: TAY KHANG HUAT

DISCHARGE VOUCHER

We/I, TOH YAM KWANG, NRIC NO. S7244618F hereby agree to accept the sum of dollars ONE THOUSAND NINE HUNDRED SIXTY FOUR AND CENTS SEVENTY ONLY (S\$1,964.70) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SGV 3422Y as a result of an accident along NEWTON FLYOVER on 19/07/2018 which we/I were/was the driver/ owner/ hirer/passenger/rider/pillion/ insurer of motor vehicle no. SKR 8488Z.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. <u>SGV 3422Y</u> in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SGV 3422Y.

Dated this	gh day of March	20.10
Claimant's Signature	: × gras	_
NRIC no./ Company Stamp	:x S7244618F	_
Occupation/ Business	BIL 6 Refor Read # 12-08	_
Address	: Snappore GABSE7	-2
Telephone No.	1	_
Witness's Name	: Jeto chang	STATE AND
Witness's Signature	:	PG
Witness's NRIC No.	: 62814377	-



Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

CYCLE & CARRIAGE FRANCE PTE. LIMITED

PANDAN GARDENS CUSTOMER SERVICE CENTRE





TAX INVOICE

Company Reg No. 200609327M GST Reg No. MR-8502111-X

	Inv	oice Name & Address			Owner Na	me & Vehicle	Info	
M	R TOH YAM	KWANG		Cust No/Name	FCV01586/MR	TOH YAM KW	ANG	
				Reg No/Reg Date	SKR8488Z	/ 28/03/20	18	
		SURANCE PTE LTD M DEPARTMENT		Date In/Mileage	06/09/2018/	6665		
		WAY #24-01		Chassis/Package	VF73AHNYTHJ8	60388		
	INGAPORE			Engine Na	10XTA4084269	3		
	Contact No			Make/Model	CIT/GC4P 1.2	PURETECH	130 S&S EAT	6 FEEL
				Colour/Trim	EBM LAZULI B	LUE / 8	LP TISSU MI	LAZZO G
Account No	Terms	Date/Time Printed	CSE	Operator		WIP No	Invoice/Cre	dit Note No
C5F00001	Cash	30/01/2019/ 15:20	TLT	881 / Jojo Cheng		13619	73004683	
		Description of Goods	s / Services		Qty	Unit Price	Disc%	Amount
E PNT98000								600.00
E PNT88000	REAR BUMP	ER AND BODYKIT						600.00
REPAIR R	EAR BODYK	IT, REAR BUMPER						
E PNT88000	DEAD DAD	KING SENSOR TO NEW PAR	DT.					60.00
A 54900099	DEAN FARI	KING SENSOR TO NEW PAR	NI -					30.00
	RING AND	CHASSIS ELECTRICAL SYS	STEM					200.00
A 10028901 TO CARRY	OUT DIAG	NOSTIC CHECK USING HI-	SCAN PRO TE	ST				300.00
USING HI	-SCAN PRO			-				5-07/02/0
M SUNDRY SUNDRIES								20.00
Z TEXT								
	LAIM 5GV3	422Y						
DOA: 19/		THE RESERVE OF THE PERSON NAMED IN						
SURVEYOR	E KASUL LI	KK 04/09/2018						
SURVEYOR	E KASUL LI	KK 04/09/2018						
SURVEYOR	I KASUL LI	KK 04/09/2018						
SURVEYOR	TE KASUL LI	KK 04/09/2018						
SURVEYOR	TE KASUL LE	KK 04/09/2018						
SURVEYOR	T KASUL LI	KK 04/09/2018						
SURVEYOR	E KASUL LI	KK 04/09/2018						
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SURVEYOR	E KASUL LI	Cycle & Ca		brates 120 years.				
SURVEYOR	E KASUL LI	Cycle & Ca		brates 120 years. om/120 for more info	î.			
Parts	E KASUL LI	Cycle & Ca Visit www.cycl	ecarriage.co		Property States and States	Net	-	1,610.00
Parts Labour		Cycle & Ca Visit www.cycl 0. 1,590.	ecarriage.co 00 00		/ 7% GST on	Net 1610.00	-	1,610.00 112.70
Parts	Menu	Cycle & Ca Visit www.cycl 0. 1,590.	ecarriage.co 00 00 00		7% GST on	The second second second	0	
Parts Labour Standard	Menu t Job cs Job	Cycle & Ca Visit www.cycl 0. 1.590. 0.	ecarriage.co 00 00 00 00 00 00		7% GST on	1610.00	0 e d	112.70



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-18-111747

Date of Request:

21/07/2018

Your Ref No:

Online Purchase

Cycle & Carriage Automotive Pte Ltd 241 Alexandra Road Singapore 159931

Dear Sir/Madam.

