

22/03/2002

ASS. REC. BY: Basul REF: CS1CT118013248 / R1vd3e2 Special Instruction: _____

Surveyor: Meimien ASSIGNMENT (Office)

From (Person): Elaine Cheong of CTI Date/Time: 19/07/2018 @ 11:40am

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLU 5989L Insured: SLW 5095E

at Workshop m/s: Regent Motors Tel: 9336 6862

of: 305 Alexandra Road

Policy No: DMPCSN 3017291800 Claim No: SNM18 D03516C02

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 16/07/2018

(Client's Record) CA / REV / REP. / REV 24 HRS (up) 25/07/2018 @ 2pm owner waiting

Date/Time: 3:16pm @ 20/7/18 Person Contacted: Kuan H.O.D. Endorsement: _____

Vehicle: IN / OUT

Date/Time Action/Instruction (✓) Estimate

SLU 5989L - X

SLW 5095E - X

14/9/18 Final fig \$ 19,421.90 confirmed by email (Ref 8570.50, 3170)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CS/CT118013248/R1vd3	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERSINGAPORE 079909		Date : 20-07-2018	
		Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLW 5095E	Veh. Inspected	SLU 5989L
Policy No.	DMPCSN3017291800	Coverage (\$)	0.00
Claim No.	SNM18D03516C02	Excess (\$)	0.00
Assign From	MERIMEN (ELAINE CHEONG)	Assign Date	20/07/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	16/07/2018	Inspection Date	25/07/2018
Survey held at	REGENT MOTORS PTE LTD 305 ALEXANDRA ROAD SINGAPORE 159942		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	19 Jul 2018		19 Jul 2018 11:40 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	HO BENG KWEE, ID: S1692572A		
Main Claimant:	TAN TEW POI		
Vehicle Reg. No.:	SLU5989L	Date of Loss:	16/07/2018 13:00 - :59
Claim Type:	TP / SNM18D03516C02	Policy/Cover Note No.:	DMPCSN3017291800 (Comprehensive)
Vehicle Reg. No. (Insured):	SLW5095E	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	Regent Motors (HQ) 305 Alexandra Road, #02-01 Vantage Automotive Centre, 159942 Alexandra - Tel: 64777331		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 30/07/2018]		
Adj Asg. Remarks:	EST \$28,154.27, CASE WITH SJE.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/07/2018 10:52
Date Of Accident	16/07/2018 13:50
Exact Location Of Accident	BOON KENG ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLU5989L
Insured/Policyholder	
Name Of Registered Owner	TAN TEW POI
NRIC No	S2081499C
Email Address	SIMONTPTAN@GMAIL.COM
Mobile Phone No	(LOCAL) +65-93878608
Alternative Phone No	OTHERS-93878608

Vehicle Particulars

Manufacturer	FORD
Model	FOCUS 1.0 TITN WGN

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES TP claim

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	SD17V13567/VPC2/R00
Cover Note Number	

Driver

Name of Driver	TAN TEW POI
NRIC No	S2081499C
Date Of Birth	27/11/1947
Occupation	INDOOR
Date Of Driving Pass	16/06/1975
Driving Experience	43 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-93878608
Fax Number	
Contact Number	OTHERS-93878608
EMail Address	SIMONTPTAN@GMAIL.COM

Address	BLK 206 CLEMENTI AVENUE 6 #06-105
Postcode	120206
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : ANDY TAN
	GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLW5059E
Vehicle Make/Model/Colour	MERCEDES
Details Of Properties	FRONT LEFT
Vehicle Category	PRIVATE CAR
Name of Driver	JI ZHENG
NRIC/Passport Number	S7961593E
Contact Number	90622978
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	2

Passenger 1

NAME: :

GENDER: :

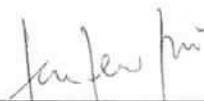
SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:
17/7/18
8:50am

GIARMC SketchPlanForm_V3

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: *Wank Chang*
NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN

Please refer attached.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please refer attached.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]

Policyholder's Signature

Date & Time: 17/7/18

8.55pm
GIARMC Sketch Plan Form V3

Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Signature]

Reporting Centre Personnel's Signature

Name: *Wai Cheong*

NRIC/FIN No.:

