

NATIONAL Assessment Centre Services

Date In: 21/07/2018 12:53	Job description: SAS e-filing	Date & Time Completed:	Done by:
Ref No: NA/INC18013280/K4	E-mail (within 8hrs, AIC 2hrs):		
Veh No: SGB 8910C	i-Motor Claim Form	MT/1003952-001	21/7/18 14:00
DOA: 21/07/2018 01:00	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
OD: TP Reporting Only	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksn		

Preferred Wksp / INC Assign Wksp / QW: (	Tel: (	Fax: (
TP Particulars:	Veh No: Object.	INC () / Non-INC ()
Owner / Driver: (	Tel: (	
Policy No: (	Period: (	Cover Type: (
Confirmed by: (	Date: (	Time: (
Insured/Driver Liability: (	% (Note-Est. Status (WO): N: 0-20%; P: 21-79%; P: 80-100%)	
Year of Registration: (	Warranty: YES () / NO ()	
Excess: (\$	Loading: \$1,000 () / \$2,000 ()	

General Remarks:

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In () / Towed-In (); Invoice: YES () / NO (); Towing Co: ()

Remarks: (INC hotline: 6788 6616)	Date & Time Completed:	Done by:
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury: _____

Date/Time	Actions

NA1804684	Invoice Preparation Checklist		Am't (\$)	Am't (\$)
Claimant's Particulars:	1) AR: Accident Reporting (\$30);		Int. Bill	Add. Bill
Driver/Owner:	2) DA: Damage Assessment (\$100); INC (\$30)			
Contact No:	3) TF: Towing Fee \$40/\$45			
Damaged Portion:	4) FT: Follow-Through Survey \$120			
QC Checked by (Engr-In-Charge):	5) FT: Follow-Through Survey (Resurvey) \$30			
Auditors' Comments:	For claiming against INC Only (wef 10 Jan 2005)			
Cat. 1:	6) TR: Re-inspection \$75			
Cat. 2/3:	7) N1: Idno DA + SMRT Survey \$160			
	8) NTUC Additional Services:			
	ON*			
	*N5: Courtesy Car / Tpt Allowance \$5			
	*N6: Repair Co-ordination \$10			
	*N7: Post Repair Inspection \$25			
	*N8: DV / Collect Excess Coordination \$5			
	TE (N11): TP (Non INC) against INC \$20			
	9) N12: Idno Mobile \$0			
	Invoice dated	Fee Charged		
	Invoice dated	Fee Charged		

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/07/2018 12:53
Date Of Accident	21/07/2018 01:00
Exact Location Of Accident	40 TOH TUCK ROAD / GOODLUCK GARDEN
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGB8910C
Insured/Policyholder	
Name Of Registered Owner	HEE CHAI LAN WENDY
NRIC No	S1149639C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90044333
Alternative Phone No	OTHERS-90044333

Vehicle Particulars

Manufacturer	HONDA
Model	VEZEL 1.5X CVT
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5096096904
Cover Note Number	

Driver

Name of Driver	HEE CHAI LAN WENDY
NRIC No	S1149639C
Date Of Birth	08/08/1956
Occupation	INDOOR
Date Of Driving Pass	02/09/1976
Driving Experience	41 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-90044333
Fax Number	
Contact Number	OTHERS-90044333
EMail Address	NOEMAIL

Address	BLK 40 TOH TUCK ROAD #04-05
Postcode	596717
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLS REFER TO THE ATTACHED STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

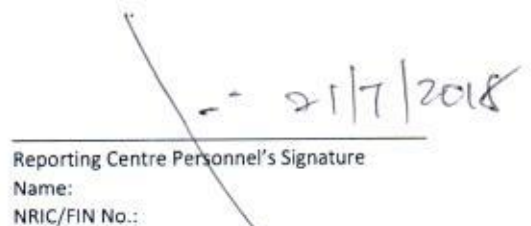
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:



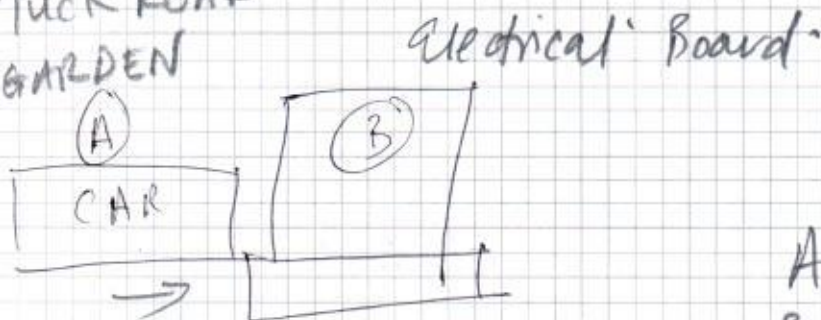
Driver's Signature
(If driver is not the policyholder)
Date & Time:



21/7/2018
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

40 TOTT TUCK ROAD
GOOD LUCK GARDEN



A - SGB8910C
B - object

VEHICLE A WAS PARKING INTO PARKING LOT AT 40 TOM
TUCK ROAD, GOODLUCK GARDEN, AND ACCIDENTALLY HIT
A ~~SPOT~~ POWER SUPPLY PANEL.
DAMAGE TO CAR WAS VERY BAD. (FRONT PART n
SIDES)

I/We declare the foregoing particulars are true in every respect.

Date & Time:

NRIC/FIN No.:

... 21/7/2018

Enquire Transfer Fee

You may print this page for reference.

Print

Reported on 21/7/2018
@ 1305 HRS.

