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Is driver the own	V O I		
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(88/1/13) wef REF:	. 1	
ASS. REC. BY: MOTELS	1	
ASS	IGNMENT	/
From: Date:	Veh No. DCWST	742 Yr Regn: 7, 16
Estimated Cost:	Type: M.Car M.Cycle + Bus / Va	in / Lorry / Taxi / Prime Mover /
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Est Repairs: Y days Res.: Yes or No	D.O.A. 9/7/18	D.O.I. 20/7/10
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Annual Carlotte Carlo	Des. of Damages : Frt / Rear / C	DIS / N/S / II/C / Paotton or
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ate/Time_File Pass to? : Prell. Report	Days Of Repair:	
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Data/Time, File Return to?		Transportation
Add Fee:	: Site Insp (\$)S+RS,SI
	: Interview (\$) Photos
Report Format :	: Tech. Invs (\$) Others
.ump Sum / I.B.I: (\$: Weekend (\$)
		TOYAL

EROFIA MOTOR TRADING PTE LTD

AIRP

No 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883 Tel: 67527740 / 97761091 Fax: 67528669 Co. Reg No. 201202259N

Vehicle No: DCW 8742

Vehicle Model: Yamaha LC135

Estimated Repair Cos	ts RMF/L.
The second secon	407

Oty	Description	Not Aller	Amount S(5)
	List Items	Not fell	
2	Front fork tubes assy	16.0	5 1 640,00 A
1	Front wheel rim	2000/1	5 M 280.00 J
1	Fork under bracket	1 - # //00	5 1 1 185.00 ac
1	Front rim shaft	2/8/1	5 11 45.00 X
1	Front rim bearing	14-61.	5 11 38.00 x
1	Front brake disc	1 day	S 11 155.00 N
15	Handle bar	12/18	\$ 54 75.00
1:	Handle bar end	20/7/0	\$ cm7 28.00
1	Hand grip (1 set)	as Indo Affai Me	\$ Trin 45.00
1	Handle bar inner bracket	Toleyou	\$ 14 68.00
2	Side mirrors	Zul7/18 Zhyhi. Affring-	\$ 240 110.00 1/10
1	Brake lever	82 0.3	5 S F 2 32.00 -
1	Brake master pump		5 AA 135.00 №
1	Windshield		\$ 647 28.00-
1	Front signal		\$ (4) 65.00
1	Front signal lower garnish		\$ 5cm 85.00 -
1	Headlamp		\$ 512 185.00
1	Headlamp stay		\$ 12 93.00 X
I	Meter assy		\$ 1 4 350.00 ×
1	Fairing assy (1 set)		S CAR 425.00 _
1	Front footrest bracket		5 15-4 65.00 _
1.	Front footrest rubber		57,50 35.00 -
1	Brake pedal		S c u 7 42.00
1	Rear footrest		5 cm 40.00
1	Rear footrest bracket		\$ 3-1 78.00 /
1	Exhaust assy		\$ 120.00%
1	Exhaust protector -Chrome		5 2M 50.00
1	Exhaust protector -Black		5 667 38.00
1	Rear handle		\$ c 17 50.00
2	Rear signals	65	SU/SBAU130.00 12
1	Kick starter	01	5 yn, 85.00
1	Rear taillamp		5 11 135.00 X
1	Rear wheel rim		\$ 1 280.00 \
			\$ 4,515.00

	THE REAL PROPERTY.	
1	Rear fender reflect	or

		5 1	40.00 🗶
		5 11	38.00 🗸
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	suf	5 tuy	365.00 2
		\$	5,128.00
74		5	512.80
		\$	4,615.20

Less 10%

21

Special Nett Items

1	Number plate (1 set) from
2	Fork oils
2	Fork oil seals
1	Steering cone (1 set)

1	Sticker	(Iset)
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S/No. Labour

- To provide towing service.
- 2 To check wiring and reset headlamp focusing.
- To provide labour.

s		5000 30
5	17	80.00 ×
\$		380.00 2 Rs
S		510.00

Grand Total

\$ 5,594.20

Dollars: Five Thousand Five Hundred Ninety-Four And Twenty Cents Only.

onars. Five Thousand Five Hund

EROFIA MOTOR TRADING PTE LTD

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before latter spray painting
- To display damaged parts I during resurvey.
- . Parts prices are suggest to confirmation.
- There party survey is on a "Without Prejudice" basis.
- No dega modifications) is allowed.
- Supplementary emissions for enuryered and is subject to first approve from insurance Company

Activisionaged by Repairer

Significant

Date:

EROFIA MOTOR TRADING PTE LTD



No 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883 Tel: 67527740 / 97761091 Fax: 67528669 Co. Reg No. 201202259N