Traffic Accident at Boon Keng Road on 16 July about 1.50 pm

Driver of SLU 5989L (Ford): Owner Tan Tew Poi

Insurer: Liberty – Certificate No: SD17V13567/VPC2/ROO

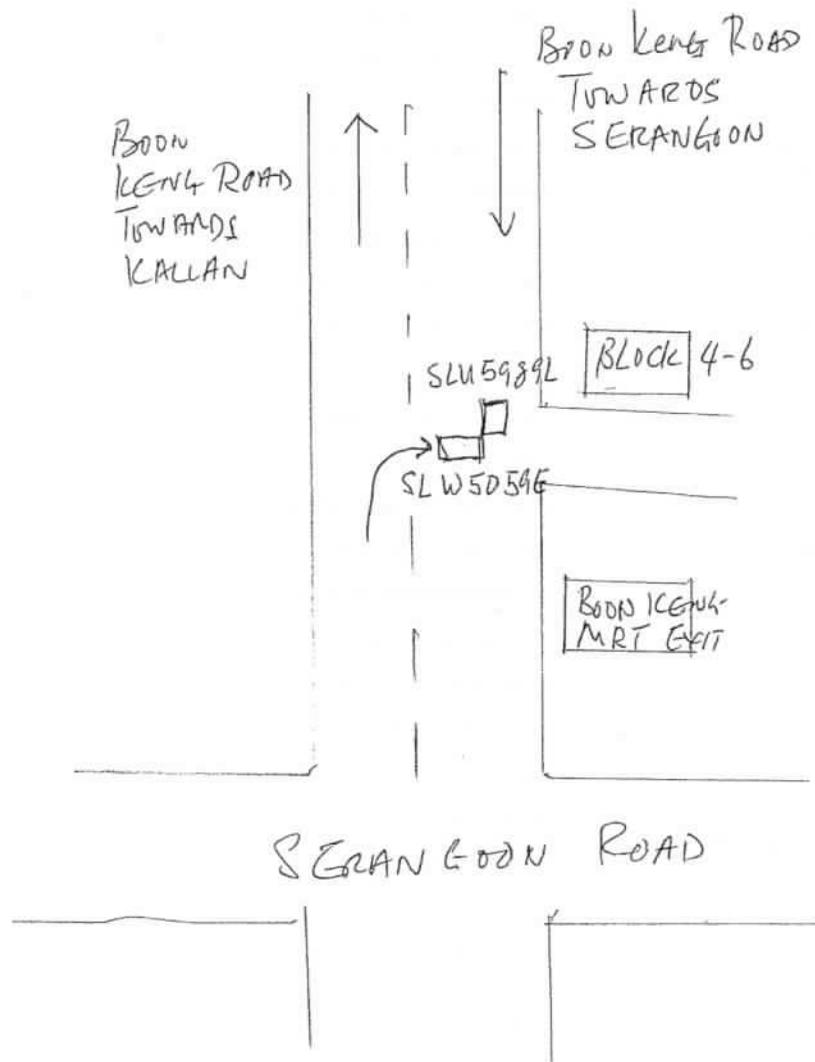
Driver of SLW 5059E: Ji Zheng

Driving License: S7961593E

I was travelling straight along Boon Keng Road from Kallang towards Serangoon Road.

Traffic was heavy in all the lanes. When I reached Blocks 4-6, suddenly a car (SLW 5059E) from the opposite (traffic flowing from Serangoon Road towards Kallang) turned into the Kallang/Serangoon side.

Because of its speed (SLW 5059E) the driver was not able to stop and crashed into my car (SLU5059E) along Boon Keng Road near Blocks 4-6.



