

## Shu Pei (LKKAUTO)

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**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Monday, 8 October 2018 5:36 PM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** Thin Thin (LKKAUTO)  
**Subject:** RE: PRS FOR SJM9713E (EQ: YP3773C)  
**Attachments:** SJM9713E.PDF; YP3773C.PDF

Dear Shu Pei

Attached our insured's accident report for your attention.  
Please let us have the survey report soonest.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



A handwritten signature in black ink, appearing to be 'Joel Goh', is located on the right side of the page.

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

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**From:** Shu Pei (LKKAUTO) [mailto:shupe@lkkauto.com]  
**Sent:** Tuesday, August 21, 2018 12:01 PM  
**To:** Joel Goh  
**Cc:** Thin Thin (LKKAUTO)  
**Subject:** RE: PRS FOR SJM9713E (EQ: YP3773C)

**WITHOUT PREJUDICE**

Dear Joel,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Thursday, 26 July 2018 7:42 PM

**To:** 'Joel Goh' <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Subject:** RE: PRS FOR SJM9713E (EQ: YP3773C)

**WITHOUT PREJUDICE**

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJM 9713E at M/s Rc Auto.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Sent:** Monday, 23 July 2018 9:28 AM

**To:** Pinky Wong <[pinky@legaloptions.biz](mailto:pinky@legaloptions.biz)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRS FOR SJM9713E (EQ: YP3773C)

**Without Prejudice**

Dear Pinky

Thank you for your confirmation.

We will arrange accordingly.

Dear LKK

Please assist on this PRS.  
Our insured has not reported this accident.

Best Regards,

Joel Goh  
Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
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[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Pinky Wong [<mailto:pinky@legaloptions.biz>]  
**Sent:** Monday, July 23, 2018 9:18 AM  
**To:** Joel Goh  
**Subject:** Re: PRS FOR SJM9713E (EQ: YP3773C)

Dear Joel,

Our client propose LKK.  
The said surveyor

may contact Mr Tan at 9761 9383,

M/s RC Auto at

160 Sin Ming Drive  
#06-20, Sin Ming Autocity,  
Singapore 575722

\*

If we do not hear from you within 2 days of this email, our clients shall deem that you have agree that the surveyor appointed by our clients shall be our single joint expert for this matter.

Thanks n regards,

*Pinky*

Legal Executive

**LEGAL OPTIONS LLC**  
(GST Registration/UEN No. 201203825R)  
Tel (65) 6513-2800 DID (65) 6513-2803 Fax (65) 6438-8275

Information in this message is confidential and may be legally privileged. It is intended solely for the person(s) to whom it is addressed. If you are not the intended recipient, please delete the message and any other record of it from your system, and notify the sender immediately.

On Mon, Jul 23, 2018 at 9:02 AM, Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)> wrote:

Your Ref: [18-A18-MISC-204M2-VL.JP](#)

**Without Prejudice**

**Save As To Costs**

Dear Pinky,

We refer to your fax dated 21/07/2018.

**Kindly email all PRS request to [eqiprs@eqinsurance.com.sg](mailto:eqiprs@eqinsurance.com.sg)**

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd	4) Priority Services

L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**

[5 Maxwell Road](#) [#17-00](#) [Tower](#) Block MND Complex Singapore 069110

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