ACCIDENT STATEMENT

ACCIDENT DATE: 21/7/2018 (DD/MM/YYYY), TIME: 01:00 (HH:MM)

LOCATION: 40 Teh Tuck Road / (Good Luck Garden)

1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: SGB 8910C
b) INSURANCE COMPANY: _____
c) POLICY NUMBER: _____
d) POLICY TYPE: (COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT)
e) MAKE & MODEL: _____
f) TYPE: (SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)
g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)
h) PURPOSE OF USING AT ACCIDENT TIME: _____
i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)
IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

2. INSURED / POLICY HOLDER

- A) NAME: _____ (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: _____ CONTACT: _____
c) ADDRESS: _____

* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

DRIVER

- a) NAME: _____ (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: _____ CONTACT: 90044333
c) ADDRESS: _____

* d) DATE OF BIRTH: (____/____/____) (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) YEARS OF DRIVING EXPERIENCE: _____

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO) OWNER
IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: _____

5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS) _____
b) ROAD SURFACE: (DRY / WET / OTHERS) _____

6. WAS ANYBODY INJURED (YES / NO)

7. a) REPORTED TO POLICE (YES / NO)

IF YES, PLEASE STATE WHICH POLICE STATION: _____

8. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: Object MODEL: _____
b) DRIVER'S NAME: _____
c) NRIC/FIN/PASSPORT: _____ CONTACT: _____

9. THIRD PARTY VEHICLE

- d) VEHICLE NUMBER: _____ MODEL: _____
e) DRIVER'S NAME: _____
f) NRIC/FIN/PASSPORT: _____ CONTACT: _____

* IN Vehicle
Town at idac
on 21/7/2018
@ 1130 AM
and key
given.

Email =
Fax =

* Driver taken
all is belongs
from the
Vehicle.

* Vehicle
cannot start
and cannot
Lock All
doors.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1149639C



Name: HEE CHAI LAN
許彩兰
Race: CHINESE
Date of Birth: 08-08-1956 Sex: F
Country of Birth: SINGAPORE



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S1149639C
Name: HEE CHAI LAN
Birth Date: 08 Aug 1956
Issue Date: 01 Aug 2003




1000704409E

1870849



NRIC No. S1149639C



Blood Group: O+ Date of issue: 08-04-1994

BLK 40 TOP TUCK ROAD #04-05
SINGAPORE 596777

NRIC No: 51149639C Date: 06-01-1998 No: 1899354

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(IES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE: 02 Sep 1976

Licence No: S1149639C



NP 429A

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5096096904

Cover : drive CLASSIC

1. Index mark and Registration Number of Vehicle : **SGB8910C**
Chassis Number : **RU11103940**
2. Name of Policyholder : **HEE CHAI LAN WENDY**
3. Effective Date of Insurance : **18 Dec 2017**
4. Expiry Date of Insurance : **17 Dec 2018**
5. Persons or Classes of Persons entitled to drive#
(a) The Policyholder.
(b) Any other person who is driving on the Policyholder's order or with his/her permission.
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to Use#
(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.

This Policy does not cover

- (a) Use for hire or reward.
- (b) Use for racing, pace-making, reliability trial or speed-testing.
- (c) Use for the carriage of goods (other than samples) in connection with any trade or business.
- (d) Use for any purpose in connection with the Motor Trade.

Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: S\$600
EXCESS (SECTION 2)	: N/A
WINDSCREEN EXCESS	: S\$100
ADDITIONAL EXCESS	: N/A
UNNAMED DRIVER EXCESS	: PLEASE REFER OVERLEAF
REPAIR AT OWNER'S PREFERRED WORKSHOP	: NO
INSURE WITH COE	: YES
NCD PROTECTION	: YES (FREE)
TRANSPORT ALLOWANCE	: NO
EXCESS WAIVER	: NO
PRIMARY DRIVER	: HEE CHAI LAN
NAMED DRIVER (1)	: N/A
NAMED DRIVER (2)	: N/A
HIRE PURCHASE COMPANY	: OCBC BANK LTD
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : SAFE HARBOUR ENSURANCE (00000573456)
Date of Issue : 01 Dec 2017 12:34 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Countersigned By:

Authorised Officer

Chief Executive

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.

Date of Accident

Vehicle No.(For Motor)

Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☐	S096096904	HEE CHAI LAN WENDY	S1149639C	GPC	drivo CLASSIC	SGB8910C	SGB8910C	18/12/2017	17/12/2018

▼ Policy Information

Policy No.	5096096904	Policyholder Name	HEE CHAI LAN WENDY	Policyholder NRIC	S1149639C
Address	40 TOH TUCK ROAD #04-05 GOODLUCK GARDEN SINGAPORE 596717				
Product Name	PRIVATE CAR INSURANCE	Plan		Group Policy Flag	N
Policy issue Date	01/12/2017	Effective Date	18/12/2017 00:00	Expiry Date	17/12/2018 23:59
Third Party Excess	0	Own damage Excess	600	Windscreen Excess	100
Additional Excess	0	OS Premium	0		
Outside Singapore OD Excess	600	Outside Singapore TP Excess	0		
Agent	SAFE HARBOUR ENSURANCE	Agent Tel.	63823203	GST Flag	Y
Co-insurance Flag	No				
Open Policy Info					
Certificate Info					

▼ Policyholder Mailing Address

Address 1	40 TOH TUCK ROAD	Address 2	#04-05 GOODLUCK GARDEN	Address 3	SINGAPORE 596717
Address 4		Address Type	Singapore address	Post Code	596717
Unit No.		Related Policy Number	5096096904		

► Insured Object: SGB8910C

▼ Endorsements

Sequence	Date of Endorsement	Endorsement Type	Endorsement Status	Endorsement Content
1	18/12/2017 00:00	Basic Information Endorsement	Endorsement Take Effective	Thank you for giving us the opportunity to serve you. We confirm that from 18 Dec 2017, the following amendment(s) is/are made to this policy: 1. INCLUSION OF NAMED DRIVER: TAY KOON ANN 2. CAPACITY : 1500
2	18/12/2017 00:00	Basic Information Endorsement	Endorsement Take Effective	Thank you for giving us the opportunity to serve you. We confirm that from 18 Dec 2017, the following amendment(s) is/are made to this policy: PREMIUM: S\$575.69 (inclusive of GST) (after 50% NCD) In view of this amendment, an additional premium of \$77.22 (inclusive of GST) is payable under your policy. Please ignore this premium payment request if you have since made payment. Otherwise, we would appreciate it if you could make payment to us within 14 days from the date of this letter. For cheque payment, please issue the cheque in favour of "NTUC