REGENT MOTORS

(A Division of Vantage Automotive Limited)

Business Registration No. 53055563L GST Registration No. M2-0000551-1

305 Alexandra Road

159542 Singapore

Tel : 6477 7400

Fax : 6477 7398



GST Registration No. M2-0000551-1

E S T I M A T E

Estimate No. : **BG 3778**
 Date Estimated : **18/07/2018**
 Prepared By : **Chong Kean Yap Grant**

Page No. : 1 of 2

- ESTIMATE REPAIR FOR -

Tan Tew Poi
 Blk 206 Clementi Avenue 6
 #06-105

Singapore 120206

- ACCOUNT - 2000

CASH - Sale service

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLU5989L	WF06XXGCC6HG38781	08/12/2017	Foc 1.0 SW	0

DESCRIPTION

VALUE

SUNDRIES	✓	30	150.00
LABOUR TO REMOVE,REALIGN, REPLACE DAMAGE AREAS SUCH AS FRONT BUMPER,FRONT FENDER RH, BONNET,HEADLAMP,FRONT CROSSMEMBER,FRT LOWER SPOILER, FRONT REINFORCEMENT	3000	1800	2,400.00
TO PUTTY, SPRAY PAINT ON FRONT BUMPER,BONNET,FRONT FENDER RH AND ALL AFFECTED AREAS.	✓	1800	2,400.00
ELECTRICAL WIRING CHECK FOR PROPER FUNCTIONING. (NETT)	✓		150.00
TUFF KOTE, ANTI RUST PRESERVATIONS,BODY CAVITY PRESERVATIONS. (PER PANEL \$60 NETT)	✓	60	120.00
SEALANT FOR BODY PANELS. (PER PANEL \$60 NETT)	✓	60	120.00
TO CONDUCT ECU PROGRAMMING CHECK AND CLEAR FAULT CODES RESTORE PROGRAMME MODULES. (NETT)	✓		600.00
TO CONDUCT WHEEL ALIGNMENT. (NETT)	✓		600.00
TO SUPPLY AND INSTALL FRONT NUMBER PLATE WITH HOLDER (NETT)	X		70.00
HEADLAMP ADJUST FOCUS AND ANGLE, PROGRAMME HEADLAMP CORRECTOR. (NETT)	✓		200.00
TO REMOVE AND REFIX RADIATOR, CONDUCT PRESSURE TEST,CHECK FOR LEAKS. (NETT)	X		600.00
TO REMOVE AND REFIX A/C CONDENSOR,CONDUCT PRESSURE TEST,CHECK FOR LEAKS,VACUUM REFILL,RECHARGE AIR CON GAS. (NETT)	X		600.00

Total Labour 1: **8,010.00**

PART NUMBER	DESCRIPTION	QTY	PRICE	DISC	VALUE
PF1EBA16610A	BONNET	1	1,150.00	10.00	1,035.00
A					
F1EB8312BA	DEFLECTOR - AIR TOP RAD PANEL	1	290.00	10.00	261.00

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305 Alexandra Road

159942 Singapore

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Fax : 6477 7398



GST Registration No. M2-0000551-1

E S T I M A T E

Estimate No. : **BG 3778**
 Date Estimated : **18/07/2018**
 Prepared By : **Chong Kean Yap Grant**

