

Vic (LKKAUTO)

From: Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>
Sent: Friday, 7 June, 2019 5:04 PM
To: Vic (LKKAUTO)
Cc: Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Tay Jian Ye; Admin A
Subject: RE: Your Ref: CC4/ASM18013211/T1hb3 Our Ref: SLF2481H DOA: 18/07/2018
Attachments: SLF2481H - DVTP (AXA).pdf

Dear Vic,

Pls. refer to attached DV signed by workshop.

I will post out the original copy by next week.

Looking forward in receiving your cheque payment.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg



A member of the Jardine Cycle & Carriage Group

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 07 June 2019 10:03
To: Songcuan JR Lauro Araos
Cc: Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Tay Jian Ye; Admin A; Vic (LKKAUTO)
Subject: RE: Your Ref: CC4/ASM18013211/T1hb3 Our Ref: SLF2481H DOA: 18/07/2018

Without Prejudice

Dear Larry,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we offer settlement as below:

Cost of Repair (w/gst)	\$ 5,125.30
Loss of Use (\$50 x 6 days)	\$ 300.00

GIA Search Fee \$ 2.00

TOTAL

\$ 5,427.30

If agreeable, kindly chop and sign the attached DS FORM and forward a copy to us (LKK) for payment processing.

The above amount is to be made payable to **CYCLE & CARRIAGE AUTOMOTIVE PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Songcuan JR Lauro Araos [<mailto:lauro.songcuan@cyclecarriage.com.sg>]

Sent: Thursday, 6 June, 2019 9:10 PM

To: Vic (LKKAuto); Admin A; Taufikh (LKKAuto)

Cc: Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Tay Jian Ye

Subject: FW: Your Ref: CC4/ASM18013211/hb3 Our Ref: SLF2481H DOA: 18/07/2018

Dear Sir/Madam,

Any issues with this claim? Can we have your offer the soonest, my accounts is already chasing for the payment.

Pls. let us have your reply, appreciate your attention on this matter.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



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From: Songcuan JR Lauro Araos
Sent: 08 April 2019 17:37
To: Vic (LKKAUTO)
Cc: Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Tay Jian Ye
Subject: FW: Your Ref: CC4/ASM18013211/hb3 Our Ref: SLF2481H DOA: 18/07/2018

Dear Sir,

Kindly let us have your offer of settlement for us to close this case.

Our accounts is already chasing for the payment.

Appreciate your understanding on this matter.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



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From: Songcuan JR Lauro Araos
Sent: 13 March 2019 17:23
To: 'Taufikh (LKKAUTO)'; Shu Pei (LKKAUTO); Vic (LKKAUTO)
Cc: Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Tay Jian Ye; Admin A
Subject: Your Ref: CC4/ASM18013211/hb3 Our Ref: SLF2481H DOA: 18/07/2018

Dear Sir/Madam,

Pls. refer to attached LOD which was sent to your office on 01st February 2019.

Kindly provide your offer of settlement to close this case.

Our customer claims as follows:

Cost of repair	\$ 5,125.30
Loss of use	\$ 360.00 (\$60.00 x 6 days)

GIA search fee	\$ 2.00
<hr/>	
Total	\$ 5,487.30

Appreciate if you could quantify your offer of settlement the soonest.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



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From: Taufikh (LKKAUTO) [<mailto:Taufikh@lkkauto.com>]
Sent: 13 December 2018 12:39
To: Songcuan JR Lauro Araos; Shu Pei (LKKAUTO); Vic (LKKAUTO)
Cc: Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Tay Jian Ye; Admin A
Subject: RE: SLF2481H (MIT) - FINALIZE

Hi Larry,

COR \$4790 (before gst) , 4 days.

Regards
Taufikh
Lkk Auto

From: Lauro Songcuan [<mailto:lauro.songcuan@cyclecarriage.com.sg>]
Sent: Wednesday, 26 September 2018 8:37 PM
To: Shu Pei (LKKAUTO); Taufikh (LKKAUTO); Vic (LKKAUTO)
Cc: Andre Chow; Ai Ting Loi; Jojo Cheng; Jian Ye Tay; Admin A
Subject: RE: SLF2481H (MIT) - FINALIZE

Dear Sir/Madam,

Any update on finalized confirmation?

Thanks

Best regards,

Larry Songcuan
Customer Service

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]
Sent: 07 September 2018 16:02
To: Lauro Araos Songcuan Jr; Taufikh (LKKAUTO); Vic (LKKAUTO)
Cc: Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Tay Jian Ye; Admin A
Subject: FW: SLF2481H (MIT) - FINALIZE

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18013211/T1hb3	Taufikh / Vic

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan Jr <lauro.songcuan@cyclecarriage.com.sg>
Sent: Friday, 7 September 2018 11:29 AM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>
Subject: SLF2481H (MIT) - FINALIZE

Dear Sir/Madam,

Pls. refer to attached files and photos.

Kindly confirm finalized amount of \$ 4,790.00 before Gst for SLF2481H.

Thank you so much.

Best regards,



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