

FORM

INS. CASE OWNER:

CC 3, UR 7713, 82w63

LKK:
IDAC

Surveyor:

Rasm

DOI:

ASSIGNMENT

19/5/18

Date / Time:

19/5/18

Registered in Merimen:

27/3/18

Pre-assign / CCU / FTE

SLM 8782M



Insured Vehicle No.:

Claim No.:

304698774561

Name of Insured:

UR

Policy No.:

Insured Tel No.:

HP:

14/7/18

Make / Model:

Excess Sec II :SS

D.O.A.:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHD 640NR



INSRS:
WSP:
Tel:
Liability:
RMKS:

SMRT



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

SHD 640NR - 7

SLM 8782M - 4

STAGE

DATE / PIC

30/5/18
Merimen

UR non reporting

OSD report Not aware of accident

4/6/19

Receive TP with SS State report

24/1/19

Email letter to OS.

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

7/8/19

Confirm with

Lee Gek

Email

Cal

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.: NIL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

2559.55

Loss of Rental (LOR):

S\$

641.47

(5.5 days) x 116.63

Loss of Use (LOU):

S\$

275.00

(S\$ 50 x 5.5 days)

Loss of Income (LOI):

S\$

-

(S\$ x days)

LOR only

☐

LOU only

☐

LOR + LOU

☐

LOR + LO

☐

[Tick only one]

GIA/LTA Search

S\$

7.00

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost:

S\$

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

3483.00

Global Sum S\$:

3480.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Cal

Payee 1:

S\$

3480.00

Name 1:

SMRT Taxis Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT
2/8/19

Surveyor: Rame

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: 1.8.2 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHD6403R Yr Regn: 2017 / NOV

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA PRIUS c.c. 1798

Colour: maroon A/C: Insured / Std / NI / NA

Sp. Reading: 71768 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: 3TDKB3FU603575278

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Order / Jammed / Leaked / Burnt or

Brake: Order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 5 mm R/Bal. 5 mm

L/Bal. 5 mm L/Bal. 5 mm

D.O.A. 17/07/18 D.O.I. 19/07/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

22/4/19 Confirm 2.8.2 # 2559.55 with 4 working days

07/18/2080

ALH

SLM 8782M

(Red # 4258.06 63%)

Date/Time, File Pass to?

☐ : Preli. Report

1) _____

☐ : Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)

Photos

Others

TOTAL

Report Format : _____

Lump Sum / I.B.I: (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18013313/R1wb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 23-07-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLM 8782M	Veh. Inspected	SHD 6403R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	23/07/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	17/07/2018	Inspection Date	19/07/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



SMRT Automotive Service Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number 63685592

Estimator Telephone Number 68662623

Accident Reporting Number 68662672

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHD6403R
Ref. No : TAX/07/18/2080
Reg. Date : 28/11/2017
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS4
Name of Driver : YAP JIN YOKE
Type of Accident : HEAD TO REAR
Date / Time of Accident : 17/07/2018 10:40:00 PM
Accident Reported Date / Time : 18/07/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by :
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024097085
Special Instruction to ARC, if any :
SLM8782M / AIS / Repair 5P paint
Prepared Date : 18/07/2018 01:59:09 PM



LEK Auto Consultants hence notify the Repairer of the following:

- To survey before/after body painting
- To display damaged part(s) during survey
- Item prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be submitted and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FU603575278

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	676.00	0.00
Total Spray Painting Charges	1,296.00	0.00
Total Material Charges	4,265.61	4,265.61
Other Charges	580.00	0.00
TOTAL	6,817.61	0.00
Lum Sum Total	0.00	0.00
No. of Repair Days	5.00	0.00
Prepared / Adjusted By		
Arc / Surveyor Sing Off Date	18/07/2018 07:48:59 PM	01/01/1900 12:00:00 AM

M

4 days - p/p
Rel
19/07/18 @ 1510

Prepared / Adjusted Date :

Remarks :

Prepared Date : 18/07/2018 07:48:59 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 7/18/2018 7:47:51 PM