Vehicle No: DCW 8742

Vehicle Model: Yamaha LC135

Estimated Repair Costs

Oty	Description List Items	Not Aller	Amount S(\$)
2	<u>List Items</u> Front fork tubes assy	100 / PPCC 1	\$ 1 640.00 6
1	Front wheel rim	Lan	\$ 280.00
1	Fork under bracket	1	\$ 1 185.00 6
1	Front rim shaft	1/13	\$ 10 45.00
1	Front rim bearing	1321	\$ 14 38.00
1	Front brake disc	(Har)	\$ 14 155.00
1	Handle bar	1-1.0	\$ 54 75.00
1	Handle bar end	20/7/10	\$ can 28.00
1	Hand grip (1 set)	L. ASP. (ME	\$ 7110 45.00
1	Handle bar inner bracket	Tohybro Afferma-	5 4 68.00
2	Side mirrors	2/2	\$ 340 110.00
1	Brake lever	013	\$ 5 8 7 32.00
1	Brake master pump		5 44 135.00
1	Windshield		5 Cu7 28.00-
1	Front signal		\$ (4) 65.00
1	Front signal lower garnish		\$ 5cm 85.00
1	Headlamp		\$ 5 1 185.00
1	Headlamp stay		\$ 12 93.00
1	Meter assy		\$ 14 350.00
1	Fairing assy (1 set)		\$ CAL 425.00
1	Front footrest bracket		\$ 54 65.00
1	Front footrest rubber		57,50 35.00.
1	Brake pedal		5 cu 7 42.00
1	Rear footrest		\$ 607 40.00
1	Rear footrest bracket		\$ 3-1 78.00
1	Exhaust assy		\$ 120.000
1	Exhaust protector -Chrome		5 2M 50.00
1	Exhaust protector -Black		\$ (17.38.00)
1	Rear handle		\$ 61750.00
2	Rear signals		50/53W130.00
1	Kick starter		\$ yn, 85.00
1	Rear taillamp		\$ 11 135.00
1	Rear wheel rim		\$ 1 280.00
			\$ 4,515.00

3		c/f:	\$	4,515.00
	List Items			
1	Rear fender		5	m 120.00
1	Rear fender reflector		5	17 40.00 X
1	Rear wheel shaft		\$	1 A 38.00 ×
1	Basket		\$	Sul 50.00
1	Swing arm		5	365.00 7
	ST/7		\$	5,128.00
	Less 10%		\$	512.80
			\$	4,615.20
	Special Nett Items			
1	Number plate (1 set)		5	28.00
2	Fork oils		5	M 30.00
2	Fork oil seals		\$	ne 56.00
1	Steering cone (1 set)		5	sec 90.00 -
1	Swing arm rubber		\$	75.00 7 .
1	Sticker (1set)		5	ne 90.00
1	Helmet	_	\$	C41 100.00 60

S/No.	Labour		7
1	To provide towing service.	\$	50.00
2	To check wiring and reset headlamp focusing.	5	17 80.00 X
3	To provide labour.	\$	380.00 2 Rs
		\$	510.00

Grand Total \$ 5,594.20

469.00

Dollars: Five Thousand Five Hundred Ninety-Four And Twenty Cents Only.

EROFIA MOTOR TRADING PTE LTD

LKK Auto Consultants hence notify the Repairer of the following:

- To recurvey beforesafter spray painting
- To display carriaged part(s) during resurvey.
- . Parts prices are subject to confirmation
- Third party survey is on a "Wiltout Prejudice" basis
- No illegal modification(s) is allowed.
- Supplementary blanks (Hust be insurviewed and its subject to first approve from insurance Company)

Acknowledged by Repairer

Signature

Dates

From:

Hsiao Tong (LKKAuto)

Sent:

Tuesday, 31 July 2018 3:00 PM

To:

insurance@lioncityrentals.com.sg

Cc:

Mavis, Chew

Subject:

<NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLL 7939R(LCRF) &

DCW 8742 ON 09/07/2018(16:05HRS) ALONG/ AT BKE TOWARDS WOODLANDS

Your Ref: SLL 7939R

Our Ref: CC4/LCR18013235/Upa3

31 JULY 2018

LCRF PTE LTD

Dear Sirs.

ACCIDENT INVOLVING SLL 7939R(LCRF) & DCW 8742 ON 09/07/2018(16:05HRS) ALONG/ AT BKE TOWARDS WOODLANDS

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

Mavis, Chew < Chew.Mavis@aig.com>

Sent:

Thursday, 2 August 2018 11:25 AM

To:

Chang Wei Kwong

Cc:

insurance@lioncityrentals.com.sg; Hsiao Tong (LKKAuto)

Subject:

RE: AIG ref: #6467401702SG003#023# | Non Reporting Case / Accident involving SLL7939R (OI) AND DCW8742 on 09.07.18 @ 1605H along BKE towards Woodlands

Hi Wei Kwong

Till date, your hirer has not lodged the accident report.

Appreciate your assistance for this case as we have received property damage claim via solicitor, thank you.

Hi Hsiao Tong,

Please try contacting the hirer (contact details below) too, thank you.

