10000	Kranthuan CC VIAXA1801 32	16,8	1963 9 LIKE	
INS. CASE OWNER	RAGE ASSIGNMENT DOI: ASSIGNMENT	d o	grate / Time/	N 17118
Pre-assign / CCU Insured Vehicle No Name of Insured Insured Tel No. Excess Sec II :SS Is driver the owner	GGD & DOR GON KWEE HOCK HP: D.O.A: 1718 PI (YES / NO.) Nature of Accident:	Taim No. : tolicy No. : fake / Model : face of Accident		
If NO. Driver Non Driver Tel !	No.: (V/L: YES / NO.) In	I GIA REPORT	YES / NO ; TP GIA F	? Yes/No
5 LQ 7601	<u>M</u> —			
INSRS: WSP: Tel: Liability: RMKS:	WSP: Tel: Limbility:	INSRS: WSP: Tel: Liability: RMKS:		INSRS: WSP: Tel Liability: RMKS
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2/8/18		N	lon-Reporting lir (1st):	
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		C	ar Rental Invoice:	
		т	owing Invoice	
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		N.	tedical Bill:	
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PRELIMINARY ADVICE	Date/Time: Sent By:		ost-Repair Photos	
		C	Others:	
FINALIZATION	Date/Time: Confirm with:		Confirm by: EAJUL	
Repair Cost:	SS 470 (2 days) Reduction: 43444 9		Email	Call C
FINAL SETTLEMENT	Date/Time: Confirm with		mail Cal	
Final Liability:	% (Agreed / Assessed) BOLA S/N No.	1	NO or B 28, Ass. Lia:	
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Loss of Use (LOU):	SS (5 x days)		₩.	
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LOR only LOU only GIA/LTA Search	LOR + LOU LOR + LO Tick only one		VIII A	
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Total:	SS Global Sum SS:		2.500.002.000	4-2-1
FINAL PAYMENT	Date/Time: Confirm with:	i	mail Cal	
Pance 1	S\$ Name 1:			
Payor 2: (Strike if N.A.)	S\$ Name 2:			
Payce 3: (Strike if N.A.)	SS Name 3:			
range on the state of the state	11.78/115-5.			

Weekend (\$

TOTAL

Lump Sum / I.B.I: (S



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation	Internationale Des Experts En Auton	nobile
AXA	INSURANCE PTE	ELTD	Ref : CC4/ASM1801	3216/R1fb3
	HENTON WAY #24 TOWERSINGAPO		Date: 20-07-2018 Code: ASM	
1.		Policy Par	ticulars :- THIRD PARTY CLA	IM
	Insured Veh.	SGD 8220A	Veh. Inspected	SLQ 7601M
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	20/07/2018
2.		Vehic	cle Particulars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer		Steering	
	Brakes		Modification	
	General			
3.			Conditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4.		D	escription of Damages	
5.			General Information	
	Accident Date	03/07/2018	Inspection Date	23/07/2018
	Survey held at	WORLD AUTO PTE L		
	.30	47 JALAN PEMIMPIN #01-02/03 HALCYON : SINGAPORE 577200	2 BLDG	
5a.			Remarks	

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03 Halcyon 2, S'pore 577200

Tel No.: 6451 3933 Fax No.: 6455 7576 E-Mail: worldaut@singnet.com.sg

Website: www.worldauto.com.sg

Tax Reg. No.: 200006765-H Buss. Reg. No.: 200006765H

AXA INSURANCE SINGAPORE PTE LTD

143 Cecil Street #01-01 GB Building

069542

Attention: Motor Claim Department

Contact: 338 7288 Fax No.: 880 4838

Estimate: ES001003

Date: 20/07/2018

Vehicle Num. : SLQ 7601M(LCR)

Make/Model: TOYOTA PRIUS HYBRID

Chassis/Eng#:

Accident Date: 03/07/2018

Claim No. : Reference: Policy No. :

S/N Quantity Particular Unit Price Amount S\$

			Casul	
		LIST ITEMS :	4p quotools 2 days	
1.	1	REAR BUMPER	Kn 90010068	500.00 reper
2. 3. 4. 5.	1	REAR BUMPER TAIL LAMP RH	3.1	600.00 🟋
3.	1	REAR LOWER BUMPER	A	560.00
4.	1	REAR TAIL LAMP - RH	2 Lows	680.00 ★
5.	1	REAR EXTENSION FILLER RH	100	220.00 reper
6.	1	REAR BUMPER RETAINER RH	1.	120.00 × 111
			210	
		List TotalS\$:	1.6.	2,680.00
		20.00% Discount S\$:	1 cover	536.00
			23/107/18 6/150	***************************************
			73/0/1	2,144.00
			ι , ο.	
		SPECIAL NETT ITEMS :	O same atter	
1.	1	REAR BUMPER CLIP	Resum a few repair	50.00 30 New
			reflec	
		Special Nett Total S\$:		50.00
		LABOUR:		001000000 001 .
		WIRINGS CHECK AND RECTIFY WHERE	NECESSARY	180.00
				1
		LABOUR TO REMOVE ACCIDENT DAMA		809.00 150
		TO REPAIR INCLUDING PANEL BEAT, CU		
		PANEL WHERE NECESSARY & REPLACE	E ABOVE ITEMS	
				1-5-
		PUTTY & SPRAY PAINT ALL AFFECTED	AREAS (INNER/OUTER)	798:50 250
		Labour Total S\$:		1,680.00

the Repairer of the fellowing:

- . To recursely helped their spring parenting
- . To distley divroged part in during recovery.