Section 2 - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH REAR PORTION	676.00	0.00 400
Total Labour	676.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR FENDER LH	378.00	0.00 200
TO RESPRAY RIM	180.00	0.00 50
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY FILLER RR BUMPER LH	180.00	0.00 80
TO RESPRAY REAR PANEL	180.00	0.00 X
Total Spray Painting & Panel Beating	1,296.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 40
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 20
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	0.00 30
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR	120.00	0.00 60
TO REPLACE SUNDRY PARTS	100.00	0.00 X
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	580.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
6160247160			PANEL SUB-ASSY, FENDER REAR LH	1	824.80	25.00	618.60	Replace	Repair	No
4261147450			WHEEL, DISC	1	1,555.10	25.00	1,166.32	Replace	Repair	No
5215947913			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Repair	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Repair	No
5257647040			RETAINER, RR BUMPER, LH	1	111.50	25.00	83.62	Replace	Repair	No
5246247030			PAD, RR BUMPER, RH & LH, 1	2	3.80	25.00	5.70	Replace	Repair	No
5246247020			PAD, RR BUMPER, RH & LH, 2	2	3.80	25.00	5.70	Replace	Repair	No
5246247010			PAD, RR BUMPER, RH & LH, 3	2	3.80	25.00	5.70	Replace	Repair	No
5219147030			SEAL, RR BUMPER ARM, RH & LH	2	11.00	25.00	16.50	Replace	Repair	No
8159147010			LENS & BODY ASSY, RR BUMPER, LH	1	486.80	10.00	438.12	Replace	Repair	No
8156147151			LENS & BODY, REAR COMBINATION LAMP, LH	1	438.10	10.00	394.29	Replace	Repair	No
5256647900			FILLER, RR BUMPER, LH	1	119.90	25.00	89.92	Replace	Repair	No
5216118010			CLIPS PIECE, FRT & RR BUMPER	10	1.50	25.00	11.25	Replace	Repair	No
5245347010			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Repair	No
5830747090			END PANEL SUB-ASSY, BODY LOWER BACK	1	629.80	25.00	472.35	Replace	Repair	No
5259247040			SEAL, RR BUMPER, LH	1	85.20	25.00	63.90	Replace	Repair	No
	COMMO N	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Repair	No
TOTAL MATERIALS								4,265.64	4,265.61	
TOTAL MATERIALS(Discounted)								4,265.61	4,265.61	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHD6403R
 Ref. No : TAX/07/18/2080
 Reg. Date : 28/11/2017
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS4
 Name of Driver : YAP JIN YOKE
 Type of Accident : HEAD TO REAR
 Date / Time of Accident : 17/07/2018 10:40:00 PM
 Accident Reported Date / Time : 18/07/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024097085
 Special Instruction to ARC, if any :
 SLM8782M / AIS / Revery 6P paint
 Prepared Date : 18/07/2018 01:59:09 PM



LKK Auto Consultants hereby notify
 the Repairer of the following:
 • To survey before/after spray painting
 • To display damaged part(s) during survey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be taken and is
 subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Chassis No : JTDKB3FU603575278

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labour Charges : 676.00 0.00

Total Spray Painting Charges : 1,296.00 0.00

Total Material Charges : 4,265.61 4,265.61

Other Charges : 580.00 0.00

TOTAL : 6,817.61 0.00

Lum Sum Total : 0.00 0.00

No. of Repair Days : 5.00 0.00

Prepared / Adjusted By :

Arc / Surveyor Sign Off Date : 18/07/2018 07:48:59 PM

01/01/1900 12:00:00 AM



Ref
19/07/18 @ 1510

Prepared / Adjusted Date :

Remarks :

Prepared Date : 18/07/2018 07:48:59 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 7/18/2018 7:47:51 PM