Page No. : 2 of 2

REGN. NO. CHASSIS NO. REGN. DATE MODEL MILEAGE
SLU5989L WF06XXGCC6HG38781 08/12/2017 Foc 1.0 SW 0

PART NUMBER	DESCRIPTION	QTY	PRICE	DISC	VALUE
F1EB8121AB	DEFLECTOR - AIR	1	92.00	10.00	82.80
F1EB8314AB	DEFLECTOR - AIR BOTTOM RAD PANEL	1	350.00	10.00	315.00
F1EB17B769AA	DEFLECTOR - AIR (FRONT BUMPER)	1	450.00	10.00	405.00
F1EB8B041AB	REINFORCEMENT	1	1,500.00	10.00	1,350.00
8V61A10684AC	FRT LWR CROSS MEMBER ASSY	1	380.00	10.00	342.00
PBM51A16008A	RHF FENDER ASSY	1	562.00	10.00	505.80
G					
AM51R16114BG	RHF FENDER INNER SHEILD - F11	1	390.00	10.00	351.00
F1EB17757AJX	FRONT BUMPER	1	2,800.00	10.00	2,520.00
WAA					
W702763S439	CLIP,CLIP 5 PUSH ON	8	4.00	10.00	28.80
C1BB8B262BA	FRONT EMBLEM (FORD OVAL)	1	77.00	10.00	69.30
BM5117D958AE	PAD,IMPACT RHF - F11	1	60.00	10.00	54.00
F1EJ17F854A1A	BRACKET-VALANCE	1	180.00	10.00	162.00
F1EB17B635AB	BUMPER FRONT LOWER EXTENSION	1	550.00	10.00	495.00
F1EB15A298BC	RHF FOG LAMP CHROME BEZEL,BRACKET	1	190.00	10.00	171.00
F1EB17E778AF	FRT BUMPER REINFORCEMENT UPP	1	260.00	10.00	234.00
F1EB17K874AC	BRACKET-BUMPER	1	60.00	10.00	54.00
AM51R10922AL	F/BPR REINFORCEMENT - F11	1	1,800.00	10.00	1,620.00
F1EB17F788AC	COVER (FRT BPR-COL/KEY W/FOG LAMP)	1	190.00	10.00	171.00
F1EB8200CC	RADIATOR GRILLE	1	990.00	10.00	891.00
F1EB13005BF	HEADLAMP ASSY RH	1	4,100.00	10.00	3,690.00
F1EB14G367BC	LAMP-FRT MARKER	1	305.00	10.00	274.50
F1EB13C170AA	BALLAST ASSY	1	610.00	10.00	549.00
7L7A13N021AA	HDLP BULB D3S W/IGNITOR	1	666.00	10.00	599.40
F1EB15A254AB	RHF FOGLAMP	1	285.00	10.00	256.50
CV619L440VD	INTERCOOLER	1	790.00	10.00	711.00
BV6113K175EC	WASHER TANK 4.5L,WITH HDLP WASHER	1	490.00	10.00	441.00
F1EB13L014AA	JET, RH, NOZZLE	1	512.00	10.00	460.80
F1EB13L018AA	COVER, RH, NOZZLE	1	136.00	10.00	122.40
XWAA					
BM5113K140AC	HDLP WASHER HOSE ASSY	1	89.00	10.00	80.10

Resurvey
Hp 90010068
6 days
27/7/18
25/07/18
@1450
Resurvey by paint

Total Parts : 18,302.40

28592.40

27,992.40

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey

- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Customer Service Officer

Date:

Contact

Labour 1	:	8,010.00
Parts	:	18,302.40
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	1,841.87
Grand Total	:	28,154.27

The above estimates are base on visual inspection and it is possible that further materials and labour may be required upon dismantling. Should this occur, we will submit supplementary quotation for further approval.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 11 September 2018 11:31 AM
To: Chong Kean Yap
Cc: SUR; Mohamed Shabir Abdul Hamid; Natarajan Kavidha Rajan
Subject: RE: SLU 5989L-DOA: 16/7/2018

Dear Grant,

Please forward us finalize.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Kean Yap <chong.kean.yap@simedarby.com.sg>
Sent: Tuesday, 28 August 2018 4:00 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Mohamed Shabir Abdul Hamid <shabir.abdul.hamid@simedarby.com.sg>; Natarajan Kavidha Rajan <natarajan.k.rajan@simedarby.com.sg>
Subject: RE: SLU 5989L-DOA: 16/7/2018

Dear Veron,

Car still in progress.

Will be ready by tomorrow and finalise with you after that.

Best regards,

Grant Chong

Customer service advisor

AutoFrance (PEUGEOT) / Regent Motors (FORD)

C/O Vantage Automotive Limited

DID: 6477 7413

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, 28 August, 2018 3:58 PM
To: Chong Kean Yap <chong.kean.yap@simedarby.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: SLU 5989L-DOA: 16/7/2018

Dear Grant,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

REGENT MOTORS

(A Division of Vantage Automotive Limited)
Co. Regs. No. 53055563L GST Regs. No. M2-0000551-1

305 Alexandra Road
Vantage Automotive Centre
Singapore 159942
Service Booking: 6477 7399
Parts: 6477 7420
Vantage 24-Hour Assist: 6473 8588
Fax: 6477 7300



SERVICE TAX INVOICE

RE-PRINT

REPAIR ORDER NO. BG 152927	Date IN 20/08/2018	Invoice Number	Page No. 1 of 2
	Payment Term 30 Days From Invoice	Invoice Date	
	Customer Service Advisor Chong Kean Yap Grant	Invoice By Mohamed Shabir Abdul Hamid	