. Parts prices are subject to re-

for WORLD AUTO PTE LTD sely is an a "person" Frequency been

· Supprementary Ham(4) man in the compact and is subject to final approved immunication Company

Acknowledned by Repairer

E. & O.E.

Total S\$:

3,874.00

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	ET VIEVE
Owner ID Type:	Company
Owner ID:	4597K
Vehicle Details	
Vehicle No.:	SLQ7601M
Vehicle to be Exported:	Yes
Intended De-registration Date:	02 Aug 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8 CVT
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	2ZRS058370
Chassis No.:	JTDKB3FU803562239
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$29,007.00
Original Registration Date:	21 Jul 2017
First Registration Date:	21 Jul 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Jul 2027
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	20 Jul 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$54,406.00
COE Rebate Amount:	\$43,524.00
Total Rebate Amount:	\$47,274.00

The information contained herein is correct as at 02 Aug 2018



\$1 URLANE 1, 001-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20 July 2018

SOH KWEE HOCK 10 UPPER SERANGOON VIEW, #12-02 Singapore 534198

Dear Sir.

OUR REF

: CC4/ASM18013216/R1fb3

YOUR REF

: SGD 8220A

ACCIDENT INVOLVING SGD 8220A & SLQ 7601M ALONG ANG MO KIO AVE 5 ON 03/07/2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- · Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

· Video footage of accident (if any)

Statement and/or police report from independent witness(es) (if any)

 If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to pohkin@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/ commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2132 if you have any further enquiries.

Yours sincerely, Claim department

This is a computer generated letter and no signature is required.

CC: AXA INSURANCE PTE LTD

Cecilia Chong (LKK Auto)

From:

Cecilia Chong (LKK Auto)

Sent:

Thursday, 15 August 2019 10:01 AM

To:

worldauto@singnet.com; worldaut@singnet.com

Subject:

YOUR REF: SLQ 7601M (OUR REF: CC4/ASM18013216/R1gb3) *** ACCIDENT

INVOLVING SGD 8220A & SLQ 7601M ON 03/07/2018 ***

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Your ref: SLQ 7601M

Our Ref: CC4/ASM18013216/R1gb3

Dear Sir/Madam,

ACCIDENT INVOLVING SGD 8220A & SLQ 7601M ON 03/07/2018

We refer to the above matter.

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s AXA Insurance Pte Ltd.

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Save the Earth Print only when necessary

LKK AUTO CONSULTANTS PTE LTD (TP) .



Type

Question

Message

UPDATES? TO CLOSE OFF THE FILE IF THERE IS NO DEVELOPMENT

Reply

LKK AUTO CONSULTANTS PTE LTD (TP) *

Menu



RE: UPDATES?

Type

Question

Message

Hi KC, we have send a 10 days notice email to TP on 14/08/2019. However, till date no further development from TP. Thus, we shall proceed to submit WP report and close off the matter. Document uploaded in Smartclaim. Thanks - CCL

Reply



monday Quinn, van.