Best Regards, Ms. Mavis Chew AIG

Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120 Tel +(65) 6419 1970 | Fax +(65) 6835 7416 chew.mavis@aig.com | www.aig.com.sg

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From: Chang Wei Kwong [mailto:ckwong1@ext.lioncityrentals.com.sq]

Sent: Tuesday, 24 July, 2018 4:47 PM

To: Mavis, Chew

Cc: insurance@lioncityrentals.com.sg

Subject: Re: AIG ref: #6467401702SG003#023# | Non Reporting Case / Accident involving SLL7939R (OI) AND

DCW8742 on 09.07.18 @ 1605H along BKE towards Woodlands

Dear Mavis.

As requested here is the driver's contact:

Name/Contact: BEK KWONG LONG/ 96963644

Thanks & Regards

LCR INSURANCE TEAM

Email: insurance@lioncityrentals.com.sg



Main Office 60 Anson Road #11-01 Mapletree Anson S079914

Branch @ Textile Centre

200 Jalan Sultan #03-33 S199018

Branch @ Big Box

1 Venture Ave Big Box #02-12U S608521

Office : (+65) 3158 4769

Web : www.lioncityrentals.com.sg

On Tue, Jul 24, 2018 at 3:32 PM Mavis, Chew < Chew. Mavis@aig.com > wrote:

AIG reference: 6467401702SG003

LCR vehicle: SLL7939R

Dear LCR officer,

Referring to above mentioned accident, we noted that our driver has yet to file a GIA report.

Kindly assist to inform him/her urgently as we have received notification of property damage claim. Please remind him/her to bring along the copy of Police Investigation Result (PIR) if any.

Do let us have your hirer's name and address for records purposes. Below will be third party's statement extracted from his police report, thank you.

Best Regards,

Ms. Mavis Chew

AIG

Complex Claims Examiner

Claims | AlG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65) 6419 1970 | Fax +(65) 6835 7416

chew.mavis@aig.com | www.aig.com.sg

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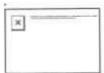
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Thanks & Regards

LCR INSURANCE TEAM

Email: insurance@lioncityrentals.com.sq



Main Office 60 Anson Road #11-01 Mapletree Anson S079914

Branch @ Textile Centre

200 Jalan Sultan #03-33 S199018

Branch @ Big Box

1 Venture Ave Big Box #02-12U S608521

Office: (+65) 3158 4769

Web : www.lioncityrentals.com.sq

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From:

Hsiao Tong (LKKAuto)

Sent:

Thursday, 2 August 2018 12:22 PM

To:

'erofia@singnet.com.sg'

Subject:

Your ref: DWC 8742 *Our Ref: CC4/LCR18013235/Upa3 [ACCIDENT INVOLVING SLL

7939R(AIG) & DWC 8742 ON 09/07/2018]

Your ref: DWC 8742

WITHOUT PREJUDICE

Our Ref: CC4/LCR18013235/Upa3

Dear Sir/Madam,

ACCIDENT INVOLVING SLL 7939R(AIG) & DWC 8742 ON 09/07/2018

We refer to the above matter.

Please be informed that our insured driver had yet lodge the accident report up-to-date.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

Hsiao Tong (LKKAuto)

Sent:

Thursday, 23 August 2018 5:36 PM

To:

'Mavis, Chew'; Chang Wei Kwong insurance@lioncityrentals.com.sg

Subject:

RE: (Urgent) AIG ref: #6467401702SG003#023# | Non Reporting Case / Accident

involving SLL7939R (OI) AND DCW8742 on 09.07.18 @ 1605H along BKE towards

Woodlands

Hi Mavis.

We have tried to call Mr BEK KWONG LONG at 96963644 but he did not pick up the phone.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mavis, Chew <Chew.Mavis@aig.com> Sent: Thursday, 23 August 2018 4:54 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Chang Wei Kwong <ckwong1@ext.lioncityrentals.com.sg>

Cc: insurance@lioncityrentals.com.sg

Subject: (Urgent) AIG ref: #6467401702SG003#023# | Non Reporting Case / Accident involving SLL7939R (OI) AND

DCW8742 on 09.07.18 @ 1605H along BKE towards Woodlands

Hi Wei Kwong

We noted that your hirer has not reported the accident till date. It has been a month since our first notification.

Please advise if you have managed to get in touch with him. At the same time, can you validate based on GPS finding if the vehicle was at the accident location?

Hi Hsiao Tong

Did you manage to speak to the hirer based on the contact details provided by LCR?

Best Regards, Ms. Mavis Chew AIG Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120 Tel +(65) 6419 1970 | Fax +(65) 6835 7416 chew.mavis@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, 02 August, 2018 12:19 PM

To: Mavis, Chew; Chang Wei Kwong Cc: insurance@lioncityrentals.com.sg

Subject: RE: AIG ref: #6467401702SG003#023# | Non Reporting Case / Accident involving SLL7939R (OI) AND

DCW8742 on 09.07.18 @ 1605H along BKE towards Woodlands

Hi Mavis.