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH REAR PORTION	676.00	0.00 450
Total Labour	676.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR FENDER LH	378.00	0.00 200
TO RESPRAY RIM	180.00	0.00 50
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY FILLER RR BUMPER LH	180.00	0.00 80
TO RESPRAY REAR PANEL	180.00	0.00 X
Total Spray Painting & Panel Beating	1,296.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 40
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 20
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	0.00 30
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	0.00 60
TO REPLACE SUNDRY PARTS	100.00	0.00 X
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	580.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
6160247180			PANEL SUB-ASSY, FENDER REAR LH	1	824.80	25.00	618.60	Replace	Replace <i>Repair</i>	No
4261147450			WHEEL, DISC	1	1,555.10	25.00	1,166.32	Replace	Replace <i>Repair</i>	No
5215947913			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace <i>DE</i>	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace <i>RE</i>	No
5257647040			RETAINER, RR BUMPER, LH	1	111.50	25.00	83.62	Replace	Replace <i>RE</i>	No
5246247030			PAD, RR BUMPER, RH & LH, 1	2	3.80	25.00	5.70	Replace	Replace <i>?</i>	No
5246247020			PAD, RR BUMPER, RH & LH, 2	2	3.80	25.00	5.70	Replace	Replace <i>?</i>	No
5246247010			PAD, RR BUMPER, RH & LH, 3	2	3.80	25.00	5.70	Replace	Replace <i>?</i>	No
5219147030			SEAL, RR BUMPER ARM, RH & LH	2	11.00	25.00	16.50	Replace	Replace <i>?</i>	No
8159147010			LENS & BODY ASSY, RR BUMPER, LH	1	486.80	10.00	438.12	Replace	Replace <i>CA</i>	No
8156147151			LENS & BODY, REAR COMBINATION LAMP, LH	1	438.10	10.00	394.29	Replace	Replace <i>?</i>	No
5256647900			FILLER, RR BUMPER, LH	1	119.90	25.00	89.92	Replace	Replace <i>SW</i>	No
5216116010			CLIPS PIECE, FRT & RR BUMPER	10	1.50	25.00	11.25	Replace	Replace <i>RE</i>	No
5245347010			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Replace <i>cut</i>	No
5830747090			END PANEL SUB-ASSY, BODY LOWER BACK	1	629.80	25.00	472.35	Replace	Replace <i>X</i>	No
5259247040			SEAL, RR BUMPER, LH	1	85.20	25.00	63.90	Replace	Replace <i>?</i>	No
	COMMO N	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace <i>X</i>	No
TOTAL MATERIALS								4,265.64	4,265.61	
TOTAL MATERIALS(Discounted)								4,265.61	4,265.61	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Report Remarks Entry - CC3/AIG18013313/R1wb3

Remarks

Remarks

RE-ASSIGN TO PK

Add

New remarks Added

Remarks 1	By	On
<input type="checkbox"/> SHD 6403R ; SLM 8782M	LSP	23/7/2018 2:34:13 PM
<input type="checkbox"/> EST ;\$ --- SUR : MRB --- WKSP ; SMRT AUTOMOTIVE SERVICES PTE LTD	LSP	23/7/2018 2:34:22 PM
<input type="checkbox"/> LCR NON REPORTING***FILE PASS TO VIVIAN	LSP	30/7/2018 7:02:51 PM
<input type="checkbox"/> Rec'd email from IVY: Hi Hsiao Tong. We have resolved third party driver's injury claim including his loss of income. Kindly exclude loss of income/use in your offer. Thank you	CHT	2/11/2018 2:45:23 PM
<input type="checkbox"/> RE-ASSIGN TO PK	LSP	22/3/2019 10:54:43 AM

Vivian Lau (LKKAuto)

From: Gan, Angiegeokling <Angiegeokling.Gan@aig.com>
Sent: Wednesday, 7 August, 2019 9:26 AM
To: Vivian Lau (LKKAuto)
Cc: Bryan Ang (LKKAuto); Admin A; Hsiao Tong (LKKAuto)
Subject: RE: #3046983314SG003# LKK REF: CC3/AIG18013313/R1wb3

Dear Vivian,

Please proceed to settle.

Thank you.

Best Regards,

Angie Gan
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1013
Angiegeokling.Gan@aig.com | www.aig.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
[Click here to find out more.](#)

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Wednesday, August 7, 2019 9:17 AM
To: Gan, Angiegeokling <Angiegeokling.Gan@aig.com>
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [EXTERNAL] RE: #3046983314SG003# LKK REF: CC3/AIG18013313/R1wb3

This message is from an external sender; be cautious with links and attachments.

Dear Angie,

We refer to the email below.