Service Request Details

Claim

58M00NJC

Reference

None A

Loss Date

3 July 2018

Request Date

20 July 2018

Due Date

20 July 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Sprvices

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

More

Vehicle Information

Incident Vehicle Registration #

SLQ7601M

Make

TPVD

Model

PROF

Service Address

Primary Contact/Insured

SOH KWEE HOCK 10 UPPER SERANGOON VIEW, #12-02, 534198, Singapore

389REN@GMAIL.COM

Claim Handler

CHAN Kian Chuan 6568804269 kianchuan.chan@axa.com.sg

Additional Instructions

INSD GIA NOT REPORTED

Messages Invoices History Documents Assessment Metrics Notes



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

AXA INSURANCE PTE	LTD	Ref : CC4/ASM1801321	16/R1gb3q2
8 SHENTON WAY #24 AXA TOWERSINGAPO ATTN:KIAN CHUAN		Date: 13-11-2019 Code: ASM	
	Policy Particulars	:- THIRD PARTY CLAIM	
Insured Veh.	SGD 8220A	Veh. Inspected	SLQ 7601M
Policy No.	GA307882	Coverage (\$)	0.00
Claim No.	S8M00NJC	Excess (\$)	0.00
Assign From		Assign Date	20/07/2018
2.	Vehicle Part	iculars & Condition	
Make & Model	TOYOTA PRIUS 1.8 CVT (A)	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU803562239	Colour	WHITE
Odometer	66021	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
3.	Condi	tions of Tyres	
	Size	Make	Balance
R/H Front Tyre	195/65 R15	PIRELLI	6 mm
L/H Front Tyre	195/65 R15	PIRELLI	6 mm
R/H Rear Tyre	195/65 R15	PIRELLI	6 mm
L/H Rear Tyre	195/65 R15	PIRELLI	6 mm
4.		ion of Damages	
THE VEHICLE SU	STAINED DAMAGES AT THE O	S REAR PORTION.	
DAMAGES SEE D	ETAILS.		
5.	Gener	al Information	1 1 1 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Accident Date	03/07/2018	Inspection Date	23/07/2018
Survey held at	WORLD AUTO PTE LTD		
	47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG SINGAPORE 577200		
5a.	I I	Remarks	
A)THE INSPECTION B)IN ACCORDANGE	ON WAS CONDUCTED ON A"W CE TO YOUR INSTRUCTIONS, I	THOUT PREJUDICE" BASIS WE HAVE NOT AUTHORISE	D REPAIRS.
5b.	Estimate	e Days of Repair	
ESTIMATED NOR	MAL PERIOD FOR REPAIR:	2 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLQ 7601M

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	
	REPLACEMENT OF PARTS			
1	REAR BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	500.00	
1	REAR BUMPER TAIL LAMP RH (CONSISTENT)	NOT NECESSARY	600.00	59
1	REAR LOWER BUMPER (CONSISTENT)	NOT NECESSARY	560.00	
1	REAR TAIL LAMP -RH (CONSISTENT)	NOT NECESSARY	680.00	14
1	REAR EXTENSION FILLER RH (CONSISTENT)	TO REPAIR SEE LABOUR	220.00	25
1	REAR BUMPER RETAINER RH (CONSISTENT)	NOT NECESSARY	120.00	-
	LESS 20% DISCOUNT		-536.00	-
			2,144.00	-
	SPECIAL NETT ITEMS			
1	REAR BUMPER CLIP (SN) (CONSISTENT)	NECESSARY	50.00	30.00
			50.00	30.00
	LABOUR			
	WIRING CHECK AND RECTIFY WHERE NECESSARY.	NOT NECESSARY	180.00	12
	LABOUR TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO REPAIR INCLUDING PANEL BEAT, CUT/WELD, STRAIGHTEN PANEL WHERE NECESSARY & REPLACE ABOVE ITEMS.INCLUSIVE OF THE REPAIR OF REAR BUMPER AND REAR EXTENSION FILLER RH.		800.00	150.00
	PUTTY & SPRAY PAINT ALL AFFECTED AREAS		700.00	250.00
	(INNER /OUTER).		1,680.00	400.00
	GRAND TOTAL		3,874.00	-189381
	GIVARD TOTAL		3,014.00	400.00
	RECOMMENDED COST OF REPAIRS		San Carlos	430.00

Report Ref No. CC4/ASM18013216/R1gb3q2

MKB

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES: This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

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MESSAGES

SERVICE REQUESTS

*

CLAIMS

Service Request Details

Wait for: Approve Invoice Additions Next Step Actions

CC4/ASM18013216/R1g53g2 🥒

Reference

SBMOONUC

6 Jul 2018 10:22:48 AM

Report Date

3 My 2018

Loss Date

20 July 2018

Roquest Date

SLQ7601M

Incident Vehide

Registration #

Vehicle Information

DAM

Make

LIKK AUTO CONSULTANTS PTE

Ove Date

HALLOUR Vendor Name

Third Party Whicle Damage

Type of Loss

Pending verification - Direct Services

Claim Handler

389RENI@GMAIL.COM

Singapore

SOH KWEE HOCK TO UPPER SERANGOON VIEW, #12-02, 534198,

Primary Contact/Insured

Service Address

Model

CHAN Klan Chuan

68805444 klanchuan.chan@axa.com.sg

History Documents Assessment Document SubType Messages bivolces Document Type

Metrics Notes

INSD GA NOT REPORTED

Additional Instructions

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Reports & Statement

Accident Statement

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AUTHOR

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DATE UPLOADED

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Lockingertion,pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD [TP]	20 November 2019
LiXA@utmenta.pdf	Forms / Claim Documents	Others	LIKICALUTO CONSULTANTS PTE LTD (TP)	20 November 2019
LEX SURVEY PHOTO put	Reports & Statement	Sample O	LIKICAUTO COMBULTANTS PTE LTD (TP)	6 November 2019
10 DAYS NOTICE TO TRAFF	Reports & Statement	Others	LISK AUTO CONSULTANTS PTE LTD (TP)	6 November 2019
Non reporting letter pdf	Letters and Correspondence	Policy Holders / Imsured	LICK AUTO CONSULTANTS PTE LTD (TP)	2 August 2018
ITP PRI RECEIVED FROM WORKSHOP mig.	Letters and Correspondence	Wartshop	DHAKAL Ragher	8 105 ylv 8

Claim Portal