Claim Handling

Accident MT/1003952

Policy No.	5096096904	Vehicle No.	SGB8910C	GST Registration No.	
Policyholder Name	HEE CHAI LAN WENDY			Policyholder NRIC	S11
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	90044333	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	No
KFK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	50	Private Hire	No

▼ Accident Details

Report Date	21/07/2018 13:52	Accident Report Within 24 hrs	Yes	Accident Type	Colli
Date of Accident	21/07/2018	Time of Accident hh:mm	01:00	Country of Accident	Sing
Reporting Centre		Orange Force		ICM No.	
Accident Location	40 TOH TUCK ROAD / GOODLUCK GARDEN				

▼ Benefits

▼ Excess

Own damage Excess	600.00	Additional Excess	0	Windscreen Excess	100.
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

▼ GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

▼ Policyholder Mailing Address

Address 1	40 TOH TUCK ROAD	Address 2	#04-05 GOODLUCK GARDEN	Address 3	SING
Address 4		Address Type	Singapore address	Post Code	596
Unit No.		Related Policy Number	5096096904		

▼ OI Driver Info

Driver Name	HEE CHAI LAN	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S1149639C	Driver DOB	08/0
Register Date of Driver License	31/12/1987	Driver Age	61	Driving Experience	30
Contact No.(Mobile)	90044333	Contact No.(Office)	0	Contact No.(Home)	0
Address 1	40 TOH TUCK ROAD	Address 2		Address 3	
Address 4		Address Type	Singapore address	Post Code	596
Unit No.	#04-05				
Does he own a Singapore Registered car?	☒ Yes ☐ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No
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Modification History

Claim 001 OD-MD

New

Claim Type *	OD-MD ▼	Insured Name	HEE CHAI LAN WENDY	Insured NRIC	S11
Contact No.(Mobile)	96791602	Contact No.(Home)	64636618	Contact No.(Office)	
Email Address	wendy_hee@yahoo.com.sg	OI Vehicle Number	SGB8910C	TP Vehicle Number	OBJ
Claim Description	SGB8910C / OBJECT ON 21 Jul 2018			Name of Preferred Workshop	
Preferred Workshop Contact No.		Insured Liability *	Partially at Fault ▼		
Require Finalisation	Yes ▼	Preferred Repair Option	Preferred Workshop, Name unknown ▼	GIA report	Rec
Date Registered	21/07/2018 13:59	Claim Close Date		Date Received	21/0
Report Taken By	KRISHNASAMY	Workshop Repairer		Total Loss but Repaired	
☒ Print AK letter				OD Excess Collected by Workshop	

Save Submit

Attachment

7/21/2018

Claim Handling(accident reporting Claim Task 001 OD-MD)

Accident No.

MT/1003952

Claim No.

001

Last Doc. Received

☒ Yes
 ☐ No

Upload Date

21/07/2018 14:00

Path *

Category *

Confidential

Urgency *

Choose File No file chosen

Choose File No file chosen

Choose File No file chosen

Choose File No file chosen

Choose File No file chosen

Choose File No file chosen

Message Read

Clear	Please Select	NO	Normal
Clear	Please Select	NO	Normal
Clear	Please Select	NO	Normal
Clear	Please Select	NO	Normal
Clear	Please Select	NO	Normal
Clear	Please Select	NO	Normal
Clear	Please Select	NO	Normal

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Descr
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 21 Jul 2018 13:58	NRIC/ Driving License	Normal	NRIC/ Driving Lice
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 21 Jul 2018 13:57	SAS	Normal	SAS 2018
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 21 Jul 2018 13:57	Photos	Normal	Photos 20:
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 21 Jul 2018 13:57	Photos	Normal	Photos 20:
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 21 Jul 2018 13:57	Photos	Normal	Photos 20:
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 21 Jul 2018 13:57	Photos	Normal	Photos 20:
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 21 Jul 2018 13:57	Photos	Normal	Photos 20:
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 21 Jul 2018 13:56	Photos	Normal	Photos 20:
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 21 Jul 2018 13:56	Photos	Normal	Photos 20:
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 21 Jul 2018 13:56	Photos	Normal	Photos 20:
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 21 Jul 2018 13:56	Photos	Normal	Photos 20:
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 21 Jul 2018 13:56	Photos	Normal	Photos 20:
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 21 Jul 2018 13:56	Photos	Normal	Photos 20:
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 21 Jul 2018 13:56	Photos	Normal	Photos 20:
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 21 Jul 2018 13:56	Photos	Normal	Photos 20:
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 21 Jul 2018 13:56	Photos	Normal	Photos 20:
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 21 Jul 2018 13:56	Photos	Normal	Photos 20:
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 21 Jul 2018 13:56	Photos	Normal	Photos 20:
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 21 Jul 2018 13:56	Photos	Normal	Photos 20:

Video List

Uploaded By/Date	Folder Date	File Name	Source
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Display in New Window

Scan and uploading

Claim Handling

Task Transfer Exit

Accident MT/1003952

LOS SAL SUB

Policy No.	5096096904	Vehicle No.	SGB8910C	GST Registration No.	
Policyholder Name	HEE CHAI LAN WENDY			Policyholder NRIC	S1149639C
Product Code	PRIVATE CAR (INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	90044333	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	No
KFK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	50	Private Hire	No