COST OF REPAIR	\$ 2,559.55
Loss of Rental (\$116.63 x 5.5days)	\$ 641.47
Loss of Income (\$ 50.00 x 5.5days)	\$ 275.00
LTA SEARCH	\$ 7.00
	\$ 3,483.02

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gan, Angiegeokling [<mailto:Angiegeokling.Gan@aig.com>]

Sent: Wednesday, 7 August, 2019 9:10 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: #3046983314SG003# LKK REF: CC3/AIG18013313/R1wb3

Dear Vivian,

Can you provide breakdown for the proposed amount of \$3,480.

Thank you.

Best Regards,

Angie Gan

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1013

Angiegeokling.Gan@aig.com | www.aig.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: Tuesday, August 6, 2019 5:18 PM

To: Gan, Angiegeokling <Angiegeokling.Gan@aig.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [EXTERNAL] RE: #3046983314SG003# LKK REF: CC3/AIG18013313/R1wb3

This message is from an external sender; be cautious with links and attachments.

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dea Angie,

As per instruction, we request TP repairer on the driver's shifts to determine the number of hours they driver per day. TP repairer reply as follows:

Your principal's request for the mileage records book is irrelevant.

We would urge your principal to review the matter so as to save costs otherwise we will not hesitate to pass the case to our panel of lawyer to pursue accordingly for breach of settlement and will reserve all our rights on costs.

TP maintain their stance of \$3,480.00 (including the loss of income for our hirer Mr Chai Kim Heng) otherwise TP will not hesitate to exercise draconian measures to recover the needful.

Kindly advice on your view/opinion/instruction for this claim.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gan, Angiegeokling [<mailto:Angiegeokling.Gan@aig.com>]

Sent: Wednesday, 10 July, 2019 12:15 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: #3046983314SG003# LKK REF: CC3/AIG18013313/R1wb3

Vivian,

Thanks for the log card. We also need record of driver's shifts to determine the number of hours they driver per day. Please assist.

Thank you.

Best Regards,

Angie Gan
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1013
Angiegeokling.Gan@aig.com | www.aig.sg

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From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]
Sent: Wednesday, July 10, 2019 12:11 PM
To: Gan, Angiegeokling <Angiegeokling.Gan@aig.com>
Cc: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: [EXTERNAL] RE: #3046983314SG003# LKK REF: CC3/AIG18013313/R1wb3

This message is from an external sender; be cautious with links and attachments.

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Angie,

We refer to the email below

We attach Taxi Log card for your perusal.

Kindly advice on your view/opinion/instruction for this claim.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gan, Angiegeokling [<mailto:Angiegeokling.Gan@aig.com>]

Sent: Wednesday, 10 July, 2019 11:04 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: #3046983314SG003# LKK REF: CC3/AIG18013313/R1wb3

Dear Vivian,

Please let us have a copy of the taxi log card for further review.

Thank you.

Best Regards,

Angie Gan

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1013

Angiegeokling.Gan@aig.com | www.aig.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: Wednesday, July 10, 2019 10:25 AM

To: Gan, Angiegeokling <Angiegeokling.Gan@aig.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [EXTERNAL] RE: #3046983314SG003# LKK REF: CC3/AIG18013313/R1wb3

This message is from an external sender; be cautious with links and attachments.

Dear Angie,

We refer to the email below

We attach a confirmation letter for your perusal.

TP maintain our stance of \$3,480.00 (including the loss of income for our hirer Mr Chai Kim Heng) otherwise TP will not hesitate to exercise draconian measures to recover the needful.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Thursday, 20 June, 2019 10:54 AM

To: Yong, Ivy-AV <Ivy-AV.Yong@aig.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: #3046983314SG003# LKK REF: CC3/AIG18013313/R1wb3

Dear Ivy,

We refer to the email below

We attach a confirmation letter for your perusal.

TP maintain our stance of \$3,480.00 (including the loss of income for our hirer Mr Chai Kim Heng) otherwise TP will not hesitate to exercise draconian measures to recover the needful.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)
Sent: Thursday, 6 June, 2019 4:35 PM
To: Yong, Ivy-AV <Ivy-AV.Yong@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: #3046983314SG003# LKK REF: CC3/AIG18013313/R1wb3

Dear Ivy,

We refer to the email below

We attach a confirmation letter for your perusal.

TP maintain our stance of \$3,480.00 (including the loss of income for our hirer Mr Chai Kim Heng) otherwise TP will not hesitate to exercise draconian measures to recover the needful.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yong, Ivy-AV [<mailto:Ivy-AV.Yong@aig.com>]
Sent: Monday, 13 May, 2019 10:42 AM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: #3046983314SG003# LKK REF: CC3/AIG18013313/R1wb3

Hi Vivian,

Kindly request document to prove relief – Yap Jin Yoke is a regular driver.

Based on the document, Yap Jin Yoke only relief less than 7months and unknown the relief timing.

Thank you

Ivy Yong

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191637 | Fax +68357416

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From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Monday, May 06, 2019 4:56 PM
To: Yong, Ivy-AV
Cc: Admin A; Hsiao Tong (LKKAUTO)
Subject: [EXTERNAL] RE: #3046983314SG003# LKK REF: CC3/AIG18013313/R1wb3

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Dear Ivy,

As per instruction, we offer TP LOR exclude LOI in the offer.

TP rejected our offer and appeal as follows:

Please note that we are claiming the loss of income (**based on downtime**) on behalf of our hirer **Mr Chai Kim Heng (NRIC No. S1304629H)**. Our taxi was driven by our relief driver Mr Yap Jin Yoke (NRIC No. S0118393A) at the material time and his claim for his loss of income through his own lawyer is based on his medical leave. We attach the hirer/relief attachment history of our hirer Mr Chai Kim Heng (extracted from our system) for your perusal.

If your principal is agreeable to settle our claim including our hirer's loss of income at \$3,480.00, otherwise we shall let the Court decides.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 2 November, 2018 2:57 PM

To: Yong, Ivy-AV <Ivy-AV.Yong@aig.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: #3046983314SG003# LKK REF: CC3/AIG18013313/R1wb3

Hi Ivy,

Contents noted.

Hi Vivian,

Pls take note. CC3/AIG18013313/R1wb3

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yong, Ivy-AV <Ivy-AV.Yong@aig.com>

Sent: Friday, 2 November 2018 11:12 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: #3046983314SG003#

Hi Hsiao Tong,

We have resolved third party driver's injury claim including his loss of income.

Kindly exclude loss of income/use in your offer.

Thank you

Ivy Yong

AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191637 | Fax +68357416
lvv-AV.Yong@aig.com | www.aig.com.sg

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Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Friday, 5 April, 2019 10:01 AM
To: 'eyap@lioncityrentals.com.sg'; 'insurance@lioncityrentals.com.sg'
Cc: Hsiao Tong (LKKAuto)
Subject: ACCIDENT INVOLVING SLM 8782M and SHD 6403R on 17/07/2018
Attachments: Police report from TP's witness.pdf

Our Ref: CC3/LCR1803313/R1wb3

05April 2019

LION CITY RENTALS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLM 8782M and SHD 6403R on 17/07/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party. (enclosed police report from TP's witness)

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORISATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I/WE, SMRT TAXIS PTE LTD (the third party claimant) of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHD 6403R (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHD 6403R that was damaged pursuant to the accident which occurred on 17/07/2018 (date) along ANG MO KIO AVE 1 (location) involving vehicle no/s SLM 8782M ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 25 (day) of April (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 3,480.00 (Global Sum) for vehicle no. SHD 6403R that was damaged pursuant to the accident which occurred on 17/072018 (date) along ANG MO KIO AVE 1 (location) involving vehicle no/s SLM 8782M.

This is pursuant to the inspection conducted on 19/07/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHD 6403R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 6403R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 7 (day) of 8 (month) 2019 (year)