Contents noted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mavis, Chew < Chew.Mavis@aig.com Sent: Thursday, 2 August 2018 11:25 AM

To: Chang Wei Kwong < ckwong1@ext.lioncityrentals.com.sg>

Cc: insurance@lioncityrentals.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: AIG ref: #6467401702SG003#023# | Non Reporting Case / Accident involving SLL7939R (OI) AND

DCW8742 on 09.07.18 @ 1605H along BKE towards Woodlands

Hi Wei Kwong

Till date, your hirer has not lodged the accident report.

Appreciate your assistance for this case as we have received property damage claim via solicitor, thank you.

Hi Hsiao Tong,

Please try contacting the hirer (contact details below) too, thank you.

Best Regards, Ms. Mavis Chew AIG Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120 Tel +(65) 6419 1970 | Fax +(65) 6835 7416 chew.mavis@aig.com | www.aig.com.sg

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From: Chang Wei Kwong [mailto:ckwong1@ext.lioncityrentals.com.sg]

Sent: Tuesday, 24 July, 2018 4:47 PM

To: Mavis, Chew

Cc: insurance@lioncityrentals.com.sq

Subject: Re: AIG ref: #6467401702SG003#023# | Non Reporting Case / Accident involving SLL7939R (OI) AND

DCW8742 on 09.07.18 @ 1605H along BKE towards Woodlands

Dear Mavis.

As requested here is the driver's contact:

Name/Contact: BEK KWONG LONG/ 96963644

Thanks & Regards

LCR INSURANCE TEAM

Email: insurance@lioncityrentals.com.sg

Main Office

60 Anson Road #11-01 Mapletree Anson S079914

Branch @ Textile Centre

200 Jalan Sultan #03-33 S199018

Branch @ Big Box 1 Venture Ave Big Box #02-12U

\$608521

Office: (+65) 3158 4769

Web : www.lioncityrentals.com.sq

On Tue, Jul 24, 2018 at 3:32 PM Mavis, Chew < Chew. Mavis@aig.com> wrote:

AIG reference: 6467401702SG003

LCR vehicle: SLL7939R

Dear LCR officer,
Referring to above mentioned accident, we noted that our driver has yet to file a GIA report.
Kindly assist to inform him/her urgently as we have received notification of property damage claim. Plea remind him/her to bring along the copy of Police Investigation Result (PIR) if any.
Do let us have your hirer's name and address for records purposes. Below will be third party's statement extracted from his police report, thank you.
×
Best Regards,
Ms. Mavis Chew
AIG
Complex Claims Examiner
Claims AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +(65) 6419 1970 Fax +(65) 6835 7416
chew.mavis@aig.com www.aig.com.sg
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Thanks & Regards

LCR INSURANCE TEAM

Email: insurance@lioncityrentals.com.sg

Main Office
60 Anson Road
#11-01 Mapletree Anson
S079914

Branch @ Textile Centre 200 Jalan Sultan #03-33 S199018

Branch @ Big Box 1 Venture Ave Big Box #02-12U S608521

Office: (+65) 3158 4769

Web : www.lioncityrentals.com.sg

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View Sent Message

This mail is associated with :

*DCW8742 (6467401702SG) [SLL7939R]

MOHD AMIN BIN MAKHTAR. Jul 9 2018 4:00PM [LCRF Pte Ltd] Erofia Motor Trading Pte Ltd

Resend View Recipients Print Message Delete Message Forward

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 29/09/2018 13:26 PM.

To NoorMarlesa,AbuKassim@alg.com; ShengYang,Lim@alg.com; Imran,Ishak@alg.com; yokeshi,chan@alg.com; Darshene.Supramanlam@alg.com; G.com; Aashweenjeetkaur.Mithoosingh@alg.com; Syazairdina,Azlan@alg.com

g.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azian@aig.com AIG_SG; chewht@lkkauto.com; Chew.Mavis@aig.com

Subject Request for OI GIA [SLL 7939R; DOA: 09/07/2018]

Hi,

CC

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong

LKK Auto Consultants Pte Ltd

<-- Original Message --> From: AIG_SG To: LKK_HQ

Sent On: 23/07/2018 08:18 AM Subject: No OI GIA Report

Н

Pts be advice that no OI GIA report received. Pts find OI details below for your further actions.

Ol name : LCRF Pte Ltd

Address:

29 Paya Lebar Road #01-03 Paya Lebar Office Centre Singapore 409005

Thank you.

Regards, chan yoke shi

DOCUMENTS SUMMARY

There are no documents.

- Pre repair inspection request - DCW8742 VS SLL7939R (OI) DOA: 09/07/2018

From: Mitticosingh, Assnwanjeetkaur

admin-a@kaauto.com, essignments@kkauto.com Tir

Tan, Lily (AIG), Fong, Angy-SY, Kaur, Balls, Chin, Lee-Ying, Abu Keesim, Noor-Mariesa, Mt Ishae, Mund Invan, Lim. Sheng Yang, Supremament, Carshene, Azian, Systemina, Chen, Yoke St. Ce:

Sere: 20/7/2018 11:34:49 AM

Attachments: 10072011120

н,

53 VX

Please refer to the enclosed request from ROY & PARTNERS

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know Kindly assist to assign Marcus Chua as Single Joint Expert as requested.