Accident Details

Report Date	21/07/2018 13:52	Accident Report Within 24 hrs	Yes	Accident Type	Collided into Property
Date of Accident	21/07/2018	Time of Accident hh:mm	01:00	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	40 TOH TUCK ROAD / GOODLUCK GARDEN				

Benefits

Excess

Own damage Excess	500.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	40 TOH TUCK ROAD	Address 2	#04-05 GOODLUCK GARDEN	Address 3	SINGAPORE 596717
Address 4		Address Type	Singapore address	Post Code	596717
Unit No.		Related Policy Number	5096096904		

OI Driver Info

Driver Name	HEE CHAI LAN	Driver Type	Main Driver	Driver DOB	08/08/1956
Unnamed driver Name		Driver NRIC	S1149639C	Driving Experience	30
Register Date of Driver License	31/12/1987	Driver Age	61	Contact No.(Home)	0
Contact No.(Mobile)	90044333	Contact No.(Office)	0	Address 3	
Address 1	40 TOH TUCK ROAD	Address 2		Post Code	596717
Address 4		Address Type	Singapore address		
Unit No.	#04-05				
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No
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Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Tan Siew Choo

Claim Type	OD-MD	Insured Name	HEE CHAI LAN WENDY	Insured NRIC	S1149639C
Contact No.(Mobile)	96791602	Contact No.(Home)	64636618	Contact No.(Office)	
Email Address	wendy_hee@yahoo.com.sg	OI Vehicle Number	SGB8910C	TP Vehicle Number	OBJECT
Claim Description	SGB8910C / OBJECT ON 21 Jul 2018			Name of Preferred Workshop	
Preferred Workshop Contact No.		Insured Liability	Partially at Fault		
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop, Name unknown	GIA report	Received
Date Registered	21/07/2018 14:00	Claim Close Date		Date Received	21/07/2018 14:00
Report Taken By	KRISHNASAMY	Workshop Repairer		Total Loss but Repaired	
☒ Print AK letter				OD Excess Collected by Workshop	

Modification History

ASS. REC. BY:

REF:

Assessor
Mobile: YES / NO

ASSIGNMENT (IDAC)

By CSO- Nature of Accident:

- 1) Vehicle hit Vehicle: 2) Vehicle hit ??
- a) Motorcar () a) Pedestrian ()
- b) M/cycle () b) Animal ()
- c) Bicycle ()
- 3) Vehicle hit Road Side Objects:
- a) Govm Property () b) Road Work Object ()
(Eg: signboard, barrier, tree etc)
- c) Private Property ()
- 4) Vehicle drop into drain ()
- 5) Damage due to Act of God:
- a) Fallen Object () b) Flood ()
- c) Other, _____
- 6) Parked & Found Damaged:
- a) Vandalism () b) Hit by Moving Object ()
- 7) Theft Case
- a) Stolen () b) Damage found ()
when recovered.
- 8) Fire
- a) Whilst driving () b) Parked ()
- 9) Accident date more than 24hrs ()

Remarks for internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ()
- 2) SRS Light on ()
- 3) ABS Light on ()

By Assessor- 1) Vehicle Information

Veh No: SGB 8A0 C Yr Regn: 18 Dec 2015

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover / M/PV
/ Truck / Trailer or

Make & Model: Honda Vezel 1.5 X c.c. 1496

Colour: White Transmission Type: Auto Manual

Eng/No: _____ Sp. Reading: 27465

C/No: R11 110 3940

Gen. Cond: Good / Fair / Poor / Burnt or

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215 / 60 R16
R: _____

BS DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front	Rear
R/Bal. <u>5</u> mm	R/Bal. <u>6</u> mm
L/Bal. <u>5</u> mm	L/Bal. <u>6</u> mm

Parallel Import: Yes / No Towed-In: Yes / No

Repair Type: LS / I.B.I Towing Required: Yes / No

No of Repair Days: 10 /ehicle in Idac: Yes / No

D.O.I. 23/7/2018 Time: 5.40 pm

By Assessor- 2) Comments

- 1) Damages not due to recent accident.
- 2) Damages do not seem hit onto:
- a. Vehicle () b. Motorcycle () c. Bicycle () d. Pedestrian ()
- e. Animal () f. Govm Object () g. Road Work Object ()
- h. Private Property () i. Drain () j. Road Kerb/Grass Verge ()
- 3) Vehicle does not seem damaged as a result of:
- a. Fallen Object () b. Flood () c. Vandalism () d. Fire ()
- e. Moving Object () f. Stolen () g. Stolen & Recovered ()

Time Started:

Time completed:

- 1) CSO
- 2) ASS
- 3) Entire Operation Completed Time:

Front Portion

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate			
1002	991887	Frt Number Plate Base			
1003	991889	Frt Number Plate Garnish			
1004	991300	Frt Bumper	BR	✓	
1005	992341	Frt Bumper Clips	NEC	6	✓
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer	DIS	2	✓
1008	991433	Frt Bumper Reinforcement	DIS	✓	
1009	991318	Frt Bumper Beam			
1010	991468	Frt Bumper Sponge			
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper Ret Tow Eye Cover	MIS	✓	
1013	991363	Frt Bumper Grille	CRA	✓	
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler	MIS	✓	
1016	991438	Frt Bumper Lower Rubber	MIS	2	✓
1017	995100	Frt LH Bumper Fog Lamp Cover			
1018	991355	Frt RH Bumper Fog Lamp Cover	MIS	✓	
1019	995079	Frt LH Bumper Fog Lamp			
1020	995080	Frt RH Bumper Fog Lamp	MIS	✓	
1021	991793	Frt Grille	CRA	✓	
1022	991328	Frt Grille Emblem	NEC	✓	
1023	991799	Frt Grille Chrome Moulding	CUT	✓	
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel	DD	✓	
1026	992025	Frt Support Panel Top Garnish Cover	DIS	✓	
1027	992416	Horn			
1028	991277	Frt Brace Panel			
1029	995153	Frt LH Headlamp Assy	CRA	✓	
1030	991821	Frt RH Headlamp Assy	BR	✓	
1031	995088	Frt LH Side Lamp			
1032	995089	Frt RH Side Lamp			
1033	990248	Bonnet	BUC	✓	
1034	991328	Bonnet Emblem			
1035	990287	Bonnet Lock	BT	✓	
1036	990285	Bonnet Insulator	BT	✓	
1037	990273	Bonnet Hinge	BT	2	✓
1038	990261	Bonnet Damper			
1039	990305	Bonnet Rubber	DIS	2	✓
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser	DD	✓	
1043	990122	Air Con Fan Assy			
1044	990134	Air Con Suction Pipe (Low Pressure)	DD	✓	
1045	990118	Air Con Suction Hose			
1046	990133	Air Con Discharge Pipe (High Pressure)	BT	✓	
1047	990114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Condenser Side Garnish	CUT	2	✓
1052	995074	Radiator			
1053	992738	Radiator Cowling			
1054	992742	Radiator Fan Assy			
1055	992745	Radiator Fan Clutch			
1056	992758	Radiator Hose Top			
1057	992757	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank			
1059	990151	Air Duct	CRT	✓	
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			
1064	991713	Frt Exhaust Manifold Cover			
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe			
1067	990219	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990220	Battery Tray			

Vehicle No: SGB 8910 C

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank	BR	✓	
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover	DIS	✓	
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member	BT R	✓	
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender	SCR R	✓	
1097	995072	Frt LH Fender Inner Panel			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector	N	✓	
1100	991740	Frt LH Fender Inner Shield	CRA	✓	
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim			
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender	BUC	✓	
1106	991739	Frt RH Fender Inner Panel	BUC	✓	
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector	CRT	✓	
1109	991740	Frt RH Fender Inner Shield	CRA	✓	
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim			
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992093	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy	BR	✓	
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor	NEC	✓	
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor	NEC	✓	
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991922	Frt RH Seat Belt Assy	JM	✓	
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy	JM	✓	
1136	990247	Sticker			
		Headlamp Lower Garnish	CRA	2	✓
		Frt RH Fender Inner Panel	BUC	✓	
		Reinforcement			
		Frt RH Door	SCR R	✓	

MOTOR CAR (LH)

Left Portion

NAC	INC	Item	CON	AC	Qty
1255	995326	Frt LH Door	DD	R	✓
1256	995140	Frt LH Door Protector			
1257	995104	Frt LH Door Hinge			
1258	995142	Frt LH Door Wing Mirror	CR		✓
1259	995102	Frt LH Door Garnish			
1260	991593	Frt LH Door Glass Outer Moulding			
1261	991588	Frt LH Door Glass Inner Moulding			
1262	995103	Frt LH Door Glass			
1263	991595	Frt LH Door Glass Regulator			
1264	991596	Frt LH Door Glass Regulator Motor			
1265	991662	Frt LH Door Rubber			
1266	991636	Frt LH Door Outer Handle			
1267	991607	Frt LH Door Inner Handle			
1268	991625	Frt LH Door Lock w/Key			
1269	991624	Frt LH Door Lock			
1270	991562	Frt LH Door Central Lock			
1271	991675	Frt LH Door Switch			
1272	991617	Frt LH Door Inner Trim Board			
1273	991568	Frt LH Door Checker			
1274	991575	Frt LH Door Felt			
1275	991688	Frt LH Door Wire Harness			
1276	991683	Frt LH Door Window Glass Pillar			
1277	991640	Frt LH Door Outer Pillar			
1278	991613	Frt LH Door Inner Pillar			
1279	991646	Frt LH Door Pillar Inner Garnish			
1280	990554	Centre Pillar LH			
1281	990542	Centre Inner Pillar LH			
1282	990517	Centre Pillar Upper Garnish LH			
1283	990564	Centre Pillar Lower Garnish LH			
1284	991670	Frt LH Door Step Garnish			
1285	994052	Rocker Panel LH			
1286	994049	Rocker Panel Inner Panel LH			
1287	994046	Rocker Panel Garnish RH	DIS		✓
1288	994055	Rocker Panel Outer Side Skirt LH			
1004	991300	Frt Bumper			
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer			
1008	991433	Frt Bumper Reinforcement			
1010	991468	Frt Bumper Sponge			
1011	991427	Frt Bumper Protector			
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1029	995153	Frt LH Headlamp Assy			
1031	995088	Frt LH Side Lamp			
1096	995070	Frt LH Fender			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			

Vehicle No: SGB 8910 C

NAC	INC	Item	CON	AC	Qty
1289	995156	Rear LH Door			
1290	993282	Rear LH Door Protector			
1291	995194	Rear LH Door Hinge			
1292	993228	Rear LH Door Garnish			
1293	993278	Rear LH Door Glass Outer Moulding			
1294	993231	Rear LH Door Glass Inner Moulding			
1295	995190	Rear LH Door Glass			
1296	993238	Rear LH Door Glass Regulator			
1297	995192	Rear LH Door Glass Regulator Motor			
1298	993294	Rear LH Door Rubber			
1299	993275	Rear LH Door Outer Handle			
1300	993250	Rear LH Door Inner Handle			
1301	993261	Rear LH Door Lock			
1302	993256	Rear LH Door Inner Trim Board			
1303	993218	Rear LH Door Checker			
1304	993230	Rear LH Door Glass Channel			
1305	993242	Rear LH Door Glass Triangle Garnish			
1306	993285	Rear LH Door 1/4 Glass			
1307	993288	Rear LH Door 1/4 Glass Rubber			
1308	993287	Rear LH Door 1/4 Glass Pillar			
1309	993305	Rear LH Door Step Garnish			
1310	993309	Rear LH Door Switch			
1311	994070	Roof Top Panel			
1312	994098	Roof Top Moulding			
1313	994085	Roof Top Air-bag			
1314	994084	Roof Top Air-bag Sensor			
1315	994083	Roof Top Air-bag Control Unit			
1141	992958	Rear Bumper			
1147	992976	Rear Bumper Bracket			
1148	993068	Rear Bumper Side Retainer			
1149	993045	Rear Bumper Reinforcement			
1151	993077	Rear Bumper Sponge			
1153	993040	Rear Bumper Protector			
1155	993026	Rear Bumper Moulding			
1157	993023	Rear Bumper Lower Spoiler			
1163	993851	Rear LH Taillamp			
1218	993436	Rear LH Fender			
1219	993449	Rear LH Fender Protector			
1136	990247	Sticker			
		Frt Windscreen LH Frame	DD		✓
		" " RH "	RR		✓

No of Items: _____

Assessor: _____

Undercarriage

NAC	INC	Item	CON	AC	Qty
1372	995163	Frt LH Shock Absorber			
1373	991944	Frt LH Shock Absorber Mounting			
1374	990632	Frt LH Coil Spring			
1375	995198	Frt LH Knuckle Arm			
1376	995199	Frt LH Knuckle Arm Bearing			
1377	995178	Frt LH Lower Arm			
1378	995169	Frt LH Upper Arm			
1379	995183	Frt LH Tie Rod			
1380	995143	Frt LH Drive Shaft			
1381	990661	Frt LH Control Arm			
1382	992062	Frt LH Trailing Arm			
1383	991848	Frt LH Leaf Spring			
1384	991293	Frt LH Brake Disc Rotor			
1385	991281	Frt LH Brake Caliper			
1386	991292	Frt LH Brake Pipe			
1387	991287	Frt LH Brake Hose			
1388	991295	Frt LH Brake Sensor Wire			
1389	991989	Frt Stay Bar Bracket			
1390	994455	Steering Rack & Pinion			
1391	994435	Steering Cross Member			
1392	994519	Frt Sub Frame			
1393	992003	Frt Sub Frame Mounting			
1394	991217	Frt Anti Roll Bar			
1395	991219	Frt Anti Roll Bar Linkage			
1396	990887	Engine Block			
1397	990890	Engine Block Gasket			
1398	990972	Engine Oil Sump			
1399	990960	Engine Oil			
1400	992224	Gear Box Assy			
1401	992229	Gear Box Gasket			
1402	992241	Gear Box Oil Sump			
1403	992257	Gear Oil			
1404	990534	Centre Exhaust Pipe Assy			
1405	990532	Centre Exhaust Mounting			
1406	991134	Floor Panel			
1407	993719	Rear LH Shock Absorber			
1408	993723	Rear LH Shock Absorber Mounting			
1409	993170	Rear LH Coil Spring			
1410	993550	Rear LH Knuckle Arm			
1411	993551	Rear LH Knuckle Arm Bearing			
1412	993597	Rear LH Lower Arm			
1413	993884	Rear LH Upper Arm			
1414	995161	Rear LH Drive Shaft			
1415	995216	Rear LH Control Arm			
1416	993881	Rear LH Trailing Arm			
1417	993573	Rear LH Leaf Spring			
1418	992941	Rear LH Brake Disc Rotor			
1419	992937	Rear LH Brake Caliper Assy			
1420	990434	Rear LH Brake Pipe			
1421	992946	Rear LH Brake Hose			
1422	993819	Rear Sub Frame			
1423	993820	Rear Sub Frame Mounting			
1424	992813	Rear Anti Roll Bar			
1425	990168	Rear Anti Roll Bar Linkage			
1426	990202	Axle Beam			
1427	990170	Rear Axle Panhard Rod			
1428	990810	Differential Assy			
1429	992706	Propeller Shaft			

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Vehicle No: SGB 8910 C

NAC	INC	Item	CON	AC	Qty
1428	991935	Frt RH Shock Absorber			
1429	991944	Frt RH Shock Absorber Mounting			
1430	990632	Frt RH Coil Spring			
1431	991844	Frt RH Knuckle Arm			
1432	991845	Frt RH Knuckle Arm Bearing			
1433	991851	Frt RH Lower Arm			
1434	992064	Frt RH Upper Arm			
1435	992040	Frt RH Tie Rod			
1436	991692	Frt RH Drive Shaft			
1437	990661	Frt RH Control Arm			
1438	992062	Frt RH Trailing Arm			
1439	991848	Frt RH Leaf Spring			
1440	991293	Frt RH Brake Disc Rotor			
1441	991281	Frt RH Brake Caliper			
1442	991292	Frt RH Brake Pipe			
1443	991287	Frt RH Brake Hose			
1444	991295	Frt RH Brake Sensor Wire			
1445	993720	Rear RH Shock Absorber			
1446	993723	Rear RH Shock Absorber Mounting			
1447	993173	Rear RH Coil Spring			
1448	993550	Rear RH Knuckle Arm			
1449	993551	Rear RH Knuckle Arm Bearing			
1450	993601	Rear RH Lower Arm			
1451	993885	Rear RH Upper Arm			
1452	993322	Rear RH Drive Shaft			
1453	993178	Rear RH Control Arm			
1454	995117	Rear RH Trailing Arm			
1455	995110	Rear RH Leaf Spring			
1456	992942	Rear RH Brake Disc Rotor			
1457	992938	Rear RH Brake Caliper Assy			
1458	990434	Rear RH Brake Pipe			
1459	992947	Rear RH Brake Hose			

No of Items: _____ Assessor: _____

Original copy

Special Claim Creation Approval

Approval

Reason

Remarks

damage assessment Activity Handling Attachment

Vehicle Info

Vehicle Make	HONDA	Vehicle Model	VEZEL	Engine Capacity	
Date of Registration	18/12/2015	Classis No.	RU11103940		
Towing Required *	☒ Yes ☐ No	Vehicle in IDAC *	☒ Yes ☐ No	Parallel Import *	☒ Yes ☐ No
Type of Tender *	Own Damage	Assessor Name *	SIMON	Survey Current Status	
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTR	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA		
Windscreen Parts & Labour Cost		Total Loss *	☐ Yes ☒ No		
Market Value(\$)		Scrape Value(\$)		Economical Repair Value(\$)	

NO OF REPAIR DAYS : 10 /1X FRT BUMPER REINFORCEMENT REPLACE/1X FRT BUMPER TOW EYE CORER REPLACE/1X FRT BUMPER LOWER SPOILER REPLACE/1X FRT GRILLE CHR REPLACE/1X HORN UNCONFIRM/1X BONNET LOCK REPLACE/2X BONNET RUBBER REPLACE/1X AIR CON SUCTION PIPE LOW PRESSURE REPLACE/1X AIR CON SUCTION HOSE UN CON DISCHARGE PIPE HIGH PRESSURE REPLACE/1X AIR CON LIQUID PIPE UNCONFIRM/2X AIR CON CONDENSER SIDE GARNISH REPLACE/1X AIR DUCT REPLACE/1X ENGINE UN REPLACE/1X FRT LH FENDER WHEELARCH PROTECTOR UNCONFIRM/1X FRT RH FENDER WHEEL ARCH PROTECTOR REPLACE/1X FRT RH FENDER INNER SHIELD REPLACE/1X DASH REPLACE/1X STEERING WHEEL AIRBAG SENSOR REPLACE/2X HEADLAMP LOWER GARNISH REPLACE/1X FRT RH FENDER INNER PANEL REPLACE/1X FRT LH DOOR WING MIRROR WINDSCREEN LH FRAME REPLACE/1X FRT WINDSCREEN RH FRAME REPAIR/1X FRT RH TIE ROD REPLACE/

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *
root					
Not Applicable	1	16003201	BUMPER GRILLE (FRONT)	1	Replace
ABS	2	16004001	BUMPER LOWER RUBBER (FRONT)	1	Replace
ABSORBER	3	16004002	BUMPER LOWER RUBBER (REAR)	1	Replace
ACCELERATOR	4	16002901	BUMPER FOG LAMP COVER (FRONT LEFT)	1	Unconfirm
ACTUATOR	5	16002701	BUMPER FOG LAMP (FRONT LEFT)	1	Unconfirm
ADVERTISEMENT STICKER	6	27100101	GRILLE (FRONT)	1	Replace
	7	41300101	SUPPORT PANEL (FRONT)	1	Replace
	8	149029	BONNET INSULATOR	1	Replace
	9	112060	AIR CON FAN	1	Unconfirm
	10	344001	RADIATOR	1	Unconfirm
	11	16000101	BUMPER (FRONT)	1	Replace
	12	16002401	BUMPER CLIPS (FRONT)	6	Replace
	13	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace
	14	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace
	15	16002902	BUMPER FOG LAMP COVER (FRONT RIGHT)	1	Replace
	16	16002702	BUMPER FOG LAMP (FRONT RIGHT)	1	Replace
	17	27100801	GRILLE EMBLEM (FRONT)	1	Replace
	18	41300901	SUPPORT PANEL TOP GARNISH CLIP (FRONT)	1	Replace
	19	15600101	BRACE PANEL (FRONT)	1	Unconfirm
	20	27700101	HEAD LAMP (LEFT)	1	Replace
	21	27700102	HEAD LAMP (RIGHT)	1	Replace
	22	149001	BONNET	1	Replace
	23	14902201	BONNET HINGE (LEFT)	1	Replace
	24	14902202	BONNET HINGE (RIGHT)	1	Replace
	25	112023	AIR CON CONDENSER	1	Replace
	26	112043	AIR CON DISCHARGE HOSE	1	Unconfirm
	27	344005	RADIATOR COWLING	1	Unconfirm
	28	344007	RADIATOR EXPANSION TANK	1	Unconfirm
	29	344008	RADIATOR FAN	1	Unconfirm
	30	344011	RADIATOR FAN CLUTCH	1	Unconfirm
	31	454014	WIPER WASHER TANK MOTOR	1	Unconfirm
	32	25400102	FENDER (FRONT LEFT)	1	Repair
	33	25400902	FENDER INNER SHIELD (FRONT RIGHT)	1	Replace
	34	25400103	FENDER (FRONT RIGHT)	1	Replace
	35	226003	DASHBOARD AIR BAG SENSOR	1	Replace
	36	454012	WIPER WASHER TANK	1	Replace
	37	19600502	CHASSIS MEMBER (FRONT RIGHT)	1	Repair

38	25400802	FENDER INNER PANEL (FRONT RIGHT)	1	Replace
39	43600102	TYRE (FRONT RIGHT)	1	Unconfirm
40	36300101	SEAT BELT (FRONT LEFT)	1	Replace
41	23300201	DOOR (FRONT LEFT)	1	Repair
42	401028	STEERING RACK & PINION	1	Unconfirm
43	401021	STEERING CROSS MEMBER	1	Unconfirm
44	36600602	SHOCK ABSORBER MOUNTING (FRONT RIGHT)	1	Unconfirm
45	30000102	KNUCKLE ARM (FRONT RIGHT)	1	Replace
46	30500102	LOWER ARM (FRONT RIGHT)	1	Replace
47	23600102	DRIVE SHAFT (FRONT RIGHT)	1	Unconfirm
48	106007	AIR BAG CONTROL UNIT	1	Unconfirm
49	36300102	SEAT BELT (FRONT RIGHT)	1	Replace
50	23300202	DOOR (FRONT RIGHT)	1	Repair
51	35500902	ROCKER PANEL GARNISH (RIGHT)	1	Replace
52	12800101	ANTI ROLL BAR (FRONT)	1	Unconfirm
53	36600102	SHOCK ABSORBER (FRONT RIGHT)	1	Unconfirm
54	30000202	KNUCKLE ARM BEARING (FRONT RIGHT)	1	Replace