CUSTOMER INFORMATION	INVOICE TO 31432
Tan Tew Poi Blk 206 Clementi Avenue 6 #06-105 Singapore 120206	China Taiping Insurance (Singapore) Pte Ltd 3 ANSON ROAD #16-00 Springleaf Tower Singapore 079909

REGISTRATION No. SLU5989L	CHASSIS No. WF06XXGCC6HG38781	STOCK No. 15638	REGISTRATION DATE 08/12/2017	MODEL Foc 1.0 SW	MILEAGE 14336
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CODE	DESCRIPTION	UNITS	DISC %	NETT
	SUNDRIES	1	0.00	30.00
	LABOUR TO REMOVE,REALIGN, REPLACE DAMAGE AREAS SUCH AS FRONT BUMPER,FRONT FENDER RH, BONNET,HEADLAMP,FRONT CROSSMEMBER,FRT LOWER SPOILER, FRONT REINFORCEMENT TO PUTTY, SPRAY PAINT ON FRONT BUMPER,BONNET,FRONT FENDER RH AND ALL AFFECTED AREAS.	1	0.00	3,000.00
	ELECTRICAL WIRING CHECK FOR PROPER FUNCTIONING. (NETT)	1	0.00	150.00
	TUFF KOTE, ANTI RUST PRESERVATIONS,BODY CAVITY PRESERVATIONS. (PER PANEL \$60 NETT)	1	0.00	60.00
	SEALANT FOR BODY PANELS. (PER PANEL \$60 NETT)	1	0.00	60.00
	TO CONDUCT ECU PROGRAMMING CHECK AND CLEAR FAULT CODES RESTORE PROGRAMME MODULES. (NETT)	1	0.00	600.00
	TO CONDUCT WHEEL ALIGNMENT. (NETT)	1	0.00	600.00
	HEADLAMP ADJUST FOCUS AND ANGLE, PROGRAMME HEADLAMP CORRECTOR. (NETT)	1	0.00	200.00
	TO MOUNT VEHICLE ON CAR O LINE CELETTE BENCH, TO CHECK AND ADJUST CHASSIS AND ALIGNMENT (NETT)	1	0.00	1,680.00
			Sub-Total :	8,180.00

rec (A)

CODE	DESCRIPTION	UNITS	DISC %	NETT
7L7A13N021AA	HDLP BULB D3S W/IGNITOR	1	10.00	599.40
F1EB13L018AAXWAA	COVER, RH, NOZZLE	1	10.00	122.40
PF1EBA16610AA	BONNET	1	10.00	1,035.00
W702763S439	CLIP,CLIP 5 PUSH ON	8	10.00	28.80
F1EB17757AJXWAA	FRONT BUMPER	1	10.00	2,520.00
C1B88B262BA	FRONT EMBLEM (FORD OVAL)	1	10.00	69.30
BM5117D958AE	PAD,IMPACT RHF - F11	1	10.00	54.00
F1EB15A298BC	RHF FOG LAMP CHROME BEZEL,BRACKET	1	10.00	171.00
AM51R10922AL	F/BPR REINFORCEMENT - F11	1	10.00	1,620.00
F1EB8200CC	RADIATOR GRILLE	1	10.00	891.00
F1EB13005BF	HEADLAMP ASSY RH	1	10.00	3,690.00
BV6113K175EC	WASHER TANK 4.5L,WITH HDLP WASHER	1	10.00	441.00
			Sub-Total :	11,241.90

Attending CSO : Grant Chong
Should you require further explanation, please reach me at 64777413

REGENT MOTORS

(A Division of Vantage Automotive Limited)

Co., Regs. No. 53055563L GST Regs. No. M2-0000551-1

305 Alexandra Road
Vantage Automotive Centre
Singapore 159942

Service Booking: 6477 7399
Parts: 6477 7420
Vantage 24-Hour Assist: 6473 8588
Fax: 6477 7300

**SERVICE TAX INVOICE**

RE-PRINT

REPAIR ORDER NO. BG 152927	Date IN 20/08/2018	Invoice Number	Page No. 2 of 2
	Payment Term 30 Days From Invoice	Invoice Date	
	Customer Service Advisor Chong Kean Yap Grant	Invoice By Mohamed Shabir Abdul Hamid	

Service Packages	0.00	Total Labour/Parts/Service Package Charges	S\$ 19,421.90
Labour Charges	8,180.00	Less Insurance Excess	S\$ 0.00
Parts Charges	11,241.90	GST @ 7%	S\$ 1,359.53
Lubricant/Misc	0.00	Invoice Total Amounts	S\$ 20,781.43
		Less Deposit/Voucher	S\$ 0.00
Computer generated invoice. No signature is required.		Amount Payable	S\$ 20,781.43

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.