Thanks and regards,

Azshweenjeet Kaur (Aashween) AIG Express Claims Adjuster II

SG Claims Operations. | AIG Shared Services

From: Chia Jia Rong [mailto:jiarong@roypartners.com.sg]

Sent: Friday, July 20, 2018 11:25 AM

To: Mithoosingh, Aashweenjeetkaur

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baijit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Supramaniam, Darshene; Azlan, Syazairdina;

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLL7939R AND DCW8742 ON 09/07/2018

Dear Aashween

We refer to your email below.

Our client selects Marcus Chua (LKK AUTO) as the SIE for pre-repair survey.

Kindly get the appointed surveyor to contact our client's repairer to arrange for the survey asap

With reports.

Chia Jia Rong M/s Roy & Partners 101 Cest Street

#11-09 Tong Eng Building

Singapore 069523

Tri : 5536.8466 Fax: 6536 1963 Kimili: //arong@roypartners.com.sg

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From: Mithoosingh, Aashweenjeetkaur [mailto:Aashweenjeetkaur,Mithoosingh@alg.com]

Sent: Friday, 20 July, 2018 11:17 AM

To: jarong@roypartners.com.sg

Cr: Tan, Lily (AIG) <Lily Tan@aig.com>; Fong. Andy-SY <Andy-SY Fong@aig.com>; Raur, Baljit <Baljit Kaur@aig.com>; Chin, Lee-Ying <Lee-Ying <Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa AbuKassim@aig.com>; Md Ishak, Mohd Imran Cimran Ishak @aig.com>; Lim, Sheng Yang <ShengYang Lim@aig.com>; Supramaniam, Darshene «Darshene Supramaniam@aig.com»; Azlan, Syazairdina «Syazairdina Azlan@aig.com»; Chan, Yoke Shi «yokeshi.chan@aig.com» Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLL7939R AND DCW8742 ON 09/07/2018

Without Premise

Your Reference : MKR/103/8068A/2018/as.w

Our Reference SLL7939R

Dear Sin/Madam.

We sefer to your Notice of Accident of even date.

We intend to conduct a pre-requir survey of the damage to your client's your customer's vehicle jointly with your client'your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-requir survey as a single joint expert.

Name of Surveyor	Company Name
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Fong Soon Yee	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd

12.34pm@20/07/18
vehicle In
person@Mr.7e0
SUT@Mercus

Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will hear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards.

100

Aashweenjeut Kaur (Aashween) AIG Express Claims Adjuster til SG Clams Operations | AlG Shared Services

From: Chia Jia Rong [mailio percopilmopartness com up] Sent: Friday, July 20, 2018 11:02 AM Ter Abu Kassim, Noor Mariesa; Fong, Andy-SY Subject: FW: Pre Repair Inspection

Dear Sir/miclam

Please do let me have your reply or our client will proceed to requir the said vehicle without further notice

With regards,

Chia Ma Rong

M/a Rev & Partners 101 Gecil Street #11:09 Tong Eng Boilding

Singapore 069533

Tel: 6536 8466 Fax: 6536 1963

Email : flarong@roypartners.com.sg

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From: Chia Jia Rong (mailtoniaronnill rospartiers com sel Sent: Wednesday, 18 July, 2018 12:58 PM To: 'Fong, Andy-SY' < Andy-SY. Fongsillaig.com> Subject: Pre Repair Inspection

Our Ref: MKR/103/8068A/2018/as.jr Your Ref: Your insured vehicle SLL 7939R

ZELAWATI BINTI ZULKIFLI

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. ALONG BKE TOWARDS WOODLANDS ON 09.07.2018 AT ABOUT 1605 HOURS.

We refer to the above matter

We act for ZELAWATI BINTI ZULKIFU, the owner of motor vehicle No. DCW 8742

We are instructed by our client to notify you of a road traffic accident on 9th July 2018 at about 1605 hours along BKE towards Woodlands involving our client's motor weblicle registration number DCW 8742 and motor vehicle registration number SLL 7939R driven by your insured at the material time. A copy of the police report filed is enclosed.

As a result of the accident, our client's motor vehicle DCW 8742 has been damaged. Before our client proceed to repair the damaged motor cycle, please let us know within two (2) working days of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motor cycle DCW 8742 at our client's repairer workshop, M/s Eurofia Motor Trading Pte Ltd No. 1 kaki Bukit Avenue 6 #02-62 Autobay @ Kaki Bukit Singapore 417883, Your said surveyor may contact Lee Lee at 6752 7740 to arrange the said inspection. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor car without further reference to you.

With regards.