Enquiry Date

21/07/2018

Enquiry By

Tay Jian Ye

TP Vehicle No.

SGV3422Y

Accident Date

19/07/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGV3422Y	AXA Insurance Pte Ltd	16/06/2018-15/06/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-18-111747

Date of Request:

21/07/2018

Your Ref No:

Online Purchase

Cycle & Carriage Automotive Pte Ltd 241 Alexandra Road Singapore 159931

Dear Sir/Madam,

Enquiry Date

21/07/2018

Enquiry By

Tay Jian Ye

TP Vehicle No.

SGV3422Y

Accident Date

19/07/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGV 3422Y	(Insd veh)	Model:	CITRO	EN GC4 PICASSO
	SKR 8488Z	(TP veh)		1.2	
Date of Accident:	19/07/2018				
Global Sum Settlen	nent : [] Ye	s [X] No		
Repair Estimate		: \$	_ 4,003.94		
Final Repair Cost		: \$	-1,722.70		
Loss of Use		s	240.00	4da	ys at \$60.00 per day
Rental (if any)	<	: \$	0.00	da	ys .
LTA / GIA Search F	ee	: \$	2.00		
Others:		: \$	0.00		
		: \$			
Final Settlement Su	m	: \$	1,964.70		
Is Third Party Wor below)	kshop GIA Registe	red? [)	() YES [] NO	(Kindly indicate
A) For Non GIA R	egistered Worksho	p:	Agreed Liability	(9	6)
B) For GIA Regist	tered Workshop:		BOLA Applicable	: Yes/ No	BOLA Scenario No:
BOLA Liability:	100(%)		Assessed Liabili	ty (*):	(%)
* Assessed Lia	bility to be filled only	for chain coi	llisions and for co	ases where E	BOLA does not apply.
Remarks					
Payment Instruction	n: Payee's Breakdo	own			
1) CYCLE & CAR	RIAGE FRANCE PT	E.LIMITED	: \$		1,964.70
		2			
IOANNE L	EE KHANG MIN		0/04/2040		
	onsultants Pte Ltd	- 0	9/04/2019 Date		

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	*********	Affiliated to Federation Internati		
AXA	INSURANCE PTI	ELTD	Ref : CC4/ASM1801:	3319/R1pa3q2
AXA	HENTON WAY #24 TOWERSINGAP		Date: 09-04-2019	
	N:STACEY NG		Code: ASM	
1.	I		:- THIRD PARTY CLAI	1975-1112-2003 100-2001
	Insured Veh.	SGV 3422Y	Veh. Inspected	SKR 8488Z
	Policy No.	GA204435/1	Coverage (\$)	0.00
	Claim No.	S8M00PBR	Excess (\$)	0.00
	Assign From		Assign Date	23/07/2018
2.		- ALDERSON STREET	iculars & Condition	
	Make & Model	CITROEN GC4 PICASSO 1.2	c.c	1199
	Engine No.	HIDDEN	Year of Reg.	2018
	Chassis No.	VF73AHNYTHJ860388	Colour	BLUE
	Odometer	9642	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	FAIR		
3.		Condit	ions of Tyres	
_		Size	Make	Balance
	R/H Front Tyre	225/50 R17	GOODYEAR	6 mm
	L/H Front Tyre	225/50 R17	GOODYEAR	6 mm -
	R/H Rear Tyre	225/50 R17	GOODYEAR	6 mm
	L/H Rear Tyre	225/50 R17	GOODYEAR	6 mm
4.			on of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE RE	EAR PORTION.	
	DAMAGES SEE D	ETAILS.		
5.		Genera	I Information	
	Accident Date	19/07/2018	Inspection Date	04/09/2018
	Survey held at	CYCLE & CARRIAGE FRANCE	PTE LTD	
		209 PANDAN GARDENS SINGAPORE 609339		
āa.	C CALLED III		emarks	
	A)THE INSPECTION B)IN ACCORDANG	ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, V	THOUT PREJUDICE" BASI VE HAVE NOT AUTHORISI	S. ED REPAIRS.
5b.		Estimate	Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	3 Working Days	3



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

1,610.00

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKR 8488Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	50.00	20.00
1	REAR BUMPER (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	858.00	10
1	SET BRACKET (SN) (CONSISTENT)	NOT NECESSARY	101.00	
1	BUMPER BRACKET (SN) (CONSISTENT)	NOT NECESSARY	296.00	-
1	LOW RR PAN FIX (SN) (CONSISTENT)	NOT NECESSARY	167.00	
			1,472.00	20.00
	LABOUR			
	PAINT WORK SPRAY REAR BUMPER AND BODYKIT .		1,260.00	600.00
	TO RENEW REAR BUMPER, REPAIR REAR BODYKIT.		600.00	600.00
	TO TRANSFER REAR PARKING SENSOR TO NEW PART.		60.00	60.00
	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM.		50.00	30.00
	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST.		300.00	300.00
			2,270.00	1,590.00
	GRAND TOTAL		3,742.00	1,610.00

Report Ref No. CC4/ASM18013319/R1pa3q2

MOHAMMED RASUL BIN MOHD YUNUS

RECOMMENDED COST OF REPAIRS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

CLAIMS

				DATE	ANTS PTE 16 April 2019
				AUTHOR	LICK AUTO COMSULTANTS P LTD [TP]
Notes				SALIVE	Suveyor/ Assessor expense
Metrics					
Assessment		٠		TYPE	Invoice
Documents A	Document Sublype			E	
History	Docum				
Invoices			1		1 ISLauth
Messages	Document Type		+ typing from	NASAE	Liddinvoice1 (5).pdf

	3mt	SAR-TYPE	ALTHOR	DATE
provinces forcelledows pull	Forms / Claim Documents	Others	LIOCAUTO CONSULTANTS PTE. LTD (TP)	16 April 2019
LODoes	Farms / Claim Documents	Others	LICK AUTO CONSULTANTS PTE. LTD (TP)	16 April 2019
Libitinger time (Start)	Forms / Claim Documents	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	16 April 2019
Liocaquementa Si per	Forms / Claim Documents	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	16 April 2019
CIA SEARCH(pdf	Forms / Claim Documents	Others	LICK AUTO CONSULTANTS PTE. LTD (TP)	16 April 2019
DISCHARGE VOUCHER, pet	Forms / Claim Documents	Sabitaction / Discharge Vaucher	LKK AUTD CONSULTANTS PTE. LTD (TP)	16 April 2019
AUTHORISATION TO ACT FORM per	Forms / Claim Documents	POA7 Authority Letter	LIKK AUTD CONSULTANTS PTE LTD (TP)	16 April 2019
WORKSHOP BWOICE act	Proteins	Regulere	LICK AUTO CONSULTANTS PTE LTD (TP)	16 April 2019
ALETTER TO OL _{PO} F	Letters and Correspondence	Policy Holdiers / Imaged	LICK AUTO CONSULTANTS PTE LTD (TP)	16 April 2019
Mandalvi 4A did 1.01228 pidif	Reports & Statement	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	18 December 2018
Lidic Survey Photos pdf	Reports & Statement	Others	LICK AUTO CONSULTANTS PTE. LTD (TP)	18 December 2018
PMAF_COE_Bebass_Enquiry.pdf	Reports & Statement	Others	LICIE AUTO CONSULTANTS PTE	18 December 2018
TP ESTHAITE - MARKED LIGH	Reports & Statement	Estimate / Quotation	LKK AUTD CONSULTANTS PTE LTD (TP)	10 September 2018
SKRB4882 TP GIA REPORT POF	Reports & Statement	GAA Report	DHAKAL Raghave	23 July 2016
SGV3A22Y INGO GIA REPORT FOR	Reports & Statement	GIA Report	DHAKAL Raptor	23 July 2018

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UNCADED	23 July 2018	23 July 2018	23 349 2018
MJTHOM	DHAXAL Rajhaw	LECTIVITY CONSULTANTS PTE.	LICK AUTO CONSULTANTS PTE LTD (TP)
MAI-TYPE	Workshop	Videos	Estimate / Quotation
ZHE.	Letters and Correspondence	Evidence	Reports & Statement
Nove	TTP PRI FIIOM WORKSHOP WITH ESTIMATE MISS	SkittidatidZ REAll Imp4	TP ESTIMANE + TP GIA REPORT out