• **Veron Chen (LKKAuto)**

From: Veron Chen (LKKAuto)
Sent: Friday, 14 September 2018 1:43 PM
To: Mohamed Shabir Abdul Hamid; Rasul (LKKAuto); SUR
Cc: Natarajan Kavidha Rajan; Chong Kean Yap; Adam Ng Chun Wei
Subject: RE: SLU5989L - FINALISE

Dear Shabir,

WITHOUT PREJUDICE

Confirmed amount \$19,421.90 before GST @ 6 working days.

Kindly send Final invoice and all supporting documents to CHINA TAIPING

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Friday, 14 September 2018 8:54 AM
To: 'Mohamed Shabir Abdul Hamid' <shabir.abdul.hamid@simedarby.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Natarajan Kavidha Rajan <natarajan.k.rajan@simedarby.com.sg>; Chong Kean Yap <chong.kean.yap@simedarby.com.sg>; Adam Ng Chun Wei <adam.ng.chunwei@simedarby.com.sg>
Subject: RE: SLU5989L - FINALISE

Dear Shabir,

Please provides us Celette Bench photos.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Mohamed Shabir Abdul Hamid <shabir.abdul.hamid@simedarby.com.sg>
Sent: Thursday, 13 September 2018 7:14 PM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Natarajan Kavidha Rajan <natarajan.k.rajan@simedarby.com.sg>; Chong Kean Yap <chong.kean.yap@simedarby.com.sg>; Adam Ng Chun Wei <adam.ng.chunwei@simedarby.com.sg>
Subject: SLU5989L - FINALISE

Hi rasul,

Attached pre invoice, before paint photos, car o liner photos, after paint photos

Repair cost \$19,421.90 before GST

Repair days 08

Please confirm

Regards,
Mohamed Shabir
Operations Executive
AutoFrance (PEUGEOT) / Regent Motors (FORD)
C/O Vantage Automotive Limited
DID: 6477 7375 HP: 9278 2711

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	19 Jul 2018		19 Jul 2018 11:40 Edit Adj Rpt	S\$19,421.90 Edit Estimates	S\$19,421.90 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS				[Created by insurer]
Insured:	HO BENG KWEE, ID: S1692572A			
Main Claimant:	TAN TEW POI			
Vehicle Reg. No.:	SLU5989L	Date of Loss:	16/07/2018 13:00 - :59 [7 Months and 8 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP / SNM18D03516C02	Policy/Cover Note No.:	DMPCSN3017291800 (Comprehensive)	
Vehicle Reg. No. (Insured):	SLW5095E	Policy No. (Claimant):		
		Excess:	S\$0.00	
Repairer:	Regent Motor (HQ) 305 Alexandra Road, #02-01 Vantage Automotive Centre, 159942 Alexandra - Tel: 64777392			
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 30/07/2018]			
Adj Asg. Remarks:	EST \$28,154.27, CASE WITH SJE.			

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
There are no mail for this case.		

ALL ASSOCIATED TASKS										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Claim Documents

*SLU5989L (SNM18D03516C02)
 [SLW5095E]
 TP
 TAN TEW POI
 Jul 16 2018 1:00PM
 [HO BENG KWEE]
 Regent Motor

