Asher Sng (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 7 November 2018 5:29 PM

To: Asher Sng (LKKAuto); Admin A

Cc: Catherine Thia; Chee So Chow; Hsiao Tong (LKKAuto); Alfred Toh; KKLau

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GV672L (OI:

SNM18D03599C02/2) and SBQ6797G (TP: LKK REF -CC6/CTI18013218/Aeb3) on

15.07.2018

LKK REF -CC6/CTI18013218/Aeb3 CTI REF - SNM18D03599C02/2 (GV672L)

Dear Asher

We refer to your email of even date pertaining to the above matter.

Please let us have a copy of your letter to Insured on the claim and proceed to resolve the property damage claim at \$8,400.00.

We await your payment advice to enable Catherine to act accordingly.

Best Regards

Alfred Toh Senior Executive Claims Department China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapore 079909 DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175 Email: claimsdept@sg.cntaiping.com alfred.toh@sg.cntaiping.com www.sg.cntaiping.com



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Wednesday, November 07, 2018 4:37 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow

<sochow.chee@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GV672L (OI: SNM18D03599C02/2) and

SBQ6797G (TP: LKK REF-CC6/CTI18013218/Aeb3) on 15.07.2018

Your ref: SNM18D03599C02/2 Our ref: CC6/CTI18013218/Aeb3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured reversed and hit third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "TK MOTOR WORKSHOP" at \$8,400.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 16,689.00	\$ 7,300.00
2. Loss of Use (11days x \$100)	\$ 1,300.00	\$ 1,100.00 (11days x \$100)
Total	\$ 17,989.00	\$ 8,400.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards.

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersna@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Asher Sng (LKKAuto)

Sent: Monday, 8 October 2018 10:28 AM

To: 'Claims Dept of CTI' < claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GV672L (OI: CTI - TBA) and SBQ6797G (TP: LKK REF -

CC6/CTI18013218/Aeb3) on 15.07.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

Enclosed for your perusal is:

TP ESTIMATE - MARKED

PRELIMINARY ADVISE

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersna@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 20 July 2018 3:20 PM

To: 'Claims Dept of CTI' < claimsdept@sg.cntaiping.com>

Cc: Angie Foo <angie.foo@sg.cntaiping.com>; Sharon Han <sharon.han@sg.cntaiping.com>; Admin A <admin-

a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GV672L (OI: CTI - TBA) and SBQ6797G (TP: LKK REF -

CC6/CTI18013218/Aeb3) on 15.07.2018

WITHOUT PREJUDICE

Dear Sharon.

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SBQ 6797G at M/s TK Motor Workshop.

Enclosed for your perusal is:

TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupel@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD #15-00 SPRINGLEAF TOWER Singapore 079909 Attn: Motor Claims Dept

Dear Sir/ Madam

ACCIDENT INVOLVING VEHICLE NO <u>SBQ 6797G & GV 672L ALONG</u> <u>BLK 132 LOR AH SOO CARPARK</u> ON <u>15/07/2018</u>

We are authorized by the owner of SBQ 6797G their above claims.

I/We therefore propose to claim as follows:

Cost of Repairs
 \$\$ 7,300.00

Loss of Use/Rental (\$\$100 x 13 days)
 \$\$ 1,300.00

TOTAL <u>\$\$</u> 8,600.00

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

TK MOTOR WORKSHOP

......

Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Wednesday, 12 September 2018 3:04 PM

To:

WILLIAMHWT@HOTMAIL.COM

Subject:

ACCIDENT INVOLVING GV 672L AND SBQ 6797G ON 15/07/2018

Our Ref: CC6/CTI18013218/Aeb3

12 SEPT 2018

BIZ 21 MARKETING

Dear Sir/Madam,

ACCIDENT INVOLVING GV 672L AND SBQ 6797G ON 15/07/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler DID: 6841 6051 FAX: 6741 4108

Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

AUTHORIZATION TO ACT

I, <u>CHUA TIAN KEONG</u> (the third party claimant") of <u>BLK 491D TAMPINES STREET 45 #08-230 SINGAPORE 523491</u> (address), owner of <u>SBQ 6797G</u> (vehicle no.) hereby authorize <u>T K MOTOR WORKSHOP</u> ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no <u>SBQ 6797G</u> that was damaged pursuant to the accident which occurred on <u>15/07/2018</u> (date) along <u>BLK 132 LORONG AH SOO CARPARK</u> (location) involving vehicle no/s <u>GV 672L</u> ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this ______ (day) of ______ (month) 20____ (year)

TK MOTOR WORKSHOP

Signed by "the third party claimant"

Signed by "the workshop"

(with chop)

(with chop if applicable)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3066411701

Claim No : SNM18D03599/C01/2

Claimant : CHUA TIAN KEONG

Amount : \$\$8,400.00

DOLLARS EIGHT THOUSAND AND FOUR HUNDRED ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SBQ 6797G Insured Vehicle No. : GV 672L

Date of Loss

: 15/07/2018

Place of Accident : BLK 132 LORONG AH SOO CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE, LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: BIZ 21 MARKETING : LIM KOK ENG

Driver Name

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE, LTD.

(1) General Damages	SŞ
(2) Cost of Repair/Excess	S\$ 7,300.00
(3) Loss of Use/Rental/Earning	S\$ 1,100.00
(4) GIA/Police Reports/	The second secon
Investigation Results/Search Fees	S\$
(5) Medical Reports/Expenses	S\$
(6) Survey Fees/Towing Fee/Disbursement	S\$
(7) Cost including Disbursement	S\$
TOTAL	S\$ 8,400.00

Claimant Name: CHUA TIAN KEONG

NRIC No : \$1806078G

Signature

8/11/2018

T K MOTOR WORKSHOP

1 KAKI BUKIT AVE 6 #02-56 SINGAPORE 417883 TEL: 96273323 FAX: 68442641 CO. REG NO: 53049097 L

DATE:29/09/2018

CHUA TIAN KEONG BLK 491D TAMPINES ST 45 #08-230 SINGAPORE 523494

DEAR SIR

ACCIDENT DATE: 15/07/2018

FINAL BILL TO KIA STINGER 2.0A 2WD SUNROOF CAR NO:SBQ6797G

LUMP SUM REPAIR RECOMMENDED BY SURVEYOR

S\$

7,300.00

T K MOTOR WORKSHOP

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