Chin An Rong M/s Roy & Partners 101 Cecil Street #11-09 Tong Eng Building Singapore 069533

Tel: 6536 8466 Fax: 6536 1963 Email: flarong@roupartners.com.sq

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Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883 Tel: 67527740 Fax: 67528669

E-Mail: erofia@singnet.com.sg Co Registration No: 201202259N

Our Ref: EMT1349/18/lt/DCW8742

WITHOUT PREJUDICE

Your reference: TO BE ADVISED

BY HAND TO LKK

31 July 2018

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Officer-In-Charge (Motor Claims Department)

Dear Sir

Re: ACCIDENT INVOLVING SLL7939R AND DCW8742 ON 09 JULY 2018

We are instructed by our client Zelawati Binti Zulkifli to claim damages against your insured SLL7939R in connection with a road traffic accident on 09 July 2018 at about 16.05hrs along Bukit Timah Expressway with our client's motorcycle registration number DCW8742

As a result of the accident, our client's motor bike was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1.	Final Repair Bill as per Surveyor's recommendation	\$\$ 1,700.00
2.	Loss of Use (6 days X S\$20.00/day) Repair Day + PRI	\$\$ 120.00
	Total to Claim	\$\$ 1,820.00

Attached final repair bill for your early process of our claim

Kindly revert soonest

Thank you

Yours faithfully Erofia Motor Trading Pte Ltd

Teo Hwa Heng

EROFIA MOTOR TRADING PTE LTD (201202259N)

1 Kaki Bukit Ave 6 #02-62 Singapore 417883 Tel: 67527740 Fax: 67528669 H/P: 90696165 (Mr Teo)

INVOICE

Number Date Page DCW8742 31-Jul-18 1

YOUR REF:

VEHICLE NO:

DCW8742

MAKE/MODEL:

YAMAHA LC135

NAME: ADDRESS: AIG ASIA PACIFIC INSURANCE PTE LTD

SS: 78 SHENTON WAY #07-16

AIG BUILDING SINGAPORE 079120

ACCIDENT INVOLVING SLL7939R AND DCW8742 ON 09 JULY 2018

FINAL REPAIR COST AS PER SURVEYOR'S RECOMMENDATION S\$ 1,700.00 LOSS OF USE (6 DAYS X \$20.00/DAY) REPAIR & PRI S\$ 120.00

SUB-TOTAL:

S\$ 1,820.00

SINGAPORE DOLLARS: ONE THOUSAND EIGHT HUNDRED AND TWENTY ONLY

TOTAL:

S\$ 1,820.00

EROFIA MOTOR TRADING PTE LTD

'/

From:

Hsiao Tong (LKKAuto)

Sent:

Tuesday, 15 January 2019 5:00 PM

To:

'erofia@singnet.com.sg'

Subject:

RE: Your ref: DCW 8742 *Our Ref: CC4/LCR18013235/Upa3 [ACCIDENT INVOLVING

SLL 7939R(AIG) & DCW 8742 ON 09/07/2018]

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Attached is a copy of our insured police report for your perusal. Liability is unclear.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Thank you.

Brief Details.

On 09.07.18 at 1630hrs, I was travelling along BKE towards Woodlands Check point bell Panjang exit when I was driving my car SLL7939R. I was on the second lane when I say DCW8742 travelling on the second lane too. Suddenly, he switched to the extreme left is back to the second lane. At that time, I was already on the second lane overtaken him. A side car hit onto the right side of his m/cycle, He skidded and landed on the road. He sur on left and right arm and was still conscious. Subsequently, ambulance and traffic police rider was conveyed to NTFGH. My car installed CCTV SD card was taken and seized by ref E/20180709/0083

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 2 August 2018 12:22 PM

To: 'erofia@singnet.com.sg' <erofia@singnet.com.sg>

Subject: Your ref: DWC 8742 *Our Ref: CC4/LCR18013235/Upa3 [ACCIDENT INVOLVING SLL 7939R(AIG) & DWC 8742

ON 09/07/2018]

From:

Mavis, Chew < Chew.Mavis@aig.com>

Sent:

Tuesday, 26 February 2019 10:34 AM

To:

Hsiao Tong (LKKAuto); Admin A; Admin-D (LKKAuto); Joy Irene (LKKAuto)

Subject:

#6467401702SG003#023# << AIG ref | Veh: DCW8742, DOA: 09/07/18

HI LKK

You were the appointed SJE for this matter. We have received LOD from Roy & Partners, kindly upload your photo/survey report/invoice in Merimen soonest possible, thank you.

Best Regards,
Ms. Mavis Chew
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120 Tel +(65) 6419 1970 chew.mavis@aig.com | www.aig.sg



AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. Click here to find out more.

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Merimen e-Claims Page 1 of 1

...CLAIM SUBFOLDER...(Pending for Survey Report) Revoked / No settlement

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status	
Main	20 Jul 2018 Edit Reg		20 Jul 2018 00:00 Edit Adj Rpt	S\$1,700.00 Edit Estimates	\$\$1,700.00 View Rpt		Pending for Survey Report Cancel Case	
	Main	R	eference	Claim D	etails	Documents	51	now All
CLAIM SU	BFOLDER D	ETAILS			[Created	by adjuster]		
Insured:	LCRF PTE	LTD, Co. Reg. 1	io.: 201624597K					
Main Claimant:	ZELAWAT	TI BINTI ZULKIF	LI, ID: 950206-0	3-5364				
Vehicle Reg No.:	DCW87	42		Date o		18 15:00 - :59 ns and 6 Days From	LTA Reg Date (Mar	v Yr)]
Claim Type	TP / 646	Station (Course						
Vehicle Reg No. (Insured):	SLL7939	R		Policy (Claim				
				Excess				
Repairer:	Erofia Mo	tor Trading Pte	Ltd (KAKI BUKIT)	1 KAKI BUKIT AVE	6 #02-62, 417883	Kaki Bukit - Tel:		
Handling Insurer:	AIG Asia	Pacific Insuranc	e Pte. Ltd. (Expre	ss) - Tel: 65-6419-	3000 [Handled	by Chew, Mavis] C	hew.Mavis@aig.con	n
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 6.	256-3561 [Handle	d by MARCUS CH	iua] [Final Rp	t due 31/07/201	18]
ASSOCIAT	TED MAIL RE	CEIVED				View	All Compose C	ase Ma
• AIG_SG • AIG_SG	(01/10/2018)	: Re: Request fo : No OI GIA Rep		rt 19R; DOA: 09/07/	2018]	Search Tasks Cr	oate New Task C	Complet
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Claim Documents

*DCW8742 (6467401702SG)

[SLL7939R]

TP

ZELAWATI BINTI ZULKIFLI

Jul 9 2018 4:00PM

[LCRF PTE LTD]

Erofia Motor Trading Pte Ltd

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89	22/07/18 09:53	Chassis Number	0	Load JPG	V
90	23/07/18 20:06	Reinspection Photo	0	Load JPG	V
91	23/07/18 20:06	Reinspection Photo	0	Load JPG	~
92	23/07/18 20:06	Reinspection Photo	0	Load JPG	12
93	23/07/18 20:06	Reinspection Photo	0	Load JPG	V
94	23/07/18 20:06	Reinspection Photo	0	Load JPG	V
95	23/07/18 20:06	Reinspection Photo	0	Load JPG	7
96	23/07/18 20:06	Reinspection Photo	0	Load JPG	V
97	23/07/18 20:06	Reinspection Photo	0	Load JPG	V
98	23/07/18 20:06	Reinspection Photo	0	Load JPG	V
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Nα	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
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2	20/07/18 17:01	EMAIL FROM AIG DD 20.07.2018	0	Load PDF	
3	20/07/18 17:01	TP POLICE REPORT	0	Load PDF	
4	25/07/18 09:08	TP ESTIMATE - MARKED	0	Load PDF	
5	25/07/18 09:08	TP LOG CARD, CI, IC	0	Load PDF	
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1	01/10/18 08:54	OI GIA REPORT	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/LCR18013235/UPA3Q2

Date:

28/02/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994800

Claimant Vehicle DCW8742

Insured Vehicle No:

SLL7939R

No: Date of Loss:

09/07/2018

Nature of Claim:

TP

Claim No: 6467401702SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

DCW8742

Make & Model:

YAMAHA FZ150, 150cc

Engine No:

G399E525000

Reg. Date:

03/07/2016 (Man. Year: 2016)

Chassis No: Odometer:

PMYUG0420G0025900 23569 km

Colour Engine Capacity:

Sum Insured (S\$):

134 cc

Market Value/New Car Price: N/A

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Yes Engine Modification:

Pre-accident Condition:

Front Tyre Size:

70/90-17

Rear Tyre Size:

80/80-17

Front Left Side: Front Right Side: Presa 6 mm

Rear Left Side: Rear Right Side: Presa 6 mm 0 mm

0 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		5,084.20	2,367.60	2,716.60	53.43
Miscellaneous Items		0.00	0.00	0.00	
Labour		510.00	310.00	200.00	39.22
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Calculated Gross Total (S\$)	5,594.20	2,677.60	2,916.60	52.14
A	oproved Total (Overridden) (S\$)		1,700.00		
	Nett Amount (S\$)	5,594.20	1,700.00	3,894.20	69.61
	Global Sum S	Settlement (S\$)	0.00		

INSPECTION

Date of Assignment:

20/07/2018

Date Inspected:

20/07/2018 Inspected At:

Erofia Motor Trading Pte Ltd (KAKI BUKIT)

1 KAKI BUKIT AVE 6 #02-62

Singapore 417883

Estimated Period of Repair:

4.0 days

Adjuster: MARCUS CHUA

Manager:

CHEW HSIAO TONG

Adjuster Report		Page 2 of 5
NOTE: This report represents our findings at the time and place of inspection stal knowledge and ability but any other liability under any other circumstances is here	ted herein. Such inspection has been carried out to the bes eby expressly excluded.	st of our

REPAIR DETAILS

1	Recon	men	ded	Par	te
	CCOII		ucu	(a)	1.0

No.	Qty Part N	o. Particulars	Condition	Repairer's	Amount
1	2	*FRONT FORK TUBES ASSY	Repair	640.00 FL	*-FL
2	1	*FRONT WHEEL RIM	Repair	280.00 FL	*-FL
3	1	*FORK UNDER BRACKET	Not Necessary	185.00 FL	*-FL
4	1	*FRONT RIM SHAFT	Not Necessary	45.00 FL	*-FL
5	1	*FRONT RIM BEARING	Not Necessary	38.00 FL	*-FL
6	1	*FRONT BRAKE DISC	Not Necessary	155.00 FL	*-FL
7	1	*HANDLE BAR	Bent	75.00 FL	*75.00 FL
В	1	*HANDLE BAR END	Cut	28.00 FL	*28.00 FL
9	1	*SET HAND GRIP	Tom	45.00 FL	*45.00 FL
10	1	*HANDLE BAR INNER BRACKET	Bent	68.00 FL	*68.00 FL
11	1	*SIDE MIRRORS	O/S Broken	110.00 FL	*55.00 FL
12	1	*BRAKE LEVER	Scratched	32.00 FL	*32.00 FL
13	1	*BRAKE MASTER PUMP	Not Necessary	135.00 FL	*-FL
14	1	*WINDSHIELD	Cut	28.00 FL	*28.00 FL
15	1	*FRONT SIGNAL O/S	Cut	65.00 FL	*65.00 FL
16	1	*FRONT SIGNAL LOWER GARNISH	Scratched	85.00 FL	*85.00 FL
17	1	*HEADLAMP	Scratched	185.00 FL	*185.00 FL
18	1	*HEADLAMP STAY	Repair	93.00 FL	*-FL
19	1	*METER ASSY	Not Necessary	350.00 FL	*-FL
20	1	*SET FAIRING ASSY	Cracked	425.00 FL	*425.00 FL
21	1	*FRONT FOOTREST BRACKET	Bent	65.00 FL	*65.00 FL
22	1	*FRONT FOOTREST RUBBER	Torn	35.00 FL	*35.00 FL
23	1	*BRAKE PEDAL	Cut	42.00 FL	*42.00 FL
24	1	*REAR FOOTREST	Cut	40.00 FL	*40.00 FL
25	1	*REAR FOOTREST BRACKET	Bent	78.00 FL	*78.00 FL
26	1	*EXHAUST ASSY	Repair	420.00 FL	*-FL
27	1	*EXHAUST PROTECTOR -CHROME	Bent	50.00 FL	*50.00 FL
28	1	*EXHAUST PROTECTOR -BLACK	Scratched	38.00 FL	*38.00 FL
29	1	*REAR HANDLE	Cut	50.00 FL	*50.00 FL
30	1	*REAR SIGNALS	O/S Broken	130.00 FL	*65.00 FL
31	1	*KICK TAILLAMP	Twisted	85.00 FL	*85.00 FL
32	1	*REAR TAILLAMP	Not Necessary	135.00 FL	*-FL
33	1	*REAR WHEEL RIM	Repair	280.00 FL	*-FL
34	1	*REAR FENDER REFLECTOR	Not Necessary	40.00 FL	*-FL
35	1	*REAR FENDER	Twisted	120.00 FL	*120.00 FL
36	1	'REAR WHEEL SHAFT	Not Necessary	38.00 FL	*-FL
37	1	*BASKET	Bent	50.00 FL	*50.00 FL
38	1	*SWING ARM	Bent / Twisted	365.00 FL	*365.00 FL
39	1	'NUMBER PLATE (FRONT)	Necessary	28.00 FS	*10.00FS
10	2	*FORK OILS	Necessary	30.00 FS	*30.00FS
11	2	*FORK OIL SEALS	Necessary	56.00 FS	*56.00 FS
12	1	SET STEERING CONE	Necessary	90.00FS	*90.00FS
13	1	*SWING ARM RUBBER	Necessary	75.00 FS	*75.00 FS
14	1	*SET STICKER	Necessary	90.00FS	*90.00FS
15		*HELMET	Cut	100.00FS	
	inchise part SeS	ocNett. L=ListItemDisc.	-	100.0015	*60.00FS
05.78	minimo para oro	With a Manual India	Sub Total (S\$)	5,597.00	2,585.00
			Items 10.00/10.00% (S\$)	4,447,144	

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
				Total Parts (S\$)	5,084.20	2,367.60
			Report was	unsubmitted during this print-out		

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO PROVIDE TOWING SERVICE	New	50.00	30.00
2	TO CHECK WIRING AND RESET HEADLAMP FOCUSING	New	80.00	0.00
3	TO PROVIDE LABOUR	New	380.00	280.00
	Gross Lab	our Cost (S\$)	510.00	310.00
	Report was unsubmitted during	o this print-out.		

< END OF ESTIMATES >