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page v <input checked="" type="checkbox"/>	
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	17/07/18 17:32	Accident Statement	Load HTM	
Photos/Images			3 per page v <input checked="" type="checkbox"/>	
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	17/07/18 17:29	Accident Photo [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
2	17/07/18 17:29	Accident Photo [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
3	17/07/18 17:29	Accident Photo [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
4	17/07/18 17:29	Accident Photo [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
5	17/07/18 17:29	Accident Photo [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
6	17/07/18 17:29	Accident Photo [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
7	17/07/18 17:29	Accident Photo [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/09/18 13:36	General View	Load PDF	
2	14/09/18 13:36	Reinspection Photo (1)	Load PDF	
3	14/09/18 13:37	Reinspection Photo (2)	Load PDF	
Documentation			1 per page v <input checked="" type="checkbox"/>	
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	19/07/18 11:39	REPAIR EST	Load PDF	
2	19/07/18 11:39	TP GIA	Load PDF	
3	19/07/18 11:39	OI GIA	Load PDF	
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	17/07/18 17:29	Sketch Plan [Linked Accident Report Documents]	Load TIF	
2	17/07/18 17:29	Sketch Plan #2 [Linked Accident Report Documents]	Load TIF	
3	17/07/18 17:29	Sketch Plan #3 [Linked Accident Report Documents]	Load TIF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/09/18 12:46	Supplementary	Load PDF	

Linked Accident Report Documents

			View View in Browser	
Assessment Reports			1 per page v <input checked="" type="checkbox"/>	
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	17/07/18 17:32	Accident Statement	Load HTM	
Photos/Images			3 per page v <input checked="" type="checkbox"/>	
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)		Thumbnail	Print
1	17/07/18 17:29	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
2	17/07/18 17:29	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
3	17/07/18 17:29	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
4	17/07/18 17:29	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
5	17/07/18 17:29	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
6	17/07/18 17:29	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
7	17/07/18 17:29	Accident Photo		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)		Thumbnail	Print
1	17/07/18 17:29	Sketch Plan		Load TIF	
2	17/07/18 17:29	Sketch Plan #2		Load TIF	
3	17/07/18 17:29	Sketch Plan #3		Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT118013248/R1VD3E2

Date: 20/09/2018

REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMPCSN3017291800

Claimant Vehicle No: SLU5989L Insured Vehicle No: SLW5095E

Date of Loss: 16/07/2018 Nature of Claim: TP Claim No: SNM18D03516C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLU5989L**

Make & Model: FORD FOCUS, Engine No: HG38781

Reg. Date: 08/12/2017 (Man. Year: 2017) Chassis No: WF06XXGCC6HG38781

Colour: Brown Odometer: 12901 km

Engine Capacity: 999 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16

Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	18,452.40	11,271.90	7,180.50	38.91
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,140.00	8,150.00	1,990.00	19.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	28,592.40	19,421.90	9,170.50	32.07
+ GST 7.00/7.00% (S\$)	2,001.47	1,359.53	641.94	32.07
Nett Amount (S\$)	30,593.87	20,781.43	9,812.44	32.07

INSPECTION

Date of Assignment: 19/07/2018

Date Inspected: 25/07/2018 Inspected At: Regent Motor (HQ)
305 Alexandra Road, #02-01 Vantage
Automotive Centre
Singapore 159942