MRB


Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim of his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV181100133
Date : 09.11.2018
Vehicle No. : SHD6403R
Your Ref No. : TAX/07/18/2080
Our Ref No. : 24097085
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Description	Qty	Unit Cost	Add / (Discount) %	Amount	Amount
Parts					
PANEL SUB-ASSY, FENDER REAR LH	1.00	\$ 824.80	(100.00)	\$ 824.80	\$ 0.00
WHEEL, DISC	1.00	\$1555.10	(100.00)	\$1555.10	\$ 0.00
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(25.00)	\$ 105.97	\$ 317.92
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
RETAINER, RR BUMPER, LH	1.00	\$ 111.50	(25.00)	\$ 27.87	\$ 83.62
PAD, RR BUMPER, RH & LH , 1	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 2	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 3	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	(25.00)	\$ 0.00	\$ 0.00
LENS & BODY ASSY , RR BUMPER , LH	1.00	\$ 486.80	(10.00)	\$ 48.68	\$ 438.12
LENS & BODY, REAR COMBINATION LAMP , LH	0.00	\$ 438.10	(10.00)	\$ 0.00	\$ 0.00
FILLER, RR BUMPER , LH	1.00	\$ 119.90	(25.00)	\$ 29.97	\$ 89.92
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 1.50	(25.00)	\$ 3.75	\$ 11.25
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00)	\$ 139.57	\$ 418.72
END PANEL SUB-ASSY, BODY LOWER BACK	0.00	\$ 629.80	(25.00)	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , LH	0.00	\$ 85.20	(25.00)	\$ 0.00	\$ 0.00
ADHESIVE:DIRECT GLAZING	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
				Sub-Total	\$ 1479.55
Labour					
TO REPAIR LH REAR PORTION	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00
Others					
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV181100133
Date : 09.11.2018
Vehicle No. : SHD6403R
Your Ref No. : TAX/07/18/2080
Our Ref No. : 24097085
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY REAR FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY RIM	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FILLER RR BUMPER LH	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
TO RESPRAY REAR PANEL	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00

GRAND TOTAL \$ 2,559.55

Remark :

Make/Model : PRIUS4
Accident Date : 17.07.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/07/18/2080

From: SMRT Taxis Pte Ltd

Date: 24/07/2018

ACCIDENT ON 17/07/2018 INVOLVING SHD 6403R & SLM 8782M

ALONG ANG MO KIO AVE 1

This is to confirm that the daily rental rate for SHD 6403R is \$116.63 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHD6403R Accident Case No. : TAX/07/18/2080
Make / Model : TOYOTA PRIUS GEN4 Ref. No. : 24097085

Date and Time Vehicle off-road for Accident Repair : 18.07.2018 13:34:00

Date and Time Repair Completed : 24.07.2018 14:35:21

Remarks :

Generated by : POHSUAN

Printed on : 25.07.2018

Enquire Transaction History

Transaction History Details

Log Date/Time:	18 Jul 2018 / 14:46:19		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLM8782M		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHD - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180718144619258706

Search Date / Time: 17 Jul 2018 22:40:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Jul 2018 Edit Reg		19 Jul 2018 00:00 Edit Adj Rpt	S\$2,559.55 Edit Estimates	S\$2,559.55 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LCRF Pte Ltd, Co. Reg. No.: NA								
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHD6403R	Date of Loss:	17/07/2018 22:00 - :59 [7 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3046983314SG	Policy/Cover Note No.:	0999994800 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLM8782M	Policy No. (Claimant):	D-18090213MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Gan, Angle-GL] Angiegeokling.Gan@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 01/08/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (24/07/2018): No OI GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD6403R (3046983314SG)
[SLM8782M]

TP

SMRT TAXIS PTE LTD

Jul 17 2018 10:00PM

[LCRF Pte Ltd]

SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit
<hr/>				
Photos/Images			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
2	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
3	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
4	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
5	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
6	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
7	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
8	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
9	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
10	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
11	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
12	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
13	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
14	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
15	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
16	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
17	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
18	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
19	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
20	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
21	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
22	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
23	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
24	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
25	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
26	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
27	05/04/19 10:03	General View		Load JPG <input checked="" type="checkbox"/>
28	05/04/19 10:03	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
29	05/04/19 10:03	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
30	05/04/19 10:03	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
31	05/04/19 10:03	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
32	05/04/19 10:03	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/07/18 19:32	TP ESTIMATE- MARKED		Load PDF
2	23/07/18 19:32	TP GIA REPORT		Load PDF
3	05/04/19 09:40	police report from witness		Load JPG <input checked="" type="checkbox"/>
4	05/04/19 10:02	Email letter to OI ACCIDENT INVOLVING SLM 87B2M and SHD 6403R on 17.07.2018		Load PDF
5	07/08/19 10:30	Email from AIG process to settl eat best 7.8.19		Load PDF
6	07/08/19 15:05	WORKSHOP INVOICE		Load PDF
7	07/08/19 15:05	AUTHORISATION TO ACT FORM		Load PDF
8	07/08/19 15:05	Release Voucher		Load PDF
9	07/08/19 15:05	RENTAL RECEIPT		Load PDF
10	07/08/19 15:05	RENTAL MILEAGE		Load PDF
11	07/08/19 15:05	LTA SEARCH		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	31/07/18 16:56	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLM8782M (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHD6403R (TP veh)		
Date of Accident:	17/07/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	8,002.20
Final Repair Cost	:	\$	3,480.00
Loss of Use	:	\$	5.50 days at \$50.00 per day
Rental (if any)	:	\$	5.5 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	3,480.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 3,480.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

07 Aug
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18013313/R1WB3Q2

Date: 07/08/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994800
Claimant Vehicle No : SHD6403R **Insured Vehicle No :** SLM8782M
 Date of Loss: 17/07/2018 Nature of Claim: TP Claim No: 3046983314SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHD6403R**
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZRS108353
 Reg. Date: 28/11/2017 (Man. Year: 2017) Chassis No: JTDKB3FU603575278
 Colour: Maroon Odometer: 71768 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Yokohama 5 mm Rear Left Side: Yokohama 5 mm
 Front Right Side: Yokohama 5 mm Rear Right Side: Yokohama 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,450.20	1,479.55	3,970.65	72.85
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,552.00	1,080.00	1,472.00	57.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	8,002.20	2,559.55	5,442.65	68.01
+ Loss of Use (5.5 x S\$50.00/day) (S\$)		275.00		
+ Car Rental (5.5 x S\$116.63/day) (S\$)		641.47		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		3,483.02		
Global Sum Settlement (S\$)		3,480.00		

INSPECTION

Date of Assignment: 19/07/2018
 Date Inspected: 19/07/2018 Inspected At: SMRT Automotive Services Pte Ltd
 (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705
 Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL**Manager:** VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER ,RR BUMPER ASSY (DISC 25%)	Deformed	423.90 F	*317.92 F
2	1		*RETAINER ,RR BUMPER LH (DISC 25%)	Necessary	111.50 F	*83.62 F
3	1		*FILLER ,RR BUMPER ,LH (DISC 25%)	Scratched	119.90 F	*89.92 F
4	1		*CLIPS PIECE ,FRT & RR BUMPER (DISC 25%) (10 PCS)	Necessary	15.00 F	*11.25 F
5	1		*GUARD ,RR BUMPER ,LOWER (DISC 25%)	Cut	558.30 F	*418.72 F
6	1		*LENS & BODY ASSY ,RR BUMPER ,LH (DISC 10%)	Cracked	486.80 F	*438.12 F
7	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
8	1		*PANEL SUB-ASSY ,FENDER REAR LH	Repair	824.80 F	*- F
9	1		*WHEEL ,DISC	Repair	1,555.10 F	*- F
10	2		*PAD ,RR BUMPER ,RH & LH,1	Not Necessary	7.60 F	*- F
11	2		*PAD ,RR BUMPER ,RH & LH,2	Not Necessary	7.60 F	*- F
12	2		*PAD ,RR BUMPER ,RH & LH,3	Not Necessary	7.60 F	*- F
13	2		*SEAL ,RR BUMPER ARM ,RH& LH	Not Necessary	22.00 F	*- F
14	1		*LENS & BODY ,REAR COMBINATION LAMP LH	Not Necessary	438.10 F	*- F
15	1		*END PANEL SUB-ASSY ,BODY LOWER BACK	Not Necessary	629.80 F	*- F
16	1		*SEAL ,RR BUMPER ,LH	Not Necessary	85.20 F	*- F
17	1		*SEALANT SIKAFLEX	Not Necessary	37.00 F	*- F

F=Franchise part.

Total Parts (\$\$)	5,450.20	1,479.55
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	676.00	400.00
2	SPRAY PAINT	New	1,296.00	530.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	40.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	20.00
5	TO INSPECT RR LIGHTING ,MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	New	120.00	30.00
6	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR	New	120.00	60.00
7	TO REPLACE SUNDRY PARTS	New	100.00	0.00
8	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (S\$)			2,552.00	1,080.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >