

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 24 July, 2018 1:35 PM  
**To:** Tay Jian Ye  
**Cc:** Andre Chow En De; Coco Lu Ting; Don Bong Kiong Hua; Edwin Abcede Caina; Yusof Bin Hashim; Shu Pei (LKKAUTO); Admin A; Vic (LKKAUTO)  
**Subject:** RE: TP CLAIM AXA SLF2481H AGAINST YOUR INSURE SGH7056T \*\*\*LKK  
REF:CC4/ASM18013211/hb3

WITHOUT PREJUDICE

Dear Jian Ye,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,  
Vic Alpeh | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Save the Earth. Print only when necessary.

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-----Original Message-----

From: Tay Jian Ye [mailto:jianye.tay@cyclecarriage.com.sg]  
Sent: Tuesday, 24 July, 2018 12:06 PM  
To: Vic (LKKAUTO)  
Cc: Andre Chow En De; Coco Lu Ting; Don Bong Kiong Hua; Edwin Abcede Caina; Yusof Bin Hashim; Shu Pei (LKKAUTO)  
Subject: RE: TP CLAIM AXA SLF2481H AGAINST YOUR INSURE SGH7056T \*\*\*LKK REF:CC4/ASM18013211/hb3  
Importance: High

Dear Vic,

Can I Have the Liability

Best Regards,

Tay Jian Ye  
Advisor- Customer Service

Cycle & Carriage Singapore \* 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 \* F: +65 6565 1240 \* H: +65 81680997 \* [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

-----Original Message-----

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
Sent: Friday, 20 July, 2018 2:28 PM  
To: Tay Jian Ye; Vic (LKKAUTO)  
Cc: Andre Chow En De; Coco Lu Ting; Don Bong Kiong Hua; Edwin Abcede Caina; Yusof Bin Hashim  
Subject: RE: TP CLAIM AXA SLF2481H AGAINST YOUR INSURE SGH7056T \*\*\*LKK REF:CC4/ASM18013211/hb3

Dear Sir / Madam,

We refer to the below email.

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Tay Jian Ye [mailto:jianye.tay@cyclecarriage.com.sg]  
Sent: Thursday, 19 July 2018 5:00 PM  
To: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>  
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>  
Subject: TP CLAIM AXA SLF2481H AGAINST YOUR INSURE SGH7056T  
Importance: High

To Officer In charge,

My client who is driving SLF2481H want to claims against SGH7056T which was insured by you.

Attach is the SAS report and repair quotation for your reference.

Please let me know the liability

Best Regards,

Tay Jian Ye  
Advisor- Customer Service

Cycle & Carriage Singapore \* 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 \* F: +65 6565 1240 \* H: +65 81680997 \* [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

-----Original Message-----

From: PGMFP06 [mailto:[pgmfp6@cyclecarriage.com.sg](mailto:pgmfp6@cyclecarriage.com.sg)]  
Sent: Thursday, 19 July, 2018 4:25 PM  
To: Tay Jian Ye  
Subject:

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