Claim Handling

Task Transfer Exit

Accident MT/1003952

LOS SAL SUB

Policy No.	5096096904	Vehicle No.	SGB8910C	GST Registration No.	
Policyholder Name	HEE CHAI LAN WENDY			Policyholder NRJC	S1149639C
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	90044333	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	No
KFK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	50	Private Hire	No

Accident Details

Report Date	21/07/2018 13:52	Accident Report Within 24 hrs	Yes	Accident Type	Collided into Property
Date of Accident	21/07/2018	Time of Accident hh:mm	01:00	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	40 TOH TUCK ROAD / GOODLUCK GARDEN				

Benefits

Excess

Own damage Excess	600.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	40 TOH TUCK ROAD	Address 2	#04-05 GOODLUCK GARDEN	Address 3	SINGAPORE 596717
Address 4		Address Type	Singapore address	Post Code	596717
Unit No.		Related Policy Number	5096096904		

OI Driver Info

Driver Name	HEE CHAI LAN	Driver Type	Main Driver		
Unnamed driver Name		Driver NRJC	S1149639C	Driver DOB	08/08/1956
Register Date of Driver License	31/12/1987	Driver Age	61	Driving Experience	30
Contact No.(Mobile)	90044333	Contact No.(Office)	0	Contact No.(Home)	0
Address 1	40 TOH TUCK ROAD	Address 2		Address 3	
Address 4		Address Type	Singapore address	Post Code	596717
Unit No.	#04-05				
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No
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Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Tan Siew Choo

Claim Type	OD-MD	Insured Name	HEE CHAI LAN WENDY	Insured NRJC	S1149639C
Contact No.(Mobile)	96791602	Contact No.(Home)	64636618	Contact No.(Office)	
Email Address	wendy_hee@yahoo.com.sg	OI Vehicle Number	SGB8910C	TP Vehicle Number	OBJECT
Claim Description	SGB8910C / OBJECT ON 21 Jul 2018			Name of Preferred Workshop	
Preferred Workshop Contact No.		Insured Liability	Partially at Fault		
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop, Name unknown	GIA report	Received
Date Registered	21/07/2018 14:00	Claim Close Date		Date Received	24/07/2018
Report Taken By	KRISHNASAMY	Workshop Repairer		Total Loss but Repaired	
☒ Print AK letter				OD Excess Collected by Workshop	

Modification History

Special Claim Creation Approval

Approval Reason

Remarks

damage assessment Activity Handling Attachment

Accident No. MT/1003952 Claim No. 001
Last Doc. Received Yes No Upload Date 24/07/2018 13:26

Choose File	No file chosen	Clear	Please Select	NO	Normal
Choose File	No file chosen	Clear	Please Select	NO	Normal
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Choose File	No file chosen	Clear	Please Select	NO	Normal
Message Read		Clear	Please Select	NO	Normal

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description
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n 21 Jul 2018 13:56

Photos

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n 21 Jul 2018 13:56

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Photos 2018-7-21

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n 21 Jul 2018 13:56

Photos

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Photos 2018-7-21

NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o
n 21 Jul 2018 13:56

Photos

Normal

Photos 2018-7-21

Video List

Uploaded By/Date

Folder Date

File Name



Source

Display in New Window

Scan and uploading



NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)

51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315



Vehicle Movement Form

Vehicle Check-In

Vehicle No: SGB8910C Date In: _____ Time In: _____ with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: Autopoint

Collection Date: 25/7/18 Time: 1214 with Keys: Yes / No

Tow Truck No: YN4668C Tow Man: Brandon NRIC: 9240895A

Signature: [Signature]

93254336

For office use

Attended by: RUSCINDA

Approved by: _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In

Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Approved by: _____

LKK Paya Ubi

From: Tan Siew Choo <siewchoo.tan@income.com.sg>
Sent: Wednesday, 25 July 2018 11:22 AM
To: NAC ; AutoPoint
Subject: SGB8910C, OD claim no : MT/1003952

Importance: High

Dear IDAC and AutoPoint,

Learnt that veh is in IDAC (IDAC – pls confirm), do assist with the necessary arrangement asap.

Dear AutoPoint,

OD excess of \$600/- is applicable, pls assist to liaise with Oi's husband Mr Tay at tel : 90044333.

Survey required and you have to arrange personally at mtsurvey@income.com.sg

FOR PAYMENT: Please forward the Invoice & Discharge Voucher within 14 days after the repair has been done/ finalized with Surveyor to my email, cc a copy to Yap Chee Ling at cheeling.yap@income.com.sg

Regards.

Tan Siew Choo
Senior Claims Executive
Motor Insurance
T +65 6430 7882
www.income.com.sg



Our Ref: MT/CA/OD/051/1003952-001/TSC
25 Jul 2018
AMK AUTOPOINT PTE LTD
BLK 10 ANG MO KIO INDUSTRIAL PARK 2A
#01-22 AMK AUTOPOINT
SINGAPORE 568047

Dear Sir

CLAIM NUMBER: MT/1003952-001

REPAIR OF VEHICLE NUMBER: SGB8910C

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 25 Jul 2018

Make: HONDA

Model: VEZEL

Estimated Repair Days: 7

Location: NATIONAL ASSESSMENT CENTRE SERVICES

Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933

Benefits Applicable: N/A

Excess Applicable: 600.00

Please note that supplementary items will not be allowed.

If you have any queries, please contact Tan Siew Choo at 64307882 or email us at motor@income.com.sg.

Yours sincerely

Low Choo Mee

Senior Manager

Motor Insurance

Disclaimer

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