

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 20 March 2019 6:44 PM  
**To:** 'Tan, Wilson-KL'  
**Cc:** Olivia Lau (LKKAuto)  
**Subject:** RE: AIG REF: 0288204275SG003 THIRD PARTY VEH: SJZ4518S Accident Date: 19 July 2018

Hi Wilson,

We have informed third party repairer that liability is unclear since 24 July 2018 and requested a copy of video from OI but no response up-to-date.

Furthermore, third party did not arrange for survey up-to-date.

In view of this, we will proceed to close file.

\*\*No bill to AIG as no survey done.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

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**From:** Tan, Wilson-KL <Wilson-KL.Tan@aig.com>  
**Sent:** Wednesday, 20 March 2019 3:01 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Olivia Lau (LKKAuto) <olivialau@lkkauto.com>  
**Subject:** AIG REF: 0288204275SG003 THIRD PARTY VEH: SJZ4518S Accident Date: 19 July 2018

Dear Hsiao Tong

Refer to above

For the purpose of our file review, please advise us on the latest developments to this matter

Thank you.

**Wilson Tan**  
**AIG**

Senior Complex Claims Examiner  
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