Estimated Period of Repair: 6.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 20 Sep 2018)
Parts: 143	FORD FOCUS (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLU5989L)	
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	150.00 FS	*30.00 FS
2	1		*BONNET	Bent	1,035.00 FS	*1,035.00 FS
3	1		*DEFLECTOR - AIR TOP RAD PANEL	Serviceable	261.00 FS	*- FS
4	1		*DEFLECTOR - AIR	Serviceable	82.80 FS	*- FS
5	1		*DEFLECTOR - AIR BOTTOM RAD PANEL	Serviceable	315.00 FS	*- FS
6	1		*DEFLECTOR - AIR (FRONT BUMPER)	Serviceable	405.00 FS	*- FS
7	1		*REINFORCEMENT	Serviceable	1,350.00 FS	*- FS
8	1		*FRT LWR CROSS MEMBER ASSY	Serviceable	342.00 FS	*- FS
9	1		*RHF FENDER ASSY	Repair	505.80 FS	*- FS
10	1		*RHF FENDER INNER SHIELD - F11	Serviceable	351.00 FS	*- FS
11	1		*FRONT BUMPER	Deformed	2,520.00 FS	*2,520.00 FS
12	8		*CLIP, CLIP 5 PUSH ON	Necessary	28.80 FS	*28.80 FS
13	1		*FRONT EMBLEM (FORD OVAL)	Necessary	69.30 FS	*69.30 FS
14	1		*PAD, IMPACT RHF - F11	Necessary	54.00 FS	*54.00 FS
15	1		*BRACKET - VALANCE	Not Necessary	162.00 FS	*- FS
16	1		*BUMPER FRONT LOWER EXTENSION	Serviceable	495.00 FS	*- FS
17	1		*RHF FOG LAMP CHROME BEZEL, BRACKET	Scratched	171.00 FS	*171.00 FS
18	1		*FRT BUMPER REINFORCEMENT UPP	Serviceable	234.00 FS	*- FS
19	1		*BRACKET-BUMPER	Serviceable	54.00 FS	*- FS
20	1		*F/BPR REINFORCEMENT - F11	Bent	1,620.00 FS	*1,620.00 FS
21	1		*COVER (FRT BPR-COL/KEY W/FOG LAMP)	Serviceable	171.00 FS	*- FS
22	1		*RADIATOR GRILLE	Cracked	891.00 FS	*891.00 FS
23	1		*HEADLAMP ASSY RH	Cracked	3,690.00 FS	*3,690.00 FS
24	1		*LAMP-FRT MARKER	Serviceable	274.50 FS	*- FS
25	1		*BALLAST ASSY	Serviceable	549.00 FS	*- FS
26	1		*HDLP BULB D3S W/IGNITOR	Not Working	599.40 FS	*599.40 FS
27	1		*RHF FOG LAMP	Serviceable	256.50 FS	*- FS
28	1		*INTERCOOLER	Serviceable	711.00 FS	*- FS
29	1		*WASHER TANK 4.5L, WITH HDLP WASHER	Deformed	441.00 FS	*441.00 FS
30	1		*JET, RH, NOZZLE	Serviceable	460.80 FS	*- FS
31	1		*COVER, RH , NOZZLE	Scratched	122.40 FS	*122.40 FS
32	1		*HDLP WASHER HOSE ASSY	Serviceable	80.10 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 18,452.40 11,271.90

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR TO REMOVE, REALIGN, REPLACE DAMAGE AREAS SUCH AS FRONT BUMPER, FRONT FENDER RH, BONNET, HEADLAMP, FRONT CROSSMEMBER , FRT LOWER SPOILER, FRONT REINFORCEMENT	New	3,000.00	3,000.00
2	TO PUTTY, SPRAY PAINT ON FRONT BUMPER, BONNET, FRONT FENDER RH AND ALL AFFECTED AREAS	New	2,400.00	1,800.00
3	ELECTRICAL WIRING CHECK FOR PROPER FUNCTIONING	New	150.00	150.00
4	TUFF KOTE, ANTI RUST PRESERVATIONS, BODY CAVITY PRESERVATIONS (PER PANEL \$60 NETT)	New	120.00	60.00
5	SEALANT FOR BODY PANEL (PER PANEL \$60 NETT)	New	120.00	60.00
6	TO CONDUCT ECU PROGRAMMING CHECK AND CLEAR FAULT CODES RESTORE PROGRAMME MODULES	New	600.00	600.00
7	TO CONDUCT WHEEL ALIGNMENT	New	600.00	600.00
8	TO SUPPLY AND INSTALL FRONT NUMBER PLATE WITH HOLDER	New	70.00	0.00
9	HEADLAMP ADJUST FOCUS AND ANGLE, PROGRAMME HEADLAMP CORRECTOR	New	200.00	200.00
10	TO REMOVE AND REFIX RADIATOR, CONDUCT PRESSURE TEST, CHECK FOR LEAKS	New	600.00	0.00
11	TO REMOVE AND REFIX A/C CONDENSOR, CONDUCT PRESSURE TEST, CHECK FOR LEAKS, VACUUM REFILL, RECHARGE AIR CON GAS	New	600.00	0.00
12	TO MOUNT VEHICLE ON CAR O LINE CELETTE BENCH, TO CHECK AND ADJUST CHASSIS AND ALIGNMENT	New	1,680.00	1,680.00
Gross Labour Cost (S\$)			10,140.00	8,150.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >