			7	
196201		CCY/EQI1801 32	18. Eubsy	LKK:
INS. CASE OWNE	R:	CC T /EQI1801 7	10/000/	IDAC
ALCOHOLOGO VALID	Emneth	DOI: ASSIGNMEN	(	N/4/18
Surveyor.		1.6	Date / Time : Registered in Me	rimen:
Pre-assign / CCt	TIFTE VIS	3 - 6		
Insured Vehicle N	1 YY 37	+3C.	laim No.	
Name of Insured	March 1981 Committee of the committee of	emsporet a unistic m	DAMH	a A-000198.
2_0			ake / Model : ISUPW	
Insured Tel No.  Excess Sec II :SS		1012016	ace of Accident SEN	brank Wist nam
Is driver the owne		Nature of Accident :	ace of Accident	41 114 00001
If NO. Driver No		1 1 14607	GIA REPORT: YES / NO . T	P GIA REPORT VEO NO
Driver Te		10 -	sured Liability	Final ? Yes/No
	13 F			SHIRL HARRING
-044	["6			· —
INSRS: Q1	INSRS	11	INSRS:	INSRS: WSP:
A Tel IN	WSP.	T. //	WSP. Tel:	Tel:
Liability:	Liabilit	10-31	Liability:	Liability:
RMKS:	RMKS		RMKS:	RMKS:
Date/Time	STM ASTATE -Y	40 23246-4	STAGE	DATE/PIC
6/10/18	1	11	Non-Reporting lir	Lett
414			Non-Reporting ltr ( Non-Reporting ltr )	
7111			Nonification la cif s	
	Joel called in	n "Received Lawye port ASAP - HMK.	After call lir to Ot	
	losubmit Re	port HSHP - HMK.	Documentation C	neck List: Handler Typist
			Nonfication by (if a	
			After call let to Of:	
			Authorisation To A Release Voucher:	
			Final Repair Bill:	
			Car Rental Invoice	
			Towing Invoice	
			LTA / GIA : Medical Bill:	
			PIR:	
			Mandate/Reject I	nstruction
	-		LOD Payment Breakdo	wen Form:
PRELIMINA RY ADVICE	Date/Time:	Sent By:	Post-Repair Phot	
			Others:	
FINALIZATION	Date/Time: SS (	Confirm with: days) Reduction: %	Confirm by:	5-1 Os
Repair Cost; FINAL SETTLEMENT		days) Reduction: % Confirm with	Email Ca	Email Call
Final Liability:	© (Agreed)	Assessed) BOLA S/N No.:	If NO or B 28, A	
Repair Cost:	SS			
Loss of Rental (LOR): Loss of Use (LOU):	SS (5 x	days)	- Fami	P ACVE
Loss of Income (LOI):	SS (S x	days) days)		KIRGO
LOR only LOU only	LOR+LOU L	OR + LO [Tick only one]	8	0/10/3
GIA/LTA Search	SS		14.194.W.W.W.W.W.	
Medical: Disbursement:	SS	(e.g. Tow/ Independent )	1) Claim status: 5 2) Report Formul	Vormal/Reject/Private Settle
Legal Cast	55		3) Survey fee:	160.00
Total:		Global Sum SS:		
FINAL PAYMENT		Confirm with:	Eitmil Ca	
Payee 1: Payee 2: (Strike if N.A.)		Name 1: Name 2:		
Payee 2: (Strike if N.A.)	8763	Name 3:		

ASS. REC. BY:	cs/EQT18013298/	sda Ipecial Instruction
From (Person): Joel Goh	ASSIGNMENT (Office)	1
Estimated Cost	Dilling	Date/Time: 23 7 18 @ 9.3200
To Inspect Vehicle No:	EVALINY/MY/CS SJM 9713E C Auto	Tel: 97619383
of 160 Sin Ming D	mile # 06-20	
Sum Insured:	Excess.	
Make of Velg (Client's Record)		D.O.A
CA / REV / REP. / REV 24 HRS Date/Time: Woton 23 316	Person Contacted: Mr.Ta	NO.D. Endomement Vehicle-IN OUT
Date/Time Action/Lastruction (c	-) Estimate	



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg No. 199607198R GST Reg, No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ	EQ INSURANCE COMPANY LTD		Ref : CC4/EQI1801	3298/Kub3		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date: 23-07-2018				
			Code: EQI			
1.			iculars :- THIRD PARTY CLA			
	Insured Veh.	YP 3773C	Veh. Inspected	SJM 9713E		
	Policy No.		Coverage (\$)	0.00		
	Claim No.		Excess (\$)	0.00		
	Assign From	JOEL GOH	Assign Date	23/07/2018		
2.		Vehic	le Particulars & Condition			
	Make & Model		c.c	0		
	Engine No.	HIDDEN	Year of Reg.			
	Chassis No.		Colour			
	Odometer		Steering			
	Brakes		Modification			
	General					
3.			Conditions of Tyres			
		Size	Make	Balance		
	R/H Front Tyre			mm		
	L/H Front Tyre			mm		
	R/H Rear Tyre			mm		
	L/H Rear Tyre			mm		
4.		De	escription of Damages			
-						
5.			General Information	24/27/2042		
	Accident Date	19/07/2018	Inspection Date	24/07/2018		
	Survey held at Repairer	R C AUTO	F U6-20			
5a.			Remarks			
			N A"WITHOUT PREJUDICE" BA			

Received by

SJM 9713 E

E.8.O.E.

Authorised Signature

# Estimate

**RC AUTO** 

Not Asthanker 11 Em & 12 Och Resury After Pairs

Date:

Blk 18, Sin Ming Industrial Estate Sector A #01-43; Singapore 575676 Tel: 97619383 Email: engsbing@hotmail.sg Reg. No. 53199168x

2day

25/7/2018

Quantity	Description/Particular	Unit		
1 PC	Rear Door	Price		
1 PC	Rear Door Handle 245-30	By 5	960	00
1 pc	Rear door inner lock	Brs	260	00
1 pc	Rear Door Sticker	5	R 154	00
	The state of the s	News 5	45	00
		TotalS	1419	00
		Jess25	\$1,064	25
	Spray painting			
	To transfer door accessories	5	250	00
	To replace above parts	\$	60	00
	The state of the s	5	300	00
				-
-				-
		5	1674	25

Received the above goods in good order and condition

LKK Auto Consultants hence notify the Repairer of the following:

To resurvey before/after spray painting

To display damaged part(s) during resurvey

Parts prices are subject to confirmation

Third party survey is on a "Without Prejudice" basis

No illegal modification in the resurveyed and its subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Shu Pei (LKKAuto)

From:

Joel Goh <joel.goh@eqinsurance.com.sg>

Sent:

Monday, 8 October 2018 5:36 PM

To:

Shu Pei (LKKAuto) Thin Thin (LKKAuto)

Subject:

RE: PRS FOR SJM9713E (EQ: YP3773C)

Attachments:

SJM9713E.PDF; YP3773C.PDF

Dear Shu Pei

Attached our insured's accident report for your attention. Please let us have the survey report soonest.

Best Regards,

Joel Goh

Court Charter Charter



#### EQ Insurance Company Limited

# RUS Well Right #17 (ii) Towner Block MIND Complex Singapore OHR L10 did #5 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

A Monther of City state

a De

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sens

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Tuesday, August 21, 2018 12:01 PM

To: Joel Goh

Cc: Thin Thin (LKKAuto)

Subject: RE: PRS FOR SJM9713E (EQ: YP3773C)

# WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupeigrikkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 26 July 2018 7:42 PM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: PRS FOR SIM9713E (EQ: YP3773C)

## WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a T? direct settlement case. We had inspected TP vehicle SJM 9713E at M/s Rc Auto.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Enclosed for your perusal is:

TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@likkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Joel Goh < joel.goh@eqinsurance.com.sg>

Sent: Monday, 23 July 2018 9:28 AM
To: Pinky Wong pinky@legaloptions.biz
Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PRS FOR SJM9713E (EQ: YP3773C)

### Without Prejudice

Dear Pinky

Thank you for your confirmation. We will arrange accordingly.

Dear LKK

Please assist on this PRS.

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive I Claims



#### **EQ Insurance Company Limited**

5 Maxwell Poats #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190





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From: Pinky Wong [mailto:pinky@legaloptions.biz]

Sent: Monday, July 23, 2018 9:18 AM

To: Joel Goh

Subject: Re: PRS FOR SJM9713E (EQ: YP3773C)

Dear Joel,

Our client propose LKK.

The said surveyor

may contact Mr Tan at 9761 9383,

M/s RC Auto at

160 Sin Ming Drive #06-20, Sin Ming Autocity, Singapore 575722

If we do not hear from you within 2 days of this email, our clients shall deem that you have agree that the surveyor appointed by our clients shall be our single joint expert for this matter.

Thanks n regards,

Pinky Legal Executive

LEGAL OPTIONS LLC (GST Registration/UEN No. 201203825R) Tel (65) 6513-2800 DID (65) 6513-2803 Fax (65) 6438-8275 Information in this message is confidential and may be legally privileged. It is intended solely for the person(s) to whom it is addressed. If you are not the intended recipient, please delete the message and any other record of it from your system, and notify the sender immediately.

On Mon, Jul 23, 2018 at 9:02 AM, Joel Goh < joel.goh@eqinsurance.com.sg> wrote:

Your Ref: 18-A18-MISC-204M2-VL\_JP

Without Prejudice

Save As To Costs

Dear Pinky,

We refer to your fax dated 21/07/2018.

Kindly email all PRS request to eqipts@eqinsurance.com.sg

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within 2 working days</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

AJAX Inspection Services Pte Ltd	Automobile Inspection Services Pte Ltd		
Tel: 6255 0808	Tel: 6286 0155		
Fax: 6849 9155	Fax: 6284 1539		
	Contact Person: Sophia		
3) LBS Automotive Appraisal Pte Ltd	4) Priority Services		

L.B.S. Auto Consultants Pte Ltd	Tel: 62934822
Tel: 6281 6690 / 62832866	Fax: 62963283
Fax: 6281 8748	Contact Person: Sharon
Contact Person: Amy/ Grace	
5) RT Appraisal Pte Ltd	LKK Auto Consultants Pte Ltd
Tel: 67486076	Tel: 6256-3561
Fax: 67480361	Fax: 6741-4108
Contact Person: Elson/Elgene	
Kelvin Automotive Appraising Services	Automotive Appraiser & Surveying     Services
Tel: 81825263	Tel: 96623655
Fax: 67461148	Fax: 67655662
Contact Person: Kelvin	Contact Person: Mr Chee
JP Knights Pte Ltd	10) Appraisals Associates Pte Ltd
Tel: 63450068	Tel: 67472822
Fax: 63445328	Fax: 67470070

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh



# **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did no 0300 0772 Ttel 05 6223 9433 ext 772 I fax 63 6223 4190.

ACADE STREET, STREET,





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# Nivitha (LKK Auto)

From:

Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent:

Monday, 23 July 2018 9:32 AM

To:

assignments

Subject:

FW: PRS FOR SJM9713E (EQ: YP3773C)

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108 8lk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]

Sent: Monday, 23 July 2018 9:28 AM

To: Pinky Wong <pinky@legaloptions.biz>
Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PRS FOR SJM9713E (EQ: YP3773C)

# Without Prejudice

Dear Pinky

Thank you for your confirmation. We will arrange accordingly.

Dear LKK

Please assist on this PRS.

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims



## **EQ Insurance Company Limited**

5 Maxwell Road #17-D0 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



Ø-\_\_\_

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Pinky Wong [mailto:pinky@legaloptions.biz]

Sent: Monday, July 23, 2018 9:18 AM

To: Joel Goh

Subject: Re: PRS FOR SJM9713E (EQ: YP3773C)

Dear Joel,

Our client propose LKK.

The said surveyor

may contact Mr Tan at 9761 9383,

M/s RC Auto at

160 Sin Ming Drive #06-20, Sin Ming Autocity, Singapore 575722

If we do not hear from you within 2 days of this email, our clients shall deem that you have agree that the surveyor appointed by our clients shall be our single joint expert for this matter.

Thanks n regards,

Pinky Legal Executive

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R) Tel (65) 6513-2800 DID (65) 6513-2803 Fax (65) 6438-8275

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On Mon, Jul 23, 2018 at 9:02 AM, Joel Goh < joel.goh@eqinsurance.com.sg > wrote:

Your Ref: 18-A18-MISC-204M2-VL.JP

Without Prejudice

Save As To Costs

Dear Pinky,

We refer to your fax dated 21/07/2018.

Kindly email all PRS request to egiprs@eginsurance.com.sg

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within 2 working days</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) Automobile Inspection Services Pte Ltd		
Tel: 6255 0808	Tel: 6286 0155		
Fax: 6849 9155	Fax: 6284 1539		
	Contact Person: Sophia		
<ol> <li>LBS Automotive Appraisal Pte Ltd</li> </ol>	4) Priority Services		
L.B.S. Auto Consultants Pte Ltd	Tel: 62934822		
Tel: 6281 6690 / 62832866	Fax: 62963283		
Fax: 6281 8748	Contact Person: Sharon		
Contact Person: Amy/ Grace			
5) RT Appraisal Pte Ltd	LKK Auto Consultants Pte Ltd		
Tel: 67486076	Tel: 6256-3561		
Fax: 67480361	Fax: 6741-4108		
Contact Person: Elson/Elgene			
Kelvin Automotive Appraising Services	Automotive Appraiser & Surveying     Services		
Tel: 81825263	Tel: 96623655		
Fax: 67461148	Fax: 67655662		
Contact Person: Kelvin	Contact Person: Mr Chee		
<ol><li>JP Knights Pte Ltd</li></ol>	10) Appraisals Associates Pte Ltd		
Tel: 63450068	Tel: 67472822		
Fax: 63445328	Fax: 67470070		

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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5b.

ESTIMATED NORMAL PERIOD FOR REPAIR

# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inte	rnationale Des Experts En Auto	omobile
EQI	NSURANCE CON	IPANY LTD	Ref : CC4/EQI1801	3298/Kub3q2
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date: 15-10-2018		
i.		Policy Particu	lars :- THIRD PARTY CLA	AIM
	Insured Veh.	YP 3773C	Veh. Inspected	SJM 9713E
	Policy No.	DMCHHQ17-000198	Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From	JOEL GOH	Assign Date	23/07/2018
2.		Vehicle F	Particulars & Condition	
	Make & Model	TOYOTA AXIO (A)	c.c	1496
	Engine No.	HIDDEN	Year of Reg.	2009
	Chassis No.	NZE1416083991	Colour	METALLIC GREY
	Odometer	147951	Steering	IN ORDER
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIN
	General	GOOD		
).		Co	nditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	185/70 R14	NEXEN	6 mm
	L/H Front Tyre	185/70 R14	NEXEN	6 mm
	R/H Rear Tyre	185/70 R14	NEXEN	8 mm
	L/H Rear Tyre	185/70 R14	NEXEN	8 mm
l.			ription of Damages	
		STAINED DAMAGES AT THE	E REAR N/S DOOR.	
i.	DAMAGES SEE D		neral Information	
	Accident Date	19/07/2018	Inspection Date	24/07/2018
	Survey held at	160 SIN MING DRIVE # 06-		
	Repairer	R C AUTO	coes	
ia.			Remarks	
	A)THE INSPECTIO	ON WAS CONDUCTED ON A	"WITHOUT PREJUDICE" BA	SIS.

Estimate Days of Repair

2 Working Days



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJM 9713E

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR DOOR	BENT	960.00	960.00
1	REAR DOOR HANDLE	BROKEN	260.00	245.30
1	REAR DOOR INNER LOCK	TO REPAIR SEE LABOUR	154.00	į į
1	REAR DOOR STICKER	NECESSARY	45.00	45.00
	LESS 25% DISCOUNT		-354.75	-312.58
			1,064.25	937.72
	LABOUR			
	SPRAY PAINTING INCLUSIVE OF THE REPAIR OF REAR DOOR INNER LOCK		250.00	250.00
	TO TRANSFER DOOR ACCESSORIES .		60.00	60.00
	TO REPLACE ABOVE PARTS.		300.00	280.00
			610.00	590.00
	GRAND TOTAL		1,674.25	1,527.72
	DECOMPTIBED COST OF LUMP CUM PERSON			

RECOMMENDED COST OF LUMP SUM REPAIRS		1,200.00
(TO ITS PRE-ACCIDENT CONDITION)		- Andrews

Report Ref No. CC4/EQI18013298/Kub3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES: This Report is made sniely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatspever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.