Vic (LKKAuto)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Thursday, 23 January, 2020 11:08 AM

To: Vic (LKKAuto)
Cc: Admin A

Subject: Re: CWR LOD AGAINST AXA/LKK - YM9972X / XB7886U DOA 28/5/2018 *** LKK

REF: CC4/ASM18013314/R1ha3

Without Prejudice

Dear Sir/Madam

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at \$3420.00 for property damage only. Please note that this acceptance is purely for quick settlement and it shall not be cited or relied on as precedent in any proceeding. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

The duly completed document is enclosed for your attention. Please arrange to let us have your payment made in favor of ComfortDelGro Engineering Pte Ltd within the next seven (7) days.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843



From: Vic (LKKAuto) < vicalpeh@lkkauto.com> Sent: Thursday, 16 January 2020 9:47 AM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: CWR LOD AGAINST AXA/LKK - YM9972X / XB7886U DOA 28/5/2018 *** LKK REF:

CC4/ASM18013314/R1ha3

Without Prejudice

Dear Cecilia,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability, we have our principal's mandate we offer a global sum of \$3,420.00 (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward back a copy to us for payment processing.

Thank you.

Wishing you a Happy and Prosperous Lunar New Year"



"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Wednesday, 18 December, 2019 9:48 AM

To: Cecilia Lee Peng Geok **Cc:** Admin A; Vic (LKKAuto)

Subject: RE: CWR LOD AGAINST AXA/LKK - YM9972X / XB7886U DOA 28/5/2018 *** LKK REF:

CC4/ASM18013314/R1ha3

Without Prejudice

Dear Cecilia,

We refer to your below email.

Please be informed that we are currently pending for mandate approval and instructions from our principal.

We will get back to you for an update/offer in due course.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Su Li (LKK Auto)

Sent: Wednesday, 18 December, 2019 9:03 AM

To: Cecilia Lee Peng Geok; Vic (LKKAuto)

Cc: Admin A; CS A Team

Subject: RE: CWR LOD AGAINST AXA/LKK - YM9972X / XB7886U DOA 28/5/2018 *** LKK REF:

CC4/ASM18013314/R1ea3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Mr Vic.

Hi Vic,

FYNA, our ref CC4/ASM18013314/R1ha3

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: SuLi@lkkauto.com Fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]

Sent: Wednesday, 18 December 2019 8:51 AM To: Mei Kwan (LKKAuto); Asher Sng (LKKAuto)

Cc: Admin A; CS A Team

Subject: Re: CWR LOD AGAINST AXA/LKK - YM9972X / XB7886U DOA 28/5/2018 *** LKK REF:

CC4/ASM18013314/R1ea3

Importance: High

Without Prejudice

Dear Sir/Madam

This matter has been long protracted.

Please look into the matter and revert with your settlement offer within the next seven (7) days.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843



From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 12 March 2019 12:14 PM

To: Cecilia Lee Peng Geok < cecilialee@sparkcarcare.com >; Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: CWR LOD AGAINST AXA/LKK - YM9972X / XB7886U DOA 28/5/2018 *** LKK REF:

CC4/ASM18013314/R1ea3

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18013314/R1ea3	Asher - 6841 6051

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok < cecilialee@sparkcarcare.com >

Sent: Tuesday, 12 March, 2019 8:50 AM **To:** Admin A <<u>admin-a@lkkauto.com</u>>

Subject: CWR LOD AGAINST AXA/LKK - YM9972X / XB7886U DOA 28/5/2018

Without Prejudice

Dear Sir/Madam

Attached our LOD dated 11/3/2019 for your attention and early settlement.

Thank you.

Best Regards Cecilia Lee Claims Department | ComfortDelGro Engineering Pte Ltd Off: 6214 8354 | Fax: 6214 1843